



## WATER AND SEWERAGE YOUR BILL

**1300 086 489**  
Emergencies and faults  
Account enquiries  
24 Hours, 7 days  
8am-5pm Mon-Fri

**unitywater.com**  
ABN  
89 791 717 472

Account number	1147207
Payment reference	0011 4720 73
Property	Unit 53/1 Archer Cl, NORTH LAKES, QLD

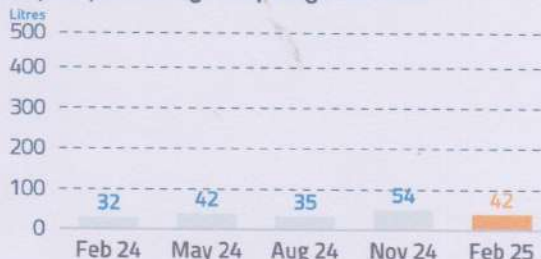
Bill number	7126854344
Billing period	02 Nov 2024 96 days to 5 Feb 2025
Issue date	10 Feb 2025
Approximate date of next meter reading	6 May 2025

### Your account activity

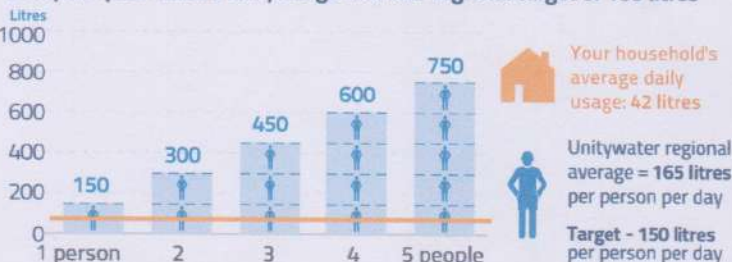
Your last bill	Payments/ adjustments	Balance	New charges	Total due
\$292.16	\$292.16	\$0.00	\$298.92	<b>\$298.92</b>
				Due date
				<b>12 Mar 2025</b>

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

#### Compare your average daily usage over time



#### Compare your current daily usage with our regional target of 150 litres



## My Account

With new features, managing your account online has never been easier.

Everything you need, right at your fingertips.

To find out more visit [unitywater.com/myaccount](https://unitywater.com/myaccount)



## Easy ways to pay

For other payment options - see over



BPAY®  
Bill Code: 130393  
Ref: 0011 4720 73

Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

Find out more at [bpay.com.au](https://bpay.com.au)

© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit  
Login to My Account at [unitywater.com](https://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

### SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at [unitywater.com/smoothpay](https://unitywater.com/smoothpay)

## Your account details

1300 086 489  
Account enquiries

8am-5pm Mon-Fri

### Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UE1805441W	1 Nov 24	86	5 Feb 25	90	4	96	41.7
Total water usage					4	96	41.7
Total sewerage usage (waste and greywater) = 90% of water usage					3.60	96	37.5

### Activity since last bill

Last bill	\$292.16
Payments / adjustments	
6 Dec 2024 CBA BPAY BPAY 06/12/2024	-\$292.16
Account balance	\$0.00 ①

### Water and Sewerage Charges

Lot 53 Plan SP241874 Installation ID 222259

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	02 Nov 24 to 05 Feb 25	0.0417	96	\$3.444	\$13.78

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

#### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	02 Nov 24 to 05 Feb 25	0.0417	96	\$0.760	\$3.04
Sewerage up to 740 L/day	02 Nov 24 to 05 Feb 25	0.0375	96	\$0.760	\$2.74
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	02 Nov 24 to 05 Feb 25	1	96	\$0.972	\$93.31
Sewerage Access	02 Nov 24 to 05 Feb 25	1	96	\$1.938	\$186.05
Water subtotal					\$110.13
Sewerage subtotal					\$188.79

New water and sewerage charges \$298.92 ②

Total Due = ① + ② \$298.92

### Important information

**Payment assistance**  
If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

**Changing contact details**  
Login to My Account at [unitywater.com](http://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

**Pensioners**  
If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](http://unitywater.com/pensioner)

**Credit card payments**  
Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](http://unitywater.com/creditcard)

**Interest on overdue amounts**  
Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

**Water efficiency**  
For water efficiency tips, visit [unitywater.com/water-tips](http://unitywater.com/water-tips)

#### Interpreter service 13 14 50

当您需接电话时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
물어보기가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

**Privacy policy**  
We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](http://unitywater.com/privacy)

**International calls**  
+ 61 7 5431 8333

[unitywater.com](http://unitywater.com)  
PO Box 953  
Caboolture QLD 4510  
1300 086 489

## More payment options



#### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](http://unitywater.com). A credit card surcharge may apply.  
Ref: 0011 4720 73



#### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydhore BC QLD 4558



#### In person, by phone or online

Billpay Code: 4028

Ref: 0011 4720 73

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](http://postbillpay.com.au)



\*4028 0011472073 00029892

Account number 1147207

Payment reference 0011 4720 73

Total due \$298.92

Due date 12 Mar 2025



# Rate notice

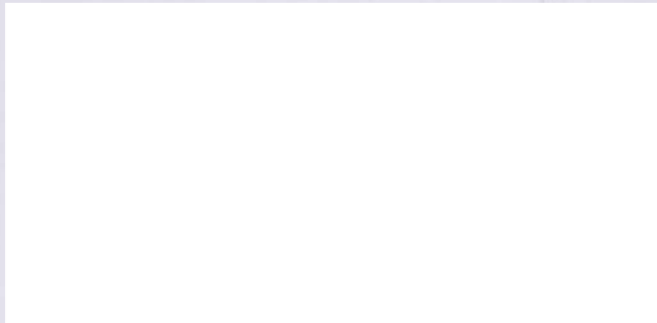


**Customer Service Centres**  
Caboolture - 2 Hasking Street, Caboolture  
Redcliffe - 1 Irene Street, Redcliffe  
Strathpine - 220 Gympie Road, Strathpine

**Postal Address**  
PO BOX 159  
Caboolture QLD 4510

**Customer Service**  
Ph: 1300 522 192

**ABN:** 92 967 232 136  
[www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)



This information was prepared on **31 December 2024** for the period  
**01 January 2025 to 31 March 2025**

**Property number:** 640800

**Property location:**  
Unit 53 1 Archer Close  
NORTH LAKES QLD 4509

**Property description:** Lot 53 SP 241874

**Valuation:** \$63,044

**Rating category:** General Rate - Category U5N (Residential  
Units CTS Non Owner Occupied)

## Rate notice summary

Issue date: 13 January 2025

Your last bill	\$553.85
Payments / adjustments	\$-553.85
	=
Opening balance	\$0.00
	+
New rates and charges	\$553.85
	=
<b>Total due</b>	<b>\$553.85</b>
<b>Due date</b>	<b>13 February 2025</b>

If you have established a flexible payment plan, your scheduled amount will continue to be debited as arranged.

To view or change an existing flexible payment plan, or to set up a new plan, please visit [payble.moretonbay.qld.gov.au](http://payble.moretonbay.qld.gov.au)

Go paperless! Receive your rates and reminders via email



Easy



Convenient



Sustainable

A \$2.50 paper notice fee will apply to all quarterly rate notices\* received by post from 1 January 2025.  
\*Excludes property owners receiving a pension/self-funded retiree concession.



To register now scan the QR code or visit [moretonbay.qld.gov.au/eRates](http://moretonbay.qld.gov.au/eRates).

## Easy ways to pay



**BPAY**  
Biller code: 339457  
Reference number: 50 0640 8000 0640 8007



\*2471 500640800006408007



**PHONE**  
Call (07) 3480 6349 (Mastercard and Visa only)  
Reference number: 50 0640 8000 0640 8007



**IN PERSON**  
Pay at any of Council's Customer Service Centres  
Mon to Fri 8.30am - 5pm



**ONLINE**  
Scan the QR code or visit  
[www.mbrc.qld.gov.au/pay-your-rates](http://www.mbrc.qld.gov.au/pay-your-rates)  
Reference number: 50 0640 8000 0640 8007



**MAIL**  
Send your payment and remittance slip to:  
Moreton Bay City Council  
PO Box 159  
CABOOLTURE QLD 4510

## Payment assistance

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a payment plan schedule or visit [www.mbrc.qld.gov.au/rates](http://www.mbrc.qld.gov.au/rates)

## Activity since last bill

Last bill	\$553.85
Payment / adjustments	
12-Nov-2024      Payment Received Thank You	\$-553.85
Account balance	\$0.00 <b>A</b>

## New charges

### Council rates and charges

Description	Amount
General Rate - Category U5N (Residential Units CTS Non Owner Occupied) (Minimum General Rate Applied)	\$376.50
City Environment Charge (26.00 [Fixed Amount]) / 4 [Bills per year]	\$6.50
City Infrastructure Charge (93.00 [Fixed Amount]) / 4 [Bills per year]	\$23.25
Garbage Charge - Residential (240L refuse / 240L recycling) (1 [Number of Domestic Bin Units] * 319.00 [Unit Rate]) / 4 [Bills per year]	\$79.75
Special Charge - North Lakes Enhanced Services (28.00 [Fixed Amount]) / 4 [Bills per year]	\$7.00
<b>Total Council rates and charges</b>	<b>\$493.00</b>

### State Government charges

Description	Amount
Emergency Management Levy - Group 2A	\$60.85
<b>Total State Government charges</b>	<b>\$60.85</b>

<b>Total new charges</b>	<b>\$553.85</b> <b>B</b>
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**A** + **B** = Total due

Rebates are available for eligible pensioners and self-funded retirees who are the owner and occupier of this property. If you believe you are eligible and rebates are not shown above, please visit [www.mbrc.qld.gov.au/rates-rebates](http://www.mbrc.qld.gov.au/rates-rebates) or contact Council for further information including how to apply.

## Important information

### Interest

From 1 July 2024 to 30 June 2025 interest charges of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Rate Recovery Process

Where rates and charges remain outstanding after the due date, interest will be charged and a reminder notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will commence.

Debt recovery action can include, but is not limited to, referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

### State Government Waste Levy

The State Government has paid an amount of \$16,545,227 in the 2024/25 Financial Year to Council to mitigate the impact of the Queensland Waste Levy on households.

### State Government Emergency Management Levy

This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Services Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

### Valuations

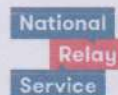
The valuation used for rating purposes is provided by the Department of Natural Resources. For further information about the valuation that has been applied to your property visit:

[www.resources.qld.gov.au/land-property](http://www.resources.qld.gov.au/land-property)

### Translating and Interpreting Services



If you require an interpreter, please call TIS National on 131450.



Help for people with hearing or speech difficulties. Contact Moreton Bay City Council through the National Relay Service (NRS). For more information, visit the NRS website to choose your preferred access point; or call the NRS Helpdesk on 1800 555 660 or text 0416 001 350 for assistance.



### Payment remittance slip

Please send this remittance slip with your cheque/money order payable to:

Moreton Bay City Council  
PO Box 159  
CABOOLTURE QLD 4510

Property Number: 640800

Property Location: Unit 53 1 Archer Close NORTH LAKES QLD 4509

Barcode:



\*2471 500640800006408007

Payment Amount: \$553.85