

# WATER AND SEWERAGE

1300 086 489

**Emergencies and faults** Account enquiries

24 Hours, 7 days 8am-5pm Mon-Fri

89 791 717 472

unitywater.com ABN

99939177

Account number Payment reference 0999 3917 74 1 Ilya St, CURRIMUNDI, QLD Property

Bill number	7126284193
<b>Billing period</b> 84 days	11 Jun 2024 to 2 Sep 2024
Issue date	5 Sep 2024
Approximate date of next meter reading	2 Dec 2024

## Your account activity

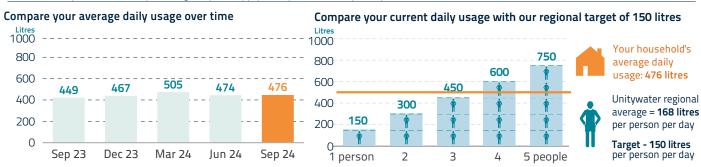
New charges Your last bill Payments/ Balance adjustments \$5.18 \$5.18 \$0.00 \$415.79

Direct debit is set up to pay the total due on the due date

\$415.79 Total due

8 Oct 2024 Due date

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.



# Your water and sewerage

Prices increase from 1 July 2024

Find out more

unitywater.com/pricing >





## Easy ways to pay For other payment options - see over



Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account. Find out more at bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518



#### **Direct Debit**

Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

## Smooth*Pay*

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at unitywater.com/smoothpay



#### Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT1908866W	10 Jun 24	1126	2 Sep 24	1166	40	84	476.2
Total water usage			40	84	476.2		
Total sewerage usage (waste and greywater) = 90% of water usage			36.00	84	428.6		

## Activity since last bill

\$0.00
-\$5.18
\$5.18



## Water and Sewerage Charges

Lot 475 Plan C92812 Installation ID 1423748

State Bulk Water Price	Period	kL/day	x Days	x Price/kL		
State Govt Bulk Water	11 Jun 24 to 30 Jun 24	0.4762	20	\$3.371	\$32.10	
State Govt Bulk Water	01 Jul 24 to 02 Sep 24	0.4762	64	\$3.444	\$104.96	
This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.						

#### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	11 Jun 24 to 30 Jun 24	0.4762	20	\$0.734	\$6.99
Water up to 822 L/day	01 Jul 24 to 02 Sep 24	0.4762	64	\$0.760	\$23.16
Sewerage up to 740 L/day	11 Jun 24 to 30 Jun 24	0.4286	20	\$0.734	\$6.29
Sewerage up to 740 L/day	01 Jul 24 to 02 Sep 24	0.4286	64	\$0.760	\$20.85
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Fixed Access Charges Water Access 20mm	Period 11 Jun 24 to 30 Jun 24	x No. 1	x Days 20	x Price/day \$0.813	\$16.26
o o		x No. 1 1	,	,	\$16.26 \$56.26
Water Access 20mm	11 Jun 24 to 30 Jun 24	1	20	\$0.813	
Water Access 20mm Water Access 20mm	11 Jun 24 to 30 Jun 24 01 Jul 24 to 02 Sep 24	1	20 64	\$0.813 \$0.879	\$56.26





\$415.79

#### Important information

Payment assistance If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date

to discuss how we can help.

Changing contact details Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

#### **Pensioners**

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

#### Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

#### Interpreter service 13 14 50

当您需要口译员时,请致电131450。 اتصل على الرقم 50 14 13 عندما تكون بحاجة إلى مترجم فوري. Khi bạn cần thông ngôn, xin gọi số 13 14 50 통역사가 필요하시면 13 14 50 으로 연락하십시오 Cuando necesite un intérprete llame al 13 14 50

#### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls + 61 7 5431 8333

unitywater.com PO Box 953 Caboolture QLD 4510 1300 086 489

## More payment options



Credit card by phone or online To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply. Ref: 0999 3917 74



#### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558

() POST In person, by phone or online billpay Billpay Code: 4028 Ref: 0999 3917 74

> Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



\*4028 0999391774 00041579

99939177 Account number Payment reference 0999 3917 74 Total due \$415.79 Due date 8 Oct 2024



**CUSTOMER ENQUIRIES** 

Phone: (07) 5475 7542

Email: rates@sunshinecoast.qld.gov.au

ABN 37 876 973 913

**VALUATION** 

#### HALF YEARLY RATE NOTICE FOR PERIOD

1 July 2024 to 31 December 2024

23 July 2024 **ISSUE DATE** 

PROPERTY NO. 192116 \$540,000

PAYMENT REFERENCE NO. 100900348

**DUE DATE FOR PAYMENT** 23 August 2024

**AMOUNT PAYABLE** \$2,924.53

1 Ilya St CURRIMUNDI QLD 4551 PROPERTY LOCATION:

PROPERTY DESCRIPTION: Lot 475 C 92812

RATES AND CHARGES	UNITS RATE CHARGED			AMOUNT
General Rate - Category 16		06/2024 =	97.44-	
General Rate - Category 16UT		214.81		
General Rate - Category 16UT	540000 x	.007778	x .5 =	2,100.06
Waste Bin On Property - 240 Litre	2 x	\$485.90	x .5 =	485.90
Garden Organics Bin On Property - 240 Litre	0.50 x	\$100.00	x .5 =	25.00
Arts and Heritage Levy	1 x	\$20.00	x .5 =	10.00
Environment Levy	1 x	\$82.00	x .5 =	41.00
Transport Levy	1 x	\$47.00	x .5 =	23.50
State Emergency Management Levy: Class A Group 2	1 x	\$243.40	x .5 =	121.70

TOTAL: \$2,924.53

Please review the enclosed Schedule of Rates to confirm your rate category. Did you know you can set up a payment arrangement to pay your rates over the current rating period? Please email rates@sunshinecoast.qld.gov.au before the due date for payment to set up the arrangement.

### PAYMENT OPTIONS

PROPERTY NO. 192116 Mr J WATERER & Ms LG NASH



Biller Code: 18259 Ref: 100900348

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au





Pay in Person at any Post Office, Credit Card not accepted.



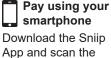
\*214 100900348

Credit Card by Phone Phone 13 18 16 and follow the prompts Billpay Code: 0214



AMOUNT PAYABLE 2,924.53

23 August 2024



code to pay now.





**DUE DATE** 

Go to www.sunshinecoast.qld.gov.au, click on 'Pay and Apply' and follow the prompts



1 0090 0348 MasterCard & Visa accepted



706SCP0138

#### IMPORTANT INFORMATION - PLEASE READ CAREFULLY

Notice is hereby given that rates and charges levied by the Sunshine Coast Regional Council, by the virtue of the "Local Government Act" and amendments thereto, on land described on the front of this Rate Notice for the period stated (and Arrears of rates and charges, with Interest if any), are now due, and hereby required to be paid by the Due Date of this Notice.

It is the property owner's responsibility to confirm that all rates and charges are correct at the time of issue of the Rate Notice. To ensure that your property is in the correct general rate category please refer to the enclosed Schedule of Rates, which has descriptions of all differential general rate categories for the Sunshine Coast Council. Adjustments to rates and charges levied in prior financial years as an outcome of a Differential General Rate Objection are only available for a maximum of 12 months. Please note the *Transitory Accommodation* rating categories apply where a property is offered or available for holiday rental letting, typically for period/s less than 42 consecutive days at any one time. If you have queries about other rates and charges please refer to the current Revenue Statement, available on Council's website, or contact Council's Customer Service Centre for more information.

**CHANGE OF ADDRESS:** Council requires notification of any change of postal address from ratepayers. When notifying Council in writing, you must state your full name and all property numbers to which the change applies.

**INTEREST:** From 1 July 2024 to 30 June 2025 interest charges of 12.35% per annum, compounding daily, will apply to overdue rates and charges. Where cleared payment is not received by Council on or before the Due Date for Payment shown on this Rate Notice interest will apply, except where a payment arrangement is approved by Council before the Due Date for Payment.

**MYCOUNCIL:** Register online with MyCouncil - a secure gateway to some of council's services such as access to view or pay your rates account, receive your rates notice by email and much more. Find MyCouncil on council's website www.sunshinecoast.qld.gov.au

**PAYMENT ARRANGEMENTS:** There are a number of payment arrangement options available if you cannot make payment in full by the due date of this notice. These payment arrangement options can be found by visiting Council's website at www.sunshinecoast.qld.gov.au or alternatively by contacting Council's Customer Service Centre. It is recommended that arrangements are established prior to the due date shown on the rate notice. Please note a Direct Debit is not a payment arrangement.

**PENSION CONCESSION:** If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and own a property which is your principal place of residence you may be entitled to State and Council funded concessions on your Council rates. Please visit Council's website at www.sunshinecoast.qld.gov.au or contact Council's Customer Service Centre for more information.

**PROPERTY SALES/NEW OWNERS:** If you have sold this property please return this Rate Notice to Council by marking the envelope 'Return to Sender' and placing it in an Australia Post Box. A penalty can apply if notification of a sale is not provided to the Department of Resources or to Council within 30 days of the settlement.

**RATE RECOVERY PROCESS:** Where rates and charges remain outstanding after the due date, interest will be charged and a Rate Reminder Notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action may be commenced.

Debt recovery action can include but is not limited to the referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

**LEGAL AND PROFESSIONAL COSTS:** Where a "Claim" and "Statement of Claim" has been filed with the Magistrates Court for the recovery of overdue rates and charges, Legal and Professional Costs are incurred. Legal and Professional costs are not considered overdue rates and charges until judgment has been entered.

**STATE WASTE LEVY:** State Government has paid an amount of \$11,531,569 to Council to mitigate the impact of the Queensland Waste Levy on households.

**STATE EMERGENCY MANAGEMENT LEVY:** This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Service Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

**VALUATIONS:** The valuation used for rating purposes is provided by the Department of Resources (DoR). Should you have any questions relating to the amount or determination of your valuation please direct your enquiries to DoR, PO Box 573, Nambour QLD 4560 or email vnambour@resources.qld.gov.au or Ph: 13 74 68.

**CALOUNDRA SOUTH PRIORITY DEVELOPMENT AREA:** Under the Local Government Act 2009 and Regulation 2012, Council may impose special rates/charges where properties benefit from special access to higher standards of services, facilities or activities. Any special rate/charge will require a resolution of Council.

OTHER PAYMENT OPTIONS: Electronic payment preferred - please see front page



By Mail – Post your cheque (must include the remittance advice with barcode) to Sunshine Coast Regional Council Locked Bag 72 Sunshine Coast Mail Centre, Q 4560



Pay in Person at any Council Office - 8.30am to 4.30pm weekdays. Social distancing measures are in place.

Caloundra

77 Bulcock Street

Maroochydore

54 First Avenue

Nambour

Cnr Currie and Bury Street