

Rate Notice

January - March 2023

Logan City Council ABN 21 627 796 435



157420/X/024610

D-040

Assessment number 94360638

Billing period 01 Jan 2023 - 31 Mar 2023

Issue date 16 Jan 2023

Due date 17 Feb 2023

Amount if paid on or before 17 Feb 2023 \$1,093.14

Amount if paid after 17 Feb 2023 \$1,130.14

Compounding interest of 8.17% pa is charged daily on rates and charges which remain unpaid 7 days after the rate notice due date.

Property location	Lot on plan	Rating category	Rateable valuation
24-26 Abbey Street, FORESTDALE QLD 4118	Lot 155 RP 166717	Residential 1	\$606,666

Summary of charges

Balance brought forward	\$	0.00
Council rates and charges	\$	739.47
State government charges	\$	58.85
Water and wastewater (sewerage) charges This total consists of services and usage charges, refer to page 3	\$	331.82
Total amount (inc. brought forward amount)	\$	1,130.14
Less council discount for prompt payment	\$	37.00 CR
Amount payable if paid by 17 Feb 2023	\$	1,093.14

Access the rates portal!

Log in to the portal to view your balance, transaction history, and old rate notices.



myportal.logan.qld.gov.au

Thank you!

Thank you for keeping your rates payments up to date.

High water usage

Your average daily water usage has increased significantly compared to last period. See pages 3/4 for more information and tips on how to save water.

See over the page for a breakdown and more payment options

This notice is registered to receive rates electronically. A printed version will not be posted.

Payment online	Payment by Bpay	Payment by phone	Payment at Australia Post
 Use your credit or debit card to pay 24 hours, 7 days per week Ref No: 9436 0638 logan.qld.gov.au/online-payment	 Billers Code: 17392 Ref: 5 9436 0638 Telephone & Internet Banking - Bpay® Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au	 Billers Code: 17392 Ref: 5 9436 0638 Phone 1300 276 468 or from overseas +61 1300 276 468	 *0459 94360638 Minimum payment \$50.00 unless the amount shown on the current rate notice is less.

* Credit Card payments may incur a 0.34% surcharge.

Breakdown of January to March 2023 rates and charges	Amount		Total
Council rates and charges			
General Rate - Residential 1	\$	538.42	
Garbage Charge - 240W+140R or 240R or 360R	\$	75.75	
Environmental Charge	\$	21.85	
Community Services Charge	\$	103.45	\$ 739.47
State government charges			
State Emergency Levy Group 2	\$	58.85	\$ 58.85
Water and wastewater (sewerage) charges			
Water Service Charge - Res	\$	75.54	
Water Usage	\$	311.28	
State Government Water Discount	\$	55.00 CR	\$ 331.82
			\$ 1,130.14
Total rates and charges for January to March 2023			

Council will receive an annual payment of **\$12,968,594** from the State Government to mitigate any direct impacts of the waste levy on households.

Council contact details

Logan City Council Administration Centre and Customer Service Centres

150 Wembley Rd, Logan Central

Postal Address:

PO Box 3226, Logan City DC Qld 4114

Open: 8am–5pm Monday to Friday (AEST)

Rates enquiries: **07 3412 5230**

Email: **council@logan.qld.gov.au**

Website: **logan.qld.gov.au**

Beenleigh Customer Service

105 George St, Beenleigh
(Cnr of George St and City Rd)

Open: 8am–4.45pm Monday to Friday (AEST)

Jimboomba Customer Service

18–22 Honora St, Jimboomba

Open: 8am–4.45pm Monday to Friday (AEST)

Council offices are closed on public holidays

Other ways to pay your rates



In person

Logan City Council Administration Centre or Customer Service Centres

cash; cheque; money order; debit card; credit card

AusPost app

Download the Australia Post app available on the App Store or Google Play. Use the app to pay your rates.



Direct debit

To arrange automatic payment from your bank account, visit logan.qld.gov.au/rates/payment-options. Your application must be received at least seven days before the next due date. NOTE: Direct Debit can not be set up on a credit card account.



By mail

Make your cheque or money order payable to Logan City Council and post it with details of your property address and rates assessment number to the postal address on this page.

Water and Wastewater Account Information



Distribution and retail charges for the period **01/01/2023 to 31/03/2023** have been totalled and are detailed below

Property location	Lot on plan
24-26 Abbey Street, FORESTDALE QLD 4118	Lot 155 RP 166717

Local Government Distribution and Retail Charges

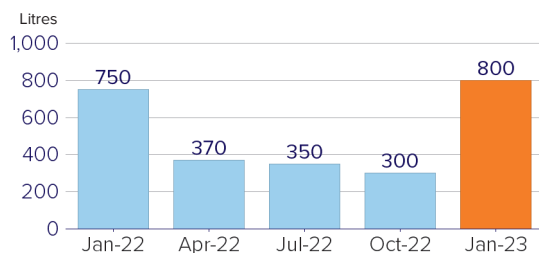
Water Service Charge - Res - amount charged to maintain the water network	\$	75.54
Water Usage	\$	311.28
State Government Water Discount	\$	55.00 CR
	\$	331.82

Meter No.	Previous read date	Previous meter reading	Current read date	Current meter reading	Usage	No. of days	Avg. daily usage (kL)
21V014459	09 Aug 2022	62	07 Nov 2022	134	72	90	0.800
Council Water Usage Charge			72.00 @ 1.0224 per kL		\$		73.61
State Govt Bulk Water Charge			72.00 @ 3.3010 per kL		\$		237.67
					\$		311.28

Water usage detail (PLEASE NOTE: Meters that have zero usage during the period are not shown)

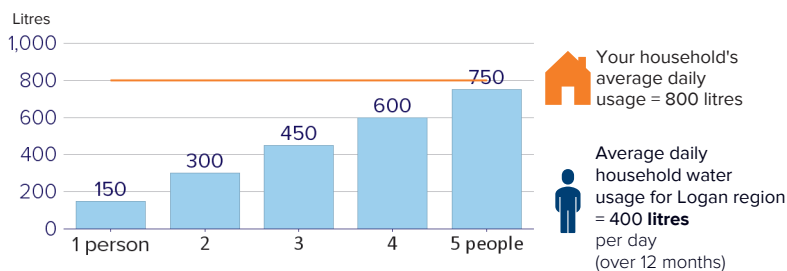
Your water usage comparison

Compare your average daily usage over time



1 kilolitre = 1,000 litres

Compare your current daily usage with others in the Logan region



Please refer to the RTA for advice on the charges that can be passed on to tenants. Visit: rta.qld.gov.au and search for 'Water charging fact sheet'.

You are using more water than the average Logan household, there are many simple ways for you to use less water. Check out our water saving tips on the next page to see how small changes can make a big difference.

How you can save water

If you're using more than the average household, try these waterwise tips.

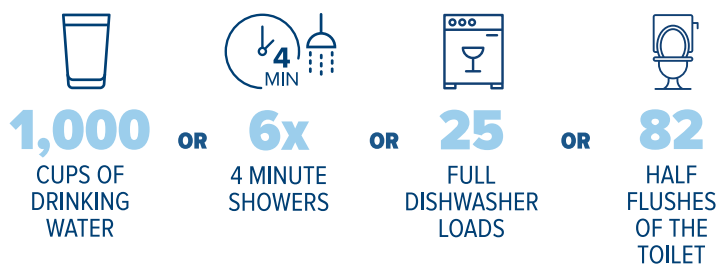
With small changes in your habits, you'll save money and we'll all save water.

 Have shorter showers. Save 9 litres a min.	 Run the dishwasher only when full. Save 1,000s of litres a year.
 Fix a dripping tap. Save 50 litres a day.	 Turn off the tap when brushing your teeth. Save 5 litres a min.
 Use the half flush button on the toilet. Save 30 litres a day.	 Run the washing machine only with full loads. Save 1,000s of litres a year.
 Sweep your driveway rather than hose it down. Save 11 litres a min.	 Use a pressure cleaner to clean your car instead of a hose. Save 8 litres a min.
 Use a pool cover. Save 36,000 litres a year.	 Install a rainwater tank. Save 1000's of litres a year.

For more information visit:
logan.qld.gov.au/waterwise

Do you know what \$1 of water usage charges buys you?

Because we use water for so many things in our households, it can be hard sometimes to see exactly what our water bill buys us. You might be surprised to learn just how much water you get for around \$1, here are a few examples:



How to check for concealed water leaks

It's easy to check for concealed water leaks, and if your pipes are leaking you may be eligible for a reimbursement on your water usage costs.

We repair water leaks from the water supply system to (and including) your water meter. You are responsible for repairs from your water meter to your property.

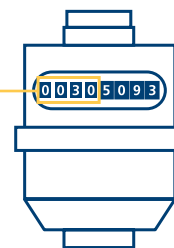
For more information visit:
logan.qld.gov.au/waterleaks

How to read your water meter

Locate your meter and read the **BLACK NUMBERS ONLY** as per the images shown.

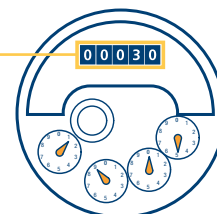
If your meter is this type, the reading would be

0030
kilolitres



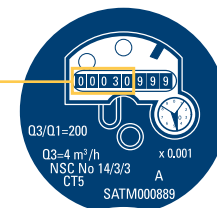
If your meter is this type, the reading would be

0030
kilolitres



If your meter is this type, the reading would be

0030
kilolitres



Please make sure your water meter can be easily accessed by meter readers at all times.



Struggling to take a 4 minute shower?

Drop into your local library or nearest customer service centre to pick up a 4 minute shower timer. It's our gift to you to say thanks for working with us to better manage our precious water resources.

Don't rush to flush

Disposing the wrong items down toilets, sinks and wastewater pipes can result in homeowners incurring expensive plumbing bills to unblock wastewater pipes on their property.

Correct disposal also reduces unnecessary damage to our wastewater network and the environment.



Only flush toilet paper, pee and poo.
(No wet wipes, tissues or paper towels).



Only water should go down the sink.
(No cooking oil, grease or food scraps).



Take paint, fuel, engine oil and chemicals to Council's Waste and Recycling facility.
(Don't tip onto your grass).

For more information visit:
logan.qld.gov.au/dontrushtoflush

Rates and charges information

July 2022 to June 2023

Following the *Local Government Act 2009*, we're required to provide the following information to ratepayers.

Discount for prompt payment

Pay your rates, including any overdue amounts, by the due date and you'll receive a 5 per cent discount on your current rates and charges. This includes the general rate and charges such as environmental, community services, garbage and rural fire. Any objection or dispute about rates and charges does not affect the levy, payment, and/or recovery of rates.

Proposed rates schedule 2022/2023

Issue date	Due date
18 July 2022	19 August 2022
17 October 2022	18 November 2022
16 January 2023	17 February 2023
17 April 2023	19 May 2023

The proposed rates schedule is provided as a guide only and may change.

How rates are calculated

General rates use the valuation provided by the Department of Resources (DOR). The rate charges per property averages over 3 years, to lessen large changes. We follow the Local Government Act 2009 using differential general rates. Differential general rates make fees fair, putting rateable properties in different categories. Land use codes and other factors inform what category your property is in.

Those properties with rateable valuations up to and including the Minimum Rateable Valuation will be charged the Minimum General Rate applicable to the Differential General Rate Category.

General rates are calculated by multiplying the 'rateable value' with the 'cents in the dollar per annum' applicable to your parcel of land as set out in the Differential General Rate Categories schedules on following pages.

The following example shows how a General Rate is calculated based on a rateable value of \$290,000:

$(0.3550c \text{ in } \$) 0.003550 \times \$290,000 \div 4 = \$257.38 \text{ per quarter}$

Think that your rates category is incorrect?

Here's what you do.

Complete an objection form if you think your differential general rate category is incorrect. Submit the form to us within 30 days from the issue date on your rates notice (before the due date).

Download the objection form from logan.qld.gov.au/rates or visit one of Council's Customer Service Counters at the following locations:

Council Administration Centre
150 Wembley Rd, Logan Central

Customer Service Centres
18–22 Honora Street, Jimboomba
105 George St, Beenleigh (Cnr of George St and City Rd).

To appeal against Council's decision, file an appeal notice in the Land Court registry within 42 days. You must use the form approved by the Land Court for your appeal notice. You must provide a copy to of the filed appeal notice to Council within 7 days of filing.

***The levy and recovery of rates will not change by filing an objection. You must pay the rates as issued. Adjustment of rates will occur if your objection is upheld.**

Full details of the Differential Rates Categories are shown on the following pages.

Easy ways to pay your rates

Online

logan.qld.gov.au

credit card (a merchant surcharge of 0.34% applies to credit card payments).

Bpay®

savings or cheque account

Bpay View®

login to your online banking to swap from a paper rate notice to an electronic notice.

Phone

1300 276 468

credit card (a merchant surcharge of 0.34% applies to credit card payments).

Bpay®

savings or cheque account

Mail

Post to Council

direct debit request

cheque

money order

App

Pay via AusPost app

Download the Australia Post app available on the App Store or Google Play.

In person

Australia Post

cash, cheque, debit card or credit card

Logan City Council Administration Centre or Customer Service Centres

Cash, cheque, debit card or credit card

*Registered to BPAY Pty Ltd ABN 69 079 137 518.

We're here to help

- Logan City Council Administration Centre**
150 Wembley Rd, Logan Central
Open: 8:00 am – 5 pm Monday to Friday (AEST)
- PO Box 3226, Logan City DC Qld 4114**
- 07 3412 3412**
- council@logan.qld.gov.au**
- logan.qld.gov.au**
- Beenleigh Customer Service**
105 George St, Beenleigh
(Cnr of George St and City Rd)
Open: 8:00 am – 4:45 pm Monday to Friday (AEST)
- Jimboomba Customer Service**
18–22 Honora St, Jimboomba
Open: 8:00 am – 4:45 pm Monday to Friday (AEST)

Council offices are closed on public holidays.



Differential general rate categories statement

CATEGORY – RESIDENTIAL 1

Rate cents in \$: 0.3550

Minimum rateable valuation \$284,507

Minimum general rate per quarter \$252.50

Objective – The dominant purpose for which that land is used or intended for use is a residential use or any other purpose.

Criteria – other This land is used by a household* which includes the owner of the land.

*Household means an individual or group of two or more related or unrelated people who reside in the dwelling (see Queensland Planning Provisions).

01	Vacant urban land
02	Single dwelling
04	Vacant land – large site
05	Single dwelling – large site
06	Outbuilding
08–09	Community title lot (residential)

CATEGORY – RESIDENTIAL 2

Rate cents in \$: 0.4729

Minimum rateable valuation \$265,384

Minimum general rate per quarter \$313.75

Objective – The dominant purpose for which that land is used or intended for use is a residential use or any other purpose.

Criteria – other This land is not used by a household* which includes the owner of the land.

Residential (dwellings) properties only, where the postal address, for service of the rate notice for the property, is not the same as the property address.

To clarify: Residential (dwellings) properties not owned by a natural person or persons (companies, trusts, QHC, QATSIH and other type of entity deemed by Council to not be equivalent to being a natural person) will be included even if the postal address is the same as the property address. Owners that reside on the property may request an owner occupied rate type to be applied to their residential property. This pertains to residential properties owned by a trust or a company where the trustees or company owners reside on the property.

Residential (dwellings) properties in the name of a deceased estate will be included even if the postal address is the same as the property address.

When more than one property is owned by the same natural person/s residing within Logan City Council boundaries, only one (1) property shall have be categorised in the Residential 1 rate category.

*Household means an individual or group of two or more related or unrelated people who reside in the dwelling (see Queensland Planning Provisions).

02	Single dwelling
05	Single dwelling - large site
08-09	Community title lot (residential)

CATEGORY – MISCELLANEOUS

Rate cents in \$: 0.3550

Minimum rateable valuation \$284,507

Minimum general rate per quarter \$252.50

Objective – Land used for miscellaneous purposes or not included in any other rating category.

Criteria – land use other

00	Unspecified
32	Wharves
50	Other clubs (non-business)
51	Religious
52	Cemetery
55	Library
56	Showground/Racecourse/Airfield
57	Parks and gardens
92	Defence force establishments
97	Welfare home/Institution
99	Community protection centre
08-09	Community title lot (residential)

CATEGORY – SUBDIVISION – NOT ALLOCATED LAND

Rate cents in \$: 0.3550

No minimum rateable valuation

Objective – The land is not allocated.

Criteria – land use category

72	Not allocated land (Section 50 of the Land Valuation Act 2010)
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CATEGORY – MULTIPLE RESIDENTIAL DWELLING/S

Rate cents in \$: 0.5348

Minimum rateable valuation \$298,990

Minimum general rate per quarter \$399.75

Objective – The dominant purpose for which that land is used or intended for use as multi-residential use.

Criteria – land use category

03	Multiple dwelling/s (flats)
08–09	Community title lot (flats)

CATEGORY – RESIDENTIAL INSTITUTIONS (up to 50 sites)

Rate cents in \$: 0.4027

Minimum rateable valuation \$2,818,227

Minimum general rate per quarter \$2,837.25

Objective – The dominant purpose for which that land is used or intended for use as residential institution use.

Criteria – land use category

21	Residential Institution
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Criteria other: with up to and including 50 sites

CATEGORY – RESIDENTIAL INSTITUTIONS (51 to 100 sites)

Rate cents in \$: 1.0673

Minimum rateable valuation \$2,657,922

Minimum general rate per quarter \$7,092.00

Objective – The dominant purpose for which that land is used or intended for use as residential institution use.

Criteria – land use category

21	Residential Institution
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Criteria other: with 51 to 100 sites

CATEGORY – RESIDENTIAL INSTITUTIONS (101 to 210 sites)

Rate cents in \$: 1.4206

Minimum rateable valuation \$3,030,128

Minimum general rate per quarter \$10,761.50

Objective – The dominant purpose for which that land is used or intended for use as residential institution use.

Criteria – land use category

21	Residential Institution
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Criteria other: with 101 to 210 sites

CATEGORY – RESIDENTIAL INSTITUTIONS (211 to 275 sites)

Rate cents in \$: 1.6499

Minimum rateable valuation \$5,089,460

Minimum general rate per quarter \$ 20,992.75

Objective – The dominant purpose for which that land is used or intended for use as residential institution use.

Criteria – land use category

21	Residential Institution
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Criteria other: with 211 to 275 sites

CATEGORY – RESIDENTIAL INSTITUTIONS (greater than 275 sites)

Rate cents in \$: 1.5746

Minimum rateable valuation \$7,566,557

Minimum general rate per quarter \$ 29,785.75

Objective – The dominant purpose for which that land is used or intended for use as residential institution use.

Criteria – land use category

21	Residential Institution
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Criteria other: with greater than 275 sites

CATEGORY – FARMING

Rate cents in \$: 0.3863

Minimum rateable valuation \$315,558

Minimum general rate per quarter \$304.75

Objective – The dominant purpose for which that land is used, or intended for use, is a farming use and the use:

(a) has a significant and substantial commercial purpose; and (b) is for the purpose of profit on a continuous or repetitive basis.

The property must have been certified by DOR in accordance with section 17 of the Valuation of Land Act 1944.

* This category does not include land used for major commercial mushroom production with more than 40 employees / contractors.

Criteria – land use category

64–66	Cattle breeding and fattening
67	Goats
68	Dairy cattle – milk quota
69	Dairy cattle – no milk quota
74	Turf farm
75	Sugar cane
79	Orchards
80	Tropical fruits
82	Vineyards
83*	Small crops and fodder (irrigated).
84*	Small crops and fodder (non-irrigated).
85	Rural use – pigs
86	Rural use – horses
88	Forestry and logs
89	Rural use – animals (special)
94	Vacant rural land

CATEGORY – POULTRY (less than 100,000 birds)

Rate cents in \$: 1.2830

Minimum rateable valuation \$486,672

Minimum general rate per quarter \$1,561.00

Objective – Land used for poultry.

Criteria – land use category

87	Rural use – poultry
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Criteria other: land used for poultry farming with approval for less than 100,000 birds

CATEGORY – POULTRY (100,000 birds or more)

Rate cents in \$: 2.8891

Minimum Rateable Valuation \$432,141

Minimum General Rate per quarter \$3,121.25

Objective – Land used for poultry.

Criteria - land use category

87	Rural use – poultry
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Criteria other: land used for poultry farming with approval for 100,000 or more birds

CATEGORY – COMMERCIAL MUSHROOM FARMING

Rate cents in \$: 8.7919

Minimum rateable valuation \$473,333

Minimum general rate per quarter \$10,403.75

Objective – Land used for major commercial mushroom production with more than 40 employees / contractors.

Criteria – land use category

83	Small crops and fodder (irrigated)
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Criteria other: only land used for major commercial mushroom production with more than 40 employees/contractors.

84	Small crops and fodder (non-irrigated)
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Criteria other: only land used for major commercial mushroom production with more than 40 employees/contractors.

CATEGORY – INDUSTRIAL

Rate cents in \$: 1.4811

Minimum rateable valuation \$148,876

Minimum general rate per quarter \$551.25

Objective – The dominant purpose for which the land is used is an industrial use, other than land uses more specifically defined.

Criteria – land use category

08–09	Community title lot (industrial)
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28	Warehouse and bulk stores
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29	Transport terminals
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33	Builder's yard, contractors
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34	Cold stores – ice works
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35	General industry
----	------------------

36	Light industry
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40	Extractive industry
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95	Reservoir/Dam/Bores
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CATEGORY – SERVICE STATIONS, OIL DEPOTS AND OFFENSIVE INDUSTRIES

Rate cents in \$: 1.7304

Minimum rateable valuation \$127,427

Minimum general rate per quarter \$551.25

Objective – Land used for oil depots or offensive industries.

Criteria – land use category

08–09	Community title lot (industrial or service station)
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31	Oil depot
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37	Noxious/Offensive industry
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30	Service stations
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CATEGORY – COMMERCIAL AND OFFICES

Rate cents in \$: 1.8023

Minimum rateable valuation \$122,344

Minimum general rate per quarter \$551.25

Objective – Land used for commercial purposes other than those more specifically defined.

Criteria – land use category

07	Guest house/Private hotel
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08–09	Community title lot (commercial)
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10	Combined multi dwelling and shops
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11	Shop (single)
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12	Shops – group (more than 6 shops)
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13	Shopping group (2 to 6 shops)
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14	Shops – main retail
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15	Shops – secondary retail
----	--------------------------

17	Restaurant
----	------------

18	Special tourist attraction
----	----------------------------

25	Offices
----	---------

26	Funeral parlour
----	-----------------

27	Private Hospital or Convalescent Home
----	---------------------------------------

38	Advertising hoarding
----	----------------------

41	Child care
----	------------

43	Motel
----	-------

44	Nurseries
----	-----------

48	Sports clubs/facilities
----	-------------------------

49	Caravan parks and camp grounds
----	--------------------------------

58	Commercial Educational
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CATEGORY – DRIVE-IN SHOPPING CENTRES AND CAR PARKS

Rate cents in \$: 2.2588

Minimum rateable valuation \$97,618

Minimum general rate per quarter \$551.25

Objective – Land used for a drive-in shopping centre or car park.

Criteria – land use category

08–09	Community title lot (drive-in shops, car park)
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16	Drive-in shopping centre
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22	Car park
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CATEGORY – HOTELS AND LICENSED CLUBS

Rate cents in \$: 2.1206

Minimum rateable valuation \$103,980

Minimum general rate per quarter \$551.25

Objective – Land used for a hotel or licensed club.

Criteria – land use category

08-09	Community title lot (hotel/club etc)
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42	Hotel/Tavern
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47	Licensed Club
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CATEGORY – RETAIL WAREHOUSES AND OUTDOOR SALES AREAS

Rate cents in \$: 1.9037

Minimum rateable valuation \$115,827

Minimum general rate per quarter \$551.25

Objective – Land used for a retail warehouse.

Criteria – land use category

08–09	Community title lot (warehouse or outdoor sales)
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23	Retail warehouse
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24	Outdoor sales areas
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CATEGORY – TRANSFORMERS

Rate cents in \$: 1.1472

Minimum rateable valuation \$192,207

Minimum general rate per quarter \$551.25

Objective – Land used for transformers.

Criteria – land use category

08–09	Community title lot (transformer)
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91	Transformers
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CATEGORY – MINOR STORAGE UNITS

Rate cents in \$: 1.8296

Minimum rateable valuation \$60,232

Minimum general rate per quarter \$275.50

Objective – Storage area that is a lot in a community titles scheme other than a garage or storage room. The purpose of the lot is not for use as a habitable area. The maximum property size is 100m².

Criteria – land use category

08–09	Community title lot
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Separate charges

Environmental charge \$21.85 per quarter

This helps fund our environmental program which includes:

- › community partnership projects such as Land For Wildlife and Voluntary Conservation Agreements
- › EnviroGrants and World Environment Day events
- › waterway rehabilitation, water quality monitoring and waterway management
- › acquisition of environmentally significant land
- › biodiversity and threatened species management
- › energy and climate change projects
- › vegetation management, bushcare and bushland maintenance

Community services charge \$103.45 per quarter

This charge funds the operations, maintenance and capital requirements of our 9 libraries and 55 community and neighbourhood centres in 70 suburbs, including Logan Art Gallery, 3 Indoor Sports Centres, 6 aquatic centres, Logan Entertainment Centre, Beenleigh Events Centre and other community facilities. It also helps fund social services such as sporting and community grants, school holiday activities, the Active and Healthy program, safer city programs, social infrastructure development, sport and recreation development and cultural diversity activities.

Are there any rebates or concessions available on separate charges?

- › We offer a full environmental charge rebate if your property provides a large environmental benefit to Logan. The property must have a valid and current Voluntary Conservation Agreement or Voluntary Conservation Covenant for the life of your contract or agreement.
- › The number of environmental charges and community infrastructure charges may reduce if you have farming land over multiple lots. A single charge may apply for a group of properties, rather than per parcel/lot of farming land. This encourages economic development for the City of Logan. Criteria applies. Contact Council for more information.

Special charges

Rural fire special charge

In parts of Logan, we collect **\$5.00 per quarter** as a rural fire special charge. These funds help rural fire brigades providing services.

Trade waste

For information and charges relating to Trade Waste, please refer to Council’s website or contact 07 3081 5301.

Wastewater (sewerage) charges

Premises	1 unit = \$8.90 per quarter	Charge per quarter
Vacant land (per parcel)	15 Units	\$133.50
Residential Single self contained dwelling ie, house, home unit, flat, townhouse. C.E.D. Connection.	20 units each 16 units each	\$178.00 \$142.40
Residential – other Multiple residential accommodation not included above ie hostel, guesthouse. First pedestal/urinal. Second and subsequent pedestals/urinals. C.E.D. connection. First pedestal/urinal. Second and subsequent pedestals/urinals.	20 units 15 units 16 units 14 units	\$178.00 \$133.50 \$142.40 \$124.60
Non-residential First pedestal/urinal. Second and subsequent pedestals/urinals. C.E.D. Connection. First pedestal/urinal. Second and subsequent pedestals/urinals.	20 units 15 units 16 units 14 units	\$178.00 \$133.50 \$142.40 \$124.60
Aged care, nursing home, retirement complex or student accommodation Residential – Single living unit ie house, home unit, townhouse, villa, hospital room/hostel room/student accommodation room etc Each single living unit Non-residential – Office, staff areas, shops, maintenance workshops and all other facilities/areas not contained in the residential and recreational facilities categories: Each pedestal/urinal Recreational facilities – Facilities operated and dedicated purely for the residents’ communal use.	10 units 15 units Nil	\$89.00 \$133.50 Nil
Caravan or mobile home parks For each individual site where there’s Council approved, constructed sewerage infrastructure. In washing facilities with exclusive services, charges for each pedestal and urinals apply. If there’s a combination of service provisions, Logan Water will figure out a fair unit base. The number of pedestals will charged at the standard unit rate. A rate of 5 units per site will apply in the case of tent sites.	10 units 20 units	\$89.00 \$178.00

Utility charges

Garbage charges

Domestic charges	Charge per quarter
Standard weekly 140 litre waste and fortnightly 140 litre or 240 litre or 360 litre recycle	\$71.50
Standard weekly 240 litre waste and fortnightly 140 litre or 240 litre or 360 litre recycle	\$75.75

Need more information on domestic or commercial garbage services and charges? Contact us on 07 3412 3412.

Water service charge

The utility charge for water supply consists of a base and volumetric charge. The base charge is the fixed costs of supply including an infrastructure provision. The volumetric charge is the cost of water supplied.

Base charge – \$75.54 per quarter

The base charge for your water supply is:

- a. for a metered service connection, the amount specified above multiplied by the capacity factor for the service connection
- b. for a service connection which is not metered, the amount written above
- c. where service is available but not connected, the amount written above

Service diameter (mm)	Capacity factor	Service diameter (mm)	Capacity factor
20 or less	1	100	25
25	1.5625	150	56.25
32	2.56	200	100
40	4	225	126.5625
50	6.25	250	156.25
65	12.0193	300	225
80	16		

Water usage

The volumetric charge for water usage across all of the City of Logan is **4.3234 per kilolitre**.

The charge consists of 2 separate components:

Logan City Council charge (kL)..... \$1.0224

State Govt Bulk Water Charge (kL)... \$3.301

Contact 07 3412 3412 for more water information.

Pensioner discounts

Council pensioner remission

General rate

We offer approved pensioners on a maximum rate pension, a remission of **up to \$379.20 per year** and non-maximum rate pensioners a remission **up to \$189.60 per year**.

Garbage charge

We offer approved pensioners on a maximum rate pension a remission of up to 10 per cent per year and non-maximum rate pensioners a remission of up to 5 per cent per year.

State government subsidies

Rates and charges

The state government provides a 20 per cent subsidy on Council rates and charges (excluding the emergency levy) to a maximum of **\$200 per year** for approved pensioners.

Water

The state government also provides an additional subsidy on water charges for approved pensioners to a maximum of **\$120 per year**.

Emergency levy

The state government also provides a 20 per cent subsidy on the Emergency levy.

Am I eligible?

To receive pensioner discounts on rates, you must be the owner/part owner or life tenant* of the property, live on the property permanently and have one of the following:

- A current Queensland Centrelink Pensioner Concession Card or
- A Department of Veterans' Affairs Gold Card or
- A Department of Veterans' Affairs Pensioner Concession Card**

* A life tenancy can be created only by a valid will, and is effective only after the death of the property owner, or by a Supreme or Family Court Order.

** You must receive a full Department of Veterans' Affairs Service and/or full Income and Assets Tested Pension to qualify for a maximum rate Council Remission.

***It's the pensioners responsibility to keep Council up-to-date with changes to their pension details.

How to apply?

Apply at online at logan.qld.gov.au/rates/pension-remissions-and-subsidies or visit in person at:

📍 **Logan City Council Administration Centre**
150 Wembley Rd, Logan Central (8 am to 5 pm) or

📍 **Council Customer Service Centres at**
18–22 Honora St, Jimboomba (8 am to 4:45 pm) and
105 George St, Beenleigh (Cnr of George St and City Rd)
(8 am to 4:45 pm).

Please present your rate notice and current pension concession card issued by either Centrelink or Department of Veterans' Affairs when making your application.

Applications cannot be accepted over the phone.

Your valid concession card must show the address of the property for which the application is being made and the name that appears on your card must be the same as it appears on your rate notice.

Please note that rate remissions are not retrospective or pro-rata and are dependent on the card start date printed on your concession card and/or the date of purchase of the property and/or the date you moved into the property. The remission is only for one property at a time.

Recently changed address?

If you've recently sold and bought another property within the City of Logan and previously received a remission on your former residence, you'll need to apply for a rate remission on your new residence. Remissions are not automatically transferred from one residence to another if you relocate.

We're here to help

Contact us on **07 3412 5230** for more information.

Eligible cards (sample only)



Centrelink Pensioner Concession



Centrelink Pensioner Concession Card



Department of Veterans' Affairs
Gold Card



Department of Veterans' Affairs
Gold Card TPI



Department of Veterans' Affairs
Gold Card

Other charges

Penalty charges

Interest of 8.17 per cent per annum compounding daily will be charged on all rates and charges which remain unpaid 7 days from the rate notice due date.

Dishonoured payment administration fees will be charged for any cheque or payment which is dishonoured or re-presented.

Supplementary charges

A supplementary rate or charge occurs when there are changes to valuations and/or services available to a property. The charges are usually calculated on a pro-rata basis from the date the change takes effect.

Please note: A supplementary rate/charge is generally a 'one-off' adjustment Council was unable to issue on the previous rate notice.

State emergency levy

This levy is collected on behalf of the state government as per the schedule contained in the Government Gazette.

Account establishment fee

When a property is purchased, Logan City Council charges an account establishment fee of \$81.22 for the transfer of property ownership to the purchaser. Some exemptions apply. Please refer to Council's website for further details.