

# Rate notice

**Customer Service Centres**

Caboolture - 2 Hasking Street, Caboolture  
Redcliffe - 1 Irene Street, Redcliffe  
Strathpine - 220 Gympie Road, Strathpine

**Postal Address**

PO BOX 159  
Caboolture QLD 4510

**Customer Service**

Ph: 1300 522 192

ABN: 92 967 232 136

[www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)

**Rate notice summary**

Issue date: 10 January 2024

Your last bill	\$521.23
Payments / adjustments	\$-521.23
Opening balance	\$0.00
New rates and charges	\$521.23
Total due	\$521.23
Due date	09 February 2024

This information was prepared on 31 December 2023 for the period  
01 January 2024 to 31 March 2024

**Property number: 649006**

**Property location:**

Unit 21 238 Young Road  
NARANGBA QLD 4504

**Property description:** Lot 21 SP 250419

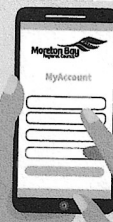
**Valuation:** \$35,794

**Rating category:** General Rate - Category U5N (Residential  
Units CTS Non Owner Occupied)

**Do it online with My Account**

Get rate notices sent directly to your inbox and make other  
account changes.

Scan the QR code or visit [www.mbrc.qld.gov.au/rates](http://www.mbrc.qld.gov.au/rates)

**Easy ways to pay****BPAY**

Bill code: 339457

Reference number: 50 0649 0060 0649 0067

**PHONE**

Call (07) 3480 6349 (Mastercard and Visa only)

Reference number: 50 0649 0060 0649 0067

**IN PERSON**

Pay at any of Council's Customer Service Centres  
Mon to Fri 8.30am - 5pm

**MAIL**

Send your payment and remittance slip to:  
Moreton Bay City Council  
PO Box 159  
CABOOLTURE QLD 4510



Post  
Billpay



\*2471 500649006006490067

**ONLINE**

Scan the QR code or visit  
[www.mbrc.qld.gov.au/pay-your-rates](http://www.mbrc.qld.gov.au/pay-your-rates)

Reference number: 50 0649 0060 0649 0067

**Payment assistance**

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a  
payment plan schedule or visit [www.mbrc.qld.gov.au/rates](http://www.mbrc.qld.gov.au/rates)

## Activity since last bill

Last bill	\$521.23
Payment / adjustments	
11-Nov-2023 Payment Received Thank You	\$-521.23
Account balance	\$0.00 <b>A</b>

## New charges

### Council rates and charges

Description	Amount
General Rate - Category U5N (Residential Units CTS Non Owner Occupied) (Minimum General Rate Applied)	\$359.00
Regional Environment Charge	\$6.38
Regional Infrastructure Charge	\$21.25
Garbage Charge - Residential (240L refuse / 240L recycling) (1 [Number of Domestic Bin Units] * 295.00 [Unit Rate]) / 4 [Bills per year]	\$73.75
<b>Total Council rates and charges</b>	<b>\$460.38</b>

### State Government charges

Description	Amount
Emergency Management Levy - Group 2A	\$60.85
<b>Total State Government charges</b>	<b>\$60.85</b>

**Total new charges** **\$521.23** **B**

**A** + **B** = Total due

Rebates are available for eligible pensioners and self-funded retirees who are the owner and occupier of this property. If you believe you are eligible and rebates are not shown above, please visit [www.mbrc.qld.gov.au/rates-rebates](http://www.mbrc.qld.gov.au/rates-rebates) or contact Council for further information including how to apply.

## Important information

### Interest

From 1 July 2023 to 30 June 2024 interest charges of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Rate Recovery Process

Where rates and charges remain outstanding after the due date, interest will be charged and a reminder notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will commence.

Debt recovery action can include, but is not limited to, referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

### State Government Waste Levy

The State Government has paid an amount of \$16,883,748 in the 2023/24 Financial Year to Council to mitigate the impact of the Queensland Waste Levy on households.

### State Government Emergency Management Levy

This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Services Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

### Valuations

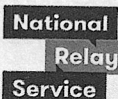
The valuation used for rating purposes is provided by the Department of Natural Resources. For further information about the valuation that has been applied to your property visit:

[www.resources.qld.gov.au/land-property](http://www.resources.qld.gov.au/land-property)

### Translating and Interpreting Services



If you require an interpreter, please call TIS National on 131450.



Help for people with hearing or speech difficulties. Contact Moreton Bay City Council through the National Relay Service (NRS). For more information, visit the NRS website to choose your preferred access point; or call the NRS Helpdesk on 1800 555 660 or text 0416 001 350 for assistance.

## Payment remittance slip

Please send this remittance slip with your cheque/money order payable to:

Moreton Bay City Council  
PO Box 159  
CABOOLTURE QLD 4510

Property Number: 649006

Property Location: Unit 21 238 Young Road NARANGBA QLD 4504

Barcode:



\*2471 500649006006490067

Payment Amount: \$521.23

**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	99702250
Payment reference	0997 0225 04
Property	Unit 21/238 Young Rd, NARANGBA, QLD

Bill number	7125022822
Billing period	21 Jul 2023 96 days to 24 Oct 2023
Issue date	1 Nov 2023
Approximate date of next meter reading	19 Jan 2024

## Your account activity

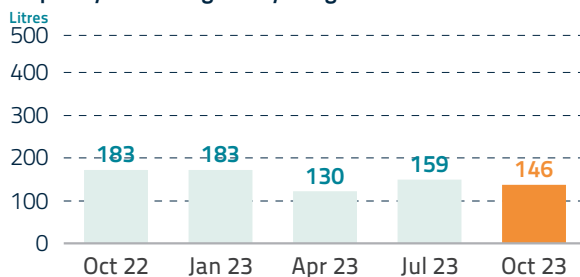
Your last bill	Payments/ adjustments	Balance	New charges
\$277.60	\$277.36	\$0.24	\$332.25

Overdue	<b>\$0.24</b>
Total due <sup>#</sup>	<b>\$332.49</b>
New charges due	<b>1 Dec 2023</b>

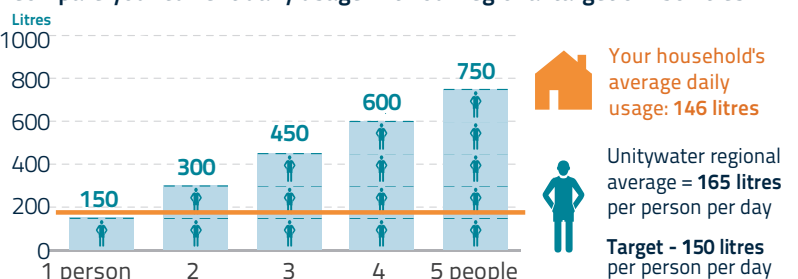
8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

# Includes overdue amount

### Compare your average daily usage over time



### Compare your current daily usage with our regional target of 150 litres



## Need support to manage your bill?

There are many different reasons you or someone close to you may need support to pay a bill. Whatever the reason, we have a range of flexible payment options and support services to help.

Visit [unitywater.com/support](https://unitywater.com/support)



## Easy ways to pay For other payment options - see over



**BPAY®**  
**Billers Code: 130393**  
**Ref: 0997 0225 04**  
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.  
Find out more at [bpay.com.au](https://bpay.com.au)  
© Registered to BPAY Pty Ltd ABN 69 079 137 518



**Direct Debit**  
Login to My Account at [unitywater.com](https://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

### SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.  
Find out more at [unitywater.com/smoothpay](https://unitywater.com/smoothpay)

## Your account details



1300 086 489  
Account enquiries

8am-5pm Mon-Fri

## Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
ABE54892	20 Jul 23	963	24 Oct 23	977	14	96	145.8
Total water usage					14	96	145.8
Total sewerage usage (waste and greywater) = 90% of water usage					12.60	96	131.2

## Activity since last bill

Last bill		\$277.60
Payments / adjustments		
4 Sep 2023	Interest Charges 8% 4 days	\$0.24
4 Sep 2023	CBA BPAY BPAY 03/09/2023	-\$277.60
Account balance		\$0.24

## Water and Sewerage Charges

Lot 21 Plan SP250419 Installation ID 223164256541

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	21 Jul 23 to 24 Oct 23	0.1458	96	\$3.371	\$47.19

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	21 Jul 23 to 24 Oct 23	0.1458	96	\$0.734	\$10.28
Sewerage up to 740 L/day	21 Jul 23 to 24 Oct 23	0.1312	96	\$0.734	\$9.25
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	21 Jul 23 to 24 Oct 23	1	96	\$0.924	\$88.70
Sewerage Access	21 Jul 23 to 24 Oct 23	1	96	\$1.842	\$176.83
Water subtotal					\$146.17
Sewerage subtotal					\$186.08

New water and sewerage charges \$332.25

Total Due\* = ① + ② \$332.49

\*Includes Overdue Amount (8% interest per annum, compounding daily, is being charged on this amount) \$0.24

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](https://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](https://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](https://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](https://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](https://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](https://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489

## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](https://unitywater.com). A credit card surcharge may apply.  
Ref: 0997 0225 04



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 0997 0225 04

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](https://postbillpay.com.au)



\*4028 0997022504 00033249

Account number 99702250

Payment reference 0997 0225 04

Overdue \$0.24

Total due\* \$332.49

New charges due 1 Dec 2023

# Includes overdue amount