

CUSTOMER ENQUIRIES

Phone: (07) 5475 7542

Email: rates@sunshinecoast.qld.gov.au

ABN 37 876 973 913

HALF YEARLY RATE NOTICE FOR PERIOD

1 July 2023 to 31 December 2023

ISSUE DATE

18 July 2023

PROPERTY NO.

244609

18 August 2023

VALUATION

\$18,940

PAYMENT REFERENCE NO.

DUE DATE FOR PAYMENT

101405966

AMOUNT PAYABLE

\$1,220.06

PROPERTY LOCATION: Stringybark Place, 129/16 Toral Dr BUDERIM QLD 4556

PROPERTY DESCRIPTION: Lot 129 SP 257398 - Stringybark Place - Contribution Entitlement = 1/94 - Interest Entitlement =

1/132

RATES AND CHARGES	UNITS	RATE CH	ARGED	AMOUNT
General Rate - Category 29		Minimu	m Rate =	844.50
Garden Organics Low Noise Bin - 1100 Litre		10/02/2023 to 30/0	6/2023 =	0.94
Garden Organics Low Noise Bin - 1100 Litre		14/03/2023 to 30/0	6/2023 =	0.73-
Waste Bin - 240 Litre	1 x	\$360.30	x .5 =	180.15
Arts and Heritage Levy	1 x	\$18.00	x .5 =	9.00
Environment Levy	1 x	\$82.00	x .5 =	41.00
Transport Levy	1 x	\$47.00	x .5 =	23.50
State Emergency Management Levy: Class A Group 2	1 x	\$243.40	x .5 =	121.70

TOTAL: \$1,220.06

Please review the enclosed Schedule of Rates to confirm your rate category.

Did you know you can set up a payment arrangement to pay your rates over the current rating period?

Please email rates@sunshinecoast.qld.gov.au before the due date for payment to set up the arrangement.

PAYMENT OPTIONS

PROPERTY NO.

Post Billpay

Pay in Person at any Post Office, Credit Card not accepted.



*214 101405966

Credit Card by Phone
Phone 13 18 16 and follow the prompts
Billpay Code: 0214

Ref: 1 0140 5966 MasterCard & Visa accepted Pay using your smartphone

AMOUNT PAYABLE

1,220.06

Download the Sniip App and scan the code to pay now.





DUE DATE 18 August 2023

Internet

Go to www.sunshinecoast.qld.gov.au, click on 'Pay and Apply' and follow the prompts



Ref: 1 0140 5966 MasterCard & Visa accepted



706SCP0133

Biller Code:

Telephone & Internet Banking – BPAY®Contact your bank or financial institution to make

this payment from your cheque, savings, debit, credit card or transaction account. More info:

Ref:

www.bpay.com.au

18259

101405966

IMPORTANT INFORMATION - PLEASE READ CAREFULLY

Notice is hereby given that rates and charges levied by the Sunshine Coast Regional Council, by the virtue of the "Local Government Act" and amendments thereto, on land described on the front of this Rate Notice for the period stated (and Arrears of rates and charges, with Interest if any), are now due, and hereby required to be paid by the Due Date of this Notice.

It is the property owner's responsibility to confirm that all rates and charges are correct at the time of issue of the Rate Notice. To ensure that your property is in the correct general rate category please refer to the enclosed Schedule of Rates, which has descriptions of all differential general rate categories for the Sunshine Coast Council. Adjustments to rates and charges levied in prior financial years as an outcome of a Differential General Rate Objection are only available for a maximum of 12 months. Please note the *Transitory Accommodation* rating categories apply where a property is offered or available for holiday rental letting, typically for period/s less than 42 consecutive days at any one time. If you have queries about other rates and charges please refer to the current Revenue Statement, available on Council's website, or contact Council's Customer Service Centre for more information.

CHANGE OF ADDRESS: Council requires notification of any change of postal address from ratepayers. When notifying Council in writing, you must state your full name and all property numbers to which the change applies.

INTEREST: From 1 July 2023 to 30 June 2024 interest charges of 11.64% per annum, compounding daily, will apply to overdue rates and charges. Where cleared payment is not received by Council on or before the Due Date for Payment shown on this Rate Notice interest will apply, except where a payment arrangement is approved by Council before the Due Date for Payment.

MYCOUNCIL: Register online with MyCouncil - a secure gateway to some of council's services such as access to view or pay your rates account, receive your rates notice by email and much more. Find MyCouncil on council's website www.sunshinecoast.qld.gov.au

PAYMENT ARRANGEMENTS: There are a number of payment arrangement options available if you cannot make payment in full by the due date of this notice. These payment arrangement options can be found by visiting Council's website at www.sunshinecoast.qld.gov.au or alternatively by contacting Council's Customer Service Centre. It is recommended that arrangements are established prior to the due date shown on the rate notice. Please note a Direct Debit is not a payment arrangement.

PENSION CONCESSION: If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and own a property which is your principal place of residence you may be entitled to State and Council funded concessions on your Council rates. Please visit Council's website at www.sunshinecoast.qld.gov.au or contact Council's Customer Service Centre for more information.

PROPERTY SALES/NEW OWNERS: If you have sold this property please return this Rate Notice to Council by marking the envelope 'Return to Sender' and placing it in an Australia Post Box. A penalty can apply if notification of a sale is not provided to the Department of Resources or to Council within 30 days of the settlement.

RATE RECOVERY PROCESS: Where rates and charges remain outstanding after the due date, interest will be charged and a Rate Reminder Notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action may be commenced.

Debt recovery action can include but is not limited to the referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

LEGAL AND PROFESSIONAL COSTS: Where a "Claim" and "Statement of Claim" has been filed with the Magistrates Court for the recovery of overdue rates and charges, Legal and Professional Costs are incurred. Legal and Professional costs are not considered overdue rates and charges until judgment has been entered.

STATE WASTE LEVY: State Government has paid an amount of \$11,767,509 to Council to mitigate the impact of the Queensland Waste Levy on households.

STATE EMERGENCY MANAGEMENT LEVY: This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Service Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

VALUATIONS: The valuation used for rating purposes is provided by the Department of Resources (DoR). Should you have any questions relating to the amount or determination of your valuation please direct your enquiries to DoR, PO Box 573, Nambour QLD 4560 or email vnambour@resources.qld.gov.au or Ph: 13 74 68.

OTHER PAYMENT OPTIONS: Electronic payment preferred - please see front page



By Mail – Post your cheque **(must include the remittance advice with barcode)** to Sunshine Coast Regional Council Locked Bag 72 Sunshine Coast Mail Centre, Q 4560



Pay in Person at any Council Office - 8.30am to 4.30pm weekdays. Social distancing measures are in place.

Caloundra

77 Bulcock Street

Maroochydore

54 First Avenue

Nambour

Cnr Currie and Bury Street

From: Sunshine Coast Council Noreply Mailbox

sunshinecoast.council@sunshinecoast.qld.gov.au

Subject: Sunshine Coast Council online payment receipt - Payment

reference: 1043770

Date: 16 Jul 2023 at 13:45:38

To: squizzi@mac.com



Sunshine Coast Regional Council

LOCKED BAG 72 SCMC QLD 4560

Ph <u>07 5475 7272</u> ABN: <u>37 876 973 913</u>

Αρρίϊσαίϊσπί	Deiaiio				
Transaction	Details				
Transactio n Date	16-Jul-2023				
Payment Reference	1043770				
Transactio n Amount	\$1,220.06				
Charge Deta	-1. 103				
Reference		Charge Description	Charge	Charge Tax	Charge Total
Rates Payment	Payment Reference Number 101405966 Stringybark Place 129/16 Toral Dr BUDERIM QLD 4556	Amount Paid	\$1,220.06		\$1,220.06
		Credit Card Surcharge	\$0.00	\$0.00	\$0.00

\$1,220.06

Total



WATER AND SEWERAGE YOUR BILL

1300 086 489

Emergencies and faults 24 Hours, 7 days **Account enquiries** 8am-5pm Mon-Fri

89 791 717 472

unitywater.com

Account number 99745552

Payment reference 0997 4555 22

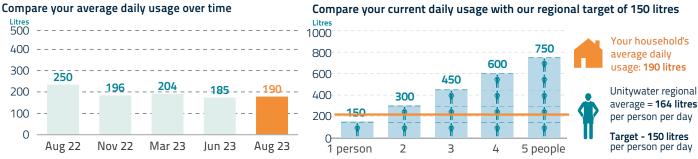
Property 129/16 Toral Dr, BUDERIM, QLD

Bill number	7124801338
Billing period 84 days	03 Jun 2023 to 25 Aug 2023
Issue date	29 Aug 2023
Approximate date of next meter reading	22 Nov 2023

Your account activity



8% interest per annum, compounding daily, will apply to any amount not paid by the due date.



Your water and sewerage prices

Prices increased from 1 July 2023

Find out more and how we can support you

unitywater.com/pricing





Easy ways to pay For other payment options - see over



Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

Find out more at boay.com.au

Find out more at **bpay.com.au** ® Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit

Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

Smooth*Pay*

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at unitywater.com/smoothpay



Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
ABG17681	2 Jun 23	840	25 Aug 23	856	16	84	190.5
Total water usage				16	84	190.5	
Total sewerage usage (waste and greywater) = 90% of water usage				14.40	84	171.4	

Activity since last bill

New water and sewerage charges

Last bill		\$288.17
Payments / a	djustments	
5 Jun 2023	BPoint Payment MyAccount	-\$288.17

Account balance \$0.00

Water and Sewerage Charges

Lot 129 Plan SP257398 Installation ID 223164267824

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	03 Jun 23 to 30 Jun 23	0.1905	28	\$3.301	\$17.61
State Govt Bulk Water	01 Jul 23 to 25 Aug 23	0.1905	56	\$3.371	\$35.96
This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.					

Unitywater (local government distributor-retailer price)

Variable Usage Charges Water up to 822 L/day Water up to 822 L/day Sewerage up to 740 L/day Sewerage up to 740 L/day	Period 03 Jun 23 to 30 Jun 23 01 Jul 23 to 25 Aug 23 03 Jun 23 to 30 Jun 23 01 Jul 23 to 25 Aug 23	kL/day 0.1905 0.1905 0.1714 0.1714	x Days 28 56 28 56	x Price/kL \$0.667 \$0.734 \$0.667 \$0.734	\$3.56 \$7.83 \$3.20 \$7.05
Fixed Access Charges Water Access 20mm Water Access 20mm Sewerage Access Sewerage Access	Period 03 Jun 23 to 30 Jun 23 01 Jul 23 to 25 Aug 23 03 Jun 23 to 30 Jun 23 01 Jul 23 to 25 Aug 23	x No. 1 1 1	x Days 28 56 28 56	x Price/day \$0.749 \$0.813 \$1.539 \$1.670	\$20.97 \$45.53 \$43.09 \$93.52

\$131.46 Water subtotal Sewerage subtotal \$146.86 \$278.32

Total Due = 1 + 2 \$278.32

Important information

Payment assistance If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需要口译员时, 请致电 13 14 50。 اتصل على الرقم 50 14 13 عندما تكون بحاجة إلى مترجم فوري. Khi bạn cần thông ngôn, xin gọi số 13 14 50 통역사가 필요하시면 13 14 50 으로 연락하십시오 Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls +61754318333

unitywater.com PO Box 953 Caboolture QLD 4510 1300 086 489

More payment options



Credit card by phone or online To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply. Ref: 0997 4555 22



Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



() POST In person, by phone or online billpay Billpay Code: 4028 Ref: 0997 4555 22

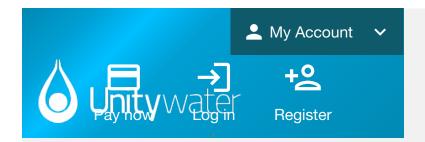
> Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0997455522 00027832

99745552 Account number Payment reference 0997 4555 22 Total due \$278.32

Due date 28 Sep 2023



Pay now • Payment receipt

Payment receipt

Payment status Receipt

36509739855 Approved

Date paid **Amount** Surcharge amount

30/08/2023 \$280.27 \$1.95

Close

My Account How to read ☐ Customer.service@unitywater.com1300 086 489

FAQs your meter

How to videos 🗹 Residential 🗗 How to check 🖸

Troubleshooting 🗹 billing for water leaks

Business Understanding 33 King St, Caboolture, QLD, tips

My Account **☑**billing your bill Australia

security Billing ☑Manage your ☐6-10 Maud St, Maroochydore,

> FAQs water usage QLD, Australia

Meter ☑Water testing ☑

services reading

FAQs

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