

WATER AND SEWERAGE YOUR BILL

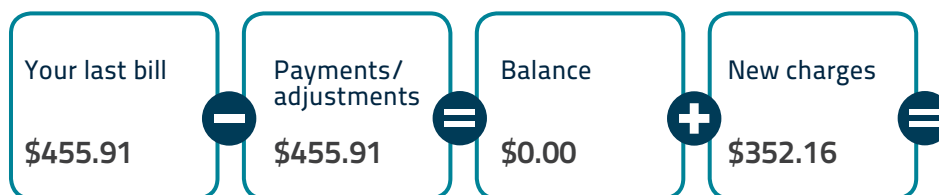
1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number	99696635
Payment reference	0996 9663 54
Property	4 Alfred St, WOODY POINT, QLD

Bill number	7123233641
Billing period	27 Apr 2022 85 days to 20 Jul 2022
Issue date	25 Jul 2022
Approximate date of next meter reading	19 Oct 2022

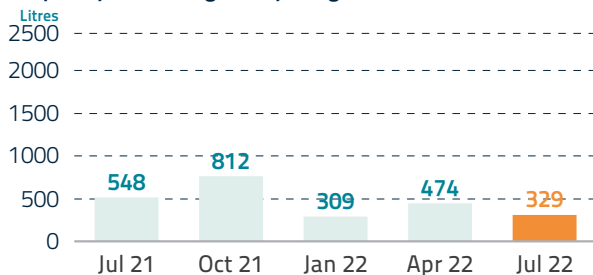
Your account activity



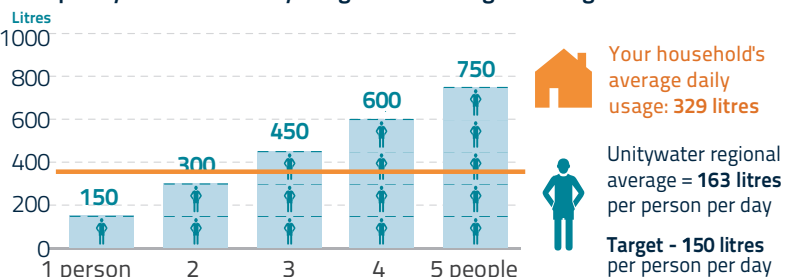
Direct debit is set up to pay the total due on the due date

Total due	\$352.16
Due date	24 Aug 2022

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



Same quality services. New lower prices.

See how far your money goes

Read the information with your bill to find out more about your 2022-23 prices

Easy ways to pay



BPAY®
Biller Code: 130393
Ref: 0996 9663 54
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
08W121198	26 Apr 22	1586	20 Jul 22	1614	28	85	329.4
Total water usage					28	85	329.4
Total sewerage usage (waste and greywater) = 90% of water usage					25.20	85	296.5

Activity since last bill

Last bill		\$455.91
Payments / adjustments		
30 May 2022	Direct Debit Bank Variable	-\$455.91
Account balance		\$0.00

Water and Sewerage Charges

Lot 3 Plan RP45515 Installation ID 181304

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	27 Apr 22 to 30 Jun 22	0.3294	65	\$3.231	\$69.18
State Govt Bulk Water	01 Jul 22 to 20 Jul 22	0.3294	20	\$3.301	\$21.75

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	27 Apr 22 to 30 Jun 22	0.3294	65	\$0.667	\$14.28
Water up to 822 L/day	01 Jul 22 to 20 Jul 22	0.3294	20	\$0.667	\$4.39
Sewerage up to 740 L/day	27 Apr 22 to 30 Jun 22	0.2965	65	\$0.667	\$12.85
Sewerage up to 740 L/day	01 Jul 22 to 20 Jul 22	0.2965	20	\$0.667	\$3.95
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	27 Apr 22 to 30 Jun 22	1	65	\$0.891	\$57.92
Water Access 20mm	01 Jul 22 to 20 Jul 22	1	20	\$0.874	\$17.48
Sewerage Access	27 Apr 22 to 30 Jun 22	1	65	\$1.777	\$115.50
Sewerage Access	01 Jul 22 to 20 Jul 22	1	20	\$1.743	\$34.86

Water subtotal \$185.00
Sewerage subtotal \$167.16

New water and sewerage charges \$352.16

Total Due = ① + ② \$352.16

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0996 9663 54



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0996 9663 54

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0996966354 00035216

Account number 99696635

Payment reference 0996 9663 54

Total due \$352.16

Due date 24 Aug 2022

Rate notice

Customer Service Centres

Caboolture - 2 Hasking Street, Caboolture
Redcliffe - Irene Street, Redcliffe
Strathpine - 220 Gympie Road, Strathpine

Postal Address

PO Box 159
Caboolture Qld 4510

Customer Service

Ph: 1300 522 192

ABN: 92 967 232 136

www.moretonbay.qld.gov.au
mbrc@moretonbay.qld.gov.au



Property Details

4 Alfred Street WOODY POINT QLD 4019
Lot 3 RP 45515
Rateable Valuation \$480,000

Property number

584680

Total Payable

\$2,672.08

Period of rating

1 July - 30 September 2022

Date of issue

6 July 2022

Due date for payment

5 August 2022

Balance from Last Period - Payable Now

Balance as at 30 June 2022 \$1,986.75

Council Rates & Charges

General Rate - Category R2 534.48

Regional Infrastructure and Environment Charge 25.00

Regional Infrastructure Charge: \$19.50

Environment Charge: \$5.50

Garbage Charge - Domestic 67.00

State Government Charges

Emergency Management Levy - Group 2A 58.85

TOTAL PAYABLE \$2,672.08

End of Quarter Processing Deadlines

Please note that due to processing deadlines, payments made after 29 June 2022 may not have been processed before the printing of this notice and may appear as an overdue balance.

Council has received a payment of \$17,625,982 from the State Government to mitigate any direct impacts of the State Waste Levy on households in the 2022/23 financial year

BPAY: Use your Phone or Internet banking

PHONE: Call 07 3480 6349

ONLINE: Go to www.moretonbay.qld.gov.au/pay

AUSTRALIA POST: Pay over the counter at any post office

MAIL: Send your payment to PO Box 159, Caboolture, Qld 4510

IN PERSON: Pay at any Customer Service Centre

DIRECT DEBIT: Go to www.moretonbay.qld.gov.au/rates/directdebit

INTEREST: Interest at the rate of 8% per annum compounded on daily rests will be charged on current rates that remain unpaid immediately after the Due Date. Balances brought forward from a previous period will continue to accrue interest from the beginning of this period.

PENSIONERS: Are you the owner and occupier of this property or do you have life tenancy under a Will or Court Order? If so, you may be eligible for a State or Council rebate if one is not already shown on this notice. Please contact us for further information or an application form.

PAYMENT PLAN: Please do not hesitate to contact us if you are having difficulty paying your rates on time.

RATING CATEGORY STATEMENT: To access your current rating category statement visit: www.moretonbay.qld.gov.au/ratescalculation

PAYMENT REMITTANCE SLIP



*2471 500584680005846805



Billers Code: 339457
Ref: 50 0584 6800 0584 6805

Location: 4 Alfred Street WOODY POINT QLD 4019
Customer Ref: 50 0584 6800 0584 6805

Property number

584680

Total Payable

\$2,672.08

Period of rating

1 July - 30 September 2022

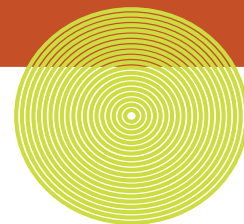
Date of issue

6 July 2022

Due date for payment

5 August 2022

Where do your rates go?

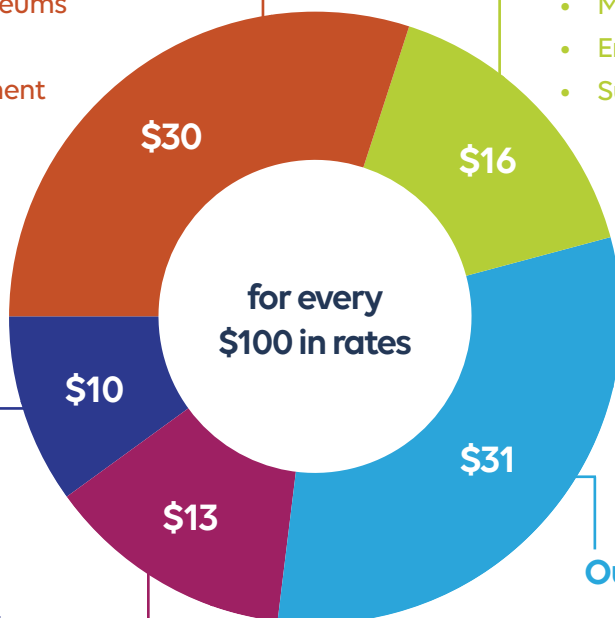


Our Vibrant Communities

- Sporting Facilities
- Cemeteries
- Public Health (immunisation)
- Libraries
- Disability Access & Inclusion Planning
- Art Galleries & Museums
- Community Halls
- Disaster Management
- Major Venues
- Local Laws

Our Healthy Environments

- Pest & Weed Management
- Waste & Recycling Services
- Beaches & Coastal Areas
- Bushland Conservation
- Mosquito Management
- Environmental Centres
- Sustainability Planning



For more information on our new Corporate Plan and Pillars visit moretonbay.qld.gov.au

Our Progressive Economy

- Local Business Support
- Investment Attraction
- Major Event Attraction
- Regional Promotion
- Job Creation

Our Engaged Council

- Customer Service
- Technology Services
- Citizenship Ceremonies
- Anzac Day Services
- Community Engagement
- Council Operations

Our Well-Planned Places

- Road Construction & Maintenance
- Transport Planning & Design
- Cycleways & Pathways
- Neighbourhood Planning
- Building & Plumbing Services
- Landscape & Street Design
- Fauna Infrastructure
- Traffic Management

2022-23 BUDGET HIGHLIGHTS



\$174.2M

Road and transport networks



\$69M

Parks and the environment



\$62.4M

Sustainable waste management



\$43M

Towards 155 projects including road rehabilitation, resurfacing and construction



\$31.8M

Waterways and coastal areas

Message from the Mayor



There's no sugar-coating the difficulties of the current global market.

The continuing impacts of the pandemic, flood clean-up bill, soaring power prices, as well as rising fuel expenses and a 14% increase in the costs of goods and materials for Council have combined to create a perfect economic storm.

So I've been humbled by the resolve of Councillors through this year's Budget planning process in agreeing that it's more important than ever to deliver a full program of works and increase Council's services to our community, if we are to deliver on your expectations.

This year will be a record \$816 million Budget with \$259 million for capital works. It will be funded by a general rates rise of 4.8% to ensure we can continue providing the infrastructure your neighbourhoods need now. Historically Moreton Bay has always been one of the lowest rating Councils in SEQ and I'm proud to say that even with this increase, that still remains true compared to our neighbours. But our affordability is a double-edged sword, in the sense that it's also a driver of our accelerating population growth. Which is why we need to act now to preserve the identity, character and lifestyle of this place we all love.

So while the media headlines about Budget 2022-23 will be about the rate rise, what I hope you see in this year's Budget is a fundamental shift in the philosophy, organisation, and priorities of this Council to better align our actions with your values. In particular the environment, as part of our objective to 'Go Green As We Grow'.

The extensive community consultation we undertook via the Moreton Says Survey revealed park maintenance, environmental protections, and sustainability (particularly in waste management) were top order priorities for locals.

We've listened and we're increasing the environmental component of the Regional Infrastructure and Environment Charge by \$6, from \$16 last year to \$22 in 2022-23 to fund land buyback and green initiatives.

The survey showed locals also wanted greater lifestyle considerations like the provision of cultural activities, festivals and events as well as investing in an efficient road network to reduce congestion. So I'm proud to say we're bringing events and vibrancy back to Moreton Bay in a big way, by adding another 20 free community events on top of the 23 we currently run as well as 10 ticketed events - which means there'll be a celebration somewhere almost every week of the year.

While Moreton Bay is not immune to market volatility, Council's not shrinking its ambitions or shirking its responsibilities in facing the challenges ahead. We are being pragmatic about our immediate needs and strategically investing in our future, without going beyond our debt limits.

Peter Flannery
Mayor Moreton Bay Regional Council

2022-23 BUDGET HIGHLIGHTS



\$20.4M

Libraries, arts, community facilities and history



\$19.7M

Sport and recreation



148

Footpath projects - construction planned or underway



\$350K

to develop a new Food Organics Garden Organics (FOGO) business case and facility design



53

Festivals and events - including 43 FREE community events