

Property Location: 38 SAMANTHA STREET
WYNNUM WEST 4178

Customer reference number	10 1034 4733 0000 9
Bill number	1034 4733 103
Date issued	04/06/2024
Total due	\$307.90
Current charges due date	10/07/2024

Your water usage

Water usage (kL)	25
Days charged	83

Average daily water usage (litres)

Current period	301
Same period last year	250

Account Summary Period 08/03/2024 - 29/05/2024

Your Last Account

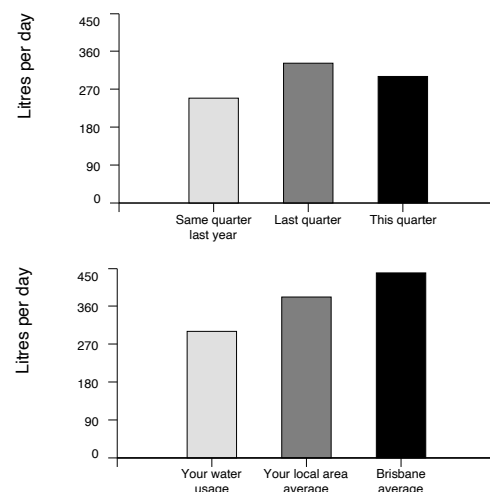
Amount Billed	\$403.71
Amount Paid	\$403.71CR

Your Current Account

Balance	\$0.00
Current Charges	\$307.90

Total Due	\$307.90
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If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.





NEED HELP UNDERSTANDING YOUR BILL?

GET THE FULL BREAKDOWN HERE





Direct debit

To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking.
More info: www.bpay.com.au

© Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet

Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge.
We accept Mastercard or Visa credit cards.

Payment options



By phone

Call 1300 123 141 to pay your account using your MasterCard or Visa card.



Mail

Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person

Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 08/03/2024 - 29/05/2024 (83 days)**Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ADC1533374	08/03/2024	896		
	30/05/2024	921	25kL	

Water Usage**State bulk water price**

State Bulk Water Charge 2023/24	25kL @ \$3.371000/kL	\$84.27
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Urban Utilities distributor-retailer price

Tier 1 usage 2023/24	25kL @ \$0.838000/kL	\$20.95
Subtotal		\$105.22

Water Services**Urban Utilities water service charge**

Water service charge 2023/24	83 days	\$53.70
Subtotal		\$53.70

Sewerage Services**Urban Utilities sewerage service charge**

Sewerage service charge 2023/24	83 days	\$148.98
Subtotal		\$148.98

Water usage	\$105.22
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Water services	\$53.70
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Sewerage services	\$148.98
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Your total charges 08/03/2024 - 29/05/2024	\$307.90
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Customer ref. no. 10 1034 4733 0000 9

38 SAMANTHA STREET
WYNNUM WEST 4178



Your usage was 25 kilolitres.

That's an average of 301 litres per day.



**HAVING TROUBLE
UNDERSTANDING
THE CHARGES ON
YOUR BILL?**

WE'RE HERE TO HELP!

**GET THE FULL
BREAKDOWN HERE**

**INTERPRETER SERVICE 13 14 50**

当您需要口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

© Urban Utilities 2024

Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: MR ROBERT J HILLMAN



Billers Code: 112144
Ref: 10 1034 4733 0000 9



BPAY® this payment via Internet or phone banking.

BPAY View® - View and pay this bill using internet banking.

To use the QR code, use the reader within your mobile banking app.

More info: www.bpay.com.au



*4001 101034473300009



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Credit

Current charges due date
10/07/2024

For Credit **Urban Utilities**

Trans Code

User ID

Customer Reference No.

831

066840

101034473300009

\$

Total Due

307.90

+757+



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL
Property Location 38 SAMANTHA ST
WYNNUM WEST
Issue Date 5 Jul 2024

Bill number
5000 1046 3972 339

Bill number including donation
5800 1046 3972 339

Enquiries
(07) 3403 8888
24 hours 7 days

Account Period
1 Jul 2024 - 30 Sep 2024

Donate to the Lord Mayor's Charitable Trust to help those in need

You can make a \$15 donation
to the Lord Mayor's Charitable Trust
to support Brisbane's grass-roots
charities.

Donations are tax deductible and can
be made through your preferred rates
payment method. A separate receipt
will be issued by Council.

For more about the work of the Trust
visit lmct.org.au

Council is fundraising for the Lord Mayor's Charitable Trust,
a registered charity under the *Collections Act 1966*.



LORD MAYOR'S
CHARITABLE TRUST

*The rates and charges set out in this notice are levied by the service of
this notice and are due and payable within 30 days of the issue date.*

**Full payment by the Due Date includes Discount and/or Rounding
(where applicable).**

*Payment assistance - If you would like to arrange a payment extension or a
payment plan please contact Council on (07) 3403 8888.*

Nett Amount Payable

\$628.30

Due Date

5 Aug 2024

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	567.48
State Government Charges	60.85
Gross Amount	628.33
Discount and/or Rounding (where applicable)	0.03 CR
Nett Amount Payable	628.30
Optional Lord Mayor's Charitable Trust donation received by the Due Date	643.30

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.

Including Lord Mayor's Charitable Trust \$15 donation



*439 580010463972339



Bill Code: 319186
Ref: 5800 0000 3834 030
Amt: \$643.30 by 5 Aug 2024

Excluding Lord Mayor's Charitable Trust \$15 donation



*439 500010463972339



Bill Code: 78550
Ref: 5000 0000 3834 030
Amt: \$628.30 by 5 Aug 2024

Pay using your smartphone



MR ROBERT J HILLMAN

Due Date

5 Aug 2024

50

Gross Amount

\$628.33

Nett Amount

\$628.30

<0000062830>

<004440>

<500010463972339>

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Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Rating and rebate information

Rating information - General rates are calculated based on land valuation and rating category. Please refer to your rating category statement or www.brisbane.qld.gov.au/rates for more information.

Rebate - Council offers a range of rates rebates, including pensioner and owner occupier. See www.brisbane.qld.gov.au/rates for more information or call Council's Contact Centre on (07) 3403 8888.

Interest - Compounding interest of 12.35% per annum will accrue daily on any amount owing immediately after the due date.

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/payrates**
Payment is accepted by American Express, MasterCard or Visa credit card*. Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to www.brisbane.qld.gov.au search Direct Debit and complete the online form.



By Mobile

Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*) Payment is accepted by American Express, MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au
Minimum payment \$10.

®Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by American Express, MasterCard or Visa credit card*. Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* For credit and debit cards a surcharge may apply. Details can be found at <https://www.brisbane.qld.gov.au/about-council/council-information-and-rates/rates-and-payments/credit-and-debit-card-surcharge>

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner

Property Location	38 SAMANTHA ST WYNNUM WEST		
Real Property Description	L.1 SP.123400 PAR TINGALPA		
Valuation effective from	1 Jul 2022		\$440,000
	1 Jul 2023		\$570,000
	1 Jul 2024		\$570,000
Average Rateable Valuation (A R V)			\$526,667

Account Details

Account Number 5000 0000 3834 030

Opening Balance			
Closing Balance Of Last Bill	590.14		
Payment Received - 05-Apr-2024	590.10	CR	
Discount/Rounding Allowed	0.04	CR	
Total		0.00	

Period: 1 Jul 2024 - 30 Sep 2024

Brisbane City Council Rates & Charges			
General Rates - Category 7 (Annually 0.3079 Cents In The A R V \$)	405.40		
Waste Utility Charge - 1 Charge(S) @ \$115.86 Qtr	115.86		
Waste Utility Charge Green Waste Recycling - 1 Charge(S) @ \$12.38 Qtr	12.38		
Bushland Preservation Levy Category 7 (Annually 0.0106 Cents In The A R V \$)	13.96		
Environmental Mgt Compliance Levy Category 7 (Annual 0.0151 Cents In The A R V \$)	19.88		
Total		567.48	

State Government Charges			
Emergency Management Levy - Group 2	60.85		
Total		60.85	

Other Information

From 1 July 2024, a surcharge will be applied at the time of payment when paying by American Express, Mastercard or Visa credit or debit cards. The surcharge does not apply to BPAY payments.

The Queensland Government waste levy for general waste is now \$115 per tonne. Council has received a payment of \$41,136,436 for the 2024-25 financial year from the Queensland Government to mitigate impacts from the Waste Levy on households. This payment is only around 85% of the amount required to be paid by Council to the Queensland Government as a levy for household waste to landfill. The Waste Utility Charge covers costs associated with managing waste in Brisbane, including the gap between the Queensland Government levy charged to Council and the 85% rebate received by Council.