



# WATER AND SEWERAGE YOUR BILL

**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	99970259
Payment reference	0999 7025 90
Property	56 Bancroft Tce, DECEPTION BAY, QLD

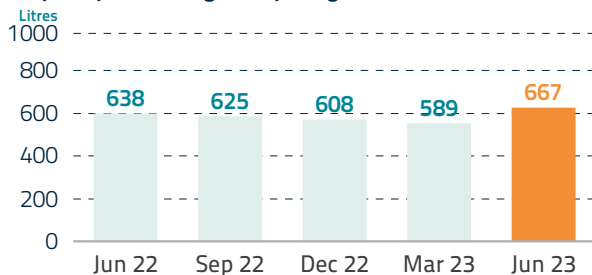
Bill number	7124558012
Billing period	22 Mar 2023 to 22 Jun 2023 93 days
Issue date	27 Jun 2023
Approximate date of next meter reading	13 Sep 2023

## Your account activity

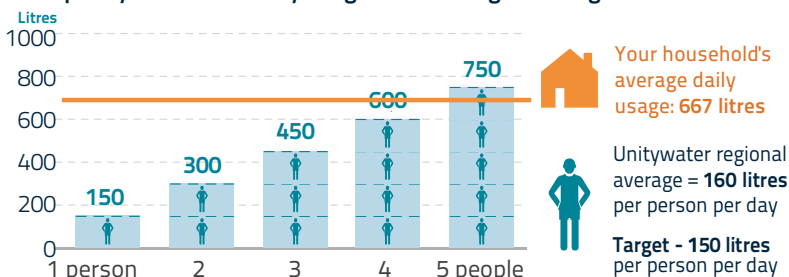
Your last bill	Payments/adjustments	Balance	New charges	Total due	\$526.61
\$477.65	\$477.65	\$0.00	\$526.61	Due date	27 Jul 2023

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

### Compare your average daily usage over time



### Compare your current daily usage with our regional target of 150 litres



**WE'LL NEVER  
WATER DOWN  
THE FACTS.**

From pools to loos, rain to drains.  
Discover the water journey with us.  
Visit [unitywater.com/facts](https://unitywater.com/facts)



## Easy ways to pay

For other payment options - see over



**BPAY®**  
Biller Code: 130393  
Ref: 0999 7025 90  
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.  
Find out more at [bpay.com.au](https://bpay.com.au)  
© Registered to BPAY Pty Ltd ABN 69 079 137 518



**Direct Debit**  
Login to My Account at [unitywater.com](https://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

### SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.  
Find out more at [unitywater.com/smoothpay](https://unitywater.com/smoothpay)

## Your account details



1300 086 489

Account enquiries

8am-5pm Mon-Fri

## Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
12W006447	21 Mar 23	1835	22 Jun 23	1897	62	93	666.7
Total water usage					62	93	666.7
Total sewerage usage (waste and greywater) = 90% of water usage					55.80	93	600.0

## Activity since last bill

Last bill	\$477.65
Payments / adjustments	
26 Apr 2023 CBA BPAY BPAY 25/04/2023	-\$477.65
Account balance	\$0.00

## Water and Sewerage Charges

Lot 39 Plan RP844501 Installation ID 54861

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	22 Mar 23 to 22 Jun 23	0.6667	93	\$3.301	\$204.66

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	22 Mar 23 to 22 Jun 23	0.6667	93	\$0.667	\$41.35
Sewerage up to 740 L/day	22 Mar 23 to 22 Jun 23	0.6000	93	\$0.667	\$37.22
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	22 Mar 23 to 22 Jun 23	1	93	\$0.874	\$81.28
Sewerage Access	22 Mar 23 to 22 Jun 23	1	93	\$1.743	\$162.10
Water subtotal					\$327.29
Sewerage subtotal					\$199.32

New water and sewerage charges \$526.61

Total Due = ① + ② \$526.61

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](https://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](https://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](https://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](https://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](https://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](https://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489

## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](https://unitywater.com). A credit card surcharge may apply. Ref: 0999 7025 90



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 0999 7025 90

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](https://postbillpay.com.au)



\*4028 0999702590 00052661

Account number 99970259

Payment reference 0999 7025 90

Total due \$526.61

Due date 27 Jul 2023