

Water and Sewerage Quarterly Account

QUUR77_A4B/E-1/S-1/I-1/

C/- IMAGE PROPERTY
PO BOX 205
ASPLEY QLD 4034

Property Location:

Customer reference number	10 1064 6354 0000 9
Bill number	1064 6354 36
Date issued	17/09/2021
Total due	\$252.76
Current charges due date	26/10/2021

Your water usage

Water usage (kL)	18
Days charged	83

Average daily water usage (litres)

Current period	217
Same period last year	211

Account Summary Period 23/06/2021 - 13/09/2021

Your Last Account

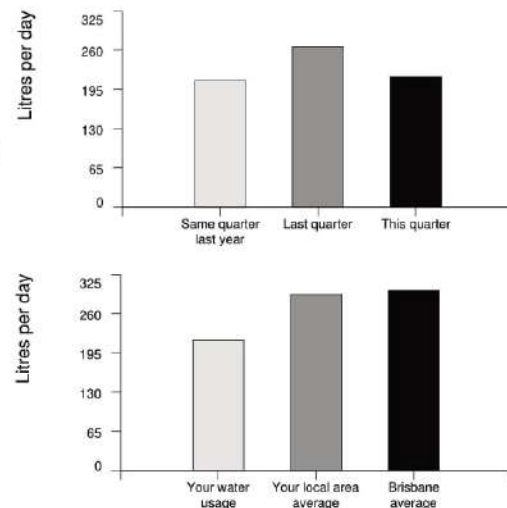
Amount Billed	\$270.71
Amount Paid	\$270.71CR

Your Current Account

Balance	\$0.00
Current Charges	\$252.76

Total Due \$252.76

If full payment is not received by the due date, a compounding interest of 8.03% per annum will accrue daily on any amount owing.



How low can you go?

Meet Henry, our very own H2O hero, and take his water saving challenge now!



SCAN ME

Payment options



Direct debit

To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking.
More info: www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet

Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge.
We accept Mastercard or Visa credit cards.



By phone

Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail

Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person

Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 23/06/2021 - 13/09/2021 (83 days)**Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ABG2008684	23/06/2021	62		
	14/09/2021	80	18kL	

Water Usage**State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	1.73kL @ \$3.122000/kL	\$5.40
State Bulk Water Charge 2021/22	16.27kL @ \$3.231000/kL	\$52.56

Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	1.73kL @ \$0.818000/kL	\$1.41
Tier 1 usage 2021/22	16.27kL @ \$0.818000/kL	\$13.30
Subtotal		\$72.67

Water Services**Urban Utilities water service charge**

The amount we charge to maintain the water network.

Water service charge 2020/21	8 days	\$5.09
This charge is for the period 23/06/2021 to 30/06/2021		
Water service charge 2021/22	75 days	\$47.77
This charge is for the period 01/07/2021 to 13/09/2021		
Subtotal		\$52.86

Sewerage Services**Urban Utilities sewerage service charge**

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	8 days	\$12.26
This charge is for the period 23/06/2021 to 30/06/2021		
Sewerage service charge 2021/22	75 days	\$114.97
This charge is for the period 01/07/2021 to 13/09/2021		
Subtotal		\$127.23

Water usage**\$72.67****Water services****\$52.86****Sewerage services****\$127.23****Your total charges 23/06/2021 - 13/09/2021****\$252.76**

Customer ref. no. 10 1064 6354 0000 9

**Your usage was 18 kilolitres.****That's an average of 217 litres per day.****My bill seems higher than my previous two bills. Why?**

Your current bill may seem higher than your previous two bills, but there's a 'simple' explanation.

Your last two bills were likely lower than usual due to our Simpler Billing initiative. One had no services charges and the other covered a shorter than usual services charges period.

Your current bill, by comparison, covers a normal services charges period. So, while it may seem higher than your previous two bills, it's likely just a return to a normal total due.

Visit urbanutilities.com.au/simpler for more information.**Interpreter service 13 14 50**

当您需要口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

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Pay using your smartphone
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.


Water and Sewerage Account
In Person / Mail Payment Advice

 Biller Code: 112144
Ref: 10 1064 6354 0000 9


BPAY® this payment via Internet or phone banking.

BPAY View® - View and pay this bill using internet banking.

To use the QR code, use the reader within your mobile banking app.

More info: www.bpay.com.au

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Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD

 Current charges due date
26/10/2021
For Credit **Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101064635400009

Teller Stamp & Initials

Date

Cash

Cheques

Total Due

\$ 252.76

+757+