



## WATER AND SEWERAGE YOUR BILL

**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	99908870
Payment reference	0999 0887 01
Property	

Bill number	7121933527
Billing period	12 May 2021 85 days to 4 Aug 2021
Issue date	10 Aug 2021
Approximate date of next meter reading	4 Nov 2021

### Your account activity

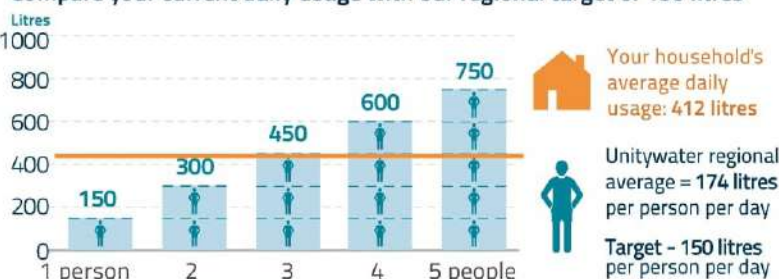
Your last bill	Payments/ adjustments	Balance	New charges	Total due
\$474.99	\$474.99	\$0.00	\$382.67	<b>\$382.67</b>
				Due date
				<b>9 Sep 2021</b>

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

#### Compare your average daily usage over time



#### Compare your current daily usage with our regional target of 150 litres



## Locking in prices to keep bills low

See how far your money goes

Read the information with your bill to find out more about your 2021-22 pricing

### Easy ways to pay For other payment options - see over



**BPAY®**  
Biller Code: 130393  
Ref: 0999 0887 01  
Contact your bank or financial institution  
to pay from your cheque, savings, debit,  
credit card or transaction account.  
Find out more at [bpay.com.au](http://bpay.com.au)  
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**Direct Debit**  
Login to My Account at  
[unitywater.com](http://unitywater.com) to set up  
automatic payments from your  
bank account or credit card or  
call us for assistance.

#### SmoothPay

Smooth out your bill payments across  
the year with regular fortnightly or  
monthly payments, interest free.  
Find out more at  
[unitywater.com/smoothpay](http://unitywater.com/smoothpay)

## Your account details



1300 086 489

Account enquiries

8am-5pm Mon-Fri

## Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT1814018W	11 May 21	345	4 Aug 21	380	35	85	411.8
Total water usage					35	85	411.8
Total sewerage usage (waste and greywater) = 90% of water usage					31.50	85	370.6

## Activity since last bill

Last bill		\$474.99
Payments / adjustments		
29 Jun 2021	CBA BPAY BPAY 29/06/2021	-\$474.99
Account balance		\$0.00

## Water and Sewerage Charges

Lot 177 Plan SP303611 Installation ID 223164311698

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	12 May 21 to 30 Jun 21	0.4118	50	\$3.122	\$64.28
State Govt Bulk Water	01 Jul 21 to 04 Aug 21	0.4118	35	\$3.231	\$46.56

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	12 May 21 to 30 Jun 21	0.4118	50	\$0.667	\$13.73
Water up to 822 L/day	01 Jul 21 to 04 Aug 21	0.4118	35	\$0.667	\$9.61
Sewerage up to 740 L/day	12 May 21 to 30 Jun 21	0.3706	50	\$0.667	\$12.36
Sewerage up to 740 L/day	01 Jul 21 to 04 Aug 21	0.3706	35	\$0.667	\$8.65
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	12 May 21 to 30 Jun 21	1	50	\$0.879	\$43.95
Water Access 20mm	01 Jul 21 to 04 Aug 21	1	35	\$0.891	\$31.18
Sewerage Access	12 May 21 to 30 Jun 21	1	50	\$1.803	\$90.15
Sewerage Access	01 Jul 21 to 04 Aug 21	1	35	\$1.777	\$62.20
Water subtotal					\$209.31
Sewerage subtotal					\$173.36

New water and sewerage charges \$382.67

Total Due = ① + ② \$382.67

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](https://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](https://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](https://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](https://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
التصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](https://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](https://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489



## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](https://unitywater.com). A credit card surcharge may apply.  
Ref: 0999 0887 01



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 0999 0887 01

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](https://postbillpay.com.au)



\*4028 0999088701 00038267

Account number 99908870

Payment reference 0999 0887 01

Total due \$382.67

Due date 9 Sep 2021