

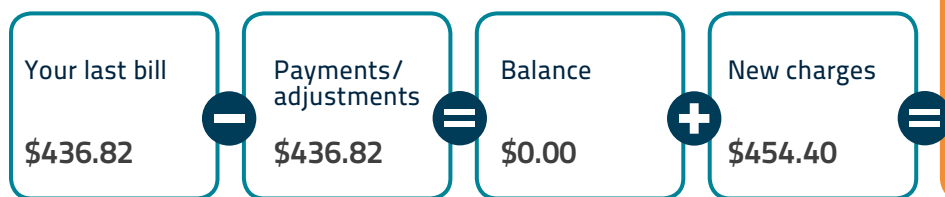
**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

**Account number** 99914808  
**Payment reference** 0999 1480 83  
**Property** 29 Rupert Cres, MORAYFIELD, QLD

**Bill number** 7126642610  
**Billing period** 28 Aug 2024  
94 days to 29 Nov 2024  
**Issue date** 6 Dec 2024  
**Approximate date of next meter reading** 4 Mar 2025

## Your account activity

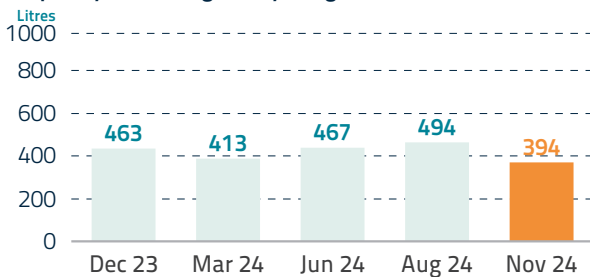


Direct debit is set up to pay the total due on the due date

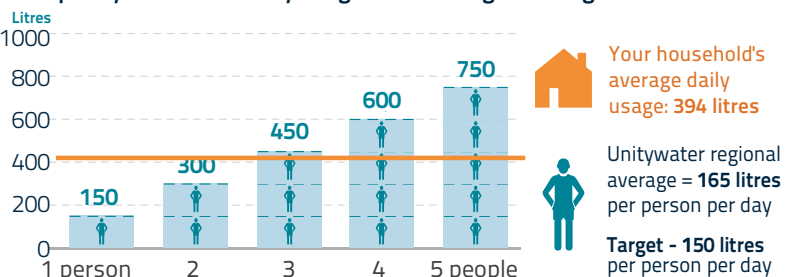
**Total due** **\$454.40**  
**Due date** **8 Jan 2025**

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

### Compare your average daily usage over time



### Compare your current daily usage with our regional target of 150 litres

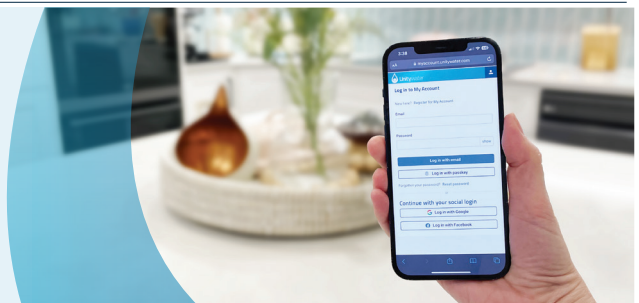


## My Account

With new features, managing your account online has never been easier.

Everything you need, right at your fingertips.

To find out more visit [unitywater.com/myaccount](https://unitywater.com/myaccount)



## Easy ways to pay

For other payment options - see over



**BPAY®**  
**Billers Code: 130393**  
**Ref: 0999 1480 83**  
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.  
Find out more at [bpay.com.au](https://bpay.com.au)  
© Registered to BPAY Pty Ltd ABN 69 079 137 518



**Direct Debit**  
Login to My Account at [unitywater.com](https://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

### SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.  
Find out more at [unitywater.com/smoothpay](https://unitywater.com/smoothpay)

## Your account details



1300 086 489  
Account enquiries

8am-5pm Mon-Fri

## Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT1813687W	27 Aug 24	809	29 Nov 24	846	37	94	393.6
Total water usage					37	94	393.6
Total sewerage usage (waste and greywater) = 90% of water usage					33.30	94	354.3

## Activity since last bill

Last bill	\$436.82
Payments / adjustments	
4 Oct 2024 Direct Debit Bank Variable	-\$436.82
Account balance	\$0.00

## Water and Sewerage Charges

Lot 712 Plan SP282275 Installation ID 223164315248

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	28 Aug 24 to 29 Nov 24	0.3936	94	\$3.444	\$127.43

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	28 Aug 24 to 29 Nov 24	0.3936	94	\$0.760	\$28.12
Sewerage up to 740 L/day	28 Aug 24 to 29 Nov 24	0.3543	94	\$0.760	\$25.31
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	28 Aug 24 to 29 Nov 24	1	94	\$0.972	\$91.37
Sewerage Access	28 Aug 24 to 29 Nov 24	1	94	\$1.938	\$182.17
Water subtotal					\$246.92
Sewerage subtotal					\$207.48

New water and sewerage charges \$454.40

Total Due = ① + ② \$454.40

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](https://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](https://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](https://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](https://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](https://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](https://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489

## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](https://unitywater.com). A credit card surcharge may apply.  
Ref: 0999 1480 83



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 0999 1480 83

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](https://postbillpay.com.au)



\*4028 0999148083 00045440

Account number 99914808

Payment reference 0999 1480 83

Total due \$454.40

Due date 8 Jan 2025

# Rate notice

**Customer Service Centres**

Caboolture - 2 Hasking Street, Caboolture  
Redcliffe - 1 Irene Street, Redcliffe  
Strathpine - 220 Gympie Road, Strathpine

**Postal Address**

PO BOX 159  
Caboolture QLD 4510

**Customer Service**

Ph: 1300 522 192

ABN: 92 967 232 136

[www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)

This information was prepared on **31 December 2024** for the period  
**01 January 2025 to 31 March 2025**

**Property number: 682099**

**Property location:**

29 Rupert Crescent  
MORAYFIELD QLD 4506

**Property description:** Lot 712 SP 282275

**Valuation:** \$275,000

**Rating category:** General Rate - Category R2 (Single  
Residential - Otherwise occupied)

**Rate notice summary**

Issue date: 13 January 2025

Your last bill	\$546.85
Payments / adjustments	\$-546.85
	=
Opening balance	\$0.00
	+
New rates and charges	\$546.85
	=
Total due	<b>\$546.85</b>
Due date	<b>13 February 2025</b>

**Direct Debit**

Thank you for choosing direct debit as your payment option.

Your scheduled amount will continue to be debited from your bank account as arranged.

To view your direct debit schedule or to make changes to your direct debit arrangement visit  
<http://www.mbrc.qld.gov.au/pay-your-rates>

Go paperless! Receive your rates and reminders via email



Easy



Convenient



Sustainable

A \$2.50 paper notice fee will apply to all quarterly rate notices\* received by post from 1 January 2025.  
\*Excludes property owners receiving a pension/self-funded retiree concession.



To register now scan the QR code or visit [moretonbay.qld.gov.au/eRates](http://moretonbay.qld.gov.au/eRates).

**Easy ways to pay****BPAY**

Biller code: 339457

Reference number: 50 0682 0990 0682 0993



\*2471 500682099006820993

**PHONE**

Call (07) 3480 6349 (Mastercard and Visa only)

Reference number: 50 0682 0990 0682 0993

**IN PERSON**

Pay at any of Council's Customer Service Centres  
Mon to Fri 8.30am – 5pm

**ONLINE**

Scan the QR code or visit  
[www.mbrc.qld.gov.au/pay-your-rates](http://www.mbrc.qld.gov.au/pay-your-rates)

Reference number: 50 0682 0990 0682 0993

**MAIL**

Send your payment and remittance slip to:  
Moreton Bay City Council  
PO Box 159  
CABOOLTURE QLD 4510

**Payment assistance**

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a payment plan schedule or visit [www.mbrc.qld.gov.au/rates](http://www.mbrc.qld.gov.au/rates)

## Activity since last bill

Last bill		\$546.85
Payment / adjustments		
11-Nov-2024	Payment Received Thank You	\$-546.85
13-Nov-2024	Dishonour Payment	\$546.85
25-Nov-2024	Payment Received Thank You	\$-546.85
Account balance		\$0.00 <b>A</b>

## New charges

Council rates and charges	
Description	Amount
General Rate - Category R2 (Single Residential - Otherwise occupied) (Minimum General Rate Applied)	\$376.50
City Infrastructure Charge (93.00 [Fixed Amount]) / 4 [Bills per year]	\$23.25
City Environment Charge (26.00 [Fixed Amount]) / 4 [Bills per year]	\$6.50
Garbage Charge - Residential (240L refuse / 240L recycling) (1 [Number of Domestic Bin Units] * 319.00 [Unit Rate]) / 4 [Bills per year]	\$79.75
Total Council rates and charges	\$486.00
State Government charges	
Description	Amount
Emergency Management Levy - Group 2A	\$60.85
Total State Government charges	\$60.85
Total new charges	\$546.85 <b>B</b>

**A** + **B** = Total due

Rebates are available for eligible pensioners and self-funded retirees who are the owner and occupier of this property. If you believe you are eligible and rebates are not shown above, please visit [www.mbrc.qld.gov.au/rates-rebates](http://www.mbrc.qld.gov.au/rates-rebates) or contact Council for further information including how to apply.

## Important information


**Interest**  
From 1 July 2024 to 30 June 2025 interest charges of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

**Rate Recovery Process**  
Where rates and charges remain outstanding after the due date, interest will be charged and a reminder notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will commence. Debt recovery action can include, but is not limited to, referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

**State Government Waste Levy**  
The State Government has paid an amount of \$16,545,227 in the 2024/25 Financial Year to Council to mitigate the impact of the Queensland Waste Levy on households.

**State Government Emergency Management Levy**  
This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Services Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

**Valuations**  
The valuation used for rating purposes is provided by the Department of Natural Resources. For further information about the valuation that has been applied to your property visit:  
[www.resources.qld.gov.au/land-property](http://www.resources.qld.gov.au/land-property)


**Translating and Interpreting Services**  
 If you require an interpreter, please call TIS National on 131450.

**National Relay Service**  
Help for people with hearing or speech difficulties. Contact Moreton Bay City Council through the National Relay Service (NRS). For more information, visit the NRS website to choose your preferred access point; or call the NRS Helpdesk on 1800 555 660 or text 0416 001 350 for assistance.

MBRC\_682099/E-1/S-2/I-2



### Payment remittance slip

Property Number:	682099
Property Location:	29 Rupert Crescent MORAYFIELD QLD 4506
Barcode:	 *2471 500682099006820993
Payment Amount:	\$546.85