



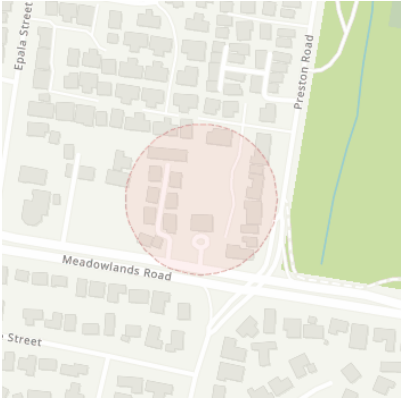
Contact Details

Contact	Contact number	Company	Enquirer ID
Image Property	(07) 3263 1811	Image property	3003158
Email		Address	
sales.support@imageproperty.com.au		57 Kirby Road Aspley QLD 4034	

Job Site and Enquiry Details

WARNING: The map below only displays the location of the proposed job site and does not display any asset owners' pipe or cables. The area highlighted has been used only to identify the participating asset owners, who will send information to you directly.

Enquiry date	Start date	End date	On behalf of	Job purpose	Locations	Onsite activities
19/03/2024	20/03/2024	25/03/2024	Private	Design	Both Road, Nature Strip, Footpath	Planning & Design



Check that the location of the job site is correct. If not, you must submit a new enquiry.

If the scope of works change or plan validity dates expire, you must submit a new enquiry.

Do NOT dig without plans. Safe excavation is your responsibility. If you don't understand the plans or how to proceed safely, please contact the relevant asset owners.

User Reference	Address	Notes/description
208 Meadowlands Road	208 Meadowlands Road Carina QLD 4152	-

Your Responsibility and Duty of Care

- Lodging an enquiry does not authorise project commencement.** Before starting work, you must obtain all necessary information from all affected asset owners.
- If you don't receive plans within 2 business days, contact the asset owner & quote their sequence number.
- Always follow the 5Ps of Safe Excavation (page 2), and locate assets before commencing work.
- Ensure you comply with State legislative requirements for Duty of Care and safe digging.
- If you damage an underground asset, you MUST advise the asset owner immediately.
- By using the BYDA service, you agree to the [Privacy Policy](#) and [Term of Use](#).
- For more information on safe digging practices, visit www.byda.com.au

Asset Owner Details

Below is a list of asset owners with underground infrastructure in and around your job site. It is your responsibility to identify the presence of these assets. Plans issued by Members are indicative only unless specified otherwise. Note: not all asset owners are registered with BYDA. You must contact asset owners not listed here directly.

Referral ID (Seq. no)	Authority Name	Phone	Status
236903038	APA Group Gas Networks (90073)	1800 085 628	NOTIFIED
236903042	APA Group Gas Transmission (QLD)	1800 103 452	NOTIFIED
236903040	Brisbane City Council	(07) 3403 8888	NOTIFIED
236903041	Energex QLD	13 12 53	NOTIFIED
236903035	NBN Co Qld	1800 687 626	NOTIFIED
236903037	Optus and or Uecomm Qld	1800 505 777	NOTIFIED
236903043	Queensland Urban Utilities	13 26 57	NOTIFIED
236903036	Santos EABU	1800 882 185	NOTIFIED
236903039	Telstra QLD FA	1800 653 935	NOTIFIED

END OF UTILITIES LIST



Plan

Plan your job. Use the BYDA service at least one day before your job is due to begin, and ensure you have the correct plans and information required to carry out a safe project.



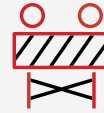
Prepare

Prepare by communicating with asset owners if you need assistance. Look for clues onsite. Engage a skilled Locator.



Pothole

Potholing is physically sighting the asset by hand digging or hydro vacuum extraction.



Protect

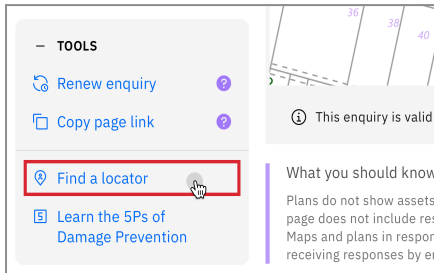
Protecting and supporting the exposed infrastructure is the responsibility of the excavator. Always erect safety barriers in areas of risk and enforce exclusion zones.



Proceed

Only proceed with your excavation work after planning, preparing, potholing (unless prohibited), and having protective measures in place.

Engage a skilled Locator



When you lodge an enquiry you will see skilled Locators to contact

Visit the Certified Locator website directly and search for a locator near you

dbydlocator.com/certified-locating-organisation

Book a FREE BYDA Session



BYDA offers two different sessions to suit you and your organisation's needs. The free sessions are offered in two different formats - online and face-to-face:

1. **Awareness Session:** Understand the role of BYDA, safe excavation practices, complying with asset-owner instructions, and the consequences of damages. Learn how to mitigate and avoid potential damage and harm and ensure a safe work environment.
2. **Plan Reading Session:** Develop the skills to interpret asset owners' plans, legends, and symbols effectively. Understand the complexities of plan interpretation to ensure smooth project execution.

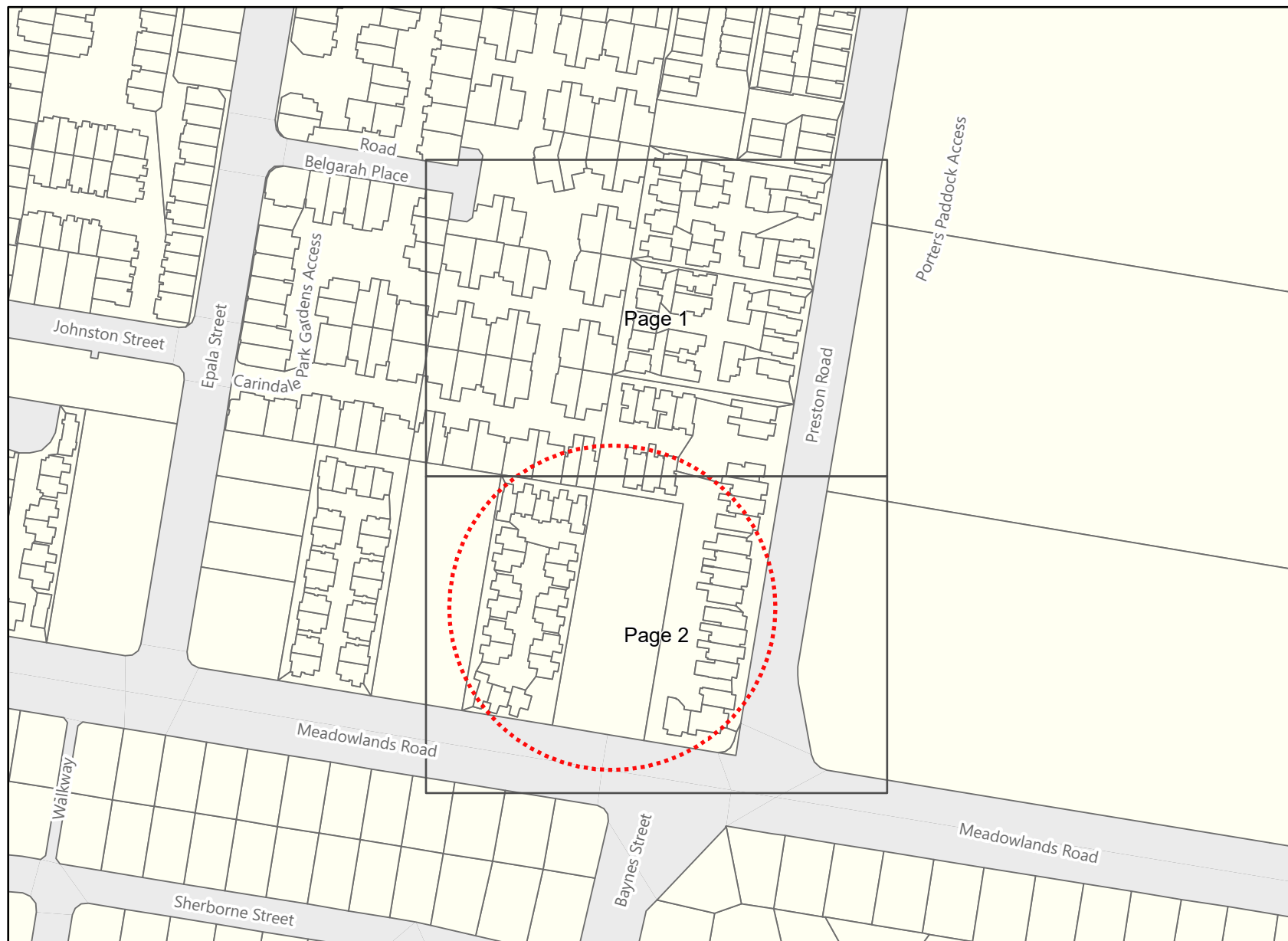
To book a session, visit:

byda.com.au/contact/education-awareness-enquiry-form/

BOOK NOW



Job # 36289687
Seq # 236903040
Provider: Brisbane City Council
Telephone: 07 3403 8888



- Legend**
- BYDA Enquiry
 - Detailed map page

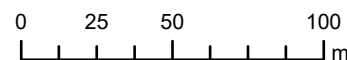
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Caution: This map may contain the locations of abandoned underground asbestos pipes. Council gives no warranty to the completeness or accuracy of these records. Appropriate care needs to be taken in all cases.

In an emergency contact Brisbane City Council on 07 3403 8888

Index Sheet



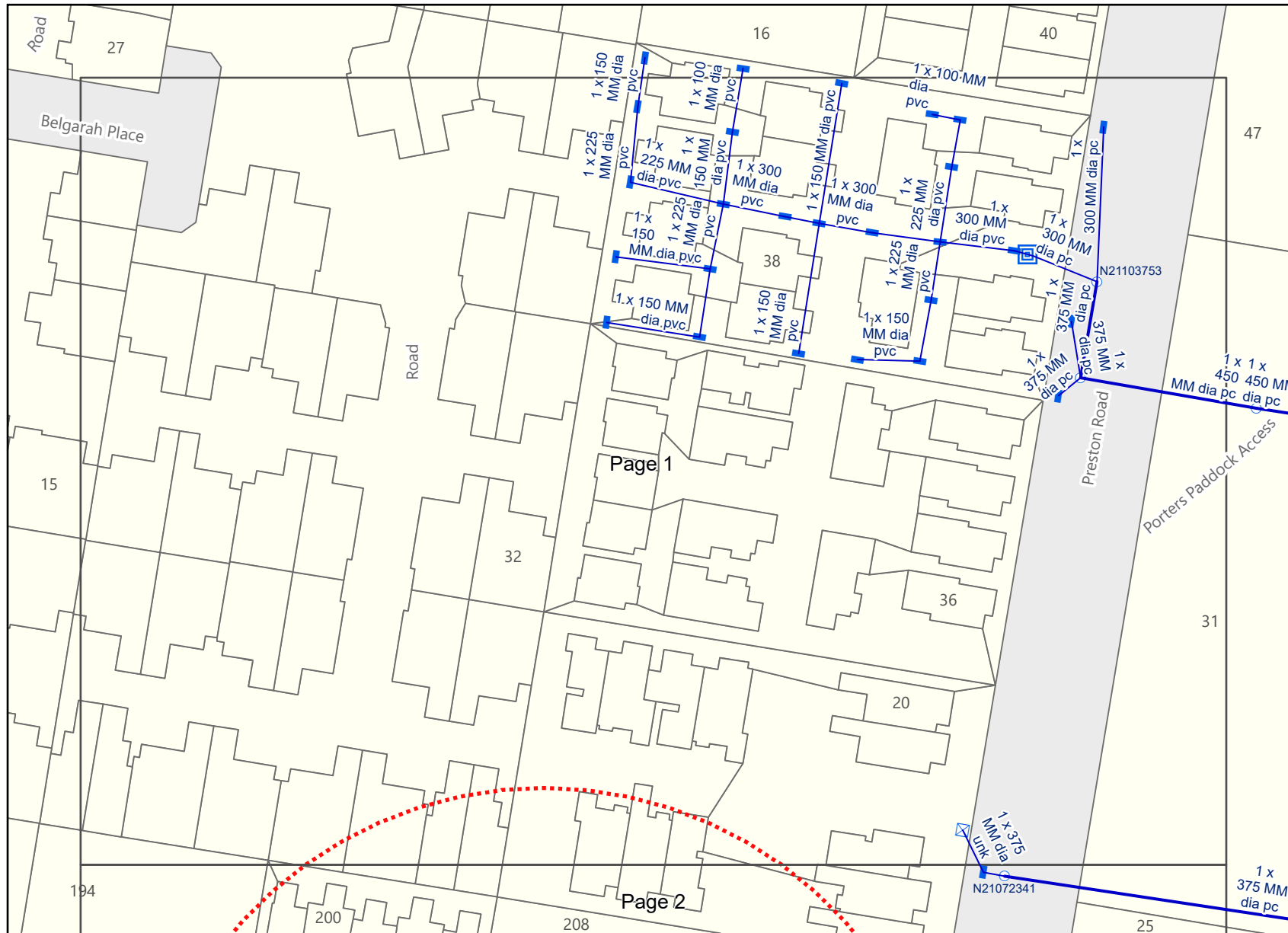
Scale 1:2,500



Plans generated by
SmarterWX™ Automate



Job # 36289687
Seq # 236903040
Provider: Brisbane City Council
Telephone: 07 3403 8888



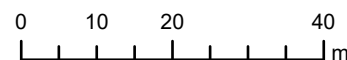
- Legend**
- BYDA Enquiry
 - Stormwater Network**
 - Stormwater Drain
 - Stormwater Gully / Roofwater Connection
 - Stormwater Maintenance Hole
 - Stormwater Gully Pit
 - Stormwater Field Inlet
 - Pipe End Outlet
 - Stormwater Treatment Asset - Point

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In an emergency contact Brisbane City Council on 07 3403 8888
19/03/24 (valid for 30 days)



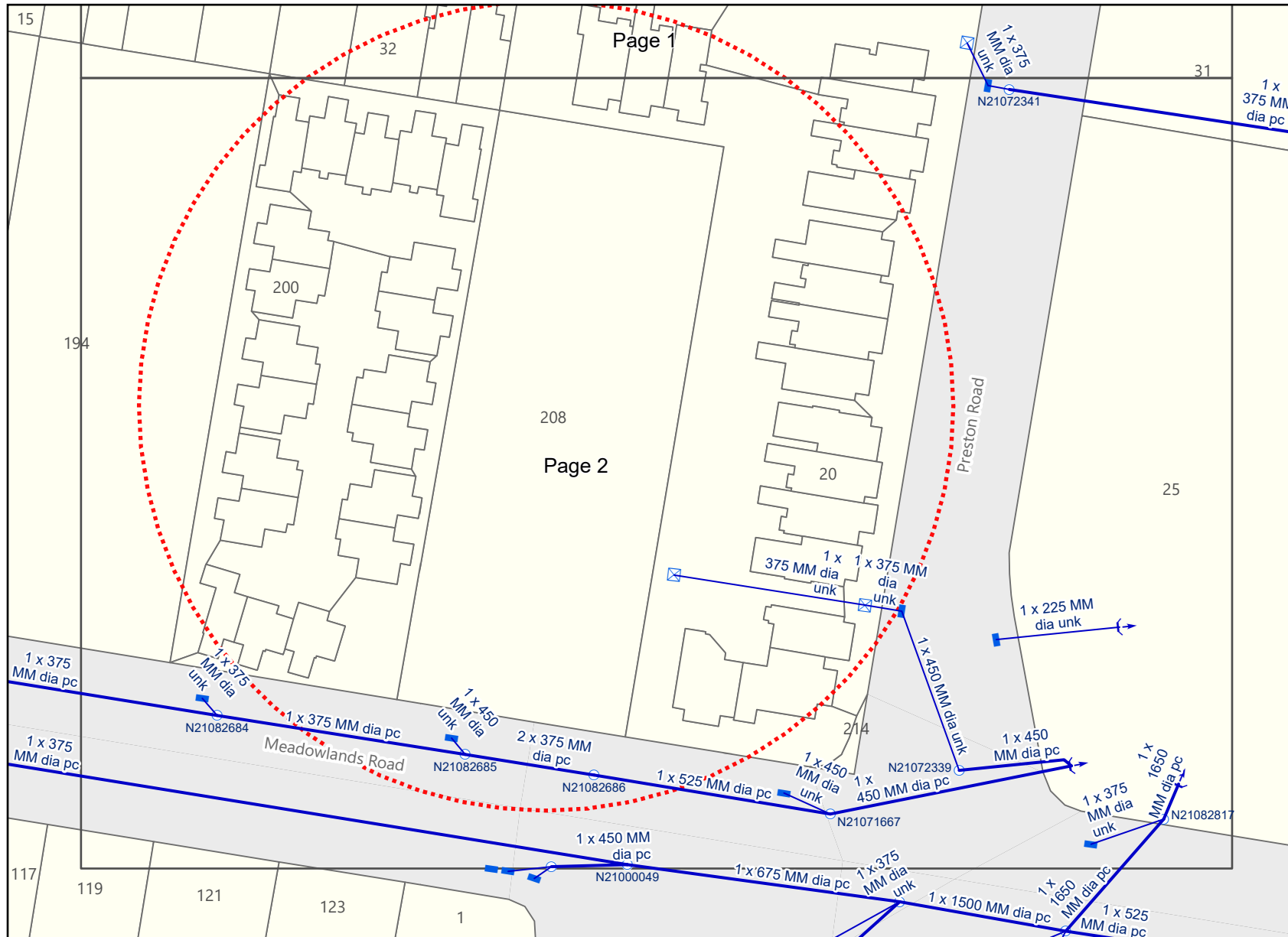
Scale 1:1,000



Plans generated by
SmarterWX™ Automate



Job # 36289687
Seq # 236903040
Provider: Brisbane City Council
Telephone: 07 3403 8888



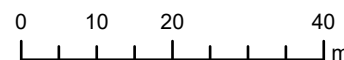
- Legend**
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 - Stormwater Maintenance Hole
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19/03/24 (valid for 30 days)



Scale 1:1,000



Plans generated by
SmarterWX™ Automate



Please Note

For some Before You Dig Australia (BYDA) enquiries you may receive multiple responses from APA Group (APA). Please read all responses carefully as they will relate to different assets. It is your responsibility to action all requirements set out in APA's BYDA responses.



FOR YOUR IMMEDIATE INFORMATION

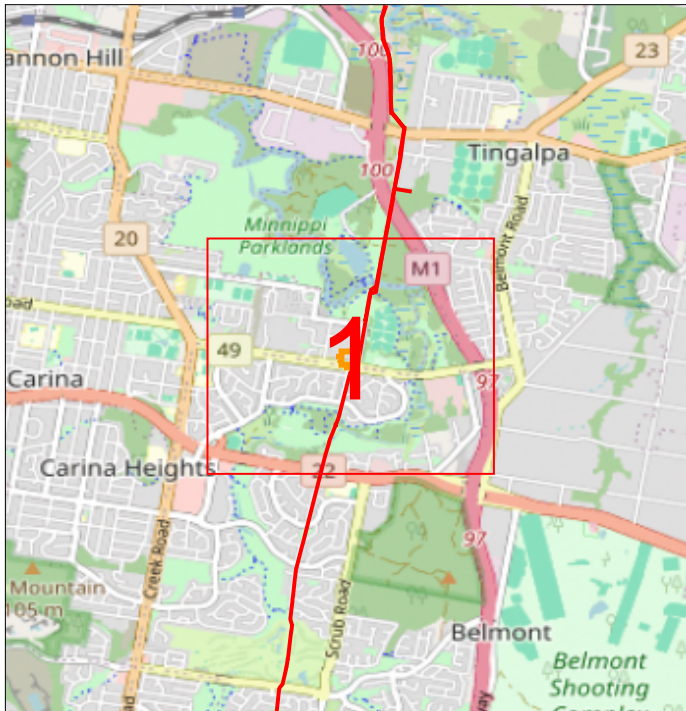
STOP! There is an APA Energy Transmission Asset (Gas) in the area of your proposed works.

- This is **NOT AN APPROVAL** to carry out work within the APA pipeline easement.
- Please **DO NOT PROCEED** or attempt to physically locate the asset for alignment or depth.
- **Do not assume the pipeline depth, or alignment from marker signs.**
- Please **DO NOT PROCEED** until the next steps below are completed.

***NEXT STEP:** Please contact an APA Infrastructure Protection Officer immediately on **1800 103 452** (business days – 8:00am to 5:00pm AEST) to discuss the exact nature and extent of your works.

For emergency contacts outside of business hours, enter your location on BYDA website <https://smarterwx.1100.com.au/emergency>

BYDA Sequence No: 236903042



Scale: 1 : 50000

0 0.6km

Enquiry Details

From: APA Group
Infrastructure Protection Officer
Phone: 1800 103 452
Email: apaprotection@apa.com.au

Issued Date: 19/03/2024

To: Image Property
Company: Image property
Phone: +61732631811
Email: sales.support@imageproperty.com.au

BYDA Job No: 36289687
BYDA Auto Renewal:

User Reference:
208 Meadowlands Road

Worksite Address: 208 Meadowlands Road
Carina

Validity: This response is valid for 30 days from the Issued Date.

Damage to a high-pressure gas transmission pipeline could result in:-

- possible explosion and fire;
- possible injury or loss of life;
- substantial repair and gas restoration liability damage costs;
- gas escaping at explosive pressures; and
- loss of gas to thousands of customers.

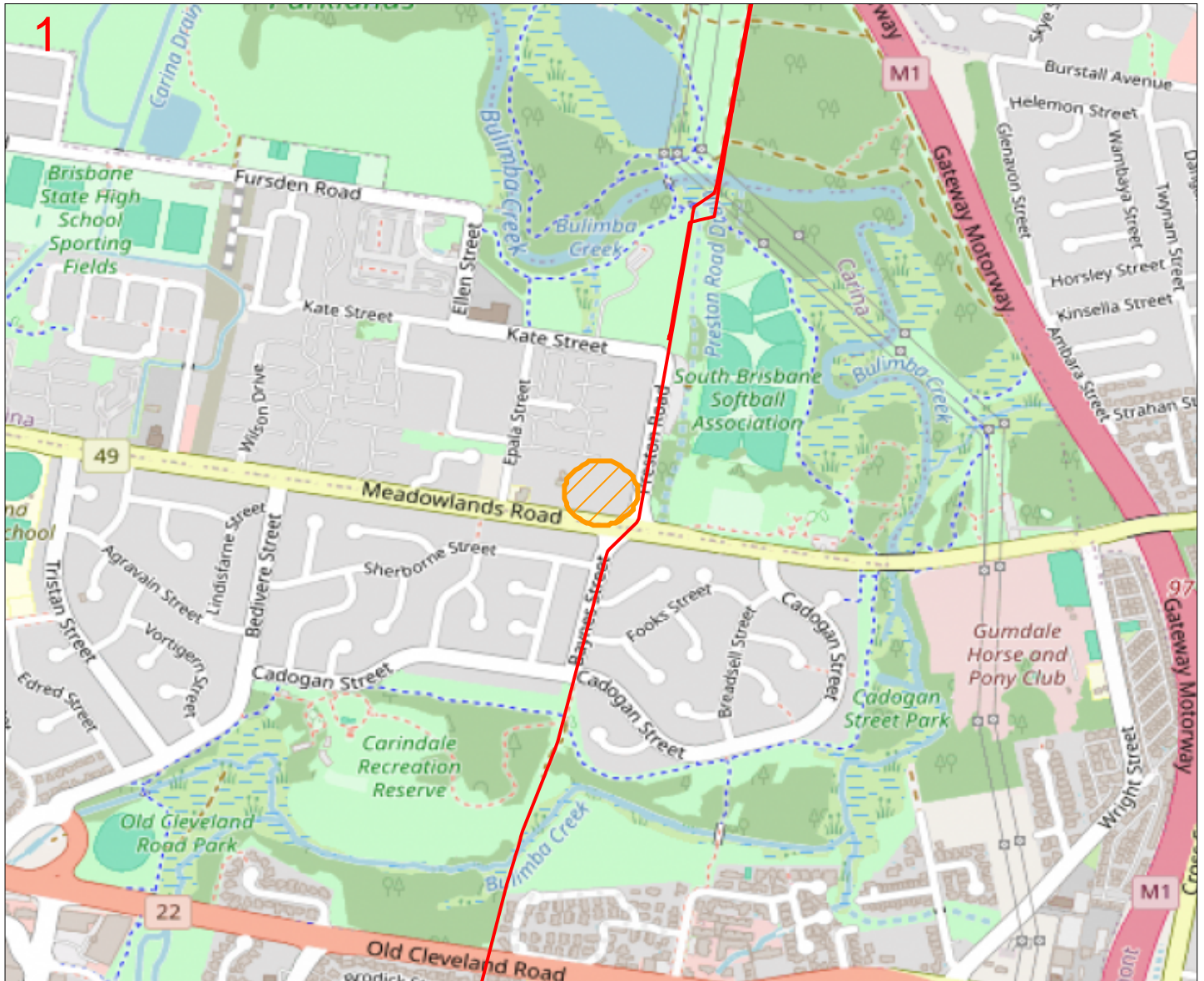
Thank you for your cooperation in maintaining a safe and secure APA Energy Transmission Asset.

APA Energy Transmission (Gas) BYDA Enquiry

ISSUED DATE: 19/03/2024

This Response Valid for 30 Days

SEQUENCE NO: 236903042



Legend

N BYDA Requests

N APA Energy Transmission Asset

Scale: 1: 10000

0 0.1km



DATA SOURCE

Pipeline Data Copyright APA Group, Property Parcels Copyright respective State Governments, mapping data Copyright OpenStreetMap contributors, BYDA Dig Location provided by BYDA. Mapping data is Quality Level D as defined by AS5488. This means the information is indicative only, and the actual location may vary significantly from that shown on plans. This map is confidential and the information and details contained in it are and remain the property of APA Group. © Copyright in this map is owned by APA Group.

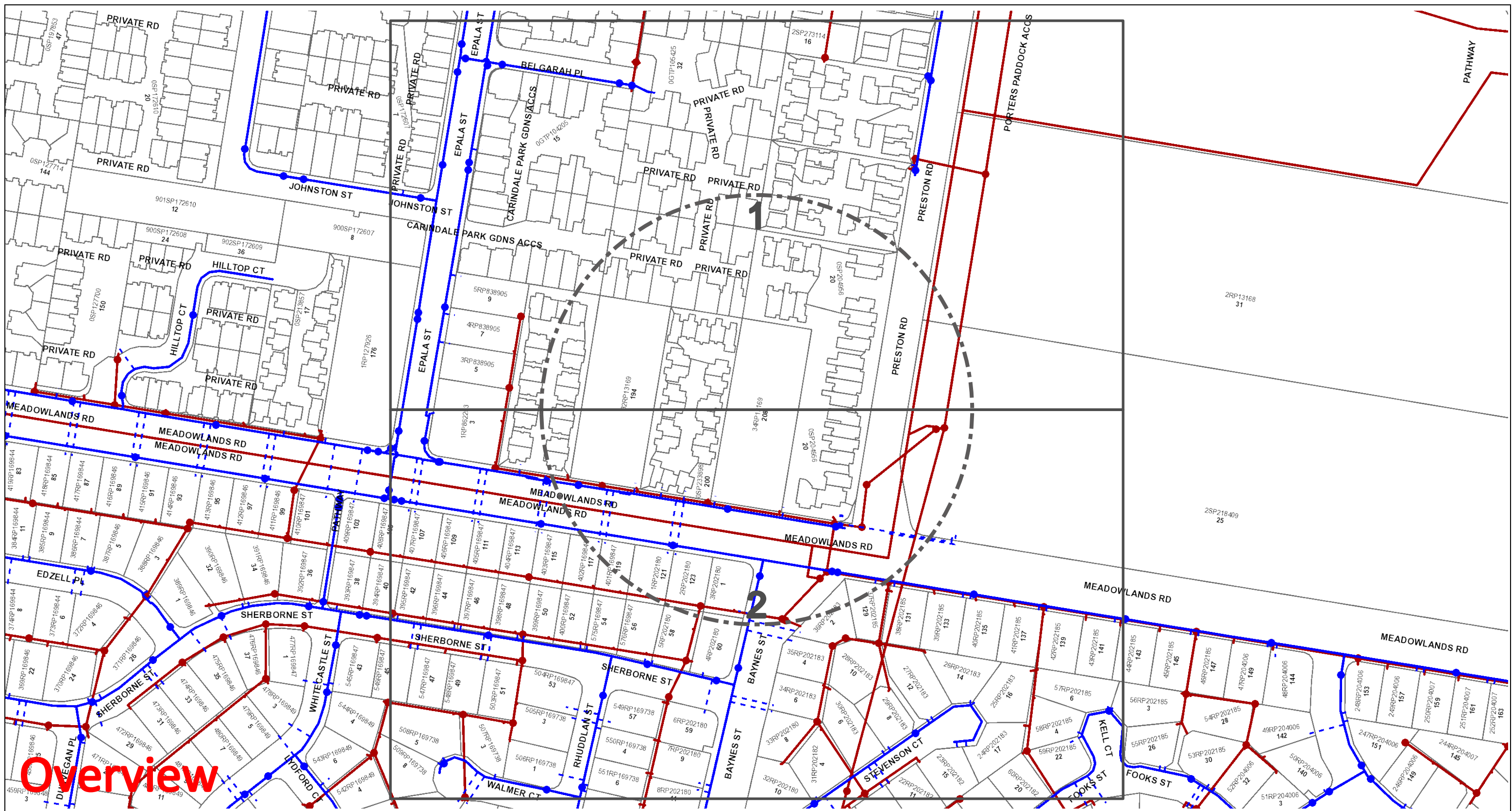


DO NOT PROCEED until you have contacted APA on 1800 103 452 (business days – 8:00am to 5:00pm AEST) to discuss the exact nature and extent of your works.

Damage to APA assets could have **serious consequences**.

- Do **NOT** attempt to physically locate the pipeline.
- If you receive multiple BYDA responses from APA, they will relate to different assets. **Read all responses** carefully and action all requirements.

Urban Utilities - Water, Recycled Water and Sewer Infrastructure



Before You Dig Australia - Urban Utilities Water, Recycled Water and Sewer Infrastructure

BYDA Reference No: **236903043**

Date BYDA Ref Received: 19/03/2024

Date BYDA Job to Commence: 20/03/2024

Date BYDA Map Produced: 19/03/2024

This Map is valid for 30 days

Produced By: Urban Utilities

Sewer

- Infrastructure
- ◆ Major Infrastructure
- Network Pipelines
- ▨ Network Structures

Water

- Infrastructure
- ◆ Major Infrastructure
- Network Pipelines
- ▨ Network Structures
- - - Water Service (Indicative only)



Map Scale
1:2050

While reasonable measures have been taken to ensure the accuracy of the information contained in this plan response, neither Urban Utilities nor PelicanCorp shall have any liability whatsoever in relation to any loss, damage, cost or expense arising from the use of this plan response or the information contained in it or the completeness or accuracy of such information. Use of such information is subject to and constitutes acceptance of these terms.

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This plan should be used as guide only. Any dimensions should be confirmed on site by the relevant authority.

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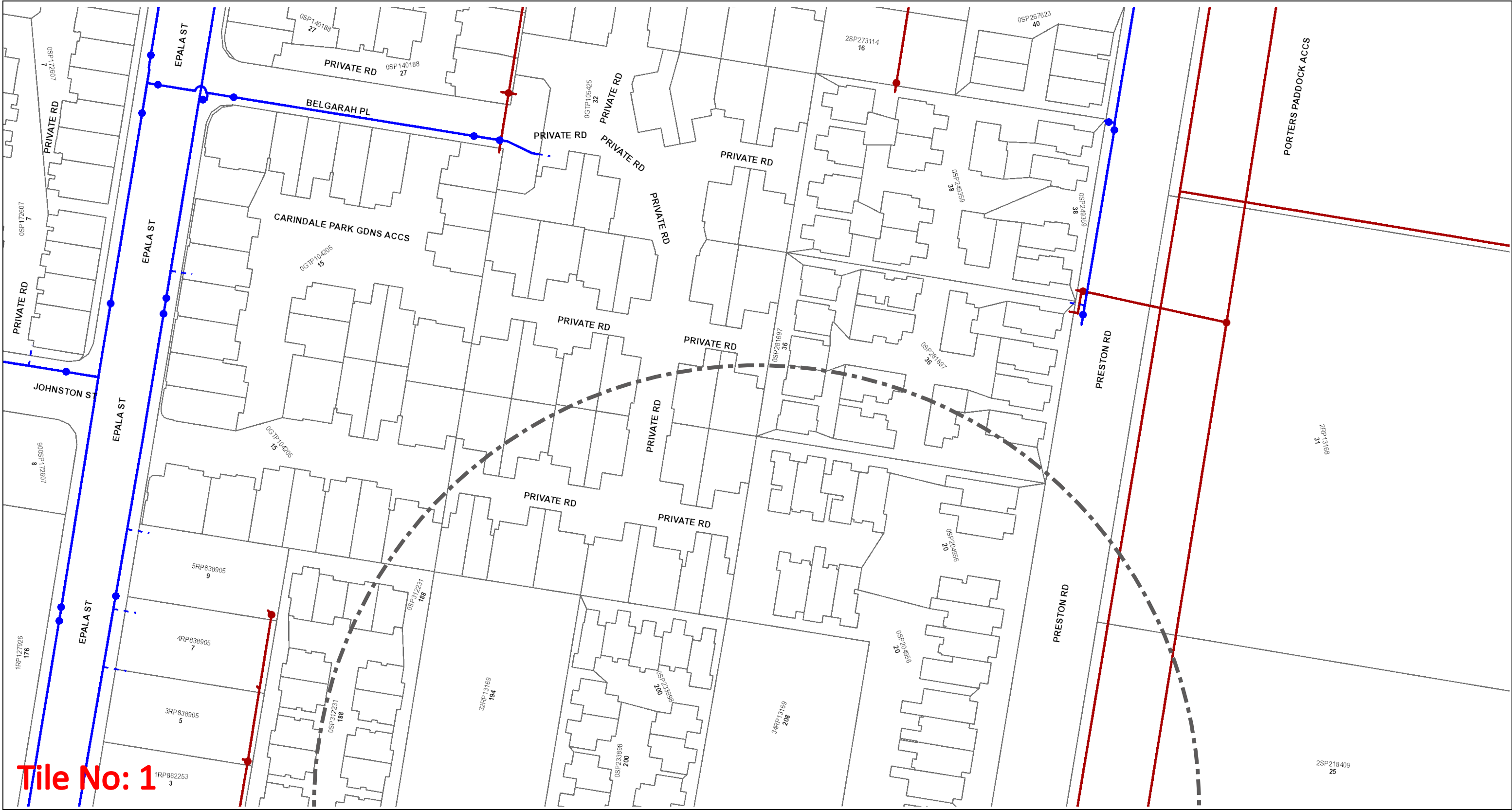
For further information, please call Urban Utilities on 13 26 57 (8am-6pm weekdays). Faults and emergencies 13 23 64 (24/7).


www.urbanutilities.com.au

ABN 86 673 835 011



Urban Utilities - Water, Recycled Water and Sewer Infrastructure





Before You Dig Australia - Urban Utilities Water, Recycled Water and Sewer Infrastructure

BYDA Reference No: **236903043**

Date BYDA Ref Received: 19/03/2024

Date BYDA Job to Commence: 20/03/2024

Date BYDA Map Produced: 19/03/2024

This Map is valid for 30 days Produced By: Urban Utilities

● Infrastructure

◆ Major Infrastructure

— Network Pipelines

▨ Network Structures

Sewer

● Infrastructure

◆ Major Infrastructure


— Network Pipelines

▨ Network Structures

- - - Water Service (Indicative only)

Water

N



Map Scale

1:1000

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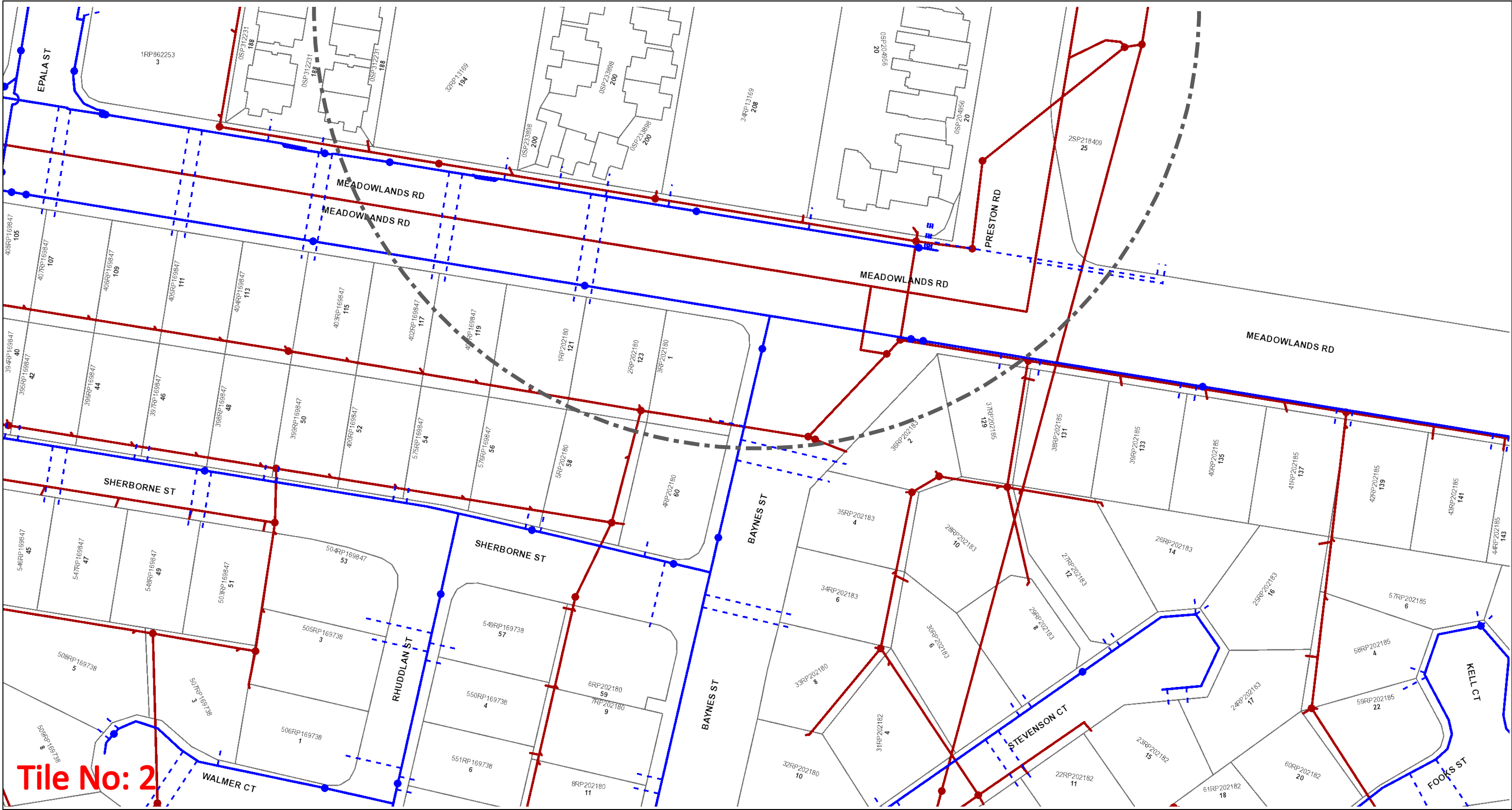
www.urbanutilities.com.au

ABN 86 673 835 011

Plans generated [19 Mar 2024] by PelicanCorp TicketAccess Software | www.pelicancorp.com

Urban Utilities - Response Plan.docx (2023)

Urban Utilities - Water, Recycled Water and Sewer Infrastructure



Before You Dig Australia - Urban Utilities Water, Recycled Water and Sewer Infrastructure



BYDA Reference No: **236903043**

Date BYDA Ref Received: 19/03/2024

Date BYDA Job to Commence: 20/03/2024

Date BYDA Map Produced: 19/03/2024

This Map is valid for 30 days

Produced By: Urban Utilities

Sewer

- Infrastructure
- ◆ Major Infrastructure
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Map Scale
1:1000

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www.urbanutilities.com.au

ABN 86 673 835 011

Important Information

Disclaimer

All Urban Utilities' records, data and information supplied via BYDA ("**Data**") is **indicative** only. You agree that any Data supplied to you has been or will be provided only for your convenience and has not been and will not be relied upon by you for any purpose.

You also agree that Urban Utilities does not assume any responsibility or duty of care in respect of, or warrant, guarantee or make any representation as to the Data (including its accuracy, reliability, currency or suitability).

Because the location of Urban Utilities' infrastructure shown on the Data is approximate only, you must first physically locate the infrastructure by utilising relevant site detection methodologies prior to performing any works or undertaking any activities near or adjacent to infrastructure. Possible site detection methodologies include hand digging, potholing, trenching and/or probing. You are solely responsible for the selection of appropriate site detection methodologies at all times.

To the fullest extent permitted by law, Urban Utilities will not be liable to you in contract, tort, equity, under statute or otherwise arising from or in connection with the provision of any Data to you via BYDA.

Compliance with laws

There may be both indicated and unmarked hazards, dangers or encumbrances, including underground asbestos pipes and abandoned mains within your nominated search area. You are solely responsible for ensuring that appropriate care is taken at all times and that you comply with all mandatory requirements relating to such matters, including in relation to workplace health and safety.

Damaged Infrastructure

Please note that it is an offence under Section 192 of the *Water Supply (Safety and Reliability) Act 2008* to interfere with our infrastructure without Urban Utilities' written consent.

You may be liable to Urban Utilities for any loss of or damage to our infrastructure, together with any consequential or indirect loss or damage (including without limitation, loss of use, loss of profits or loss of revenue) arising from or in connection with any interference with Urban Utilities' infrastructure by you or any other person for which you are legally responsible.

Any damage to Urban Utilities' Infrastructure must be reported immediately to the (24 Hours) Faults and Emergencies Team on 13 23 64.

Links

Technical Standards: <https://urbanutilities.com.au/development/help-and-advice/standards-and-guidelines>

Copyright

All Data is copyright.

Santos Ltd
ABN 80 007 550 923

EQ Pipelines

PO Box 1010,
BRISBANE QLD 4000

OneCall: 1800 882 185
email: eq.pipelines@santos.com



Date: 19/03/2024

DBYD Enquiry. 236903036
Job No. 36289687

The information provided within your Dial Before Your Dig (DBYD) Enquiry indicates the intended works may impact upon the High Pressure Transmission Pipeline (the pipeline) and/or registered easement (easement), owned and operated by Santos.

Submitted by: Image Property
Location: 208 Meadowlands Road
Carina QLD 4152
Activity: Planning & Design
Commencement Date: 20/03/2024
Message:

DISCLAIMER! This response and any additional information has been assessed and compiled from, and is subject to the accuracy of, the information detailed within the DBYD Enquiry outlined above; please ensure these details and the details provided accurately reflect the proposed works. If you have any queries or the details are not accurate, please contact our office.

All proposed works that directly impact upon the pipeline, easement and/or associated infrastructure, are subject to review by Santos and formal authorisation.

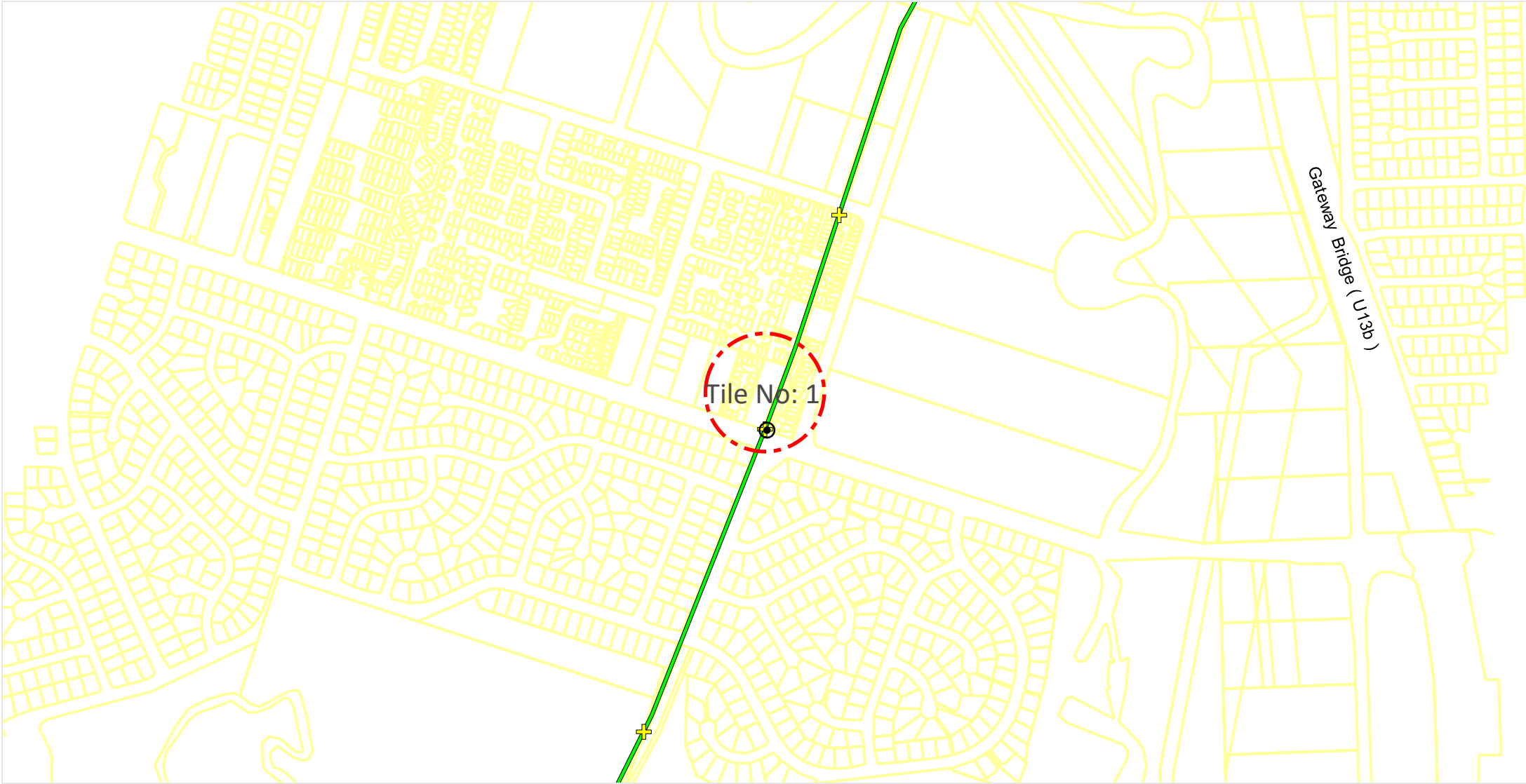
Please contact our office to discuss the intended works in more detail prior to the commencement of any works.

All works (including excavation) on or within 15 metres of the pipeline or easement require issue of an onsite Pipeline Activity Record (Consent to Work) and may require ongoing supervision by a Santos representative.

We thank you for your DBYD enquiry.

IMPORTANT NOTICE

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Create Date: 19/03/2024

Scale: 1:8000

Legend

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- | | |
|--|--|
|  Pipeline Infrastructure |  CP TR (buried cabling) |
|  Pipeline Facility |  High Pressure Oil Pipeline |
|  CP Anode Bed (buried cabling) |  High Pressure Gas Pipeline |
|  CP Test Point (buried cabling) | |

APA Group
PO Box 6014 Halifax
Street,
South Australia 5000

19/03/2024

Company: Image property
Image Property
57 Kirby Road
Aspley
QLD 4034

sales.support@imageproperty.com.au

Dear Image Property

Sequence Number: 236903038
Worksite Address: 208 Meadowlands Road
Carina
QLD 4152

Thank you for your Before You Dig enquiry regarding the location of APA Group (APA) operated Gas Assets.

We confirm there are **NO** Gas Assets in the vicinity of the above location.

Caution - Damage to gas assets may result in explosion, fire and personal injury.

You are hereby notified the Duty of Care requirements described below apply to any activity in the vicinity of APA operated Gas Assets. Please ensure you read and comply with all the relevant requirements where applicable.

Contacts – APA Group	
Enquiry Type	Contact Numbers
General enquiries or feedback regarding this information or gas assets. QLD Only All other States	APA - Before You Dig Officer Phone: 1800 085 628 Email: PermitsQld@apa.com.au Phone: 1800 085 628 Email: DBYDNetworksAPA@apa.com.au
Gas Emergencies	Phone: 1800 GAS LEAK (1800 427 532)

Please find below the following information:

1. **Duty of Care** - If you are unclear of your obligations under these requirements please contact the Before You Dig officer for clarification.
2. **An overview map** highlighting the area of your intended works.
3. **Map(s) showing APA operated Gas Assets** within the area of your intended works.

Important Information:

- This information is valid for 30 days from the date of this response.
- This information shall be available on site whilst conducting works.
- This information has been generated by an automated system based on the area highlighted in your BYDA request and has not been independently verified. Please check the maps represent the area you requested. If they do not, please contact the APA - Before You Dig officer.
- For some BYDA enquiries, you may receive two (2) responses from APA. Please read both responses carefully as they relate to different assets.

Yours Faithfully,

APA Group

Duty of Care - Working Around Gas Assets

General Conditions

- BYDA enquiries are valid for 30 days. If your works commence after 30 days from the date of this response a new enquiry is required to validate location information.
- The location information supplied in this document shall be used as a guide only. APA does not guarantee the accuracy or completeness of the map and does not make any warranty about the data. APA is not under any liability to the user for any loss or damage (including consequential loss or damage) which the user may suffer resulting from the use of this information or maps.
- It is the responsibility of the excavator to expose all Gas Assets by hand digging. Gas Asset depths may vary according to ground conditions.
- Gas (inlet) Services connecting Gas Assets in the street to the gas meter on the property are not marked on the map. South Australia Only - If a meter box is installed on the property, a sketch of the gas service location may be found inside the gas meter box. APA does not guarantee the accuracy or completeness of these sketches.
- Road authorities, council's, and their authorised contractors and agents are responsible to pot-hole or use other suitable methods to verify the location and depth of all gas assets, including Gas (inlet) Services, prior to commencing any works.
- The location and depth of underground mains & services, including those in the road corridor and footpath, may vary in alignment and depth of cover, as a result of changes to road, footpath or surface levels subsequent to installation.
- Some Gas Assets may be installed inside a casing. Locations where a Gas Asset changes from being located within, to being located outside a casing may not be marked on the maps provided.
- The use of hydro-vacuum excavation in vicinity to Gas Assets is permitted under the following conditions:
 - Maximum water pressure of 1000psi unless otherwise advised.
 - A minimum distance of 100mm shall be maintained between the end of the pressure wand nozzle and gas assets.
 - Vertical movements of the pressure wand nozzle or inserting the nozzle in vicinity of the gas asset prohibited
 - The use of root cutting heads is prohibited.

Where a gas asset has been exposed via hydro-vacuum excavation a visual check must be undertaken to ensure no damage has occurred to the pipe or it's coating. If any damage has occurred notify the APA Before You Dig Officer.

Site Watch / Locate Service

Site Watch - A condition of an APA Authority To Work permit is for an APA Site Watch representative be present on site whilst conducting works. The purpose is to monitor works and protect gas assets in the vicinity from potential damage by the works.

Locate – This service is available on request, where an APA representative will visit your work site before work commencement to electronically locate and mark on the ground surface all gas assets in vicinity of the work site.

These services are provided under the following conditions:

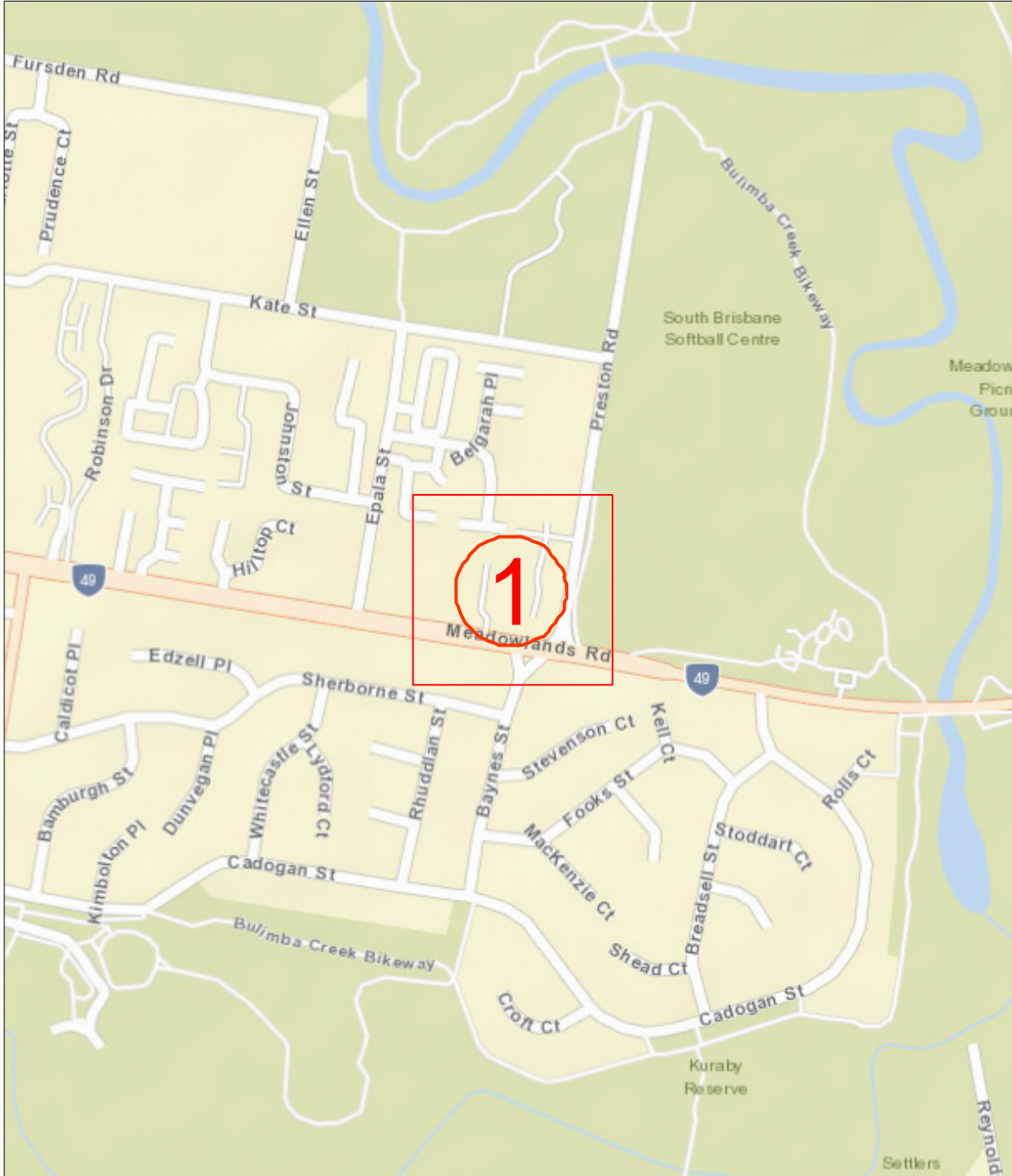
- Contact APA - Before You Dig officer to make a booking. Contact details in the table above.
- The following rates are chargeable for these services:

Item	Rate (excl. gst)
Site Watch – Normal Business Hours	\$143.42 per hour
Site Watch - After Hours	\$175.06 per hour
Electronic Locate – Normal Business Hours	\$143.42 per hour
Electronic Locate – After Hours	\$175.06 per hour
Cancellation Fee	2 hrs Normal Business Hours rate (where cancellations received <u>after</u> 12pm (midday) one (1) business day prior to the booking)
Mains Proving	Quoted on request

Notes:

- 1hr minimum charge applies.
- A Cancellation Fee applies where cancellations are received after 12pm (midday) one(1) business day prior to the booked Site Watch / Locate service
- Contact APA - Before You Dig officer for state specific hours of business.

Site Address	208 Meadowlands Road Carina 4152	Sequence No	236903038
Name	Image Property		
Email	sales.support@imageproperty.com.au		



Map Sources: Esri, Garmin, HERE, FAO, NOAA, USGS, © OpenStreetMap contributors, and the GIS User Community

Scale 1: 6000		Enquiry Area Map Key Area
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Site Address	208 Meadowlands Road Carina 4152	Sequence No	236903038
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LEGEND			Map Key		
PIPE AND BOUNDARIES		PIPE CODE / MATERIALS		OBJECTS or TERMS	
LOW PRESSURES		C# (e.g. C2)	Cast Iron	VALVES	
MEDIUM PRESSURES		CU	Copper	BURIED VALVES	
HIGH PRESSURES		N2	Nylon	REGULATORS	
TRANSMISSION PRESSURES		P# (e.g. P6)	Polyethylene (PE)	GAS SUPPLIED = YES	
PRIORITY MAIN (BEHIND PIPE)		P6,P7,P9-P12	Medium Density PE	CP RECTIFIER UNIT	
PROPOSED (COLOUR BY PRESSURE)		P2,P4,P8	High Density PE	CP TEST POINT/ ANODE	
LPG (COLOUR BY PRESSURE)		S# (e.g. S8)	Steel	SYPHON	
ABANDONED		W2	Wrought Galv. Iron	TRACE WIRE POINT	
IDLE		W3	Poly Coat Wrought Galv. Iron	PIPELINE MARKER	
SLEEVE		Pipe diameter in millimetres is shown before pipe code		NOT TIED IN	N.T.I.
CASING / SPLIT (BEHIND PIPE)		e.g. 40P6 = 40mm nominal diameter		DEPTH OF COVER	C
EASEMENT/ JURISDICTION				BACK / FRONT OF KERB	Bok Fok
EXAMPLES		This map is created in colour and shall be printed in colour			
		40mm High Pressure Medium Density Polyethylene in an 80mm Cast Iron Casing			
		63mm Medium Pressure Steel			
		Line / Polygon Request			
Scale 1:700		0 0.008km			



OPENING ELECTRONIC MAP ATTACHMENTS -

Telstra Cable Plans are generated automatically in either PDF or DWF file types, this dependant on the site address and or the size of the area that you have selected. You may need to download and install free viewing software from the internet to view the plan files. e.g.



DWF Map Files (all sizes over A3)

Autodesk Viewer (Internet Browser) (<https://viewer.autodesk.com/>) best option for IOS & Android

Autodesk Design Review (<http://usa.autodesk.com/design-review/>) for DWF files. (Windows)



PDF Map Files (max size A3)

Adobe Acrobat Reader (<http://get.adobe.com/reader/>)



Telstra BYDA map related enquiries

email - Telstra.Plans@team.telstra.com

1800 653 935 (AEST Business Hours only)



REPORT ANY DAMAGE TO THE TELSTRA NETWORK IMMEDIATELY Report online:

<https://www.telstra.com.au/forms/report-damage-to-telstra-equipment>

Ph: **13 22 03**

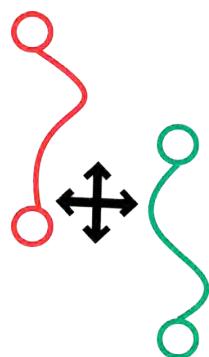
If you receive a message asking for a phone or account number say:

"I don't have one" then say "Report Damage" then press 1 to speak to an operator.



Telstra New Connections / Disconnections

13 22 00



Telstra asset relocation enquiries: **1800 810 443** (AEST business hours only).

NetworkIntegrity@team.telstra.com

<https://www.telstra.com.au/consumer-advice/digging-construction>

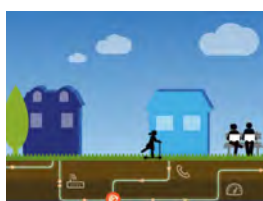


DBYD Certification

Certified Locating Organisation (CLO)

<https://dbydlocator.com/certified-locating-organisation/>

Please refer to attached Accredited Plant Locator.pdf



Telstra Smart Communities

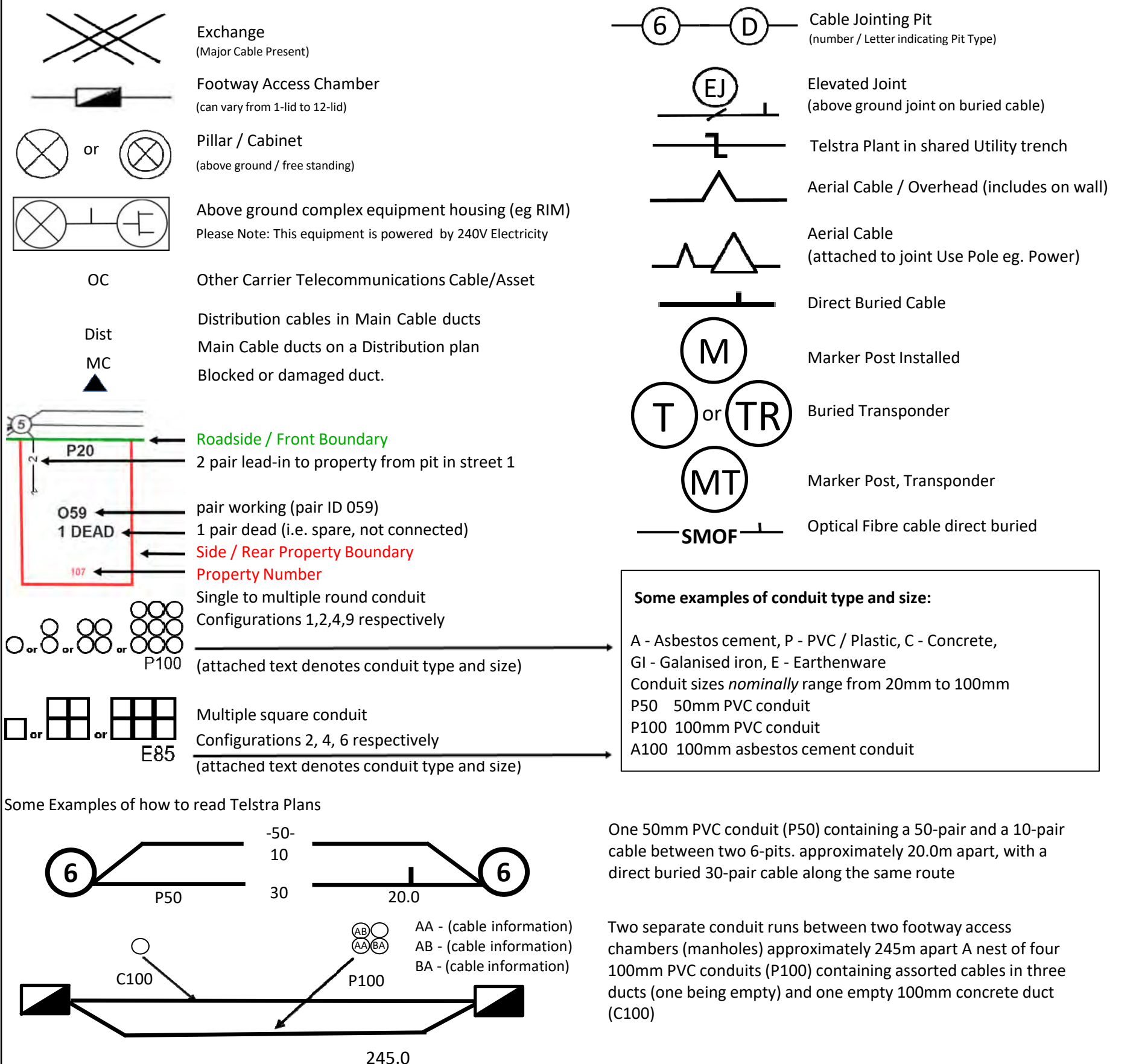
Information for new developments (developers, builders, homeowners)

<https://www.telstra.com.au/smart-community>

LEGEND



For more info contact a [Certified Locating Organisation](#) or Telstra Plan Services 1800 653 935



WARNING: Telstra plans and location information conform to Quality Level 'D' of the Australian Standard AS 5488 - Classification of Subsurface Utility Information. As such, Telstra supplied location information is indicative only. Spatial accuracy is not applicable to Quality Level D. Refer to AS 5488 for further details. Telstra does not warrant or hold out that its plans are accurate and accepts no responsibility for any inaccuracy shown on the plans. FURTHER ON SITE INVESTIGATION IS REQUIRED TO VALIDATE THE EXACT LOCATION OF TELSTRA PLANT PRIOR TO COMMENCING CONSTRUCTION WORK. A plant location service is an essential part of the process to validate the exact location of Telstra assets and to ensure the assets are protected during construction works. The exact position of Telstra assets can only be validated by physically exposing them. Telstra will seek compensation for damages caused to its property and losses caused to Telstra and its customers.



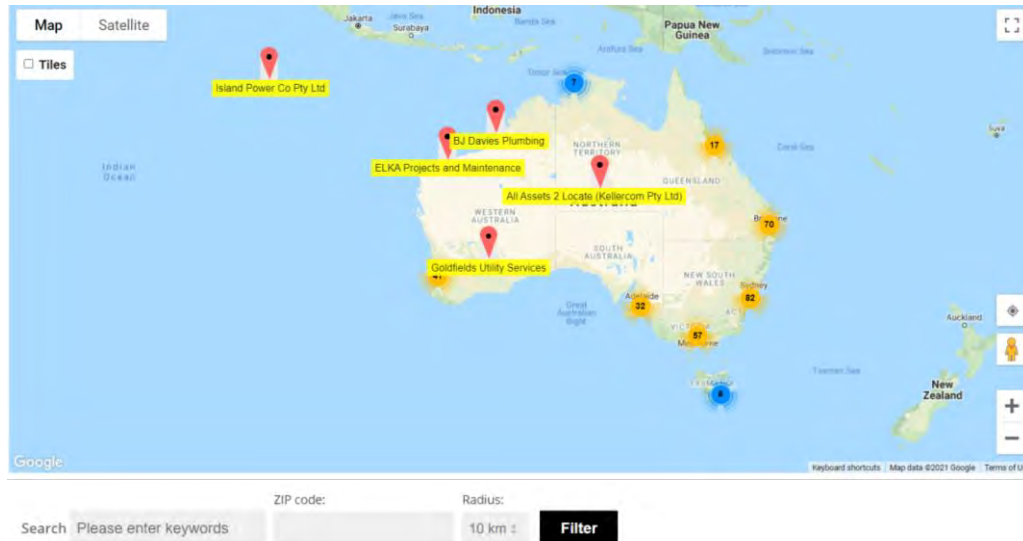
Certified Locating Organisations (CLO)


Find the closest CLO to your worksite on: <https://dbydlocator.com/certified-locating-organisation/>

Read the disclaimer and click:


Accept and Search Now

A national map and an A-Z list of Certified Locating Organisations is displayed.



Use the map to zoom to your work area and choose the closest  Locator indicated.

OR search by entering the **postcode** of your work area.

1. Enter the post/zip code
2. Choose your search radius
3. Click filter (If there is no result, you may have to increase the search radius)
4. Click on the closest  for CLO details or view the results displayed below the map



Locator skills have been tested, and the Organisation has calibrated location and safety equipment.

Telstra is aware of each Certified Locating Organisation and their employee locators.

Only a DBYD Certified Locator registered with a Certified Locating Organisation is authorised to access Telstra network for locating purposes.

Each Certified Locator working for a CLO is issued with a photo ID Card, authorising them to access Telstra pits and manholes for the purpose of cable and plant locations.

Please ask to see your Locators' CLO ID Card.



Before You Dig Australia

Think before you dig

This document has been sent to you because you requested plans of the Telstra network through Before You Dig Australia (BYDA).

If you are working or excavating near telecommunications cables, or there is a chance that cables are located near your site, you are responsible to avoid causing damage to the Telstra network.

Please read this document carefully. Taking your time now and following the steps below can help you avoid damaging our network, interrupting services, and potentially incurring civil and criminal penalties.

Our network is complex and working near it requires expert knowledge. Do not attempt these activities if you are not qualified to do so.

Further Information



Cable Plan enquiries
1800 653 935 (AEST business hours only)



Telstra.Plans@team.telstra.com



Information on how to find cables and request asset relocations:
<https://www.telstra.com.au/consumer-advice/digging-construction>



Opening Digital Plan Attachments. Asset Plan Readers:

PDF [Adobe Acrobat Reader DC Install for all versions](#)
DWF Map Files (all sizes over A3)
[Autodesk Viewer \(Browser\)](#) or
[Autodesk Design Review](#) (Microsoft Windows)

Report any damage immediately



<https://www.telstra.com.au/forms/report-damage-to-telstra-equipment>



13 22 03
If you receive a message asking for an account or phone number say
"I Don't have one"
Then say, "Report Damage" and listen to the prompts.

Relocating Telstra Assets

If your project requires the relocation of a Telstra asset, please contact the Telstra Network Integrity Group:



1800 810 443 (AEST business hours only)



NetworkIntegrity@team.telstra.com

Never try to move or alter our network infrastructure without authorisation. By law, only authorised people can work on our assets or enter a facility owned or operated by us. Any interference, including unauthorised entry or tampering, may result in legal action.

Certified Locating Organisation (CLO)



Engage a CLO



Find your Closest CLO to identify , validate and protect Telstra Assets before you commence you work.
<https://dbydlocator.com/certified-locating-organisation/>



1. Plan

Plan your work with the latest plans of our network.

Plans provided through the BYDA process are indicative only*.

This means the actual location of our asset may differ substantially from that shown on the plans.

Refer to steps 2 and 3 to determine actual location prior to proceeding with construction.



2. Prepare

Engage a DBYD Certified Locating Organisation (CLO) via dbydlocator.com to identify, validate and protect Telstra assets before you commence work.



3. Pothole

Validate underground assets by potholing by hand or using non-destructive vacuum extraction methods.

Electronic detection alone (step 2) is not deemed to validate underground assets and must not be used for construction purposes.

If you cannot validate the Telstra network, you must not proceed with construction.



4. Protect

Protect our network by maintaining the following distances from our assets:

- › 1.0m Mechanical Excavators, Farm Ploughing, Tree Removal
- › 500mm Vibrating Plate or Wacker Packer Compactor
- › 600mm Heavy Vehicle Traffic (over 3 tonnes) not to be driven across Telstra ducts or plant
- › 1.0m Jackhammers/Pneumatic Breakers
- › 2.0m Boring Equipment (in-line, horizontal and vertical)



5. Proceed

You can proceed with your work only once you have completed all the appropriate preparation, potholing and protection.

Disclaimer and legal details



*Telstra advises that the accuracy of the information provided by Telstra conforms to Quality Level D as defined in AS5488-2013.

It is a criminal offence under the Criminal Code Act 1995 (Cth) to tamper or interfere with telecommunications infrastructure.

Telstra will also take action to recover costs and damages from persons who damage assets or interfere with the operation of **Telstra's** networks.

By receiving this information including the indicative plans that are provided as part of this information package you confirm that you understand and accept the risks of working near **Telstra's** network and the importance of taking all of the necessary steps to confirm the presence, alignments and various depths of **Telstra's** network. This in addition to, and not in replacement of, any duties and obligations you have under applicable law.

When working in the vicinity of a telecommunications plant you have a "Duty of Care" that must be observed. Please read and understand all the information and disclaimers provided below.

The Telstra network is complex and requires expert knowledge to interpret information, to identify and locate components, to pothole underground assets for validation and to safely work around assets without causing damage. If you are not an expert and/or qualified in these areas, then you must not attempt these activities. Telstra will seek compensation for damages caused to its property and losses caused to Telstra and its customers. Construction activities and/or any activities that potentially may impact on Telstra's assets must not commence without first undertaking these steps. Construction activities can include anything that involves breaking ground, potentially affecting Telstra assets.

If you are designing a project, it is recommended that you also undertake these steps to validate underground assets prior to committing to your design.

This Notice has been provided as a guide only and may not provide you with all the information that is required for you to determine what assets are on or near your site of interest. You will also need to collate and understand all of the information received from other Utilities and understand that some Utilities are not a part of the BYDA program and make your own enquiries as appropriate. It is the responsibility of the entities undertaking the works to protect **Telstra's** network during excavation / construction works.

Telstra owns and retains the copyright in all plans and details provided in conjunction with the applicant's request. The applicant is authorised to use the plans and details only for the purpose indicated in the applicant's request. The applicant must not use the plans or details for any other purpose.

Telstra plans or other details are provided only for the use of the applicant, its servants, agents, or Certified Locating Organisation. The applicant must not give the plans or details to any parties other than these and must not generate profit from commercialising the plans or details.

Telstra, its servants or agents shall not be liable for any loss or damage caused or occasioned by the use of plans and or details so supplied to the applicant, its servants and agents, and the applicant agrees to indemnify Telstra against any claim or demand for any such loss or damage.

Please ensure Telstra plans and information provided always remains on-site throughout the inspection, location, and construction phase of any works.

Telstra plans are valid for 60 days after issue and must be replaced if required after the 60 days.

Data Extraction Fees

In some instances, a data extraction fee may be applicable for the supply of Telstra information. Typically, a data extraction fee may apply to large projects, planning and design requests or requests to be supplied in non-standard formats. For further details contact Telstra Planned Services.

Telstra does not accept any liability or responsibility for the performance of or advice given by a Certified Locating Organisation. Certification is an initiative taken by Telstra towards the establishment and maintenance of competency standards. However, performance and the advice given will always depend on the nature of the individual engagement.

Neither the Certified Locating Organisation nor any of its employees are an employee or agent for Telstra. Telstra is not liable for any damage or loss caused by the Certified Locating Organisation or its employees.

Once all work is completed, the excavation should be reinstated with the same type of excavated material unless specified by Telstra

The information contained within this pamphlet must be used in conjunction with other material supplied as part of this request for information to adequately control the risk of potential asset damage.

When using excavators and other machinery, also check the location of overhead power lines.

Workers and equipment must maintain safety exclusion zones around power lines

WARNING: Telstra plans and location information conform to Quality Level 'D' of the Australian Standard AS 5488 - Classification of Subsurface Utility Information. As such, Telstra supplied location information is indicative only. Spatial accuracy is not applicable to Quality Level D. Refer to AS 5488 for further details. Telstra does not warrant or hold out that its plans are accurate and accepts no responsibility for any inaccuracy shown on the plans. **FURTHER ON SITE INVESTIGATION IS REQUIRED TO VALIDATE THE EXACT LOCATION OF TELSTRA PLANT PRIOR TO COMMENCING CONSTRUCTION WORK.** A plant location service is an essential part of the process to validate the exact location of Telstra assets and to ensure the assets are protected during construction works. The exact position of Telstra assets can only be validated by physically exposing them. Telstra will seek compensation for damages caused to its property and losses caused to Telstra and its customers.

Privacy Note

Your information has been provided to Telstra by BYDA to enable Telstra to respond to your BYDA request. Telstra keeps your information in accordance with its privacy statement. You can obtain a copy at www.telstra.com.au/privacy or by calling us at 1800 039 059 (business hours only).