

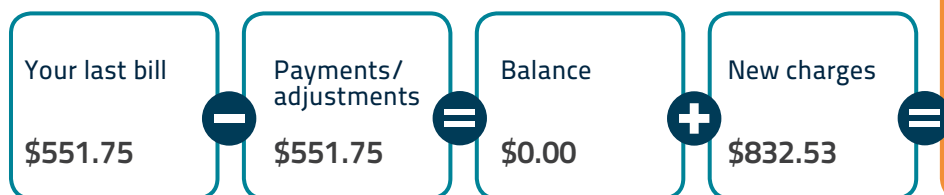
1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

| | |
|-------------------|------------------------------|
| Account number | 82166 |
| Payment reference | 0000 8216 60 |
| Property | 22 Andriana Dr, BUDERIM, QLD |

| | |
|--|---------------------------------------|
| Bill number | 7125276065 |
| Billing period | 15 Sep 2023 96 days to 19 Dec 2023 |
| Issue date | 22 Dec 2023 |
| Approximate date of next meter reading | 18 Mar 2024 |

Your account activity

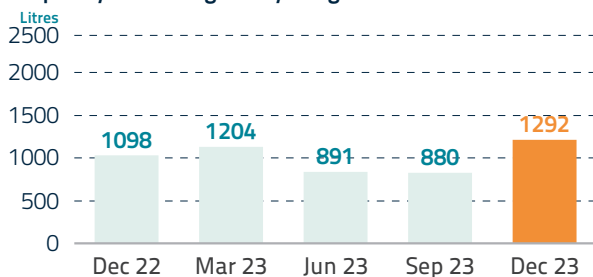


Direct debit is set up to pay the total due on the due date

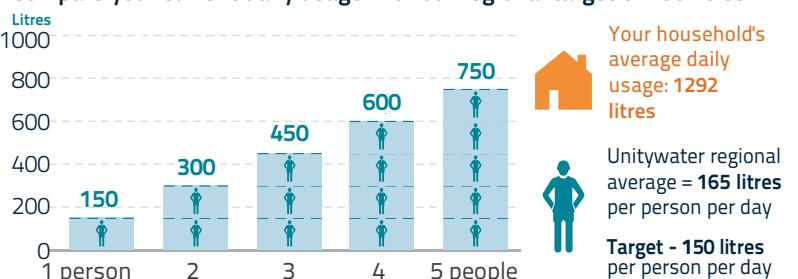
| | |
|-----------|--------------------|
| Total due | \$832.53 |
| Due date | 24 Jan 2024 |

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



Need support to manage your bill?

There are many different reasons you or someone close to you may need support to pay a bill. Whatever the reason, we have a range of flexible payment options and support services to help.

Visit unitywater.com/support



Easy ways to pay For other payment options - see over



BPAY®
Biller Code: 130393
Ref: 0000 8216 60
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

| Meter ID | Previous read date | Previous reading (kL) | Current read date | Current reading (kL) | Usage (kL) | No. of days | Average daily usage (L) |
|---|--------------------|-----------------------|-------------------|----------------------|------------|-------------|-------------------------|
| UT2004088W | 14 Sep 23 | 939 | 19 Dec 23 | 1063 | 124 | 96 | 1291.7 |
| Total water usage | | | | | 124 | 96 | 1291.7 |
| Total sewerage usage (waste and greywater) = 90% of water usage | | | | | 71.04 | 96 | 740.0 |

Activity since last bill

| | |
|--|-----------|
| Last bill | \$551.75 |
| Payments / adjustments | |
| 23 Oct 2023 Direct Debit Bank Variable | -\$551.75 |
| Account balance | \$0.00 |

Water and Sewerage Charges

Lot 42 Plan RP865211 Installation ID 1184170

| State Bulk Water Price | Period | kL/day | x Days | x Price/kL | |
|------------------------|------------------------|--------|--------|------------|----------|
| State Govt Bulk Water | 15 Sep 23 to 19 Dec 23 | 1.2917 | 96 | \$3.371 | \$418.00 |

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

| Variable Usage Charges | Period | kL/day | x Days | x Price/kL | |
|--------------------------|------------------------|--------|--------|-------------|----------|
| Water up to 822 L/day | 15 Sep 23 to 19 Dec 23 | 0.8220 | 96 | \$0.734 | \$57.92 |
| Water over 822 L/day | 15 Sep 23 to 19 Dec 23 | 0.4697 | 96 | \$1.466 | \$66.10 |
| Sewerage up to 740 L/day | 15 Sep 23 to 19 Dec 23 | 0.7400 | 96 | \$0.734 | \$52.14 |
| Fixed Access Charges | Period | x No. | x Days | x Price/day | |
| Water Access 20mm | 15 Sep 23 to 19 Dec 23 | 1 | 96 | \$0.813 | \$78.05 |
| Sewerage Access | 15 Sep 23 to 19 Dec 23 | 1 | 96 | \$1.670 | \$160.32 |
| Water subtotal | | | | | \$620.07 |
| Sewerage subtotal | | | | | \$212.46 |

New water and sewerage charges \$832.53

Total Due = ① + ② \$832.53

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0000 8216 60



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0000 8216 60

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0000821660 00083253

Account number 82166

Payment reference 0000 8216 60

Total due \$832.53

Due date 24 Jan 2024

HALF YEARLY RATE NOTICE FOR PERIOD

1 January 2024 to 30 June 2024

ISSUE DATE 23 January 2024

PROPERTY NO. **82166**

VALUATION \$310,000

PAYMENT REFERENCE NO. 97419435

DUE DATE FOR PAYMENT **23 February 2024****AMOUNT PAYABLE \$1,237.85**

PROPERTY LOCATION: 22 Andriana Dr BUDERIM QLD 4556

PROPERTY DESCRIPTION: Lot 42 RP 865211 Por 91

| RATES AND CHARGES | UNITS | RATE CHARGED | AMOUNT |
|--|--------|-----------------|-------------------|
| General Rate - Category 16 | | Minimum Rate = | 844.50 |
| Garden Organics Bin - 240 Litre | 0.50 x | \$72.00 x .5 = | 18.00 |
| Waste Bin - 240 Litre | 1 x | \$360.30 x .5 = | 180.15 |
| Arts and Heritage Levy | 1 x | \$18.00 x .5 = | 9.00 |
| Environment Levy | 1 x | \$82.00 x .5 = | 41.00 |
| Transport Levy | 1 x | \$47.00 x .5 = | 23.50 |
| State Emergency Management Levy: Class A Group 2 | 1 x | \$243.40 x .5 = | 121.70 |
| TOTAL: | | | \$1,237.85 |

PLEASE NOTE - NO PAYMENT REQUIRED

A direct debit is in place to process the amount payable on the due date from your nominated bank account.

Please review the enclosed Schedule of Rates to confirm your rate category.

Did you know you can set up a payment arrangement to pay your rates over the current rating period?
Please email rates@sunshinecoast.qld.gov.au before the due date for payment to set up the arrangement.

PAYMENT OPTIONS

PROPERTY NO.

82166

Ms JD MARSHALL

AMOUNT PAYABLE

1,237.85

DUE DATE

23 February 2024Biller Code: 18259
Ref: 97419435

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.auPost
BillpayPay in Person at any
Post Office, Credit Card
not accepted.

*214 97419435

Credit Card by Phone
Phone 13 18 16 and follow the prompts
Billpay Code: 0214

Ref: 9741 9435

MasterCard & Visa accepted

Pay using your
smartphoneDownload the Sniip
App and scan the
code to pay now.Available on the
App Store

Google play



Internet

Go to www.sunshinecoast.qld.gov.au, click on
'Pay and Apply' and follow the prompts

Ref: 9741 9435

MasterCard & Visa accepted

If you wish to pay your rates
by direct debit please contact
Council for further information.

IMPORTANT INFORMATION – PLEASE READ CAREFULLY

Notice is hereby given that rates and charges levied by the Sunshine Coast Regional Council, by the virtue of the “Local Government Act” and amendments thereto, on land described on the front of this Rate Notice for the period stated (and Arrears of rates and charges, with Interest if any), are now due, and hereby required to be paid by the Due Date of this Notice.

It is the property owner's responsibility to confirm that all rates and charges are correct at the time of issue of the Rate Notice. **To ensure that your property is in the correct general rate category please refer to the enclosed Schedule of Rates, which has descriptions of all differential general rate categories for the Sunshine Coast Council.** Adjustments to rates and charges levied in prior financial years as an outcome of a Differential General Rate Objection are only available for a maximum of 12 months. Please note the *Transitory Accommodation* rating categories apply where a property is offered or available for holiday rental letting, typically for period/s less than 42 consecutive days at any one time. If you have queries about other rates and charges please refer to the current Revenue Statement, available on Council's website, or contact Council's Customer Service Centre for more information.

CHANGE OF ADDRESS: Council requires notification of any change of postal address from ratepayers. When notifying Council in writing, you must state your full name and all property numbers to which the change applies.

INTEREST: From 1 July 2023 to 30 June 2024 interest charges of 11.64% per annum, compounding daily, will apply to overdue rates and charges. Where cleared payment is not received by Council on or before the Due Date for Payment shown on this Rate Notice interest will apply, except where a payment arrangement is approved by Council before the Due Date for Payment.

MYCOUNCIL: Register online with MyCouncil - a secure gateway to some of council's services such as access to view or pay your rates account, receive your rates notice by email and much more. Find MyCouncil on council's website www.sunshinecoast.qld.gov.au

PAYMENT ARRANGEMENTS: There are a number of payment arrangement options available if you cannot make payment in full by the due date of this notice. These payment arrangement options can be found by visiting Council's website at www.sunshinecoast.qld.gov.au or alternatively by contacting Council's Customer Service Centre. It is recommended that arrangements are established prior to the due date shown on the rate notice. Please note a Direct Debit is not a payment arrangement.

PENSION CONCESSION: If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and own a property which is your principal place of residence you may be entitled to State and Council funded concessions on your Council rates. Please visit Council's website at www.sunshinecoast.qld.gov.au or contact Council's Customer Service Centre for more information.

PROPERTY SALES/NEW OWNERS: If you have sold this property please return this Rate Notice to Council by marking the envelope 'Return to Sender' and placing it in an Australia Post Box. A penalty can apply if notification of a sale is not provided to the Department of Resources or to Council within 30 days of the settlement.

RATE RECOVERY PROCESS: Where rates and charges remain outstanding after the due date, interest will be charged and a Rate Reminder Notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action may be commenced.

Debt recovery action can include but is not limited to the referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

LEGAL AND PROFESSIONAL COSTS: Where a “Claim” and “Statement of Claim” has been filed with the Magistrates Court for the recovery of overdue rates and charges, Legal and Professional Costs are incurred. Legal and Professional costs are not considered overdue rates and charges until judgment has been entered.

STATE WASTE LEVY: State Government has paid an amount of \$11,767,509 to Council to mitigate the impact of the Queensland Waste Levy on households.

STATE EMERGENCY MANAGEMENT LEVY: This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Service Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

VALUATIONS: The valuation used for rating purposes is provided by the Department of Resources (DoR). Should you have any questions relating to the amount or determination of your valuation please direct your enquiries to DoR, PO Box 573, Nambour QLD 4560 or email vnambour@resources.qld.gov.au or Ph: 13 74 68.

OTHER PAYMENT OPTIONS: **Electronic payment preferred – please see front page**



By Mail – Post your cheque **(must include the remittance advice with barcode)** to Sunshine Coast Regional Council Locked Bag 72 Sunshine Coast Mail Centre, Q 4560

Caloundra
77 Bulcock Street



Pay in Person at any Council Office - 8.30am to 4.30pm weekdays.
Social distancing measures are in place.

Maroochydore
54 First Avenue

Nambour
Cnr Currie and Bury Street