



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

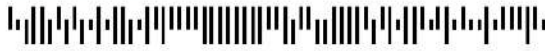
Mailing Code EMAIL
Property Location 5/235 LACEY RD
 BALD HILLS
Issue Date 10 May 2022

Bill number
5000 1041 6847 463

Bill number including donation
5800 1041 6847 463

Enquiries
 (07) 3403 8888
24 hours 7 days

Account Period
 1 Apr 2022 - 30 Jun 2022



resource>EmailPDFs/500010416847463/E-1/S-1/I-1

Donate to the Lord Mayor's Charitable Trust to help those in need

You can donate your \$15 rates discount to the Lord Mayor's Charitable Trust to support Brisbane's grass-roots charities.

Donations are tax deductible and can be made through your preferred rates payment method. A separate receipt will be issued by Council.

For more about the work of the Trust visit lmct.org.au

Council is fundraising for the Lord Mayor's Charitable Trust, a registered charity under the Collections Act 1986.



LORD MAYOR'S CHARITABLE TRUST

The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date.

Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 8.03% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$225.35

Due Date

9 Jun 2022

Summary of Charges

Opening Balance	119.81 CR
Brisbane City Council Rates & Charges	302.71
State Government Charges	57.45
Gross Amount	240.35
Discount and/or Rounding (where applicable)	15.00 CR
Nett Amount Payable	225.35
Optional Lord Mayor's Charitable Trust donation received by the Due Date	240.35

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.

Including Lord Mayor's Charitable Trust \$15 donation



*439 580010416847463



Bill Code: 319186
 Ref: 5800 0000 5499 698
 Amt: \$240.35 by 9 Jun 2022

Excluding Lord Mayor's Charitable Trust \$15 donation



*439 500010416847463



Bill Code: 78550
 Ref: 5000 0000 5499 698
 Amt: \$225.35 by 9 Jun 2022

Pay using your smartphone



Due Date

9 Jun 2022

50

Gross Amount

\$240.35

Nett Amount

\$225.35

<0000022535>

<004440>

<500010416847463>

>

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: (07) 3403 8888 **24 hours 7 days**

or go to: www.brisbane.qld.gov.au

or write to: **Brisbane City Council**
GPO Box 1434
BRISBANE QLD 4001

Rating and rebate information / payment assistance

Rating information - General rates are calculated based on land valuation and rating category. Please refer to your rating category statement or www.brisbane.qld.gov.au/rates for more information.

Rebate - Council offers a range of rates rebates, including pensioner and owner occupier. See www.brisbane.qld.gov.au/rates for more information or call Council's Contact Centre on (07) 3403 8888.

Payment assistance - If you would like to arrange a payment extension or a payment plan please contact Council on (07) 3403 8888.

Payment options



Online

To pay online go to www.brisbane.qld.gov.au/payrates
Payment is accepted by MasterCard or Visa credit card*.
Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to www.brisbane.qld.gov.au search Direct Debit and complete the online form.



By Mobile

Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

Brisbane City Council
GPO Box 1090
BRISBANE QLD 4001



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au
Minimum payment \$10.

©Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card*. Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit and debit card surcharge may apply. For further details, see the 'Other Information' section

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner

Property Location	5/235 LACEY RD BALD HILLS	
Real Property Description	L.5 SP.278594 PAR NUNDAH 218/9994	
Valuation effective from	1 Jul 2019	\$22,904
	1 Jul 2020	\$22,904
	1 Jul 2021	\$22,904
Average Rateable Valuation (A R V)		\$22,904

Account Details

Account Number 5000 0000 5499 698

Opening Balance

Closing Balance Of Last Bill	99.76	CR
Discount/Rounding Allowed	20.05	CR

Total 119.81 CR

Period: 1 Apr 2022 - 30 Jun 2022

Brisbane City Council Rates & Charges

General Rates - Category 10 (Annually 0.2752 Cents In The A R V \$) @ Parity Factor (P/F) 1.000000	195.09
Waste Utility Charge - 1 Charge(S) @ \$91.02 Qtr	91.02
Bushland Preservation Levy Category 10 (Annual 0.0098 Cents In The A R V \$) @ P/F 1.000000	6.84
Environmental Mgt Compliance Levy Category 10 (Annual 0.0141 Cents In The A R V \$) @ P/F 1.000000	9.76

Total 302.71

State Government Charges

Emergency Management Levy - Group 2	57.45
-------------------------------------	-------

Total 57.45

Other Information

A surcharge of 0.52% applies when paying by Mastercard or Visa credit or debit cards and will be payable with your next rate account. The surcharge does not apply to BPAY payments or charges that attract GST.

Council will receive a payment of \$39,410,162 in the 2021-22 financial year from the Queensland Government to mitigate any direct impacts from the Waste Levy on households.

Water and Sewerage Adjusted Account

QUUR32_A4B/E-1/S-1/I-1/

UNIT 5
235 LACEY RD
BALD HILLS QLD 4036

Customer reference number	10 1105 3306 0000 3
Bill number	1105 3306 5
Date issued	05/05/2022
Total due	\$189.14
Current charges due date	11/06/2022

Account Summary

Period	02/12/2021 - 14/04/2022
Property Location:	5 235 LACEY ROAD BALD HILLS 4036

Your Adjusted Account

Balance	\$401.61
Total Adjusted Charges	\$212.47CR
Total Due	\$189.14

If full payment is not received by the due date, a compounding interest of 8.03% per annum will accrue daily on any amount owing.

Please note that this is an Adjustment Account, which is an amendment of previous charges.
This has been issued for the following reason:

Undetected Leak Remission

As a result of this adjustment, there is now a new amount due on your account which you will find above with the due date.

Dear Customer,

Urban Utilities has reviewed your request for an adjustment due to a recent leak at your property. We have provided an adjustment of \$212.47 credit to your account to assist you with the cost of water lost due to the leak.

We remind you to take regular readings of your water meter. For more information about how to read your water meter, please visit www.urbanutilities.com.au.

Urban Utilities can assist you with the outstanding balance by providing additional time to pay or by setting up a payment plan.

For more information regarding water and sewerage charges, email us on customerservice@urbanutilities.com.au or phone us on 13 26 57, Monday to Friday, 8am to 6pm.

Kind Regards,

Customer Service Team

Payment options



Direct debit

To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking.
More info: www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet

Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge.
We accept Mastercard or Visa credit cards.



By phone

Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail

Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person

Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

Amount paid

Date paid

Receipt number

YOUR ADJUSTED CHARGES for 02/12/2021 - 14/04/2022

Water Usage

Urban Utilities distributor-retailer price

Adjust domestic concealed leak 2021/22	-\$212.47
---	-----------

Subtotal	-\$212.47
-----------------	------------------

Water usage	-\$212.47
--------------------	------------------

Your total adjusted charges 02/12/2021 - 14/04/2022	-\$212.47
--	------------------

Customer ref. no.	10 1105 3306 0000 3
----------------------	---------------------

5
235 LACEY ROAD
BALD HILLS 4036



Your usage was 0
kilolitre.

That's an average of 0
litre per day.

WE'RE HERE TO HELP

As an essential service provider, we're here to help during challenging times. If your property was affected by extreme weather or floods earlier this year and you're experiencing difficulty paying your bills, please get in touch with us to discuss your circumstances. We'll work with you to get you back on track again. Scan below for more information on our Urban Assist program.



INTERPRETER SERVICE 13 14 50

当您需要口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesitas un intérprete llame al 13 14 50
© Urban Utilities 2022

Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account In Person / Mail Payment Advice



Billers Code: 112144
Ref: 10 1105 3306 0000 3



BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



*4001 101105330600003



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Credit

Current charges due date
11/06/2022

For Credit **Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101105330600003

Teller Stamp
& Initials

Total Due

\$ **189.14**

+757+