



WATER AND SEWERAGE YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number 1066928
Payment reference 0010 6692 81
Property 48 Willow St, ALBANY CREEK, QLD

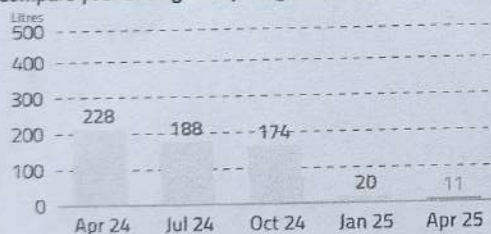
Bill number 7127129396
Billing period 18 Jan 2025
89 days to 16 Apr 2025
Issue date 18 Apr 2025
Approximate date of next meter reading 11 Jul 2025

Your account activity

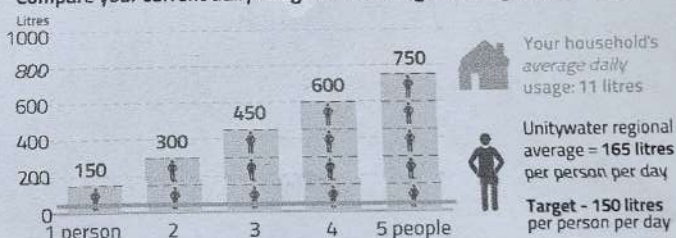
Your last bill \$294.96	=	Payments/ adjustments \$294.96	=	Balance \$0.00	+	New charges \$263.87	=	Total due \$263.87
								Due date 22 May 2025

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



My Account

With new features, managing your account online has never been easier.

Everything you need, right at your fingertips.

To find out more visit unitywater.com/myaccount



Easy ways to pay For other payment options - see over



BPAY

Bill Code: 130393

Ref: 0010 6692 81

Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

Find out more at bpay.com.au

© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit

Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.

Find out more at unitywater.com/smoothpay

Activity since last bill

Last bill	\$512.04
Payment / adjustments	
31-Jan-2025 Payment Received Thank You	\$-512.04
Account balance	\$0.00 A

New charges

Council rates and charges

Description	Amount
General Rate - Category R1 (Single Residential - Owner occupied) (435,000 [Property Valuation] * 0.003119 [Unit Rate]) / 4 [Bills per year]	\$339.19
City Environment Charge (26.00 [Fixed Amount]) / 4 [Bills per year]	\$6.50
City Infrastructure Charge (93.00 [Fixed Amount]) / 4 [Bills per year]	\$23.25
Garden Organics Bin Charge - Residential (240L) (Charge period 1 April 2025 to 30 June 2025)	\$16.75
Garbage Charge - Residential (240L refuse / 240L recycling) (1 [Number of Domestic Bin Units] * 319.00 [Unit Rate]) / 4 [Bills per year]	\$79.75
Garden Organics Bin Charge - Residential (240L) (Charge period 2 December 2024 to 31 March 2025)	\$22.21
Paper Notice Fee (\$2.50 including GST per quarter)	\$2.50
Total Council rates and charges	\$490.15

State Government charges

Description	Amount
Emergency Management Levy - Group 2A	\$60.85
Total State Government charges	\$60.85
Total new charges	\$551.00 B

A + B = Total due

Important information

Interest

From 1 July 2024 to 30 June 2025 interest charges of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Rate Recovery Process

Where rates and charges remain outstanding after the due date, interest will be charged and a reminder notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will commence.

Debt recovery action can include, but is not limited to, referral to an external debt recovery agent. In accordance with Section 134 of the Local Government Regulation 2012 Council may also undertake court proceedings to recover overdue rates and charges.

State Government Waste Levy

The State Government has paid an amount of \$16,545,227 in the 2024/25 Financial Year to Council to mitigate the impact of the Queensland Waste Levy on households.

State Government Emergency Management Levy

This Levy is a State Government charge, levied in accordance with the Fire and Emergency Services Act 1990, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

Valuations

The valuation used for rating purposes is provided by the Department of Natural Resources. For further information about the valuation that has been applied to your property visit:

www.resources.qld.gov.au/land-property

Rebates

Rebates may be available to eligible pensioners and self funded retirees. Please visit

www.moretonbay.qld.gov.au or contact Council for more information.

Translating and Interpreting Services



If you require an interpreter, please call TIS National on 131450.



Help for people with hearing or speech difficulties. Contact Moreton Bay City Council through the National Relay Service (NRS). For more information, visit the NRS website to choose your preferred access point; or call the NRS Helpdesk on 1800 555 660 or text 0416 001 350 for assistance.

Payment remittance slip

Please send this remittance slip with your cheque/money order payable to:

Moreton Bay City Council
PO Box 159
CABOOLTURE QLD 4510

Property Number: 534163
Property Location: 48 Willow Street ALBANY CREEK QLD 4035
Barcode:
*2471 500534163005341631
Payment Amount: \$551.00

Rate notice



Customer Service Centres
Caboolture - 2 Hasking Street, Caboolture
Redcliffe - 1 Irene Street, Redcliffe
Strathpine - 220 Gympie Road, Strathpine

Postal Address
PO BOX 159
Caboolture QLD 4510

Customer Service
Ph: 1300 522 192

ABN: 92 967 232 136
www.moretonbay.qld.gov.au



This information was prepared on 31 March 2025 for the period
01 April 2025 to 30 June 2025

Property number: 534163

Property location:
48 Willow Street
ALBANY CREEK QLD 4035

Property description: Lot 11 RP 201576

Valuation: \$435,000

Rating category: General Rate - Category R1 (Single
Residential - Owner occupied)

Rate notice summary Issue date: 10 April 2025

Your last bill	\$512.04
Payments / adjustments	\$-512.04
	=
Opening balance	\$0.00
	+
New rates and charges	\$551.00
	=
Total due	\$551.00
Due date	12 May 2025

If you have established a flexible payment plan, your
scheduled amount will continue to be debited as
arranged.

To view or change an existing flexible payment plan, or
to set up a new plan, please visit
payble.moretonbay.qld.gov.au

Go paperless! Receive your rates and reminders via email



Easy



Convenient



Sustainable

A \$2.50 paper notice fee will apply to all quarterly rate
notices* received by post from 1 January 2025.
*Excludes property owners receiving a pension/self-funded
retiree concession.



To register now scan the QR code or
visit moretonbay.qld.gov.au/eRates.

Easy ways to pay



BPAY
Biller code: 339457
Reference number: 50 0534 1630 0534 1631



PHONE
Call (07) 3480 6349 (Mastercard and Visa only)
Reference number: 50 0534 1630 0534 1631



IN PERSON
Pay at any of Council's Customer Service Centres
Mon to Fri 8.30am - 5pm



ONLINE
Scan the QR code or visit
www.moretonbay.qld.gov.au/pay-your-rates
Reference number: 50 0534 1630 0534 1631



MAIL
Send your payment and remittance slip to:
Moreton Bay City Council
PO Box 159
CABOOLTURE QLD 4510



*2471 500534163005341631

Payment assistance

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a
payment plan schedule or visit www.moretonbay.qld.gov.au/rates



Unitywater Bill 18 Ap...

PDF reader

WATER AND SEWERAGE
YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri
unitywater.com
ABN 89 791 717 472

Account number 1066928
Payment reference 0010 6692 81
Property 48 Willow St, ALBANY CREEK, QLD

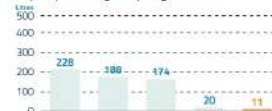
Bill number 7127125396
Billing period 18 Jan 2025 to 16 Apr 2025
89 days
Issue date 18 Apr 2025
Approximate date of next meter reading 11 Jul 2025

Your account activity

Your last bill	Payments / adjustments	Balance	New charges	Total due
\$294.96	-\$294.96	\$0.00	+\$263.87	\$263.87
				Due date 22 May 2025

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



My Account

With new features, managing your account online has never been easier.
Everything you need, right at your fingertips.
To find out more visit unitywater.com/myaccount

Easy ways to pay For other payment options - see over



BPAY®
Bill Code: 130393
Ref: 0010 6692 81
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
*Registered to BPAY Pty Ltd ABN 69 075 137 518



Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay

1/2

Your account details

1300 086 489
Account enquiries 8am-5pm Mon-Fri

Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UE1910763W	17 Jan 25	508	16 Apr 25	509	1	89	11.2
Total water usage					1	89	11.2
Total sewerage usage (waste and greywater) = 90% of water usage					0.90	89	10.1

Activity since last bill

Last bill		\$294.96
Payments / adjustments		
17 Feb 2025	CBA BPAY BPAY 15/02/2025	-\$294.96
Account balance		\$0.00

Water and Sewerage Charges

Lot 11 Plan RP201576 Installation ID 108958

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	18 Jan 25 to 16 Apr 25	0.0112	89	\$3.444	\$3.44
This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.					
Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	18 Jan 25 to 16 Apr 25	0.0112	89	\$0.760	\$0.76
Sewerage up to 740 L/day	18 Jan 25 to 16 Apr 25	0.0101	89	\$0.700	\$0.60
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	18 Jan 25 to 16 Apr 25	1	89	\$0.072	\$06.51
Sewerage Access	18 Jan 25 to 16 Apr 25	1	89	\$1.938	\$172.48
Water subtotal					\$90.71
Sewerage subtotal					\$173.16

New water and sewerage charges	\$263.87
Total Due	\$263.87

Important information

Payment assistance
If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details
Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners
If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments
Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts
Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency
For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

Interpretation services are available for people who are deaf, hearing impaired, or have difficulty understanding spoken or written English. Call 13 14 50 for more information.

Privacy policy
We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls
+61 7 5431 8333
unitywater.com
PO Box 953
Caboolture QLD 4510
1300 086 489

More payment options



Credit card by phone or online
To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0010 6692 81



Cheques by mail
Send this portion with your cheque payable to Unitywater, Locked Bag 3, Maroochydore BC QLD 4558



In person, by phone or online
Billpay Code: 4028
Ref: 0010 6692 81
Pay off any post, or go to a billpay agent



*4028 0010669281 00026387

Account number	1066928
Payment reference	0010 6692 81
Total due	\$263.87
Due date	22 May 2025