

# եվերեկելելը, <sub>Մա</sub>րելելել եր

22 Linthaven Dr ROTHWELL QLD 4022

## WATER AND SEWERAGE YOUR BIL

1300 086 489

**Emergencies and faults** 24 Hours, 7 days Account enquiries 8am-5pm Mon-Fri

unitywater.com ABN

89 791 717 472

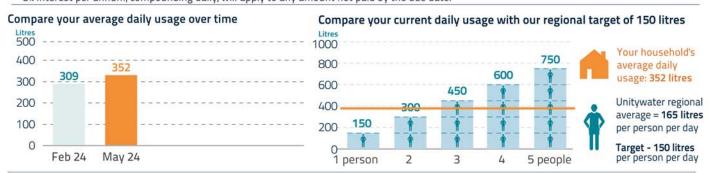
100106749 Account number Payment reference 1001 0674 93 Property 22 Linthaven Dr, ROTHWELL, QLD

Bill number	7125808014
Billing period	16 Feb 2024
91 days	to 16 May 2024
Issue date	20 May 2024
Approximate date of next meter reading	7 Aug 2024

## Your account activity

Fortnightly direct debit payments are set up for this account \$54,20 New charges Your last bill Payments/ Balance Total due adjustments 19 lun 2024 \$240.79 \$590.79 -\$350.00 \$404.20 Due date In credit

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.



# Need support to manage your bill?

There are many different reasons you or someone close to you may need support to pay a bill. Whatever the reason, we have a range of flexible payment options and support services to help.

Visit unitywater.com/support





# Easy ways to pay For other payment options - see over



Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

® Registered to BPAY Pty Ltd ABN 69 079 137 518

Find out more at bpay.com.au

#### **Direct Debit**

Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

# Smooth Pay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at unitywater.com/smoothpay



### Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UE1914507W	15 Feb 24	727	16 May 24	759	32	91	351.6
Total water usage			32	91	351.6		
Total sewerage	usage (waste	and greywat	er) = 90% of wa	ter usage	28.80	91	316.5

### Activity since last bill

Account balance		-\$350.00
9 May 2024	Direct Debit Bank Fixed	-\$70.00
26 Apr 2024	Direct Debit Bank Fixed	-\$70.00
11 Apr 2024	Direct Debit Bank Fixed	-\$70.00
28 Mar 2024	Direct Debit Bank Fixed	-\$70.00
14 Mar 2024	Direct Debit Bank Fixed	-\$70.00
2 Mar 2024	BPoint Payment MyAccount	-\$240.79
Payments / adju	ustments	
Last bill		\$240.79

# Water and Sewerage Charges

Lot 20 Plan RP837753 Installation ID 200837

State Bulk Water Price kL/day x Days x Price/kL Period State Govt Bulk Water 16 Feb 24 to 16 May 24 \$107.87 0.3516 91 \$3.371 This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

#### Unitywater (local government distributor-retailer price)

		Water subtotal Sewerage subtotal		\$215.44 \$188.76	
Sewerage Access	16 Feb 24 to 16 May 24	1	91	\$1.842	\$167.62
Water Access 20mm	16 Feb 24 to 16 May 24	1	91	\$0.924	\$84.08
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Sewerage up to 740 L/day	16 Feb 24 to 16 May 24	0.3165	91	\$0.734	\$21.14
Water up to 822 L/day	16 Feb 24 to 16 May 24	0.3516	91	\$0.734	\$23.49
Variable Usage Charges	Period	kL/dav	x Davs	x Price/kL	

\$404.20 New water and sewerage charges

Total Due = 1 + 2 \$54.20

#### Important information

Payment assistance If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

#### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

#### Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

#### Interpreter service 13 14 50

当您需要口译员时,请致电131450。 اتصل على الرقم 50 14 13 عندما تكون بحاجة إلى مترجم فوري. Khi bạn cần thông ngôn, xin gọi số 13 14 50 통역사가 필요하시면 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls +61754318333

unitywater.com PO Box 953 Caboolture QLD 4510 1300 086 489

# More payment options



Credit card by phone or online To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.

Ref: 1001 0674 93



#### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



() POST In person, by phone or online billpay Billpay Code: 4028 Ref: 1001 0674 93

> Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



\*4028 1001067493 00005420

Account number 100106749 Payment reference 1001 0674 93 Total due \$54.20

Due date 19 Jun 2024

# Rate notice



**Customer Service Centres** 

Caboolture - 2 Hasking Street, Caboolture Redcliffe - 1 Irene Street, Redcliffe Strathpine - 220 Gympie Road, Strathpine Postal Address PO BOX 159 Caboolture QLD 4510 Customer Service Ph: 1300 522 192 ABN: 92 967 232 136

www.moretonbay.qld.gov.au

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P185MBCRAT39\_A4MA02/E-7597/S-8566/I-17131/H-12/036

22 Linthaven Drive ROTHWELL QLD 4022

This information was prepared on 30 June 2024 for the period 01 July 2024 to 30 September 2024

Property number: 600649

Property location: 22 Linthaven Drive ROTHWELL QLD 4022

Property description: Lot 20 RP 837753

Valuation: \$465,000

Rating category: General Rate - Category R1 (Single Residential - Owner occupied)

Rate notice summary
Issue date: 10 July 2024

Your last bill \$506.50

Payments / adjustments \$-506.50

Opening balance \$0.00

New rates and charges \$482.93

Total due \$482.93

Due date \$99 August 2024



#### Do it online with My Account

Get rate notices sent directly to your inbox and make other account changes.

Scan the QR code or visit www.mbrc.qld.gov.au/rates



#### Easy ways to pay



**BPAY** 

Biller code: 339457

Reference number: 50 0222 3770 0600 6491



PHONE

Call (07) 3480 6349 (Mastercard and Visa only)

Reference number: 50 0222 3770 0600 6491



ONLINE

Scan the QR code or visit www.mbrc.qld.gov.au/pay-your-rates

Reference number: 50 0222 3770 0600 6491





\*2471 500222377006006491



#### IN PERSON

Pay at any of Council's Customer Service Centres Mon to Fri 8.30am – 5pm



#### 1AIL

Send your payment and remittance slip to:
Moreton Bay City Council
PO Box 159
CABOOLTURE QLD 4510

#### Payment assistance

### Activity since last bill

Last bill		\$506.50	
Payment / adjus	stments		
09-May-2024	Payment Received Thank You	\$-506.50	

Account balance



### **New charges**

#### Council rates and charges

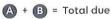
Description	Amount
General Rate - Category R1 (Single Residential - Owner occupied) (465,000 [Property Valuation] * 0.003119 [Unit Rate]) / 4 [Bills per year]	\$362.58
City Environment Charge (26.00 [Fixed Amount]) / 4 [Bills per year]	\$6.50
City Infrastructure Charge (93.00 [Fixed Amount]) / 4 [Bills per year]	\$23.25
Garbage Charge - Residential (240L refuse / 240L recycling) (1 [Number of Domestic Bin Units] * 319.00 [Unit Rate]) / 4 [Bills per year]	\$79.75
Council Financial Relief Rebate	\$-50.00
Total Council rates and charges	\$422.08

#### **State Government charges**

Total State Government charges	\$60.85
Emergency Management Levy - Group 2A	\$60.85
Description	Amount

Total new charges







### Important information

#### Interest

From 1 July 2024 to 30 June 2025 interest charges of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

#### Rate Recovery Process

Where rates and charges remain outstanding after the due date, interest will be charged and a reminder notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will commence. Debt recovery action can include, but is not limited to, referral to an external debt recovery agent. In accordance with Section 134 of the Local Government Regulation 2012 Council may also undertake court proceedings to recover overdue rates and charges.

#### State Government Waste Levy

The State Government has paid an amount of \$16,545,227 in the 2024/25 Financial Year to Council to mitigate the impact of the Queensland Waste Levy on households.

#### State Government Emergency Management Levy

This Levy is a State Government charge, levied in accordance with the Fire and Emergency Services Act 1990, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

#### Valuations

The valuation used for rating purposes is provided by the Department of Natural Resources. For further information about the valuation that has been applied to your property visit:

www.resources.qld.gov.au/land-property

#### Translating and Interpreting Services



If you require an interpreter, please call TIS National on 131450.



Help for people with hearing or speech difficulties. **Contact Moreton Bay City** Council through the National Relay Service (NRS), For more information, visit the NRS website to choose your preferred access point; or call the NRS Helpdesk on 1800 555 660 or text 0416 001 350 for assistance.

#### Payment remittance slip

Please send this remittance slip with your cheque/money order payable to:

Moreton Bay City Council PO Box 159 **CABOOLTURE QLD 4510** 

**Property Number:** 

600649

**Property Location:** 

22 Linthaven Drive ROTHWELL QLD 4022

Barcode:



\*2471 500222377006006491

Payment Amount:

\$482.93

