

Rate notice

Customer Service Centres

Caboolture - 2 Hasking Street, Caboolture
Redcliffe - 1 Irene Street, Redcliffe
Strathpine - 220 Gympie Road, Strathpine

Postal Address

PO BOX 159
Caboolture QLD 4510

Customer Service

Ph: 1300 522 192

ABN: 92 967 232 136

www.moretonbay.qld.gov.au

This information was prepared on **30 June 2023** for the period
1 July 2023 to 30 September 2023

Property number: 655126

Property location:

10 Nash Court
MANGO HILL QLD 4509

Property description: Lot 407 SP 264608

Valuation: \$300,000

Rating category: General Rate - Category R2 (Single
Residential - Otherwise occupied)

Rate notice summary

Issue date: 10 July 2023

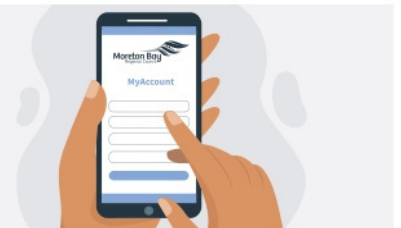
Your last bill	\$494.60
Payments / adjustments	\$-494.60
	=
Opening balance	\$0.00
	+
New rates and charges	\$521.23
	=
Total due	\$521.23
Due date	10 August 2023



Do it online with My Account

Get rate notices sent directly to your inbox and make other
account changes.

Scan the QR code or visit www.mbrc.qld.gov.au/rates



Easy ways to pay



BPAY

Bill code: 339457

Reference number: 50 0655 1260 0655 1261



PHONE

Call (07) 3480 6349 (Mastercard and Visa only)

Reference number: 50 0655 1260 0655 1261



Post
Billpay



*2471 500655126006551261



IN PERSON

Pay at any of Council's Customer Service Centres
Mon to Fri 8.30am – 5pm



ONLINE

Scan the QR code or visit
www.mbrc.qld.gov.au/pay-your-rates

Reference number: 50 0655 1260 0655 1261



MAIL

Send your payment and remittance slip to:

Moreton Bay Regional Council
PO Box 159
CABOOLTURE QLD 4510

Payment assistance

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a
payment plan schedule or visit www.mbrc.qld.gov.au/rates

Activity since last bill

Last bill	\$494.60
Payment / adjustments	
12-May-2023 Payment Received Thank You	\$-494.60
Account balance	\$0.00 A

New charges

Council rates and charges

Description	Amount
General Rate - Category R2 (Single Residential - Otherwise occupied) (Minimum General Rate Applied)	\$359.00
Regional Infrastructure Charge	\$21.25
Regional Environment Charge	\$6.38
Garbage Charge - Residential (240L refuse / 240L recycling) (1 [Number of Domestic Bin Units] * 295.00 [Unit Rate]) / 4 [Bills per year]	\$73.75
Total Council rates and charges	\$460.38

State Government charges

Description	Amount
Emergency Management Levy - Group 2A	\$60.85
Total State Government charges	\$60.85

Total new charges	\$521.23 B
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A + **B** = Total due

Pensioner rebates only apply to the proportion of the property owned by an eligible pensioner. If a property is owned by two or more owners and not all are eligible pensioners, a pro rata amount of the rebate will be applied in accordance with the proportion of the property owned by an eligible pensioner. Pensioner rebates will only display above for those eligible, if you believe you are eligible please contact council.

Important information

Interest

From 1 July 2023 to 30 June 2024 interest charges of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Rate Recovery Process

Where rates and charges remain outstanding after the due date, interest will be charged and a reminder notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will commence.

Debt recovery action can include, but is not limited to, referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

State Government Waste Levy

The State Government has paid an amount of \$16,883,748 in the 2023/24 Financial Year to Council to mitigate the impact of the Queensland Waste Levy on households.

State Government Emergency Management Levy

This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Services Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

Valuations

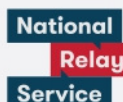
The valuation used for rating purposes is provided by the Department of Natural Resources. For further information about the valuation that has been applied to your property visit:

www.resources.qld.gov.au/land-property

Translating and Interpreting Services



If you require an interpreter, please call TIS National on 131450.



Help for people with hearing or speech difficulties. Contact Moreton Bay Regional Council through the National Relay Service (NRS). For more information, visit the NRS website to choose your preferred access point; or call the NRS Helpdesk on 1800 555 660 or text 0416 001 350 for assistance.

Payment remittance slip

Please send this remittance slip with your cheque/money order payable to:

Moreton Bay Regional Council
PO Box 159
CABOOLTURE QLD 4510

Property Number: 655126

Property Location: 10 Nash Court MANGO HILL QLD 4509

Barcode:



*2471 500655126006551261

Payment Amount: \$521.23

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number 99753245
Payment reference 0997 5324 52
Property 10 Nash Ct, MANGO HILL, QLD

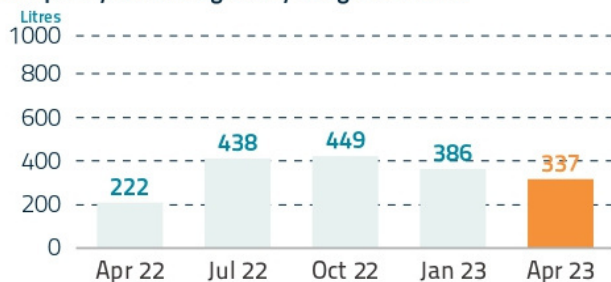
Bill number 7124243799
Billing period 14 Jan 2023
95 days to 18 Apr 2023
Issue date 20 Apr 2023
Approximate date of next meter reading 11 Jul 2023

Your account activity

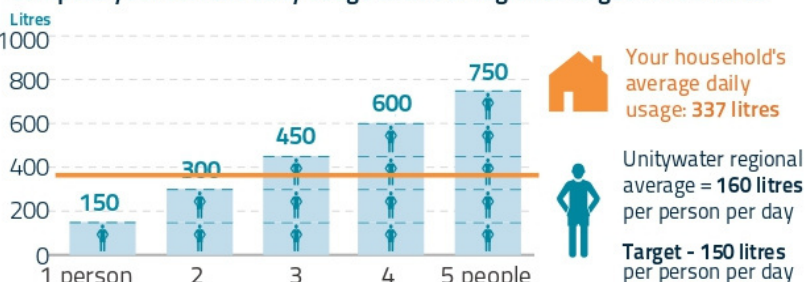
Your last bill	Payments/ adjustments	Balance	New charges	Total due
\$330.61	\$330.61	\$0.00	\$394.79	\$394.79
				Due date 22 May 2023

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



**WE'LL NEVER
WATER DOWN
THE FACTS.**

From pools to loos, rain to drains.
Discover the water journey with us.
Visit unitywater.com/facts

Easy ways to pay For other payment options - see over



BPAY®
Biller Code: 130393
Ref: 0997 5324 52
Contact your bank or financial institution
to pay from your cheque, savings, debit,
credit card or transaction account.
Find out more at bpay.com.au
© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit
Login to My Account at
unitywater.com to set up
automatic payments from your
bank account or credit card or
call us for assistance.

SmoothPay

Smooth out your bill payments across
the year with regular fortnightly or
monthly payments, interest free.
Find out more at
unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
ABG21824	13 Jan 23	1530	18 Apr 23	1562	32	95	336.8
Total water usage					32	95	336.8
Total sewerage usage (waste and greywater) = 90% of water usage					28.80	95	303.2

Activity since last bill

Last bill		\$330.61
Payments / adjustments		
20 Feb 2023	CBA BPAY BPAY 20/02/2023	-\$330.61
Account balance		\$0.00

Water and Sewerage Charges

Lot 407 Plan SP264608 Installation ID 223164268501

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	14 Jan 23 to 18 Apr 23	0.3368	95	\$3.301	\$105.63

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	14 Jan 23 to 18 Apr 23	0.3368	95	\$0.667	\$21.34
Sewerage up to 740 L/day	14 Jan 23 to 18 Apr 23	0.3032	95	\$0.667	\$19.21
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	14 Jan 23 to 18 Apr 23	1	95	\$0.874	\$83.03
Sewerage Access	14 Jan 23 to 18 Apr 23	1	95	\$1.743	\$165.58
Water subtotal					\$210.00
Sewerage subtotal					\$184.79

New water and sewerage charges \$394.79

Total Due = ① + ② \$394.79

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0997 5324 52



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0997 5324 52

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0997532452 00039479

Account number 99753245

Payment reference 0997 5324 52

Total due \$394.79

Due date 22 May 2023