

WATER AND SEWERAGE YOUR BILL

1300 086 489

Emergencies and faults 24 Hours, 7 days **Account enquiries** 8am-5pm Mon-Fri

unitywater.com

ABN 89 791 717 472

Account number 99796945

Payment reference 0997 9694 56

Property 36 Bella St, CASHMERE, QLD

Bill number	7123797455
Billing period 92 days	06 Sep 2022 to 6 Dec 2022
Issue date	9 Dec 2022
Approximate date of next meter reading	6 Mar 2023

Your account activity

Your last bill Payments / adjustments \$363.45

Payments / Balance \$312.47

New charges \$373.25

 Overdue
 \$309.81

 Total due[#]
 \$685.72

 New charges due
 11 Jan 2023

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Includes overdue amount

Compare your average daily usage over time Compare your current daily usage with our regional target of 150 litres Your household's 750 800 average daily 600 usage: 315 litres 450 Unitywater regional 400 average = 162 litres 150 200 per person per day 0 Target - 150 litres Sep 22 Dec 21 Mar 22 lun 22 Dec 22 1 person 5 people per person per day

There's only so much phone chat about the weather you can take.

Do it all online faster and easier with My Account.





Easy ways to pay For other payment options - see over



Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account. Find out more at bpay.com.au

Find out more at **bpay.com.au**Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit

Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

Smooth*Pay*

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at unitywater.com/smoothpay



Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT2109340W	5 Sep 22	82	6 Dec 22	111	29	92	315.2
Total water usage			29	92	315.2		
Total sewerage usage (waste and greywater) = 90% of water usage				26.10	92	283.7	

Activity since last bill

Account balance	e	\$312.47
9 Dec 2022	Interest Charges 8% 39 days	\$2.66
1 Nov 2022	QLD State Government Water Discount	-\$55.00
31 Oct 2022	Interest Charges 8% 17 days	\$1.36
Payments / adj	ustments	
Last bill		\$363.45



Water and Sewerage Charges

Lot 9 Plan SP165831 Installation ID 159634

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	06 Sep 22 to 06 Dec 22	0.3152	92	\$3.301	\$95.73
This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.					

Unitywater (local government distributor-retailer price)

		Water subtotal			\$195.48
Sewerage Access	06 Sep 22 to 06 Dec 22	1	92	\$1.743	\$160.36
Fixed Access Charges Water Access 20mm	Period 06 Sep 22 to 06 Dec 22	x No. 1	x Days 92	x Price/day \$0.874	\$80.41
Variable Usage Charges Water up to 822 L/day Sewerage up to 740 L/day	Period 06 Sep 22 to 06 Dec 22 06 Sep 22 to 06 Dec 22	kL/day 0.3152 0.2837	x Days 92 92	x Price/kL \$0.667 \$0.667	\$19.34 \$17.41

Sewerage subtotal \$177.77 \$373.25 New water and sewerage charges

Total Due [#] = 1 + 2	\$685.72
#Includes Overdue Amount - please hav immediately (8% interest per annum	¢200.91

Includes Overdue Amount - please pay immediately (8% interest per annum, compounding daily, is being charged on this amount)

Important information

Payment assistance If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需要口译员时,请致电131450。

اتصل على الرقم 50 14 13 عندما تكون بحاجة إلى مترجم فوري. Khi bạn cần thông ngôn, xin gọi số 13 14 50 통역사가 필요하시면 13 14 50 으로 연락하십시오 Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls + 61 7 5431 8333

unitywater.com PO Box 953 Caboolture QLD 4510 1300 086 489

More payment options



Credit card by phone or online To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.

Ref: 0997 9694 56



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



() POST In person, by phone or online billpay Billpay Code: 4028 Ref: 0997 9694 56

> Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0997969456 00068572

99796945 Account number 0997 9694 56 Payment reference Overdue \$309.81 Total due# \$685.72 11 Jan 2023 New charges due

Includes overdue amount

XX-267500111

Rate reminder notice



Customer Service Centres Caboolture. Redcliffe and Strathpine

Postal Address PO Box 159 Caboolture Qld 4510 **Customer Service** Ph: (07) 3480 6464

ABN: 92 967 232 136 www.moretonbav.gld.gov.au mbrc@moretonbay.qld.gov.au

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36 Bella Street CASHMERE QLD 4500 Lot 9 SP 165831 Rateable Valuation \$425,000

Property number

560320

Total Payable

\$530.35

Period of rating

1 January 2023 - 31 March 2023

Date of issue

17 February 2023

Due date for payment

Overdue - Payable Immediately

This courtesy reminder is to notify you the due date for payment of rates was the 8 February 2023.

Council's records as at 16 February 2023, indicate payment has not been received.

Please disregard this notice if you have recently paid or contacted council. Some payment options can take several days to transfer and may not have been received when this reminder notice was prepared.

If you have not made payment, your prompt attention to the overdue amount of \$530.35 is appreciated. Should you be experiencing financial hardship, details on how to enter into a payment plan are available on council's website at www.moretonbay.gld.gov.au/payment-plan.

You are reminded that interest is accruing at the rate of 8% per annum compounding daily on any overdue rates and charges.

Please feel free to contact council on (07) 3480 6464 if you have any guestions.





Please contact your financial institution for further details.



Pay by Phone Pay with Mastercard or Visa by calling 07 3480 6349





Post Billpay Pay in person at any Post Office.



At Council Office Payments can be made at any Moreton Bay Regional Council Customer Service Centre.



By Mail Send cheque and remittance slip to Moreton Bay Regional Council.

PAYMENT REMITTANCE SLIP







Biller Code: 339457

Ref: 50 0560 3200 0560 3207

Location: **Customer Ref:** 36 Bella Street CASHMERE QLD 4500 50 0560 3200 0560 3207

Property number

560320

Total Payable

\$530.35

Period of rating

1 January 2023 - 31 March 2023

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17 February 2023

Due date for payment

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