



Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au

Web: www.redland.qld.gov.au

Property No.	333340
Valuation 2022-2023	\$52,123
Rating Category	2a
Billing Period	1 Jan 2023 - 31 Mar 2023
Property Location	Shore Line View, Unit 48/7-13 Shore Street East Cleveland QLD 4163 Lot 48 SP238818 - Shore Line View CTS
Due Date	13 Feb 2023

Rate Account Balance B/Fwd
\$0.00

+

Current Levy
\$654.22

=

Total Amount Owing
\$654.22

Summary of Charges

Balance Brought Forward	\$	0.00
Council Rates and Charges	\$	363.06
Council Water and Sewerage Charges	\$	232.05
State Government Charges	\$	114.11
QLD State Government Water Discount	\$	-55.00 cr
Total Amount Payable	\$	654.22

Payments made after 31/12/2022 may not be included in the calculation of this rate notice.

See over the page for levy details and more payment options.

For enquires regarding the QLD State Government Water Discount,
please contact 13QGOV (13 74 68)

If you are experiencing financial hardship please contact us to discuss
options on 3829 8999.

Payment By BPAY



Bill Code: 53058
Ref: 3333400

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this
payment from your cheque, savings, debit, credit card
or transaction account. More info: www.bpay.com.au

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Payment Online



www.redland.qld.gov.au

Use your credit card to pay 24
hours 7 days per week.

Reference No: 3333400

Payment By Phone



1300 300 943

Visa, Mastercard. 24 hours.
7 days per week.

Reference No: 3333400



Remittance Advice By Mail

Post your payment with this cut-off slip to:

Redland City Council
PO Box 21
Cleveland Qld 4163



Pay in Person at any
Post Office



*2431 3333400

Account Summary

Property Number 333340

Total Amount **\$654.22**

	Amount
Redland City Council Charges & Rebates	
General rate category 2a Min	\$308.75
Environment & coastal management	\$40.38
Landfill remediation	\$12.17
Redland City SES administration	\$1.76
State Government Charges & Rebates	
Emergency management levy – Class A Group 2	\$58.85
QLD State Government Water Discount	
QLD State Government Water Discount	-\$55.00 cr

Important Notes

Future Issue & Due Dates:
Q4 Issue Date 17 Apr 23 /
Due Date 18 May 23

Interest: From 1 July 2022 to 30 June 2023 compound interest at the rate of 8.17% is payable on all overdue rates and charges (excluding non-rate items). If overdue rates are included in the opening balance of this rate notice they are accruing interest.

Balance of Account: If you would like to discuss a balance outstanding on your account or discuss payment options please contact us on (07) 3829 8999.

This rate notice is issued in accordance with the Local Government Regulation 2012 and Council's budget resolutions.

Andrew Chesterman,
Chief Executive Officer.



Payment In Person

Council Service Centres:

Cleveland (Bloomfield St), and Capalaba (Noeleen St)
Mon to Fri 8.30am – 4.30pm

Victoria Point Library (High St) Mon to Fri 9am – 5pm



Payment By Direct Debit

Download a Direct Debit Request from Council's website or phone (07) 3829 8999 to request a form.

Complete and return by email to :
DirectDebitRates@redland.qld.gov.au **Or** By Post To Redland City Council, Direct Debit, PO Box 21, Cleveland QLD 4163

Use Centrepay to make regular Deductions from your Centrelink payments. Centrepay is a voluntary and easy payment option available to Centrelink customers. Go to humanservices.gov.au/Centrepay for more information and to set up your Centrepay Deductions.

Credit Card Slip

I hereby authorise the amount shown on this credit card slip to be charged against my credit card

Property No. 333340

☐ VISA ☐ MASTERCARD

Amount

\$

Expiry Date

Full Name on Card

Signature

Daytime Phone No.



Water Account Summary

General Enquiries: (07) 3829 8999
Email: rcc@redland.qld.gov.au
Web: www.redland.qld.gov.au

Property No. 333340

Property Location
Shore Line View, Unit 48/7-13 Shore Street East
Cleveland QLD 4163
Lot 48 SP238818 - Shore Line View CTS

Billing Period
1 Jan 2023 - 31 Mar 2023

Information Only

Your Water Meter Readings

Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
09HC06034	11/08/2022	15/11/2022	96	33,937	34,740	803	No

Local Government Distribution and Retail Price

Residential water consumption	\$	10.89
Residential boundary meter fixed water access 80mm	\$	24.91
Sewerage	\$	196.25

State Bulk Water Price

State Govt bulk water consumption	\$	55.26
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Total Water and Wastewater Charges	\$	287.31
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This amount is included on your Rate Notice – DO NOT PAY SEPARATELY

For comparison, the total water and wastewater billed on your last Rate Notice \$288.93

Billing Enquiry?

For billing enquiries please contact Redland City Council
Telephone: 3829 8999 Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163
PO Box 21, Cleveland Qld 4163
email rcc@redland.qld.gov.au
web www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council
Telephone: 3829 8999

Please refer to the back page of this summary for further information.

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Water and Sewerage Charges

- The water fixed access charge is billed in advance and is a set charge (based on meter size).
- The sewerage charge is billed in advance and is a set charge.
- Water consumption is charged per kilolitre and is based on water meter readings taken over the quarter (1 kilolitre = 1,000 litres).

For the 2022-2023 financial year the following water consumption charges apply:

Consumption Type	State Govt Bulk Water Price per kilolitre \$	Redland City Council Price per kilolitre \$	Total Price \$
Residential	3.301	0.651	3.952
Non Residential	3.301	1.489	4.790

Why am I charged a state bulk water price?

Since 2008, Seqwater has owned, operated and maintained bulk supply dams, reservoirs and water treatment plants. State Government legislation requires council to display the bulk water charges as a separate item on your water summary.

Estimated Readings

On occasion we may have trouble obtaining a meter reading for your property. Generally this happens in instances where the entry gate is locked, there is a dog or the meter is obstructed by vegetation. In these instances the meter reader will leave a self-read card in your letterbox if possible. You can avoid an estimated read by reading your water meter, completing the card and returning it to us as soon as possible.

If we have not received a meter reading we will estimate a reading based on your previous usage.

Ownership Change - Why am I Paying for Water used by the Previous Owner?

As part of the settlement of ownership transfer the majority of conveyance solicitors will request a water search in order to do a water charge adjustment for the purposes of financial settlement. The adjustment covers the previous owner's water usage up until settlement date. Therefore in the majority of instances the new owner is not paying the water used by the previous owner. However, should you have any concerns please contact your conveyance solicitor.

Checking for leaks

It is important to fix leaks or plumbing issues quickly. Locating and fixing leaks will save water and help reduce your water consumption charge. If your current water usage noted on the previous page appears abnormal, please check for leaks.

Do a test:

- Turn off all household water appliances and garden taps
- Read and record the black and red numbers on the water meter (or take a photo of the numbers with your smart phone). Your latest meter reading appears on the previous page.
- Wait an hour or two then check the meter reading again.

If any of the numbers have moved you may have a leak in your internal water infrastructure. If a leak is suspected you are encouraged to contact a licensed plumber.

Who owns the water meter?

Redland City Council owns the water meter, and the pipes that supply the services to the water meter.

