



82 Osborne Cct
MAROOCHYDORE QLD 4558

WATER AND SEWERAGE YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number	100114418
Payment reference	1001 1441 85
Property	82 Osborne Cct, MAROOCHYDORE, QLD

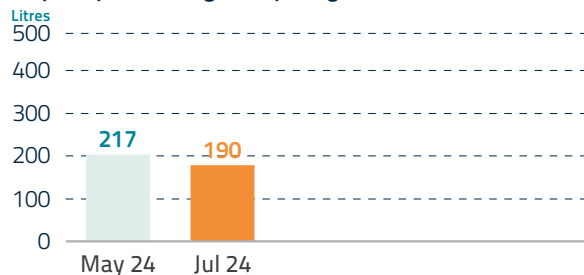
Bill number	7126103523
Billing period	02 May 2024 84 days to 24 Jul 2024
Issue date	31 Jul 2024
Approximate date of next meter reading	25 Oct 2024

Your account activity

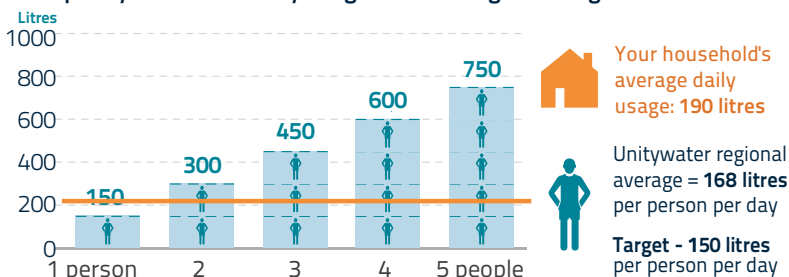
Your last bill	Payments/ adjustments	Balance	New charges	Total due
\$323.75	\$323.75	\$0.00	\$290.21	\$290.21
				Due date
				30 Aug 2024

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



Your water and sewerage

Prices increase from 1 July 2024

Find out more unitywater.com/pricing



Easy ways to pay

For other payment options - see over



BPAY®
Biller Code: 130393
Ref: 1001 1441 85
Contact your bank or financial institution
to pay from your cheque, savings, debit,
credit card or transaction account.
Find out more at bpay.com.au
© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit
Login to My Account at
unitywater.com to set up
automatic payments from your
bank account or credit card or
call us for assistance.

SmoothPay

Smooth out your bill payments across
the year with regular fortnightly or
monthly payments, interest free.
Find out more at
unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT1705833W	1 May 24	736	24 Jul 24	752	16	84	190.5
Total water usage					16	84	190.5
Total sewerage usage (waste and greywater) = 90% of water usage					14.40	84	171.4

Activity since last bill

Last bill	\$323.75
Payments / adjustments	
6 May 2024 BPoint Payment MyAccount	-\$323.75
Account balance	\$0.00

Water and Sewerage Charges

Lot 71 Plan SP290983 Installation ID 223164302511

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	02 May 24 to 30 Jun 24	0.1905	60	\$3.371	\$38.53
State Govt Bulk Water	01 Jul 24 to 24 Jul 24	0.1905	24	\$3.444	\$15.74

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	02 May 24 to 30 Jun 24	0.1905	60	\$0.734	\$8.39
Water up to 822 L/day	01 Jul 24 to 24 Jul 24	0.1905	24	\$0.760	\$3.47
Sewerage up to 740 L/day	02 May 24 to 30 Jun 24	0.1714	60	\$0.734	\$7.55
Sewerage up to 740 L/day	01 Jul 24 to 24 Jul 24	0.1714	24	\$0.760	\$3.13
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	02 May 24 to 30 Jun 24	1	60	\$0.813	\$48.78
Water Access 20mm	01 Jul 24 to 24 Jul 24	1	24	\$0.879	\$21.10
Sewerage Access	02 May 24 to 30 Jun 24	1	60	\$1.670	\$100.20
Sewerage Access	01 Jul 24 to 24 Jul 24	1	24	\$1.805	\$43.32
Water subtotal					\$136.01
Sewerage subtotal					\$154.20

New water and sewerage charges \$290.21

Total Due = ① + ② \$290.21

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 1001 1441 85



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 1001 1441 85

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 1001144185 00029021

Account number 100114418

Payment reference 1001 1441 85

Total due \$290.21

Due date 30 Aug 2024

82 OSBORNE CCT
MAROOCHYDORE QLD 4558

HALF YEARLY RATE NOTICE FOR PERIOD

1 July 2024 to 31 December 2024

ISSUE DATE 23 July 2024

PROPERTY NO. **255923**

VALUATION \$365,000

PAYMENT REFERENCE NO. 101514759

DUE DATE FOR PAYMENT **23 August 2024****AMOUNT PAYABLE \$1,114.65**

PROPERTY LOCATION: 82 Osborne Cct MAROOCHYDORE QLD 4558

PROPERTY DESCRIPTION: Lot 71 SP 290983

RATES AND CHARGES

UNITS

RATE CHARGED

AMOUNT

Opening Balance				92.35-
General Rate - Category 6		Minimum Rate =		738.50
Waste Bin - 240 Litre	1 x	\$388.60	x .5 =	194.30
Sunshine Cove Maintenance Charge	1 x	\$156.00	x .5 =	78.00
Arts and Heritage Levy	1 x	\$20.00	x .5 =	10.00
Environment Levy	1 x	\$82.00	x .5 =	41.00
Transport Levy	1 x	\$47.00	x .5 =	23.50
State Emergency Management Levy: Class A Group 2	1 x	\$243.40	x .5 =	121.70
TOTAL:				\$1,114.65

Please review the enclosed Schedule of Rates to confirm your rate category.

Did you know you can set up a payment arrangement to pay your rates over the current rating period?
Please email rates@sunshinecoast.qld.gov.au before the due date for payment to set up the arrangement.

PAYMENT OPTIONS

PROPERTY NO.

255923

Mr D TRAGEN

AMOUNT PAYABLE

1,114.65

DUE DATE

23 August 2024Billers Code: 18259
Ref: 101514759

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.auPost
BillpayPay in Person at any
Post Office, Credit Card
not accepted.

*214 101514759

Credit Card by Phone
Phone 13 18 16 and follow the prompts
Billpay Code: 0214

Ref: 1 0151 4759

MasterCard & Visa accepted

Pay using your
smartphoneDownload the Sniip
App and scan the
code to pay now.Available on the
App Store

Internet

Go to www.sunshinecoast.qld.gov.au, click on
'Pay and Apply' and follow the prompts

Ref: 1 0151 4759

MasterCard & Visa accepted

If you wish to pay your rates
by direct debit please contact
Council for further information.

IMPORTANT INFORMATION – PLEASE READ CAREFULLY

Notice is hereby given that rates and charges levied by the Sunshine Coast Regional Council, by the virtue of the “Local Government Act” and amendments thereto, on land described on the front of this Rate Notice for the period stated (and Arrears of rates and charges, with Interest if any), are now due, and hereby required to be paid by the Due Date of this Notice.

It is the property owner's responsibility to confirm that all rates and charges are correct at the time of issue of the Rate Notice. **To ensure that your property is in the correct general rate category please refer to the enclosed Schedule of Rates, which has descriptions of all differential general rate categories for the Sunshine Coast Council.** Adjustments to rates and charges levied in prior financial years as an outcome of a Differential General Rate Objection are only available for a maximum of 12 months. Please note the *Transitory Accommodation* rating categories apply where a property is offered or available for holiday rental letting, typically for period/s less than 42 consecutive days at any one time. If you have queries about other rates and charges please refer to the current Revenue Statement, available on Council's website, or contact Council's Customer Service Centre for more information.

CHANGE OF ADDRESS: Council requires notification of any change of postal address from ratepayers. When notifying Council in writing, you must state your full name and all property numbers to which the change applies.

INTEREST: From 1 July 2024 to 30 June 2025 interest charges of 12.35% per annum, compounding daily, will apply to overdue rates and charges. Where cleared payment is not received by Council on or before the Due Date for Payment shown on this Rate Notice interest will apply, except where a payment arrangement is approved by Council before the Due Date for Payment.

MYCOUNCIL: Register online with MyCouncil - a secure gateway to some of council's services such as access to view or pay your rates account, receive your rates notice by email and much more. Find MyCouncil on council's website www.sunshinecoast.qld.gov.au

PAYMENT ARRANGEMENTS: There are a number of payment arrangement options available if you cannot make payment in full by the due date of this notice. These payment arrangement options can be found by visiting Council's website at www.sunshinecoast.qld.gov.au or alternatively by contacting Council's Customer Service Centre. It is recommended that arrangements are established prior to the due date shown on the rate notice. Please note a Direct Debit is not a payment arrangement.

PENSION CONCESSION: If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and own a property which is your principal place of residence you may be entitled to State and Council funded concessions on your Council rates. Please visit Council's website at www.sunshinecoast.qld.gov.au or contact Council's Customer Service Centre for more information.

PROPERTY SALES/NEW OWNERS: If you have sold this property please return this Rate Notice to Council by marking the envelope 'Return to Sender' and placing it in an Australia Post Box. A penalty can apply if notification of a sale is not provided to the Department of Resources or to Council within 30 days of the settlement.

RATE RECOVERY PROCESS: Where rates and charges remain outstanding after the due date, interest will be charged and a Rate Reminder Notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action may be commenced.

Debt recovery action can include but is not limited to the referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

LEGAL AND PROFESSIONAL COSTS: Where a “Claim” and “Statement of Claim” has been filed with the Magistrates Court for the recovery of overdue rates and charges, Legal and Professional Costs are incurred. Legal and Professional costs are not considered overdue rates and charges until judgment has been entered.

STATE WASTE LEVY: State Government has paid an amount of \$11,531,569 to Council to mitigate the impact of the Queensland Waste Levy on households.

STATE EMERGENCY MANAGEMENT LEVY: This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Service Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

VALUATIONS: The valuation used for rating purposes is provided by the Department of Resources (DoR). Should you have any questions relating to the amount or determination of your valuation please direct your enquiries to DoR, PO Box 573, Nambour QLD 4560 or email vnambour@resources.qld.gov.au or Ph: 13 74 68.

CALOUNDRA SOUTH PRIORITY DEVELOPMENT AREA: Under the Local Government Act 2009 and Regulation 2012, Council may impose special rates/charges where properties benefit from special access to higher standards of services, facilities or activities. Any special rate/charge will require a resolution of Council.

OTHER PAYMENT OPTIONS: **Electronic payment preferred – please see front page**



By Mail – Post your cheque (**must include the remittance advice with barcode**) to Sunshine Coast Regional Council Locked Bag 72 Sunshine Coast Mail Centre, Q 4560

Caloundra
77 Bulcock Street



Pay in Person at any Council Office - 8.30am to 4.30pm weekdays.
Social distancing measures are in place.

Maroochydore
54 First Avenue

Nambour
Cnr Currie and Bury Street