

## **CUSTOMER ENQUIRIES**

Phone: (07) 5475 7542

Email: rates@sunshinecoast.qld.gov.au

ABN 37 876 973 913

## HALF YEARLY RATE NOTICE FOR PERIOD

1 July 2022 to 31 December 2022

ISSUE DATE

19 July 2022

PROPERTY NO.

196039

VALUATION

\$305,000

PAYMENT REFERENCE NO.

100939577

DUE DATE FOR PAYMENT

19 August 2022

AMOUNT PAYABLE

\$1,157.05

PROPERTY LOCATION:

12 Normandy Cres AROONA QLD 4551

PROPERTY DESCRIPTION: Lot 462 RP 198013

RATES AND CHARGES	UNITS		RATE CHARGED  Minimum Rate =		AMOUNT 800.00
General Rate - Category 16					
Waste Bin - 140 Litre	1 :	х	\$302.70	x .5 =	151.35
Garden Organics Bin - 240 Litre	0.50	X	\$70.00	x .5 =	17.50
Arts and Heritage Levy	1 :	X	\$16.00	x .5 =	8.00
Environment Levy	1 :	X	\$80.00	x .5 =	40.00
Transport Levy	1 3	x	\$45.00	x .5 =	22.50
State Emergency Management Levy: Class A Group 2	1 :	x	\$235.40	x .5 =	117.70

TOTAL: \$1,157.05

Please review the enclosed Schedule of Rates to confirm your rate category.

Did you know you can set up a payment arrangement to pay your rates over the 6 month rating period?

Please email rates@sunshinecoast.gld.gov.au before the due date for payment to set up the arrangement.

## **PAYMENT OPTIONS**

PROPERTY NO. 196039

**Biller Code:** 18259 **Ref:** 100939577

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au





Pay in Person at any Post Office, Credit Card not accepted.



\*214 100939577

Credit Card by Phone
Phone 13 18 16 and follow the prompts
Billpay Code: 0214



AMOUNT PAYABLE 1,157.05

Pay using your smartphone

Download the Sniip App and scan the code to pay now.





DUE DATE

19 August 2022

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Go to www.sunshinecoast.qld.gov.au, click on 'Pay and Apply' and follow the prompts



Ref: 1 0093 9577 MasterCard & Visa accepted



706SCP0119

## IMPORTANT INFORMATION - PLEASE READ CAREFULLY

Notice is hereby given that rates and charges levied by the Sunshine Coast Regional Council, by the virtue of the "Local Government Act" and amendments thereto, on land described on the front of this Rate Notice for the period stated (and Arrears of rates and charges, with Interest if any), are now due, and hereby required to be paid by the Due Date of this Notice.

It is the property owner's responsibility to confirm that all rates and charges are correct at the time of issue of the Rate Notice. Adjustments to rates and charges levied in prior financial years will only be done in exceptional circumstances. To ensure that your property is in the correct general rate category please refer to the enclosed Schedule of Rates, which has descriptions of all differential general rate categories for the Sunshine Coast Council. Please note the Transitory Accommodation rating categories apply where a property is offered or available for holiday rental letting, typically for period/s less than 42 consecutive days at any one time. If you have queries about other rates and charges please refer to the current Revenue Statement, available on Council's website, or contact Council's Customer Service Centre for more information.

**CHANGE OF ADDRESS:** Council requires notification of any change of postal address from ratepayers. When notifying Council in writing, you must state your full name and all property numbers to which the change applies.

**INTEREST:** From 1 July 2022 to 30 June 2023 interest charges of 8.17% per annum, compounding daily, will apply to overdue rates and charges. Where cleared payment is not received by Council on or before the Due Date for Payment shown on this Rate Notice interest will apply, except where a payment arrangement is approved by Council before the Due Date for Payment.

MYCOUNCIL: Register online with MyCouncil - a secure gateway to some of council's services such as access to view or pay your rates account, receive your rates notice by email and much more. Find MyCouncil on council's website www.sunshinecoast.qld.gov.au

**PAYMENT ARRANGEMENTS:** There are a number of payment arrangement options available if you cannot make payment in full by the due date of this notice. These payment arrangement options can be found by visiting Council's website at www.sunshinecoast.qld.gov.au or alternatively by contacting Council's Customer Service Centre. It is recommended that arrangements are established prior to the due date shown on the rate notice. Please note a Direct Debit is not a payment arrangement.

**PENSION CONCESSION:** If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and own a property which is your principal place of residence you may be entitled to State and Council funded concessions on your Council rates. Please visit Council's website at www.sunshinecoast.qld.gov.au or contact Council's Customer Service Centre for more information.

**PROPERTY SALES/NEW OWNERS:** If you have sold this property please return this Rate Notice to Council by marking the envelope 'Return to Sender' and placing it in an Australia Post Box. A penalty can apply if notification of a sale is not provided to the Department of Resources or to Council within 30 days of the settlement.

**RATE RECOVERY PROCESS:** Where rates and charges remain outstanding after the due date, interest will be charged and a Rate Reminder Notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action may be commenced.

Debt recovery action can include but is not limited to the referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

**LEGAL AND PROFESSIONAL COSTS:** Where a "Claim" and "Statement of Claim" has been filed with the Magistrates Court for the recovery of overdue rates and charges, Legal and Professional Costs are incurred. Legal and Professional costs are not considered overdue rates and charges until judgment has been entered.

**STATE WASTE LEVY:** State Government has paid an amount of \$12,374,834 to Council to mitigate the impact of the Queensland Waste Levy on households.

**STATE EMERGENCY MANAGEMENT LEVY:** This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Service Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

**VALUATIONS:** The valuation used for rating purposes is provided by the Department of Resources (DoR). Should you have any questions relating to the amount or determination of your valuation please direct your enquiries to DoR, PO Box 573, Nambour QLD 4560 or email vnambour@resources.qld.gov.au or Ph: 13 74 68.

OTHER PAYMENT OPTIONS: Electronic payment preferred - please see front page



By Mail – Post your cheque (must include the remittance advice with barcode) to Sunshine Coast Regional Council Locked Bag 72 Sunshine Coast Mail Centre, Q 4560



Phone 5475 7272 to make an appointment to pay in person.

Social distancing measures are in place.

Appointments can be made to visit any Council Office — 8:30am to 4:30pm weekdays

Caloundra

1 Omrah Avenue

Maroochydore

10 First Avenue

Nambour

Cnr Currie and Bury Street

This notice has been produced using Australian made carbon neutral paper.