

Rate Notice

April - June 2022

Logan City Council ABN 21 627 796 435



Assessment number 99066537

Billing period 01 Apr 2022 - 30 Jun 2022

Issue date 14 Apr 2022

Due date **20 May 2022**

Amount if paid on or before 20 May 2022 **\$418.12**

Amount if paid after 20 May 2022 **\$439.89**

Compounding interest of 8.03% pa is charged daily on rates and charges which remain unpaid 7 days after the rate notice due date.

Property location	Lot on plan	Rating category	Rateable valuation
192-196 Bluff Road, CEDAR VALE QLD 4285	Lot 20 SP 163059	Residential 1	\$245,000

Summary of charges

Balance brought forward	\$	0.00
Council rates and charges	\$	336.80
State government charges	\$	27.52 CR
Water and wastewater (sewerage) charges This total consists of services and usage charges, refer to page 3	\$	130.61
Total amount (inc. brought forward amount)	\$	439.89
Less council discount for prompt payment	\$	21.77 CR
Amount payable if paid by 20 May 2022	\$	418.12

Access the rates portal!

Log in to the portal to view your balance, transaction history, and old rate notices.



myportal.logan.qld.gov.au

Thank you!

Thank you for keeping your rates payments up to date.

Water usage

Good job, your average daily water usage is lower than the previous period. See pages 3 & 4 for more information and for tips on how to save water.

See over the page for a breakdown and more payment options

This notice is registered to receive rates electronically. A printed version will not be posted.

Payment online	Payment by Bpay	Payment by phone	Payment at Australia Post
 Use your credit or debit card to pay 24 hours, 7 days per week Ref No: 9906 6537 logan.qld.gov.au/online-payment	 Bill Code: 17392 Ref: 5 9906 6537 Telephone & Internet Banking - BPAY® Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au	Bill Code: 17392 Ref: 5 9906 6537 Phone 1300 276 468 or from overseas +61 1300 276 468	 *0459 99066537 Minimum payment \$50.00 unless the amount shown on the current rate notice is less.

Breakdown of April to June 2022 rates and charges	Amount	Total
Council rates and charges		
General Rate - Residential 1	\$ 240.50	
Garbage Charge - 240W+140R or 240R or 360R	\$ 73.50	
Environmental Charge	\$ 20.10	
Community Services Charge	\$ 100.95	
Council Pensioner Remission - General	\$ 90.90 CR	
Council Pensioner Remission - Garbage	\$ 7.35 CR	\$ 336.80
State government charges		
State Emergency Levy 2-D	\$ 28.10	
State Govt Pensioner Subsidy - Emergency Levy	\$ 5.62 CR	
State Govt Pensioner Subsidy	\$ 50.00 CR	\$ 27.52 CR
Water and wastewater (sewerage) charges		
Water Service Charge - Restricted Demand	\$ 75.54	
Water Usage	\$ 85.07	
State Govt Pensioner Subsidy - Water	\$ 30.00 CR	\$ 130.61
Total rates and charges for April to June 2022		\$ 439.89

Council will receive an annual payment of **\$11,006,819** from the State Government to mitigate any direct impacts of the waste levy on households.

Council contact details

Logan City Council Administration Centre and Customer Service Centres

150 Wembley Rd, Logan Central

Postal Address:

PO Box 3226, Logan City DC Qld 4114

Open: 8am–5pm Monday to Friday (AEST)

Rates enquiries: **07 3412 5230**

Email: **council@logan.qld.gov.au**

Website: **logan.qld.gov.au**

Beenleigh Customer Service

105 George St, Beenleigh
(Cnr of George St and City Rd)

Open: 8am–4.45pm Monday to Friday (AEST)

Jimboomba Customer Service

18–22 Honora St, Jimboomba

Open: 8am–4.45pm Monday to Friday (AEST)

Council offices are closed on public holidays

Other ways to pay your rates



In person

Logan City Council Administration Centre or Customer Service Centres

cash; cheque; money order; debit card; credit card

AusPost app

Download the Australia Post app available on the App Store or Google Play. Use the app to pay your rates.



Direct debit

To arrange automatic payment from your bank account, visit logan.qld.gov.au/rates/payment-options. Your application must be received at least seven days before the next due date. NOTE: Direct Debit can not be set up on a credit card account.



By mail

Make your cheque or money order payable to Logan City Council and post it with details of your property address and rates assessment number to the postal address on this page.

Water and Wastewater Account Information



Distribution and retail charges for the period **01/04/2022 to 30/06/2022** have been totalled and are detailed below

Property location	Lot on plan
192-196 Bluff Road, CEDAR VALE QLD 4285	Lot 20 SP 163059

Local Government Distribution and Retail Charges

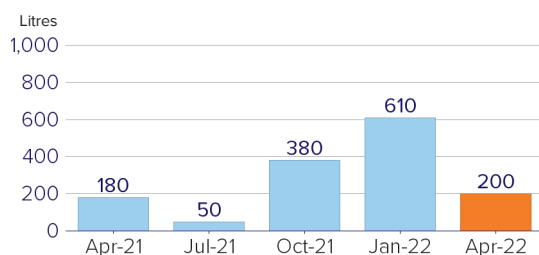
Water Service Charge - Restricted Demand - amount charged to maintain the water network	\$	75.54
Water Usage	\$	85.07
State Govt Pensioner Subsidy - Water	\$	30.00 CR
	\$	130.61

Meter No.	Previous read date	Previous meter reading	Current read date	Current meter reading	Usage	No. of days	Avg. daily usage (kL)
16V010781	03 Dec 2021	571	14 Mar 2022	591	20	101	0.198
Council Water Usage Charge			20.00 @ 1.0224 per kL			\$	20.44
State Govt Bulk Water Charge			20.00 @ 3.2310 per kL			\$	64.63
						\$	85.07

Water usage detail (PLEASE NOTE: Meters that have zero usage during the period are not shown)

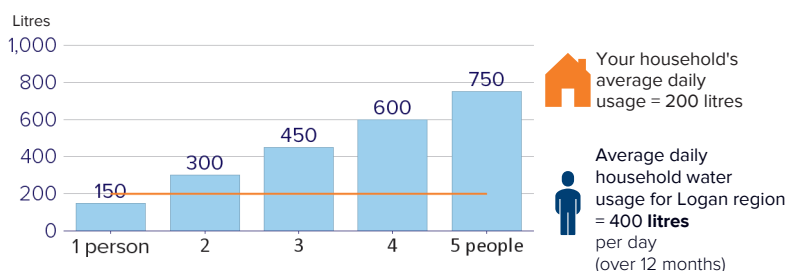
Your water usage comparison

Compare your average daily usage over time



1 kilolitre = 1,000 litres

Compare your current daily usage with others in the Logan region



Please refer to the RTA for advice on the charges that can be passed on to tenants. Visit: rta.qld.gov.au and search for 'Water charging fact sheet'.

You are using less water than the average Logan household, give yourself a pat on the back you're doing a great job! Check out our water saving tips on the next page to see how small changes can make a big difference.

How you can save water

If you're using more than the average household, try these waterwise tips.

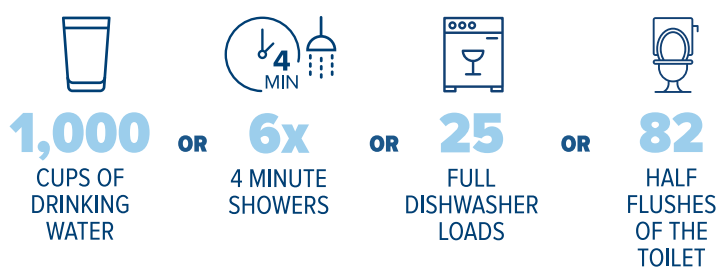
With small changes in your habits, you'll save money and we'll all save water.

 Have shorter showers. Save 9 litres a min.	 Run the dishwasher only when full. Save 1,000s of litres a year.
 Fix a dripping tap. Save 50 litres a day.	 Turn off the tap when brushing your teeth. Save 5 litres a min.
 Use the half flush button on the toilet. Save 30 litres a day.	 Run the washing machine only with full loads. Save 1,000s of litres a year.
 Sweep your driveway rather than hose it down. Save 11 litres a min.	 Use a pressure cleaner to clean your car instead of a hose. Save 8 litres a min.
 Use a pool cover. Save 36,000 litres a year.	 Install a rainwater tank. Save 1000's of litres a year.

For more information visit:
logan.qld.gov.au/waterwise

Do you know what \$1 of water usage charges buys you?

Because we use water for so many things in our households, it can be hard sometimes to see exactly what our water bill buys us. You might be surprised to learn just how much water you get for around \$1, here are a few examples:



How to check for concealed water leaks

It's easy to check for concealed water leaks, and if your pipes are leaking you may be eligible for a reimbursement on your water usage costs.

We repair water leaks from the water supply system to (and including) your water meter. You are responsible for repairs from your water meter to your property.

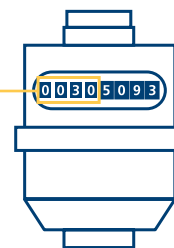
For more information visit:
logan.qld.gov.au/waterleaks

How to read your water meter

Locate your meter and read the **BLACK NUMBERS ONLY** as per the images shown.

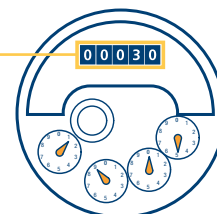
If your meter is this type, the reading would be

0030
kilolitres



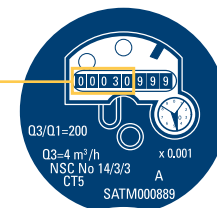
If your meter is this type, the reading would be

0030
kilolitres



If your meter is this type, the reading would be

0030
kilolitres



Please make sure your water meter can be easily accessed by meter readers at all times.



Struggling to take a 4 minute shower?

Drop into your local library or nearest customer service centre to pick up a 4 minute shower timer. It's our gift to you to say thanks for working with us to better manage our precious water resources.

Don't rush to flush

Disposing the wrong items down toilets, sinks and wastewater pipes can result in homeowners incurring expensive plumbing bills to unblock wastewater pipes on their property.

Correct disposal also reduces unnecessary damage to our wastewater network and the environment.



Only flush toilet paper, pee and poo.
(No wet wipes, tissues or paper towels).



Only water should go down the sink.
(No cooking oil, grease or food scraps).



Take paint, fuel, engine oil and chemicals to Council's Waste and Recycling facility.
(Don't tip onto your grass).

For more information visit:
logan.qld.gov.au/dontrushtoflush