

**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

**Account number** 99971416  
**Payment reference** 0999 7141 65  
**Property** 28 Whitsunday St, NEWPORT, QLD

**Bill number** 7125575087  
**Billing period** 09 Dec 2023  
91 days to 8 Mar 2024  
**Issue date** 12 Mar 2024  
**Approximate date of next meter reading** 5 Jun 2024

## Your account activity

Your last bill	Payments/ adjustments	Balance	New charges
\$480.76	\$478.20	\$2.56	\$399.43

**Overdue** **\$2.54**

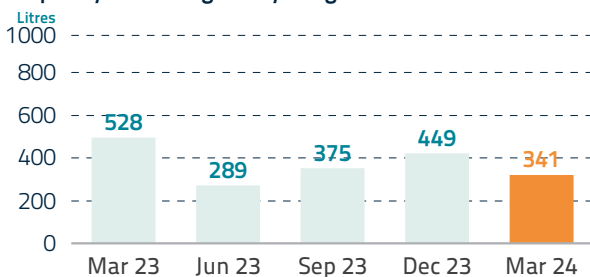
**Total due<sup>#</sup>** **\$401.99**

**New charges due** **15 Apr 2024**

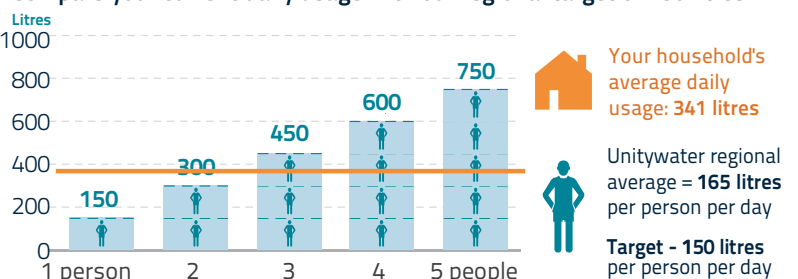
8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

# Includes overdue amount

### Compare your average daily usage over time



### Compare your current daily usage with our regional target of 150 litres



## Need support to manage your bill?

There are many different reasons you or someone close to you may need support to pay a bill. Whatever the reason, we have a range of flexible payment options and support services to help.

Visit [unitywater.com/support](https://unitywater.com/support)



## Easy ways to pay For other payment options - see over



**BPAY®**  
**Billers Code: 130393**  
**Ref: 0999 7141 65**  
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.  
Find out more at [bpay.com.au](https://bpay.com.au)  
© Registered to BPAY Pty Ltd ABN 69 079 137 518



**Direct Debit**  
Login to My Account at [unitywater.com](https://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

### SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.  
Find out more at [unitywater.com/smoothpay](https://unitywater.com/smoothpay)

## Your account details



1300 086 489  
Account enquiries

8am-5pm Mon-Fri

## Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UE1915069W	8 Dec 23	470	8 Mar 24	501	31	91	340.7
Total water usage					31	91	340.7
Total sewerage usage (waste and greywater) = 90% of water usage					27.90	91	306.6

## Activity since last bill

Last bill		\$480.76
Payments / adjustments		
8 Feb 2024	Interest Charges 8% 24 days	\$2.54
9 Feb 2024	BPoint Payment MyAccount	-\$480.76
12 Mar 2024	Interest Charges 8% 33 days	\$0.02
Account balance		\$2.56

## Water and Sewerage Charges

Lot 5138 Plan SP306359 Installation ID 223164331984

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	09 Dec 23 to 08 Mar 24	0.3407	91	\$3.371	\$104.50

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	09 Dec 23 to 08 Mar 24	0.3407	91	\$0.734	\$22.75
Sewerage up to 740 L/day	09 Dec 23 to 08 Mar 24	0.3066	91	\$0.734	\$20.48
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	09 Dec 23 to 08 Mar 24	1	91	\$0.924	\$84.08
Sewerage Access	09 Dec 23 to 08 Mar 24	1	91	\$1.842	\$167.62

Water subtotal \$211.33  
Sewerage subtotal \$188.10

New water and sewerage charges \$399.43

Total Due\* = ① + ② \$401.99

\*Includes Overdue Amount (8% interest per annum, compounding daily, is being charged on this amount) \$2.54

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](https://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](https://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](https://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](https://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](https://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](https://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489

## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](https://unitywater.com). A credit card surcharge may apply.  
Ref: 0999 7141 65



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 0999 7141 65

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](https://postbillpay.com.au)



\*4028 0999714165 00040199

Account number 99971416

Payment reference 0999 7141 65

Overdue \$2.54

Total due\* \$401.99

New charges due 15 Apr 2024

# Includes overdue amount

# Rate notice



**Customer Service Centres**  
Caboolture - 2 Hasking Street, Caboolture  
Redcliffe - 1 Irene Street, Redcliffe  
Strathpine - 220 Gympie Road, Strathpine

**Postal Address**  
PO BOX 159  
Caboolture QLD 4510

**Customer Service**  
Ph: 1300 522 192

**ABN:** 92 967 232 136  
[www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)

## Rate notice summary

Issue date: 10 April 2024

Your last bill	\$981.31
Payments / adjustments	\$-482.33
Opening balance	\$498.98
See back page <sup>A</sup> section for more info	+
New rates and charges	\$487.89
Total due	\$986.87
Due date	10 May 2024

This information was prepared on 31 March 2024 for the period  
01 April 2024 to 30 June 2024

**Property number:** 691401

**Property location:**  
28 Whitsunday Street  
NEWPORT QLD 4020

**Property description:** Lot 5138 SP 306359

**Valuation:** \$350,000

**Rating category:** General Rate - Category R1 (Single  
Residential - Owner occupied)



### Do it online with My Account

Get rate notices sent directly to your inbox and make other  
account changes.

Scan the QR code or visit [www.mbrc.qld.gov.au/rates](http://www.mbrc.qld.gov.au/rates)



## Easy ways to pay



**BPAY**  
Bill code: 339457  
Reference number: 50 0691 4010 0691 4017



Post  
Billpay



\*2471 500691401006914017



**ONLINE**  
Scan the QR code or visit  
[www.mbrc.qld.gov.au/pay-your-rates](http://www.mbrc.qld.gov.au/pay-your-rates)  
Reference number: 50 0691 4010 0691 4017



**PHONE**  
Call (07) 3480 6349 (Mastercard and Visa only)  
Reference number: 50 0691 4010 0691 4017



**IN PERSON**  
Pay at any of Council's Customer Service Centres  
Mon to Fri 8.30am - 5pm



**MAIL**  
Send your payment and remittance slip to:  
Moreton Bay City Council  
PO Box 159  
CABOOLTURE QLD 4510

## Payment assistance

... Council as soon as possible so we can assist you in...