

Customer reference number	10 1111 1608 0000 2
Bill number	1111 1608 7
Date issued	21/12/2023
Total due	\$380.68
Current charges due date	28/01/2024

Your water usage

Water usage (kL)	35.91
Days charged	94

Average daily water usage (litres)

Current period	382
Same period last year	363

Property Location: LEMKE ON THE PARK 9
11 TAIGUM PLACE
TAIGUM 4018

Account Summary Period 15/09/2023 - 17/12/2023

Your Last Account

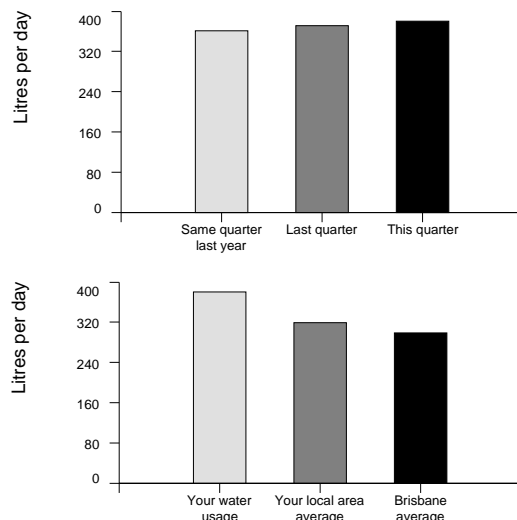
Amount Billed	\$350.29
Amount Paid	\$350.29CR

Your Current Account

Balance	\$0.00
Current Charges	\$380.68

Total Due **\$380.68**

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



**SAVE TIME, MONEY, AND THE ENVIRONMENT.
SWITCH TO PAPERLESS BILLS.**

Scan here



Payment options



Direct debit

To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.

BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet

Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



By phone

Call 1300 123 141 to pay your account using your MasterCard or Visa card.



Mail

Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person

Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 15/09/2023 - 17/12/2023 (94 days)**Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
FES2000548	15/09/2023	30081		
	18/12/2023	32781	2700KL	
Boundary Meter	Your share percentage is 1.330000			Your share of usage is 35.91

Water Usage**State bulk water price**

State Bulk Water Charge 2023/24	35.91kL @ \$3.371000/kL	\$121.05
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Urban Utilities distributor-retailer price

Tier 1 usage 2023/24	35.91kL @ \$0.838000/kL	\$30.09
Subtotal		\$151.14

Water Services**Urban Utilities water service charge**

Water service charge 2023/24	94 days	\$60.81
Subtotal		\$60.81

Sewerage Services**Urban Utilities sewerage service charge**

Sewerage service charge 2023/24	94 days	\$168.73
Subtotal		\$168.73

Water usage **\$151.14****Water services** **\$60.81****Sewerage services** **\$168.73****Your total charges 15/09/2023 - 17/12/2023** **\$380.68**

Customer ref. no. 10 1111 1608 0000 2

LEMKE ON THE PARK 9
11 TAIGUM PLACE
TAIGUM 4018**Your usage was 35.91 kilolitres.****That's an average of 382 litres per day.****1 in 10 South East Queensland homes has an incorrect wastewater connection that can overwhelm our sewers in wet weather and cause overflows into neighbouring properties, parks, and waterways.**

Scan to learn how you can help us keep wastewater in our network, not in your backyard.

Scan here

**INTERPRETER SERVICE 13 14 50**

当您需耍口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

© Urban Utilities 2023

Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.

**Water and Sewerage Account**
In Person / Mail Payment Advice
Name: CARLY ERIN COLLINSBillers Code: 112144
Ref: 10 1111 1608 0000 2

BPAY® this payment via Internet or phone banking.

BPAY View® - View and pay this bill using internet banking.

To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au

*4001 101111160800002

**Commonwealth Bank**
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD**Credit**

Current charges due date

28/01/2024

For Credit **Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101111160800002

Date

/ /

Cash

Teller Stamp
& Initials

Cheques

Total Due

\$ 380.68

+757+



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL
Property Location 9/11 TAIGUM PL
TAIGUM
Issue Date 9 Jan 2024

Bill number
5000 1045 4859 493

Bill number including donation
5800 1045 4859 493

Enquiries
(07) 3403 8888
24 hours 7 days

Account Period
1 Jan 2024 - 31 Mar 2024

Donate to the Lord Mayor's Charitable Trust to help those in need

You can donate your \$15 rates discount to the Lord Mayor's Charitable Trust to support Brisbane's grass-roots charities.

Donations are tax deductible and can be made through your preferred rates payment method. A separate receipt will be issued by Council.

For more about the work of the Trust visit lmct.org.au

Council is fundraising for the Lord Mayor's Charitable Trust, a registered charity under the Collections Act 1966.



LORD MAYOR'S CHARITABLE TRUST

The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date.
Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Payment assistance - If you would like to arrange a payment extension or a payment plan please contact Council on (07) 3403 8888.

Nett Amount Payable

\$166.75

Due Date

8 Feb 2024

Summary of Charges

Opening Balance	220.00 CR
Brisbane City Council Rates & Charges	340.91
State Government Charges	60.85
Gross Amount	181.76
Discount and/or Rounding (where applicable)	15.01 CR
Nett Amount Payable	166.75
Optional Lord Mayor's Charitable Trust donation received by the Due Date	181.75

Please note, your nominated bank account will be Direct Debited with the amount/s as arranged.

Including Lord Mayor's Charitable Trust \$15 donation

*439 580010454859493

Excluding Lord Mayor's Charitable Trust \$15 donation

*439 500010454859493

Pay using your smartphone

MS CARLY E COLLINS

Due Date		Gross Amount	Nett Amount
8 Feb 2024	50	\$181.76	\$166.75

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Rating and rebate information

Rating information - General rates are calculated based on land valuation and rating category. Please refer to your rating category statement or www.brisbane.qld.gov.au/rates for more information.

Rebate - Council offers a range of rates rebates, including pensioner and owner occupier. See www.brisbane.qld.gov.au/rates for more information or call Council's Contact Centre on (07) 3403 8888.

Interest - Compounding interest of 11.64% per annum will accrue daily on any amount owing immediately after the due date.

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/payrates**. Payment is accepted by American Express, MasterCard or Visa credit card*. Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to www.brisbane.qld.gov.au search Direct Debit and complete the online form.



By Mobile

Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*) Payment is accepted by American Express, MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au. Minimum payment \$10.

®Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by American Express, MasterCard or Visa credit card*. Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit and debit card surcharge may apply. For further details, see the 'Other Information' section

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner	MS CARLY E COLLINS	
Property Location	9/11 TAIGUM PL TAIGUM	
Real Property Description	L.9 SP.168173 PAR KEDRON 45/3395	
Valuation effective from	1 Jul 2021	\$49,043
	1 Jul 2022	\$53,019
	1 Jul 2023	\$62,297
Average Rateable Valuation (A R V)	\$54,786	

Account Details

Account Number 5000 0000 4405 821

Opening Balance		
Closing Balance Of Last Bill	181.76	
Payment Received - 17-Oct-2023	55.00	CR
Payment Received - 31-Oct-2023	55.00	CR
Payment Received - 09-Nov-2023	56.75	CR
Payment Received - 14-Nov-2023	55.00	CR
Payment Received - 28-Nov-2023	55.00	CR
Payment Received - 12-Dec-2023	55.00	CR
Payment Received - 27-Dec-2023	55.00	CR
Discount/Rounding Allowed	15.01	CR
Total		220.00 CR

Period: 1 Jan 2024 - 31 Mar 2024

Brisbane City Council Rates & Charges		
General Rates - Category 10 (Annually 0.2787 Cents In The A R V \$) @ Parity Factor (P/F) 1.261258		
	219.97	
Waste Utility Charge - 1 Charge(S) @ \$102.20 Qtr		
	102.20	
Bushland Preservation Levy Category 10 (Annual 0.0098 Cents In The A R V \$) @ P/F 1.261258		
	7.72	
Environmental Mgt Compliance Levy Category 10 (Annual 0.0139 Cents In The A R V \$) @ P/F 1.261258		
	11.02	
Total		340.91
State Government Charges		
Emergency Management Levy - Group 2		
	60.85	
Total		60.85

Other Information

A surcharge of 0.52% applies when paying by American Express, Mastercard or Visa credit or debit cards and will be payable with your next rate account. The surcharge does not apply to BPAY payments or charges that attract GST.

Council will receive a payment of \$41,978,011 in the 2023-24 financial year from the Queensland Government to mitigate any direct impacts from the Waste Levy on households.