

QUUR09_A4B/E-1/S-1/1-1/

Customer reference number	10 1077 6556 0000 1
Bill number	1077 6556 16
Date issued	11/01/2021
Total due	\$492.82
Current charges due date	24/02/2021

Your water usage

Water usage (kL)	10
Days charged	82

Average daily water usage (litres)

Current period	122
Same period last year	104

Account Summary Period 17/09/2020 - 07/12/2020

Your Last Account

Amount Billed **\$255.58**

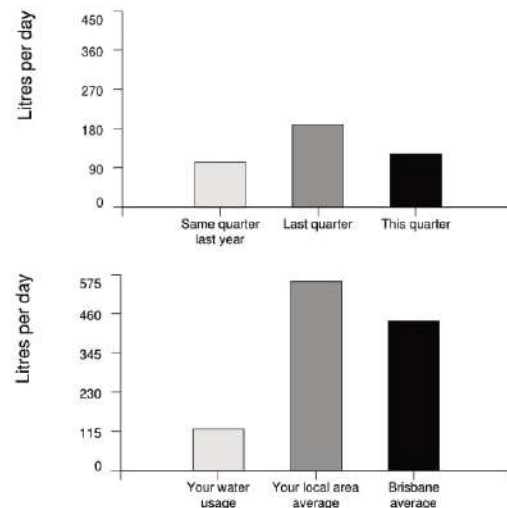
Your Current Account

Overdue Balance **\$255.58**

Current Charges **\$237.24**

Total Due **\$492.82**

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



Did you know it can take up to 13L of water to make a single A4 sheet of paper?*

Reduce paper and water waste and stay on top of your bills by switching to eBilling now.

*Source: Water Footprint Network



SCAN ME

Payment options



Direct debit

To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking.
More info: www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet

Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge.
We accept Mastercard or Visa credit cards.



By phone

Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail

Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person

Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 17/09/2020 - 07/12/2020 (82 days)**Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ADB1815515	17/09/2020	77		
	08/12/2020	87	10kL	

Water Usage**State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge	10kL @ \$3.122000/kL	\$31.22
2020/21		

Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	10kL @ \$0.793000/kL	\$7.93
Subtotal		\$39.15

Water Services**Urban Utilities water service charge**

The amount we charge to maintain the water network.

Water service charge 2020/21	90 days	\$58.14
This charge is for the period 01/01/2021 to 31/03/2021		
Subtotal		\$58.14

Sewerage Services**Urban Utilities sewerage service charge**

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	90 days	\$139.95
This charge is for the period 01/01/2021 to 31/03/2021		
Subtotal		\$139.95

Water usage	\$39.15
-------------	---------

Water services	\$58.14
----------------	---------

Sewerage services	\$139.95
-------------------	----------

Your total charges 17/09/2020 - 07/12/2020	\$237.24
---	-----------------

Customer ref. no.	10 1077 6556 0000 1
-------------------	---------------------



Your usage was 10 kilolitres.

That's an average of 122 litres per day.

Sustainable, water-savvy summer gardens

You can create a low maintenance, productive, green space for your home and save water, all with careful preparation and plant choice.

Follow our friends from B4C and find out how at urbanutilities.com.au/sustainablegardens**Interpreter service 13 14 50**

当您需口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

© Urban Utilities 2021



Pay using your smartphone
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.

**Water and Sewerage Account**
In Person / Mail Payment AdviceBillers Code: 112144
Ref: 10 1077 6556 0000 1

BPAY® this payment via Internet or phone banking.

BPAY View® - View and pay this bill using internet banking.

To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au

*4001 101077655600001

**Commonwealth Bank**
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD

Date	
Cash	
Cheques	

Total Due

\$ 492.82

+757+



Urban Utilities
ADN 88 579 555 511

Water and Sewerage Quarterly Account

Account Enquiries 13 29 57
Faults and Emergencies 13 23 64
www.urbanutilities.com.au



CUUR001_844215-23465-00001 10000000

Property Location:

Customer reference number 10 1104 6927 0000 6

Bill number 1104 6927 2

Date issued 05/01/2022

Total due **\$84.33CR**

Current charges due date **Credit Advice**

Your water usage

Water usage (kL) 10
Days charged 28

Average daily water usage (litres)

Current period 102
Same period last year 0

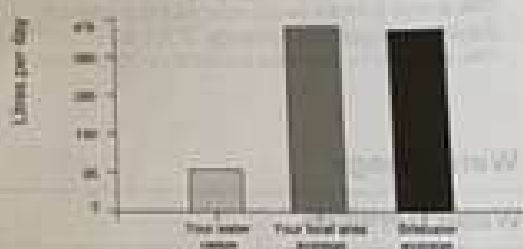
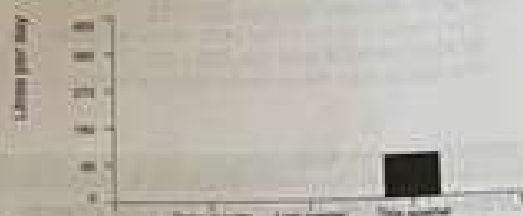
Account Summary

Period 14/09/2021 - 20/12/2021

Your Current Account

Balance \$339.63CR
Current Charges \$255.30

Credit Advice Only \$84.33CR



WATER RESTRICTIONS ARE PART OF OUR PLAN AS OUR DAM LEVELS CONTINUE TO DROP.

Find out more at urbanutilities.com.au/restrictions

Direct debit

To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit

Telephone and internet banking – BWR*

Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account. BWR View® view and pay this bill using internet banking. More info: www.bpay.com.au

* Registered to BWR Pay Ltd ADN 88 579 137 518

Internet

Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard. Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.

Payment options



By phone

Call 1300 123 141 to pay your account using your MasterCard or Visa card.



Mail

Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 903, Parramatta, NSW 2124



In person

Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile – Download the free Snip® mobile app.

create your account and scan the circular QR code over the page to pay. Snip payments can be used with Visa and MasterCard cards*. Snip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number