



SHIFTING THE LIMITS

## Registration Certificate

Fronius International GmbH hereby confirms the extension of the warranty for the following product:

**Primo 5.0-1**

**Article number: 4,210,063**

**Serial number: 27491378**

**The Fronius warranty ends on: 07/29/2027**

*For subscription purchases, the warranty end date is automatically extended by a further year, provided there is no cancellation.*

DETAILED, COUNTRY-SPECIFIC WARRANTY TERMS AND CONDITIONS ARE AVAILABLE ONLINE: [WWW.FRONIUS.COM/SOLAR/WARRANTY](http://WWW.FRONIUS.COM/SOLAR/WARRANTY) TO MAKE A CLAIM UNDER THE FRONIUS MANUFACTURER'S WARRANTY YOU WILL NEED TO PROVIDE YOUR WARRANTY TERMS AND CONDITIONS, YOUR WARRANTY CERTIFICATE AND, WHERE APPLICABLE, PROOF OF PAYMENT FOR ANY EXTENSION FEES PAID WHEN DEVICES OR COMPONENTS ARE REPLACED, THE REMAINING WARRANTY PERIOD IS TRANSFERRED TO THE REPLACEMENT DEVICE OR REPLACEMENT COMPONENT. THIS IS AUTOMATICALLY REGISTERED AT FRONIUS. NO NEW CERTIFICATE IS ISSUED. IF YOU CLAIM THE RIGHT TO WITHDRAW, THIS CERTIFICATE WILL NO LONGER BE VALID.

Ing Martin Hackl

Fronius International GmbH  
Head of Division Solar Energy

created on 5/28/2017



## Electricity

Issue date	11 Dec 2023
Tax invoice	48555345

### Need help?

Faults	Energex 13 62 62
Emergencies	Energex 13 19 62
Energy Ombudsman	1800 662 837

[originenergy.com.au](https://originenergy.com.au) 13 24 61

## Here's your bill

### Account details

Supply Address 8 PARSONS ST  
COLLINGWOOD PARK QLD 4301

National Metering Identifier (NMI) 31203116770

Account number A-37C2C201

### Amount due

**\$158.95**

Debited on **03 Jan 2024**

### Energy Price Relief Plan

The Queensland Government is providing a cost of living rebate to your household. The Australian Government is contributing funds for customers eligible under the Energy Price Relief Plan.

### Could you save money on another plan?

Based on your past usage, our **Origin Solar Boost** plan may cost you up to **\$278.11 (incl. GST) less per year** than your current plan. The Australian Energy Regulator requires us to include this information.

To switch to this plan, head to **[origin.com.au/compare](https://origin.com.au/compare)**. You can view plans from other retailers on the Energy Made Easy website at **[energymadeeasy.gov.au](https://energymadeeasy.gov.au)**

### How to pay



#### Card\*

Go to **[origin.com.au/pay](https://origin.com.au/pay)** or call **1300 658 783**. Biller code: **41** Ref: **400 024 715 551**



#### BPAY®

Billers Code: **130112**  
Ref: **400 024 715 551**



#### Post Billpay®\*

Pay in person at any post office, or go to **[postbillpay.com.au](https://postbillpay.com.au)**

Billers Code: **2958**  
Ref: **1400 0247 1555 1**



#### Direct debit\*

Set up at **[origin.com.au/myaccount](https://origin.com.au/myaccount)** or call **13 24 61**

#### Centrepay

For further information visit **[services.australia.gov.au/centrepay](https://services.australia.gov.au/centrepay)**

Origin CRN: **555083960H**  
Ref: **400024715551**



#### Mail

Send this slip with your cheque payable to: Origin Energy Holdings Limited, GPO Box 2951 Sydney NSW 2001



\*2958 1 400024715551

\*Card payment fee may apply to the total payment amount (incl GST): debit card (Visa 0.24%, Mastercard 0.28%) credit card (Visa 0.56%, Mastercard 0.64%). For NSW customers 0.49% if payment made at Australia Post. Conditions apply. Payment processing fee of the higher of \$2.70 or 0.49% may apply excl NSW.

## Plan Summary

Origin On

## Understand your bill

Billing period: 05 Sep 2023 to 07 Dec 2023 (94 days)

This bill is based on an actual reading

### Since your last bill

Item	Date	Amount
Opening Balance		\$72.34
Payments Received		\$0.00
Balance brought forward		\$72.34

### New charges and credits

#### Usage and supply charges

Billing period: 05 Sep 2023 to 07 Dec 2023 (94 days)

Item	Description	Units	Price	Amount
General Usage		657 kWh	\$0.294580	\$193.54
Daily Supply		94 days	\$1.337820	\$125.76
Solar Meter Charge		94 days	\$0.085260	\$8.01
Total charges				\$327.31

## Assistance and support services

### Payment Assistance

Payment extensions, instalment plans and assistance through authorised welfare groups are available if you need it - head to [originenergy.com.au/paymentassistance](https://originenergy.com.au/paymentassistance) or call us on 13 24 61 for details.

Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers.

Go to [servicesaustralia.gov.au/centrepay](https://servicesaustralia.gov.au/centrepay) for more information on how to set up your Centrepay deductions.

### National Relay Service

To use the teletypewriter (TTY) service, please call 13 36 77. This is available for the cost of a local call. To use the Speak & Listen service, please call 1300 555 727

Need an interpreter?  
Call 1300 137 427

خدمة الترجمة الهاتفية للغات غير الإنكليزية.  
Servicio Telefónico de Intérpretes para otros idiomas.  
Per lingue oltre all'inglese contattate il Servizio d'Interpretariato Telefonico.  
Dịch vụ thông dịch qua điện thoại cho những ngôn ngữ khác không phải tiếng Anh.  
Τηλεφωνική Υπηρεσία Διερμηνέων για άλλες γλώσσες εκτός της αγγλικής.  
非英語語言電話傳譯服務。



## Account balance

**\$158.95**

outstanding

+00400024715551>

+009241+

<0000000000>

<0000015895>

+444+

## Understand your bill (continued)

### Solar exports

Item	Description	Units	Price	Amount
Solar feed-in credit (incl GST, if any)		2064 kWh	\$-0.050000	-\$103.20
Total exports				-\$103.20

### Credits

Date	Item	Amount
01 Oct 2023	Queensland Govt Cost of Living Rebate (non-taxable, no GST)	\$137.50
Total credits		-\$137.50

### Your total for this bill

**\$86.61**

GST included in total

\$29.75

\*All amounts include GST, unless otherwise specified

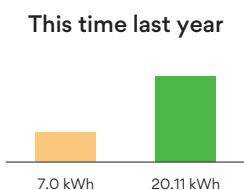
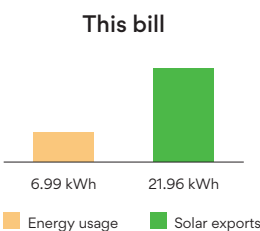
### Account Balance

**\$158.95**

### Meter details

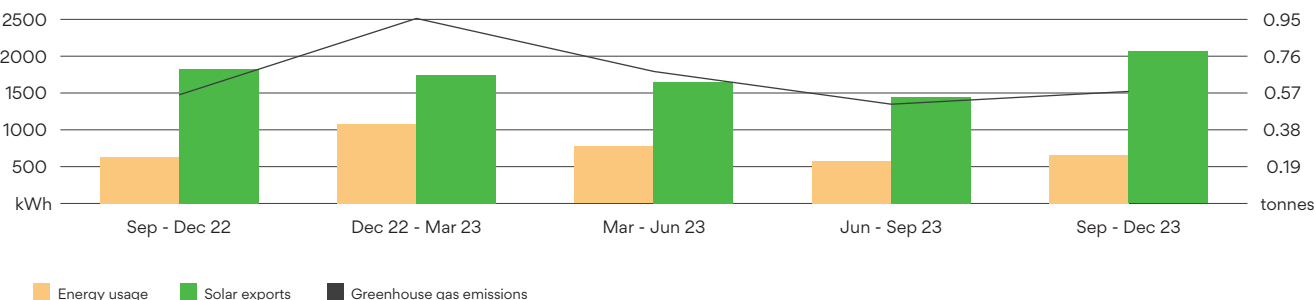
Meter	Read type	Start read	End read	Usage (kWh)
1300501	Actual	42126.0	44190.0	2064.0
1300501	Actual	17804.0	18461.0	657.0
Total kWh				2721.0

## Average daily usage and exports



0.14% ↓  
decrease in usage  
since last year

## Compare your usage over time





#### We're here for you

Get help with billing, financial support, account management and more.

Visit [origin.com.au/help-support](https://origin.com.au/help-support)



At Origin, we acknowledge Aboriginal and Torres Strait Islander peoples as the Traditional Owners and Custodians of Country throughout Australia and we pay our respects to elders past, present and future.

## Additional information

### Concessions and rebates

You may be eligible for the QLD Electricity Government rebate. Head to [originenergy.com.au/pricing/concessions-rebates](https://originenergy.com.au/pricing/concessions-rebates) or call us on 13 24 61 for details.

### Life Support

If someone living at your property relies on life support equipment, please call us on **13 24 61**.