

Rate notice



Customer Service Centres
Caboolture - 2 Hasking Street, Caboolture
Redcliffe - 1 Irene Street, Redcliffe
Strathpine - 220 Gympie Road, Strathpine

Postal Address
PO BOX 159
Caboolture QLD 4510

Customer Service
Ph: 1300 522 192

ABN: 92 967 232 136

www.moretonbay.qld.gov.au



MBRC 512167/E-1/S-1/L-1/000

This information was prepared on **31 March 2024** for the period
01 April 2024 to 30 June 2024

Property number: 512167

Property location:
10 Robin Court
KALLANGUR QLD 4503

Property description: Lot 7 RP 188705

Valuation: \$275,000

Rating category: General Rate - Category R2 (Single
Residential - Otherwise occupied)

Rate notice summary	
Issue date: 10 April 2024	
Your last bill	\$521.23
Payments / adjustments	\$-521.23
Opening balance	\$0.00
New rates and charges	\$521.21
Total due	\$521.21
Due date	10 May 2024

Paid 12/4/24 10:29



Do it online with My Account

Get rate notices sent directly to your inbox and make other account changes.

Scan the QR code or visit www.mbrc.qld.gov.au/rates



Easy ways to pay



BPAY
Bill code: 339457
Reference number: 50 0512 1670 0512 1675



Post
Billpay



*2471 500512167005121675



ONLINE
Scan the QR code or visit
www.mbrc.qld.gov.au/pay-your-rates
Reference number: 50 0512 1670 0512 1675



PHONE
Call (07) 3480 6349 (Mastercard and Visa only)
Reference number: 50 0512 1670 0512 1675



IN PERSON
Pay at any of Council's Customer Service Centres
Mon to Fri 8.30am - 5pm



MAIL
Send your payment and remittance slip to:
Moreton Bay City Council
PO Box 159
CABOOLTURE QLD 4510

Payment assistance

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a payment plan schedule or visit www.mbrc.qld.gov.au/rates

Activity since last bill

Last bill	\$521.23
Payment / adjustments	
12-Jan-2024 Payment Received Thank You	\$-521.23
Account balance	\$0.00

New charges

Council rates and charges

Description	Amount
General Rate - Category R2 (Single Residential - Otherwise occupied) (Minimum General Rate Applied)	\$359.00
Regional Environment Charge (25.44 [Fixed Amount]) / 4 [Bills per year]	\$6.36
Regional Infrastructure Charge	\$21.25
Garbage Charge - Residential (240L refuse / 240L recycling) (1 [Number of Domestic Bin Units] * 295.00 [Unit Rate]) / 4 [Bills per year]	\$73.75
Total Council rates and charges	\$460.36

State Government charges

Description	Amount
Emergency Management Levy - Group 2A	\$60.85
Total State Government charges	\$60.85

Total new charges	\$521.21
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A + **B** = Total due

Rebates are available for eligible pensioners and self-funded retirees who are the owner and occupier of this property. If you believe you are eligible and rebates are not shown above, please visit www.mbrc.qld.gov.au/rates-rebates or contact Council for further information including how to apply.

Important information

Interest

From 1 July 2023 to 30 June 2024 interest charges of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Rate Recovery Process

Where rates and charges remain outstanding after the due date, interest will be charged and a reminder notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will commence.

Debt recovery action can include, but is not limited to, referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

State Government Waste Levy

The State Government has paid an amount of \$16,883,748 in the 2023/24 Financial Year to Council to mitigate the impact of the Queensland Waste Levy on households.

State Government Emergency Management Levy

This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Services Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

Valuations

The valuation used for rating purposes is provided by the Department of Natural Resources. For further information about the valuation that has been applied to your property visit:

www.resources.qld.gov.au/land-property

Translating and Interpreting Services



If you require an interpreter, please call TIS National on 131450.



Help for people with hearing or speech difficulties. Contact Moreton Bay City Council through the National Relay Service (NRS). For more information, visit the NRS website to choose your preferred access point; or call the NRS Helpdesk on 1800 555 660 or text 0416 001 350 for assistance.

MBRC_512167/E-1/IS-2/1-2

Payment remittance slip

Please send this remittance slip with your cheque/money order payable to:

Moreton Bay City Council
PO Box 159
CABOOLTURE QLD 4510

Property Number: 512167

Property Location: 10 Robin Court KALLANGUR QLD 4503

Barcode:



*2471 500512167005121675

Payment Amount: \$521.21



WATER AND SEWERAGE YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number 1087302
Payment reference 0010 8730 24
Property 10 Robin Ct, KALLANGUR, QLD

Bill number 7125535787
Billing period 01 Dec 2023 to 1 Mar 2024
Issue date 5 Mar 2024
Approximate date of next meter reading 29 May 2024

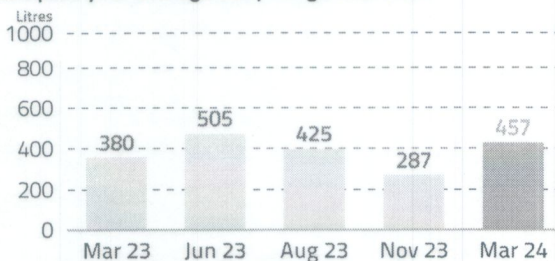
Paid 6/3/24 07:13

Your account activity

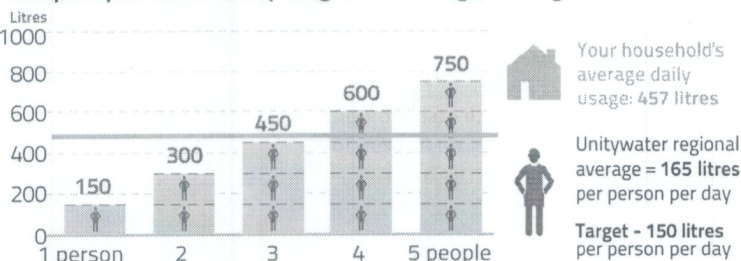
Your last bill	Payments/ adjustments	Balance	New charges	Total due
-\$21.76 In credit	\$0.00	-\$21.76 In credit	\$454.63	\$432.87
				Due date 8 Apr 2024

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



Need support to manage your bill?

There are many different reasons you or someone close to you may need support to pay a bill. Whatever the reason, we have a range of flexible payment options and support services to help.

Visit unitywater.com/support



Easy ways to pay For other payment options - see over



BPAY®
Billers Code: 130393
Ref: 0010 8730 24
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay

Your account details



1300 086 489

Account enquiries

8am-5pm Mon-Fri

Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UE1638082W	30 Nov 23	821	1 Mar 24	863	42	92	456.5
Total water usage					42	92	456.5
Total sewerage usage (waste and greywater) = 90% of water usage					37.80	92	410.9

Activity since last bill

Last bill	-\$21.76
Account balance	-\$21.76 ①

Water and Sewerage Charges

Lot 7 Plan RP188705 Installation ID 105992

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	01 Dec 23 to 01 Mar 24	0.4565	92	\$3.371	\$141.58

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	01 Dec 23 to 01 Mar 24	0.4565	92	\$0.734	\$30.83
Sewerage up to 740 L/day	01 Dec 23 to 01 Mar 24	0.4109	92	\$0.734	\$27.75
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	01 Dec 23 to 01 Mar 24	1	92	\$0.924	\$85.01
Sewerage Access	01 Dec 23 to 01 Mar 24	1	92	\$1.842	\$169.46

Water subtotal	\$257.42
Sewerage subtotal	\$197.21

New water and sewerage charges	\$454.63 ②
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Total Due = ① + ②	\$432.87
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Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需要口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

동작사가 필요하시면 13 14 50 으로 연락하십시오.

Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online
To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0010 8730 24



Cheques by mail
Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online
Billpay Code: 4028
Ref: 0010 8730 24
Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0010873024 00043287

Account number	1087302
Payment reference	0010 8730 24
Total due	\$432.87
Due date	8 Apr 2024