

# Rate notice

**Customer Service Centres**

Caboolture - 2 Hasking Street, Caboolture  
Redcliffe - 1 Irene Street, Redcliffe  
Strathpine - 220 Gympie Road, Strathpine

**Postal Address**

PO BOX 159  
Caboolture QLD 4510

**Customer Service**

Ph: 1300 522 192

ABN: 92 967 232 136

[www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)



This information was prepared on 31 December 2023 for the period  
01 January 2024 to 31 March 2024

**Property number: 1697804**

**Property location:**

16 Noble Street  
BURPENGARY EAST QLD 4505

**Property description:** Lot 77 SP 255895

**Valuation:** \$138,000

**Rating category:** General Rate - Category R1 (Single  
Residential - Owner occupied)

**Rate notice summary**

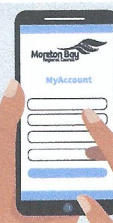
Issue date: 10 January 2024

Your last bill		\$59.48
Payments / adjustments		\$-449.48
Opening balance	=	\$-390.00 In credit
New rates and charges	+	\$449.48
Total due	=	\$59.48
Due date		09 February 2024

**Do it online with My Account**

Get rate notices sent directly to your inbox and make other  
account changes.

Scan the QR code or visit [www.mbrc.qld.gov.au/rates](http://www.mbrc.qld.gov.au/rates)

**Easy ways to pay****BPAY**

Bill code: 339457

Reference number: 50 1830 2800 1697 8042



Post  
Billpay



\*2471 501830280016978042

**ONLINE**

Scan the QR code or visit

[www.mbrc.qld.gov.au/pay-your-rates](http://www.mbrc.qld.gov.au/pay-your-rates)

Reference number: 50 1830 2800 1697 8042

**PHONE**

Call (07) 3480 6349 (Mastercard and Visa only)

Reference number: 50 1830 2800 1697 8042

**IN PERSON**

Pay at any of Council's Customer Service Centres  
Mon to Fri 8.30am - 5pm

**MAIL**

Send your payment and remittance slip to:  
Moreton Bay City Council  
PO Box 159  
CABOOLTURE QLD 4510

**Payment assistance**

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a  
payment plan schedule or visit [www.mbrc.qld.gov.au/rates](http://www.mbrc.qld.gov.au/rates)



Portfolio

Currency Australian Dollar ▼

Displaying

Holding number	Registered Details	Issuer / Security	Last Close (AUD)	Balance	Value (AUD) *	Action
	CARISSA JAYNE CROCKER	WOW	35.92	224	8,046.08	<a href="#">View Details</a> <a href="#">Shortcuts</a> ▼
					<b>Total Value *</b>	<b>AUD 8,046.0</b>

[Hide zero balances](#)

Viewing 1 - 1 of 1

\* This is an estimate based on your total balance, which can include Listed, In-Plan and Unlisted Securities.

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Ask us now ^

## WATER AND SEWERAGE YOUR BILL

**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	100037952
Payment reference	1000 3795 27
Property	16 Noble St, BURPENGARY EAST, QLD

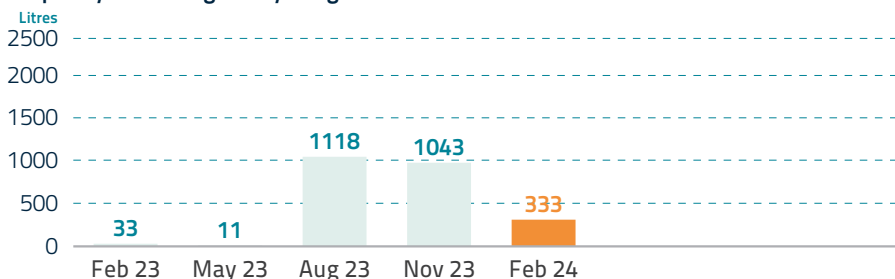
Bill number	7125462049
Billing period	16 Nov 2023 93 days to 16 Feb 2024
Issue date	19 Feb 2024
Approximate date of next meter reading	14 May 2024

### Your account activity

Your last bill \$423.47	−	Payments/ adjustments \$703.47	=	Balance -\$280.00 In credit	+	New charges \$384.49	=	Total due <b>\$104.49</b>
								Due date <b>20 Mar 2024</b>

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

### Compare your average daily usage over time



## Need support to manage your bill?

There are many different reasons you or someone close to you may need support to pay a bill. Whatever the reason, we have a range of flexible payment options and support services to help.

Visit [unitywater.com/support](https://unitywater.com/support)



## Easy ways to pay For other payment options - see over



**BPAY®**  
**Billers Code: 130393**  
**Ref: 1000 3795 27**  
Contact your bank or financial institution  
to pay from your cheque, savings, debit,  
credit card or transaction account.  
Find out more at [bpay.com.au](https://bpay.com.au)  
© Registered to BPAY Pty Ltd ABN 69 079 137 518



**Direct Debit**  
Login to My Account at  
[unitywater.com](https://unitywater.com) to set up  
automatic payments from your  
bank account or credit card or  
call us for assistance.

### SmoothPay

Smooth out your bill payments across  
the year with regular fortnightly or  
monthly payments, interest free.  
Find out more at  
[unitywater.com/smoothpay](https://unitywater.com/smoothpay)



## Your account details



1300 086 489  
Account enquiries

8am-5pm Mon-Fri

## Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT2108215W	15 Nov 23	199	16 Feb 24	230	31	93	333.3
Total water usage					31	93	333.3

## Activity since last bill

Last bill		\$423.47
Payments / adjustments		
16 Nov 2023	CBA BPAY BPAY 16/11/2023	-\$20.00
23 Nov 2023	CBA BPAY BPAY 23/11/2023	-\$20.00
30 Nov 2023	CBA BPAY BPAY 30/11/2023	-\$20.00
7 Dec 2023	CBA BPAY BPAY 07/12/2023	-\$20.00
14 Dec 2023	CBA BPAY BPAY 14/12/2023	-\$20.00
18 Dec 2023	CBA BPAY BPAY 16/12/2023	-\$423.47
21 Dec 2023	CBA BPAY BPAY 21/12/2023	-\$20.00
28 Dec 2023	CBA BPAY BPAY 28/12/2023	-\$20.00
4 Jan 2024	CBA BPAY BPAY 04/01/2024	-\$20.00
11 Jan 2024	CBA BPAY BPAY 11/01/2024	-\$20.00
18 Jan 2024	CBA BPAY BPAY 18/01/2024	-\$20.00
25 Jan 2024	CBA BPAY BPAY 25/01/2024	-\$20.00
1 Feb 2024	CBA BPAY BPAY 01/02/2024	-\$20.00
8 Feb 2024	CBA BPAY BPAY 08/02/2024	-\$20.00
15 Feb 2024	CBA BPAY BPAY 15/02/2024	-\$20.00
Account balance		-\$280.00

## Water and Sewerage Charges

Lot 77 Plan SP255895 Installation ID 223164344679

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	16 Nov 23 to 16 Feb 24	0.3333	93	\$3.371	\$104.50

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	16 Nov 23 to 16 Feb 24	0.3333	93	\$0.734	\$22.75
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	16 Nov 23 to 16 Feb 24	1	93	\$0.924	\$85.93
Sewerage Access	16 Nov 23 to 16 Feb 24	1	93	\$1.842	\$171.31
Water subtotal					\$213.18
Sewerage subtotal					\$171.31

New water and sewerage charges \$384.49

Total Due = ① + ② \$104.49

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](https://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](https://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](https://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](https://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](https://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](https://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489



## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](https://unitywater.com). A credit card surcharge may apply.  
Ref: 1000 3795 27



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 1000 3795 27

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](https://postbillpay.com.au)



\*4028 1000379527 00010449

Account number 100037952

Payment reference 1000 3795 27

Total due \$104.49

Due date 20 Mar 2024