

Rate notice

Customer Service Centres

Caboolture - 2 Hasking Street, Caboolture
Redcliffe - 1 Irene Street, Redcliffe
Strathpine - 220 Gympie Road, Strathpine

Postal Address

PO BOX 159
Caboolture QLD 4510

Customer Service

Ph: 1300 522 192

ABN: 92 967 232 136

www.moretonbay.qld.gov.au



P097MBCRAT97_A4MA02/E-3664/S-4101/I-8201/

This information was prepared on **31 March 2023** for the period
1 April 2023 to 30 June 2023

Property number: 595213

Property location:

38 Palmtree Avenue
SCARBOROUGH QLD 4020

Property description: Lot 130 RP 30473

Valuation: \$580,000

Rating category: General Rate - Category VL1A (Vacant Land)

- 13/4/23*
- Photo taken*
 - Added to calendar*
 - 8/5/23 Put up on Benders*
 - Email sent to Debbie*

Rate notice summary

Issue date: 11 April 2023

Your last bill	\$729.68
Payments / adjustments	\$-903.83
Opening balance	\$-174.15
New rates and charges	\$557.69
Total due	\$383.54
Due date	11 May 2023



Do it online with My Account

Get rate notices sent directly to your inbox and make other account changes.

Scan the QR code or visit www.mbrc.qld.gov.au/rates



Easy ways to pay



BPAY

Bill code: 339457

Reference number: 50 1877 5120 0595 2131



PHONE

Call (07) 3480 6349 (Mastercard and Visa only)

Reference number: 50 1877 5120 0595 2131



IN PERSON

Pay at any of Council's Customer Service Centres
Mon to Fri 8.30am - 5pm



MAIL

Send your payment and remittance advice to:
Moreton Bay Regional Council
PO Box 159,
CABOOLTURE QLD 4510



Post
Billpay



*2471 501877512005952131



ONLINE

Scan the QR code or visit
www.mbrc.qld.gov.au/pay-your-rates

Payment assistance

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a payment plan schedule or visit www.mbrc.qld.gov.au/rates



WATER AND SEWERAGE YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number	100054359
Payment reference	1000 5435 93
Property	38 Palm Tree Ave, SCARBOROUGH, QLD

Bill number	7124580825
Billing period 18 days	06 Jun 2023 to 23 Jun 2023
Issue date	11 Jul 2023

Your account activity

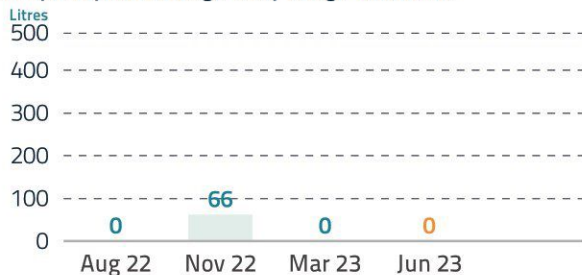
Your last bill	Payments/ adjustments	Balance	New charges
\$335.14	\$0.00	\$335.14	\$62.83

Overdue	\$335.14
Total due [#]	\$397.97
New charges due	10 Aug 2023

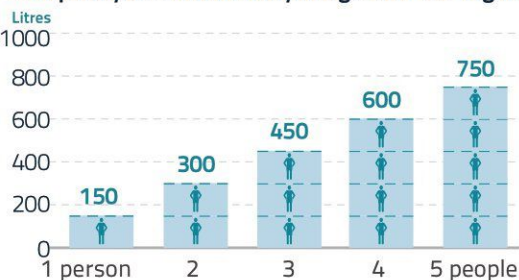
8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Includes overdue amount

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



Your household's average daily usage: 0 litres

Unitywater regional average = **160 litres** per person per day

Target - 150 litres per person per day

**WE'LL NEVER
WATER DOWN
THE FACTS.**

From poos to loos, rain to drains.
Discover the water journey with us.
[Visit unitywater.com/facts](https://unitywater.com/facts)



Easy ways to pay

For other payment options - see over



BPAY®
Billers Code: 130393
Ref: 1000 5435 93
Contact your bank or financial institution
to pay from your cheque, savings, debit,
credit card or transaction account.
Find out more at bpay.com.au
© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit
Login to My Account at
unitywater.com to set up
automatic payments from your
bank account or credit card or
call us for assistance.

SmoothPay

Smooth out your bill payments across
the year with regular fortnightly or
monthly payments, interest free.
Find out more at
unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
13W097509	5 Jun 23	341	23 Jun 23	341	0	18	0.0
UT2204756W	5 Jun 23	0	23 Jun 23	0	0	18	0.0
Total water usage					0	18	0.0

Activity since last bill

Last bill	\$335.14
Account balance	\$335.14 ①

Water and Sewerage Charges

Lot 130 Plan RP30473 Installation ID 193421

Unitywater (local government distributor-retailer price)

Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	06 Jun 23 to 23 Jun 23	2	18	\$0.874	\$31.46
Sewerage Access	06 Jun 23 to 23 Jun 23	1	18	\$1.743	\$31.37
Water subtotal					\$31.46
Sewerage subtotal					\$31.37

New water and sewerage charges	\$62.83 ②
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Total Due [#] = ① + ②	\$397.97
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[#]Includes Overdue Amount - please pay immediately (8% interest per annum, compounding daily, is being charged on this amount)

\$335.14

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 1000 5435 93



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 1000 5435 93

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 1000543593 00039797

Account number 100054359

Payment reference 1000 5435 93

Overdue \$335.14

Total due[#] \$397.97

New charges due 10 Aug 2023

[#] Includes overdue amount