

Customer reference number	10 1044 7541 0000 2
Bill number	1044 7541 70
Date issued	30/03/2022
<b>Total due</b>	<b>\$374.44</b>
<b>Current charges due date</b>	<b>06/05/2022</b>

**Your water usage**

Water usage (kL)	41.86
Days charged	93

*Average daily water usage (litres)*

Current period	450
Same period last year	394

**Property Location:** LEMKE ON THE PARK 13  
11 TAIGUM PLACE  
TAIGUM 4018

**Account Summary** Period 22/12/2021 - 24/03/2022

**Your Last Account**

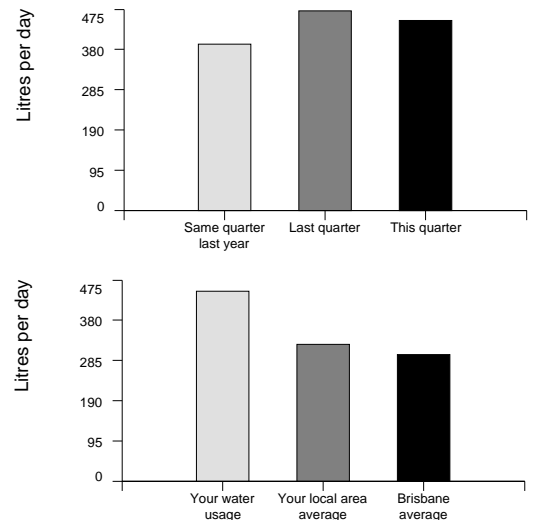
Amount Billed	\$403.28
Amount Paid	\$403.28CR

**Your Current Account**

Balance	\$0.00
Current Charges	\$374.44

**Total Due** **\$374.44**

*If full payment is not received by the due date, a compounding interest of 8.03% per annum will accrue daily on any amount owing.*



**IF YOUR PROPERTY HAS BEEN AFFECTED BY EXTREME WEATHER OR FLOODS AND YOU'RE EXPERIENCING DIFFICULTY PAYING YOUR BILLS, WE'RE HERE TO HELP!**

Scan the QR code for more information on our Urban Assist program.



**Payment options**



**Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)



**Telephone and internet banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
**BPAY View®** View and pay this bill using internet banking.  
More info: [www.bpay.com.au](http://www.bpay.com.au)  
® Registered to BPAY Pty Ltd ABN 69 079 137 518



**Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



**By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa card\*.



**Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



**In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



**By Mobile** - Download the free Sniiip® mobile app, create your account and scan the circular QR code over the page to pay. Sniiip payments can be used with Visa and MasterCard cards\*. Sniiip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

**YOUR CHARGES for 22/12/2021 - 24/03/2022 (93 days)****Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
FES2000548	22/12/2021	11870		
	25/03/2022	15017	3147kL	
Boundary Meter	Your share percentage is 1.330000			Your share of usage is 41.86

**Water Usage****State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge	41.86kL @ \$3.231000/kL	\$135.24
2021/22		

**Urban Utilities distributor-retailer price**

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2021/22	41.86kL @ \$0.838000/kL	\$35.07
<b>Subtotal</b>		<b>\$170.31</b>

**Water Services****Urban Utilities water service charge**

The amount we charge to maintain the water network.

Water service charge 2021/22	93 days	\$60.26
<b>Subtotal</b>		<b>\$60.26</b>

**Sewerage Services****Urban Utilities sewerage service charge**

Sewerage service charge 2021/22	93 days	\$143.87
<b>Subtotal</b>		<b>\$143.87</b>

**Water usage** **\$170.31****Water services** **\$60.26****Sewerage services** **\$143.87****Your total charges 22/12/2021 - 24/03/2022** **\$374.44**

Customer ref. no. 10 1044 7541 0000 2

LEMKE ON THE PARK 13  
11 TAIGUM PLACE  
TAIGUM 4018**Your usage was  
41.86 kilolitres.****That's an average of 450  
litres per day.****WE'RE HERE  
TO HELP**

As an essential service provider, we're here to help during challenging times. If your property has been affected by extreme weather or floods and you're experiencing difficulty paying your bills, please get in touch with us to discuss your circumstances. We'll work with you for as long as it takes to get back on track again.

Scan the QR code below for more information on our Urban Assist program.

**INTERPRETER SERVICE 13 14 50**

当您需口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

© Urban Utilities 2021

**Pay using your  
smartphone**Download the Sniip  
App and scan the  
code to pay now.

Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.

**Water and Sewerage Account**Billers Code: 112144  
Ref: 10 1044 7541 0000 2

BPAY® this payment via Internet or phone banking.

BPAY View® - View and pay this bill using internet banking.

To use the QR code, use the reader within your mobile banking app.  
More info: www.bpay.com.au

\*4001 101044754100002

**Commonwealth Bank**  
Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD**Credit**

Date

Cash

Cheques

Teller Stamp  
& Initials

Total Due

\$ 374 . 44

+757+



UrbanUtilities

Current charges due date

06/05/2022

For Credit **Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101044754100002



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL  
Property Location 13/11 TAIGUM PL  
TAIGUM  
Issue Date 11 Jan 2022

Bill number  
5000 1041 1609 476

Bill number including donation  
5800 1041 1609 476

Enquiries  
(07) 3403 8888  
24 hours 7 days

Account Period  
1 Jan 2022 - 31 Mar 2022

Donate to the Lord Mayor's Charitable Trust to help those in need

You can make a \$15 donation to the Lord Mayor's Charitable Trust to support Brisbane's grass-roots charities.

Donations are tax deductible and can be made through your preferred rates payment method. A separate receipt will be issued by Council.

For more about the work of the Trust visit [lmct.org.au](http://lmct.org.au)

Council is fundraising for the Lord Mayor's Charitable Trust, a registered charity under the Collections Act 1966.



LORD MAYOR'S CHARITABLE TRUST

The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date.  
Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 8.03% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$430.40

Due Date

10 Feb 2022

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	372.95
State Government Charges	57.45

Gross Amount 430.40

Discount and/or Rounding (where applicable) 0.00

Nett Amount Payable 430.40

Optional Lord Mayor's Charitable Trust donation received by the Due Date 445.40

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.

Including Lord Mayor's Charitable Trust \$15 donation



\*439 580010411609476



Billers Code: 319186  
Ref: 5800 0000 4405 862  
Amt: \$445.40 by 10 Feb 2022

Excluding Lord Mayor's Charitable Trust \$15 donation



\*439 500010411609476



Billers Code: 78550  
Ref: 5000 0000 4405 862  
Amt: \$430.40 by 10 Feb 2022

Pay using your smartphone



Due Date

10 Feb 2022

50

Gross Amount

\$430.40

Nett Amount

\$430.40

<0000043040> <004440> <500010411609476> >

## Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council  
GPO Box 1434  
BRISBANE QLD 4001**

## Rating and rebate information / payment assistance

**Rating information** - General rates are calculated based on land valuation and rating category. Please refer to your rating category statement or [www.brisbane.qld.gov.au/rates](http://www.brisbane.qld.gov.au/rates) for more information.

**Rebate** - Council offers a range of rates rebates, including pensioner and owner occupier. See [www.brisbane.qld.gov.au/rates](http://www.brisbane.qld.gov.au/rates) for more information or call Council's Contact Centre on (07) 3403 8888.

**Payment assistance** - If you would like to arrange a payment extension or a payment plan please contact Council on (07) 3403 8888.

## Payment options



### Online

To pay online go to **www.brisbane.qld.gov.au/payrates**  
Payment is accepted by MasterCard or Visa credit card\*.  
Minimum payment \$10.



### Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to [www.brisbane.qld.gov.au](http://www.brisbane.qld.gov.au) search Direct Debit and complete the online form.



### By Mobile

Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card\*. Minimum payment \$10.



### Mail

**Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.**

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council  
GPO Box 1090  
BRISBANE QLD 4001**



### Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)  
Minimum payment \$10.

®Registered to BPAY Pty Ltd ABN 69 079 137 518

### BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



### Instore

Pay in-store at Australia Post  
Billpay Code: \*439



### Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card\*. Minimum payment \$10.



### Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card\*. Minimum payment \$10.

\* A credit and debit card surcharge may apply. For further details, see the 'Other Information' section

## Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

### English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

### Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

### Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

### Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部（TIS），請他們給您轉接（07）3403 8888 到布里斯本（Brisbane）市政廳。

## Property Details

<b>Owner</b>	<b>MR GLEN I JOHNSTON &amp; MS JENNIFER M FRANCIS-NEWTON</b>	
<b>Property Location</b>	<b>13/11 TAIGUM PL TAIGUM</b>	
<b>Real Property Description</b>	<b>L.13 SP.168173 PAR KEDRON 50/3395</b>	
Valuation effective from	1 Jul 2019	\$54,492
	1 Jul 2020	\$54,492
	1 Jul 2021	\$54,492
Average Rateable Valuation (A R V)		\$54,492

## Account Details

Account Number 5000 0000 4405 862

<b>Opening Balance</b>	
Closing Balance Of Last Bill	430.40
Payment Received - 12-Oct-2021	430.40 CR
<b>Total</b>	<b>0.00</b>

**Period: 1 Jan 2022 - 31 Mar 2022**

### Brisbane City Council Rates & Charges

General Rates - Category 14 (Annually 0.3391 Cents In The A R V \$) @ Parity Factor (P/F) 1.202231	259.83
Waste Utility Charge - 1 Charge(S) @ \$91.02 Qtr	91.02
Bushland Preservation Levy Category 14 (Annual 0.0115 Cents In The A R V \$) @ P/F 1.202231	9.10
Environmental Mgt Compliance Levy Category 14 (Annual 0.0138 Cents In The A R V \$) @ P/F 1.202231	13.00
<b>Total</b>	<b>372.95</b>

### State Government Charges

Emergency Management Levy - Group 2	57.45
<b>Total</b>	<b>57.45</b>

## Other Information

A surcharge of 0.52% applies when paying by Mastercard or Visa credit or debit cards and will be payable with your next rate account. The surcharge does not apply to BPAY payments or charges that attract GST.

Council will receive a payment of \$39,410,162 in the 2021-22 financial year from the Queensland Government to mitigate any direct impacts from the Waste Levy on households.