

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number	99879222
Payment reference	0998 7922 20
Property	15 Manhattan Cres, NORTH LAKES, QLD

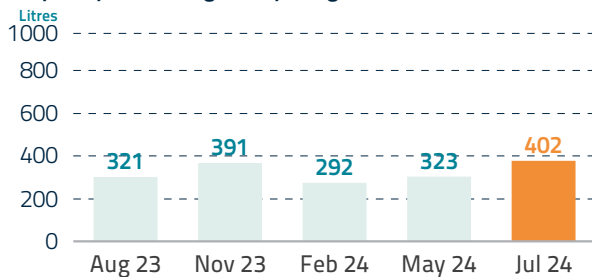
Bill number	7126129441
Billing period	09 May 2024 to 29 Jul 2024
Issue date	6 Aug 2024
Approximate date of next meter reading	31 Oct 2024

Your account activity

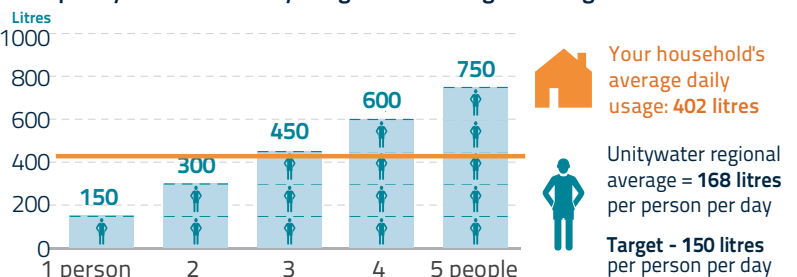
Your last bill	Payments/ adjustments	Balance	New charges	Total due
\$400.21	\$400.21	\$0.00	\$389.68	\$389.68
				Due date
				5 Sep 2024

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



Your water and sewerage

Prices increase from 1 July 2024

Find out more unitywater.com/pricing



Easy ways to pay

For other payment options - see over



BPAY®
Biller Code: 130393
Ref: 0998 7922 20
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
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Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay

Your account details



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Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
11W198915	8 May 24	1257	29 Jul 24	1290	33	82	402.4
Total water usage					33	82	402.4
Total sewerage usage (waste and greywater) = 90% of water usage					29.70	82	362.2

Activity since last bill

Last bill	\$400.21
Payments / adjustments	
13 May 2024 CBA BPAY BPAY 13/05/2024	-\$400.21
Account balance	\$0.00

Water and Sewerage Charges

Lot 24 Plan SP247617 Installation ID 223164243075

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	09 May 24 to 30 Jun 24	0.4024	53	\$3.371	\$71.90
State Govt Bulk Water	01 Jul 24 to 29 Jul 24	0.4024	29	\$3.444	\$40.19

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	09 May 24 to 30 Jun 24	0.4024	53	\$0.734	\$15.66
Water up to 822 L/day	01 Jul 24 to 29 Jul 24	0.4024	29	\$0.760	\$8.87
Sewerage up to 740 L/day	09 May 24 to 30 Jun 24	0.3622	53	\$0.734	\$14.09
Sewerage up to 740 L/day	01 Jul 24 to 29 Jul 24	0.3622	29	\$0.760	\$7.98
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	09 May 24 to 30 Jun 24	1	53	\$0.924	\$48.97
Water Access 20mm	01 Jul 24 to 29 Jul 24	1	29	\$0.972	\$28.19
Sewerage Access	09 May 24 to 30 Jun 24	1	53	\$1.842	\$97.63
Sewerage Access	01 Jul 24 to 29 Jul 24	1	29	\$1.938	\$56.20

Water subtotal \$213.78
Sewerage subtotal \$175.90

New water and sewerage charges \$389.68

Total Due = ① + ② \$389.68

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0998 7922 20



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0998 7922 20

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0998792220 00038968

Account number 99879222

Payment reference 0998 7922 20

Total due \$389.68

Due date 5 Sep 2024