

IMPORTANT INFORMATION – PLEASE READ CAREFULLY

Notice is hereby given that rates and charges levied by the Sunshine Coast Regional Council, by the virtue of the “Local Government Act” and amendments thereto, on land described on the front of this Rate Notice for the period stated (and Arrears of rates and charges, with Interest if any), are now due, and hereby required to be paid by the Due Date of this Notice.

It is the property owner's responsibility to confirm that all rates and charges are correct at the time of issue of the Rate Notice. **To ensure that your property is in the correct general rate category please refer to the enclosed Schedule of Rates, which has descriptions of all differential general rate categories for the Sunshine Coast Council.** Adjustments to rates and charges levied in prior financial years as an outcome of a Differential General Rate Objection are only available for a maximum of 12 months. Please note the *Transitory Accommodation* rating categories apply where a property is offered or available for holiday rental letting, typically for period/s less than 42 consecutive days at any one time. If you have queries about other rates and charges please refer to the current Revenue Statement, available on Council's website, or contact Council's Customer Service Centre for more information.

CHANGE OF ADDRESS: Council requires notification of any change of postal address from ratepayers. When notifying Council in writing, you must state your full name and all property numbers to which the change applies.

INTEREST: From 1 July 2022 to 30 June 2023 interest charges of 8.17% per annum, compounding daily, will apply to overdue rates and charges. Where cleared payment is not received by Council on or before the Due Date for Payment shown on this Rate Notice interest will apply, except where a payment arrangement is approved by Council before the Due Date for Payment.

MYCOUNCIL: Register online with MyCouncil - a secure gateway to some of council's services such as access to view or pay your rates account, receive your rates notice by email and much more. Find MyCouncil on council's website www.sunshinecoast.qld.gov.au

PAYMENT ARRANGEMENTS: There are a number of payment arrangement options available if you cannot make payment in full by the due date of this notice. These payment arrangement options can be found by visiting Council's website at www.sunshinecoast.qld.gov.au or alternatively by contacting Council's Customer Service Centre. It is recommended that arrangements are established prior to the due date shown on the rate notice. Please note a Direct Debit is not a payment arrangement.

PENSION CONCESSION: If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and own a property which is your principal place of residence you may be entitled to State and Council funded concessions on your Council rates. Please visit Council's website at www.sunshinecoast.qld.gov.au or contact Council's Customer Service Centre for more information.

PROPERTY SALES/NEW OWNERS: If you have sold this property please return this Rate Notice to Council by marking the envelope 'Return to Sender' and placing it in an Australia Post Box. A penalty can apply if notification of a sale is not provided to the Department of Resources or to Council within 30 days of the settlement.

RATE RECOVERY PROCESS: Where rates and charges remain outstanding after the due date, interest will be charged and a Rate Reminder Notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action may be commenced.

Debt recovery action can include but is not limited to the referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

LEGAL AND PROFESSIONAL COSTS: Where a “Claim” and “Statement of Claim” has been filed with the Magistrates Court for the recovery of overdue rates and charges, Legal and Professional Costs are incurred. Legal and Professional costs are not considered overdue rates and charges until judgment has been entered.

STATE WASTE LEVY: State Government has paid an amount of \$12,374,834 to Council to mitigate the impact of the Queensland Waste Levy on households.

STATE EMERGENCY MANAGEMENT LEVY: This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Service Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

VALUATIONS: The valuation used for rating purposes is provided by the Department of Resources (DoR). Should you have any questions relating to the amount or determination of your valuation please direct your enquiries to DoR, PO Box 573, Nambour QLD 4560 or email vnambour@resources.qld.gov.au or Ph: 13 74 68.

OTHER PAYMENT OPTIONS: **Electronic payment preferred – please see front page**



By Mail – Post your cheque **(must include the remittance advice with barcode)**
to Sunshine Coast Regional Council Locked Bag 72 Sunshine Coast Mail Centre, Q 4560



Pay in Person at any Council Office - 8.30am to 4.30pm weekdays.
Social distancing measures are in place.

Caloundra

1 Omrah Avenue

Maroochydore

54 First Avenue

Nambour

Cnr Currie and Bury Street

33 Atkinson Rd
BLI BLI QLD 4560

OVERDUE NOTICE



UNPAID WATER AND SEWERAGE

Our records indicate we did not receive payment of your bill by the due date. If you have paid this bill since the due date or made a payment arrangement with us, thank you and please disregard this notice.

If you have not yet paid this account, please note that interest is being charged on the overdue amount at a rate of 8% per annum, compounding daily, and it will continue to accrue interest until it is paid. These charges will appear on your next bill.

If you need further support please contact our local team in Maroochydore on 1300 086 489 and we can provide a variety of flexible payment options to suit your needs.

OVERDUE NOTICE

 **1300 086 489**
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri
 **unitywater.com** 89 791 717 472

Account number	99985268
Payment reference	0999 8526 84
Issue date	25 Apr 2023
Property	33 Atkinson Rd, BLI BLI, QLD
Lot 12 Plan	RP895056

Account balance **\$72.26**

Overdue amount **\$72.26**

Please pay immediately

View and pay your bills easily in My Account

Log in or register at myaccount.unitywater.com

Easy ways to pay For other payment options - see over



BPAY®

Billers Code: 130393

Ref: 0999 8526 84

Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

More info: bpay.com.au

© Registered to BPAY Pty Ltd ABN 69 079 137 518



ELOCKBOX

Make fast, secure EFT payments directly from your bank account to ours. Simply set up Unitywater as a new payee in your online banking using these details:

Account Name: Unitywater

BSB: 066-765

Account Number: 99985268

Go to unitywater.com/elockbox



It's faster and easier online at My Account



Pay your bill

Check your balance

Get a copy of your bill

Go to unitywater.com



1300 086 489

Account enquiries

8am-5pm Mon-Fri

Important information**Payment assistance**

If you are having difficulty paying, please call Unitywater as soon as you receive this notice to discuss how we can help.

Changing contact details

Login to My Account at **unitywater.com** for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at **unitywater.com/pensioner**

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Find out more at **unitywater.com/creditcard**

Interest on overdue amounts
Interest of 8% per annum, compounding daily, will apply to any overdue amount.

Interpreter service 13 14 50

当您需要口译员时，请致电 13 1450。

اتصل على الرقم 13 1450 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 1450

통역사가 필요하시면 13 1450 으로 연락하십시오

Quando necesite un intérprete llame al 13 1450

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit **unitywater.com/privacy**

International calls

+61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489



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More payment options**Credit card by phone or online**

To make a one-off credit card (Visa or MasterCard only) payment call **1300 047 763** or go to **unitywater.com**. A credit card surcharge may apply.

Ref: 0999 8526 84

Maximum \$10,000

**In person, by phone or online**

Billpay Code: 4028

Ref: 0999 8526 84

Pay in person at any post office, call **13 18 16**, or go to **postbillpay.com.au**



*4028 0999852684 00007226

Account number	99985268
Payment reference	0999 8526 84
Overdue amount	\$72.26
Please pay immediately	