

Notice number
2 4017717 0**Date of issue**
5 February 2024**Current rating period:**
1 January 2024 to 30 June 2024
\$978.04
(see back for payment options)**Due date for payment:**
7 March 2024**Total amount payable after due date:**
\$1,039.24
(interest penalty applies after due date)9 Sarabah Way, PIMPAMA QLD 4209
Lot 1704 SP311834

(Payments received after 18 January 2024 may not be included on this notice)

Opening balance	\$0.92CR
State Government and associated charges (see rate assessment page for details)	\$122.70
Council rates and charges (see rate assessment page for details)	\$946.86
Less Green Organics Rebate	\$29.40CR
Less 10% Council discount on GENERAL RATE if full payment received by the due date	\$61.20CR
Amount payable if paid by: 7 March 2024	\$978.04

To view your rating category statement and other rate notice inserts online,
visit cityofgoldcoast.com.au/inserts

The City is conscious of the effect that the recent weather events has had on ratepayers, if you are experiencing difficulties in paying your notice by the due date, you are encouraged to contact us to discuss payment options.

To make a **voluntary** contribution towards the acquisition and enhancement of the City's koala habitat, please use the BPAY® details on the reverse.

Supported by the
Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124**Bill** Code: 575217
Ref: 2 4017717 0Post
Billpay

Date: / /

Cash

Cheques (non-reversal)

Total Amount Payable
If paid by: 7 March 2024**\$978.04****Total Amount Payable**
If paid after: 7 March 2024**\$1,039.24**Teller stamp
and initialsNo. of
ChequesFor Credit
Gold Coast City Council

Tran Code

8 3 1

User ID

0 6 6 6 8 4

Customer Reference No.

0 0 0 0 0 2 4 0 1 7 7 1 7 0 2

\$

+ 7 5 7 +

In accordance with the Local Government Act 2009, Local Government Regulation 2012 and Council of the City of Gold Coast's (Council) adopted budget resolutions, all rates and charges are due and payable within 31 days of the issue of the rate notice on which the rates or charges are levied. Any overdue amounts will attract penalty interest at the appropriate rate until either full payment (including the interest) is made or a satisfactory payment arrangement is approved by Council.

How to pay your rates**Direct Debit**

Pay future rate notices by direct debit using your cheque or savings account.
Credit card accounts not accepted.
Visit cityofgoldcoast.com.au/payments to complete a request.

Pay using BPAY®**Bill** Code: 575217
Ref: Use Notice Number**Telephone & Internet Banking – BPAY®**

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account.

No surcharge by the City applies when using a credit card to pay by BPAY®.

BPAY View®: view and pay this notice using internet banking.

BPAY View Registration No: use the **Notice Number** located at the top left of page 1.

www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518

**Pay by phone**

Call us on **1300 886 731** (or from outside Australia call **+61 7 5667 5995**) anytime to pay with MasterCard or Visa.

Payments by credit card will incur a surcharge.
See BPAY® option to avoid surcharge.

Payment Reference Number: use the **Notice Number** over the page.

**Pay online**

Visit cityofgoldcoast.com.au/payments and follow the links to pay with MasterCard or Visa.

Payments by credit card will incur a surcharge.
See BPAY® option to avoid surcharge.

Payment Reference Number: use the **Notice Number** over the page.

**BPOINT in person**

Pay at any Commonwealth Bank branch with cash, cheque or money order.

**Post Billpay in person**

Pay at any Australia Post office and present the entire notice when making payment. Payment by cash, cheque or debit card only.

Payments will incur a transaction fee.
See BPAY® option to avoid a City transaction fee.

**Customer Service Centre in person**

Pay at any Customer Service Centre with cheque, debit card, MasterCard or Visa.

Payment by credit card will incur a surcharge.

Cash is not accepted.

For locations and opening hours visit
cityofgoldcoast.com.au/contactus

Manage and pay your rates with My Account

View, manage and make payments. Set up a payment plan or a direct debit. Register at cityofgoldcoast.com.au/myaccount for secure and convenient access to manage your rates and water accounts anytime.



1 of 4

Water and Sewerage Rate Notice

Gold Coast City Council

ASN 94 708 528 480
Page 1cityofgoldcoast.com.au/water
(07) 5667 5995 or 1300 366 659Notice number
8 4017717 7Date of issue
22 January 2024

Current Billing Period:

5 October 2023 to 3 January 2024

Amount due:
\$313.06

(see back for payment options)

Due date for payment:

22 February 2024

(interest penalty applies after due date)

To make payment

cityofgoldcoast.com.au/rates9 SARABAH WAY, PIMPAMA
L 1704 SP311834

(Payments received after 14 January 2024 may not be included in this notice)

Water and sewerage charges (see account page for details)
(Includes State Bulk Water Price)

\$313.06

Amount payable if paid by: 22 FEBRUARY 2024

\$313.06

My Account is the secure and convenient way to manage your City services online. Sign up for My Account to check your rates and water notices, view your account balances online, and change your contact details and address. Also, to make it easier to manage your payments, eligible property owners can apply for extra time to pay rates and water bills. For more information visit cityofgoldcoast.com.au/myaccount

The City is conscious of the effect that the recent weather events has had on ratepayers, if you are experiencing difficulties in paying your notice by the due date, you are encouraged to contact us to discuss payment options.

CITY OF
GOLDCOAST.

In Person / Mail Payment Advice

Name: C L SAMSON AND R E HILLS
Ref: 8 4017717 7

*419 840177177

Credit

Supported by the
Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124Billir Code: 868745
Ref: 8 4017717 7Post
Billpay

Date: / /

Cash

Cheques (see reverse)

Total amount payable
Due by: 22 February 2024

\$313.06

For Credit
Gold Coast City Council

Transaction Code: 831 User ID: 066684 Customer Reference No: 000008401771774

\$

+757+

About your water and sewerage charges

The standard charges explained:

Sewerage access charge

This charge is in arrears. It is for ongoing connection and/or access to the City's sewerage transportation and treatment system.

Sewage volume charge (multi-unit residential and non-residential property only)

A volumetric charge per kilolitre of sewage deemed to have been discharged from the property into the City's sewerage transportation and treatment system.

Water access charge

This charge is in arrears. It is for ongoing connection and/or access to the City's water distribution system.

Water usage charge

Water usage, as measured by your water meter, is charged per kilolitre (1000 litres). Water usage is divided into retail water and bulk water charges. If access to read your water meter was not available, water usage may have been estimated for this account based on previous use. This will be indicated on your account.

Non-drinking water usage charge (select Pimpama-Coomera customers only)

This is a charge applicable to select Pimpama-Coomera customers only or non-drinking water usage, as measured by your purple non-drinking water meter and charged per kilolitre (1000 litres).

Visit cityofgoldcoast.com.au/nondrinkingwater for further information.Visit cityofgoldcoast.com.au/mywaterbill to understand more about your water bill.

How to read your water meter

Your water meter is normally located at the front of your property. Black numbers represent kilolitres and are used for billing. The red numbers on your water meter represent litres. To calculate your daily water use, please follow the instructions below.

Numbers only meter

1. Day one, record all numbers that you see here. Note the time of day.

2. Day two, repeat step 1. Conduct this reading at the same time as you did the reading on day one.

3. Subtract the numbers recorded on day one from day two. This is your household's daily water use.

Please note, if there are four red digits on the water meter, your daily water use is over 1000 litres.

Day one: Record numbers from your water meter as per instructions above.

Day two: Record numbers from your water meter as per instructions above.

Day three: Record numbers from your water meter as per instructions above.

Day four: Record numbers from your water meter as per instructions above.

Where are the Choose Tap water refill stations located?

You can save money and never go thirsty by using our convenient Choose Tap water refill stations, found dotted around popular public parks and walkways. By opting to 'Choose Tap', Gold Coasters and visitors can avoid purchasing bottled water while helping to keep plastic bottles out of landfill and our waterways. So keep your water bottle handy and remember to 'Choose Tap' next time you're out and about. Find out where the stations are located or for more information visit cityofgoldcoast.com.au/choosetap

Need to dispose of large bulky items?

The City partners with the Handel Group to provide our on-demand (FLEXISKIP) bulky kertside collection service. FLEXISKIP is a heavy duty, 3 cubic metre skip bag with a one tonne capacity. It is big enough to fit couches, mattresses and other large bulky items. You can set up the FLEXISKIP within 4 metres of the street kerb or driveway, fill it up and then arrange collection. This service is free for eligible Gold Coast residents. For more information on eligibility and accepted items visit cityofgoldcoast.com.au/flexiskip

Can chemicals on my lawn affect my water quality?

Spilling chemicals or parking a car or boat on your lawn or near your outside tap can contaminate your drinking water. Chemicals like fuels, oils, turpentine and paint thinners can leach through your lawn.