

Rate notice

Customer Service Centres

Caboolture - 2 Hasking Street, Caboolture
Redcliffe - Irene Street, Redcliffe
Strathpine - 220 Gympie Road, Strathpine

Postal Address

PO Box 159
Caboolture Qld 4510

Customer Service

Ph: 1300 522 192

ABN: 92 967 232 136

www.moretonbay.qld.gov.au
mbrc@moretonbay.qld.gov.au



Property Details

Unit 16 3 Swordgrass Court KALLANGUR QLD 4503
Lot 16 SP 219696
Rateable Valuation \$45,500

Property number

582267

Total Payable

\$119.70

Period of rating

1 January - 31 March 2022

Date of issue

10 January 2022

Due date for payment

16 February 2022

Balance from Last Period

Balance as at 31 December 2021

\$350.00 CR

Council Rates & Charges

General Rate - Category U5N (minimum) 327.75

Regional Infrastructure and Environment Charge 22.50

Garbage Charge - Domestic 62.00

State Government Charges

Emergency Management Levy - Group 2A 57.45

TOTAL PAYABLE

\$119.70

Prepaid fortnightly direct debit

Thank you for choosing prepaid fortnightly direct debit as your payment option.

Your nominated amount will be debited as arranged, with any outstanding balance being debited on the 16th February 2022.

Details of your payment schedule appear on the back of this notice.

Council has received a payment of \$14,442,388 from the State Government to mitigate any direct impacts of the State Waste Levy on households in the 2021/22 financial year.

BPAY: Use your Phone or Internet banking

PHONE: Call 07 3480 6349

ONLINE: Go to www.moretonbay.qld.gov.au/pay

AUSTRALIA POST: Pay over the counter at any post office

MAIL: Send your payment to PO Box 159, Caboolture, Qld 4510

IN PERSON: Pay at any Customer Service Centre

DIRECT DEBIT: Go to www.moretonbay.qld.gov.au/rates/directdebit

INTEREST: Interest at the rate of 8% per annum compounded on daily rests will be charged on current rates that remain unpaid immediately after the Due Date. Balances brought forward from a previous period will continue to accrue interest from the beginning of this period.

PENSIONERS: Are you the owner and occupier of this property or do you have life tenancy under a Will or Court Order? If so, you may be eligible for a State or Council rebate if one is not already shown on this notice. Please contact us for further information or an application form.

RATING CATEGORY STATEMENT: To access your current rating category statement visit: www.moretonbay.qld.gov.au/ratescalculation

PAYMENT REMITTANCE SLIP



*2471 500582267005822671



Billers Code: 339457

Ref: 50 0582 2670 0582 2671

Location: Unit 16 3 Swordgrass Court KALLANGUR QLD 4503
Customer Ref: 50 0582 2670 0582 2671

Property number

582267

Total Payable

\$119.70

Period of rating

1 January - 31 March 2022

Date of issue

10 January 2022

Due date for payment

16 February 2022

Direct debit payment schedule for quarter

Dates	Amount
Thursday 13 January 2022	\$50.00
Thursday 27 January 2022	\$50.00
Thursday 10 February 2022	\$50.00
Wednesday 16 February 2022	Outstanding balance of rate account
Thursday 24 February 2022	\$50.00
Thursday 10 March 2022	\$50.00
Thursday 24 March 2022	\$50.00

Working
together.



MORETON BAY REGIONAL COUNCIL

Annual Report snapshot 2020-21 financial year

It was an extraordinary year for Council and our residents. We experienced unprecedented challenges while embracing opportunities for new and smarter ways of working and staying connected as a community. Our business continuity measures enabled us to stay the course in delivering Council services, an extensive program of works and hundreds of community and capacity building initiatives across every corner of the region. Below is a snapshot of the year and what we've achieved.

Region-building programs

NEW Regional Economic Development Strategy

to attract new investment and create 100,000 new jobs in Moreton Bay by 2041.

Reshaping Planning

we went back to the drawing board on planning to address your concerns about development impacts on lifestyle and the changing needs of the region.

Moreton Says

the largest community engagement campaign ever undertaken with over 4,000 people getting involved and having their say about their values and expectations for the region.

Our Environment



16.74ha

of new parks for residents to enjoy



\$57.3 million

for parks & the environment to keep greening our region



\$16.1 million

to protect & preserve our pristine waterways & coastal areas



\$53.8 million

to drive sustainable waste & recycling initiatives



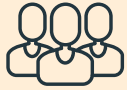
\$1.8 million

land acquisitions to expand wildlife corridors, renew & maintain green infrastructure

Making a difference

- ✓ Planted over 90,000 koala habitat and food trees at The Mill at Moreton Bay for koala conservation
- ✓ Land buy-back of 4.18 hectares of important environmental sites across the region
- ✓ Partnered with 610 landowners to restore 4,000 hectares of bushland for wildlife
- ✓ Restored 170 hectares of bushland habitat on 45 Bushcare sites
- ✓ Completed stage-3 of the Coastal Hazard Adaptation Strategy to build our resilience to climate change
- ✓ Investigated 433 illegal dumping reports
- ✓ Collected and processed 83,777 tonnes of green waste, 125,964 tonnes of domestic waste and 29,846 tonnes of recyclable products
- ✓ Sold 1,045 tonnes of reusable items at the Dakabin and Caboolture Treasure Markets
- ✓ Avoided 188,127 tonnes of carbon emissions through our landfill gas management project.

Our Communities



\$1.8 million

to support community focused initiatives



\$19.8 million

invested in our libraries, arts galleries & community facilities to provide residents with cultural experiences



\$50 million

for state-of-the-art community, sport & recreation facilities to keep our residents active & healthy



over \$250,000

to sponsor community-led events & activities

Making a difference

- ✓ Delivered the regions first Changing Places accessible amenities at Albany Creek Leisure Centre
- ✓ Delivered the award winning \$8.5 million water park and play space at The Mill at Moreton Bay
- ✓ Provided 3,473 free and low-cost activities for residents through our Healthy and Active Moreton and Active Holidays programs with over 38,000 participants
- ✓ Hosted 171 shows at Redcliffe Entertainment Centre with over 45,000 attendees
- ✓ Morayfield Sports and Events Centre hosted 44 major events attracting over 60,000 visitors
- ✓ Responded to 241,966 calls in our call centre with 97.3 per cent of enquiries resolved at the first point of contact with an overall customer satisfaction rating of 94.4 per cent
- ✓ Assisted 31,697 people at Council's customer service centres, resolving 85.5 per cent of enquiries at first point of contact with an overall customer satisfaction rating of 98.6 per cent.

Our Economy



\$17.72 billion

gross regional product



2.17%

population growth with 479,639 people



\$55 million

COVID community & business funding



4,096

building approvals



\$105 million

combined government COVID stimulus



\$200,000

boost from our local procurement objective

Making an impact

- ✓ Created The Mill at Moreton Bay and private-sector board to oversee development, including stimulating \$813 million, create 8,600 jobs and attract region-building infrastructure
- ✓ \$118.3 million spent on roads and transport network with 22.05 kilometres of new road
- ✓ 29,298 registered businesses operating in the region
- ✓ 149,344 jobs located in the region
- ✓ Became a signature to the Queensland Small Business Friendly Council initiative to enhance support for local businesses.

Together we are creating a thriving region of opportunity where our residents enjoy a vibrant lifestyle.

To read the full Annual Report 2020-21 scan the QR code or visit www.mbrc.qld.gov.au/Annual-Report



1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number	99759890
Payment reference	0997 5989 09
Property	Unit 16/3 Swordgrass Ct, KALLANGUR, QLD

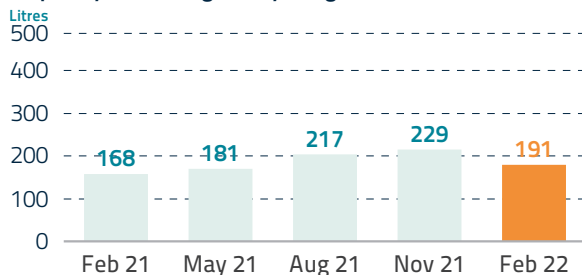
Bill number	7122654112
Billing period	16 Nov 2021 94 days to 17 Feb 2022
Issue date	18 Feb 2022
Approximate date of next meter reading	16 May 2022

Your account activity

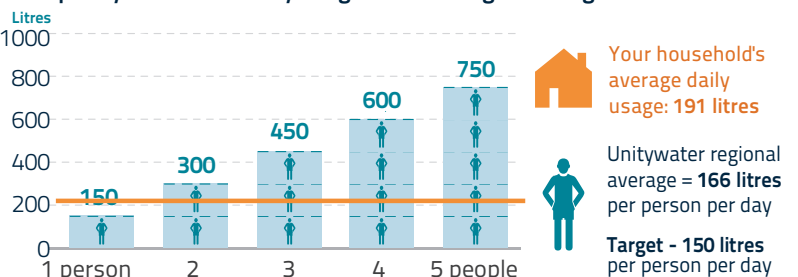
Your last bill	Payments/ adjustments	Balance	New charges	Total due
\$355.09	\$355.09	\$0.00	\$331.77	\$331.77
				Due date
				21 Mar 2022

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



We're crystal clear about our sustainability goals.

We're joining other water utilities worldwide in the Race to Zero, a global movement to reduce carbon emissions to zero.

[Find out more](#)

unitywater.com/sustainability

Easy ways to pay For other payment options - see over



BPAY®
Biller Code: 130393
Ref: 0997 5989 09
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
08W012729	15 Nov 21	762	17 Feb 22	780	18	94	191.5
Total water usage					18	94	191.5
Total sewerage usage (waste and greywater) = 90% of water usage					16.20	94	172.3

Activity since last bill

Last bill	\$355.09
Payments / adjustments	
30 Nov 2021 CBA BPAY BPAY 30/11/2021	-\$355.09
Account balance	\$0.00

Water and Sewerage Charges

Lot 16 Plan SP219696 Installation ID 179506

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	16 Nov 21 to 17 Feb 22	0.1915	94	\$3.231	\$58.16

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	16 Nov 21 to 17 Feb 22	0.1915	94	\$0.667	\$12.01
Sewerage up to 740 L/day	16 Nov 21 to 17 Feb 22	0.1723	94	\$0.667	\$10.81
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	16 Nov 21 to 17 Feb 22	1	94	\$0.891	\$83.75
Sewerage Access	16 Nov 21 to 17 Feb 22	1	94	\$1.777	\$167.04
Water subtotal					\$153.92
Sewerage subtotal					\$177.85

New water and sewerage charges \$331.77

Total Due = ① + ② \$331.77

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0997 5989 09



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0997 5989 09

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0997598909 00033177

Account number 99759890

Payment reference 0997 5989 09

Total due \$331.77

Due date 21 Mar 2022