

**Property Location:** 22  
30 FALSO PLACE  
DOOLANDELLA 4077

Customer reference number	10 1080 8242 0000 0
Bill number	1080 8242 32
Date issued	20/06/2025
<b>Total due</b>	<b>\$329.14</b>
<b>Current charges due date</b>	<b>26/07/2025</b>

**Your water usage**

Water usage (kL)	26
Days charged	85

**Average daily water usage (litres)**

Current period	306
Same period last year	618

**Account Summary** Period 17/03/2025 - 09/06/2025

**Your Last Account**

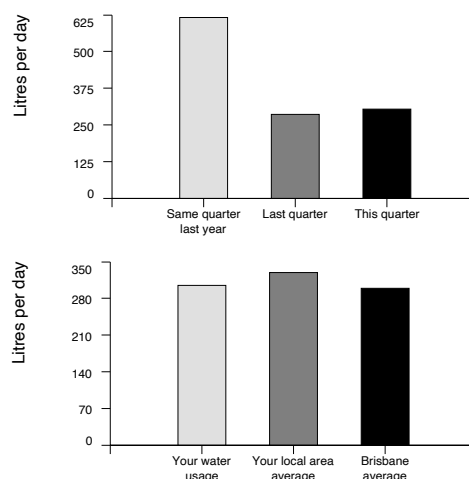
Amount Billed	\$382.83
Amount Paid	\$382.83CR

**Your Current Account**

Balance	\$0.00
Current Charges	\$329.14

<b>Total Due</b>	<b>\$329.14</b>
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*If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.*



**NEED HELP UNDERSTANDING YOUR BILL?**  
**GET THE FULL BREAKDOWN HERE**



**Payment options**



**Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)



**Telephone and internet banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
**BPAY View®** View and pay this bill using internet banking.  
More info: [www.bpay.com.au](http://www.bpay.com.au)  
® Registered to BPAY Pty Ltd ABN 69 079 137 518



**Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a surcharge.  
We accept Mastercard or Visa credit cards.



**By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa card.



**Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



**In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

Amount paid

Date paid

Receipt number

**YOUR CHARGES for 17/03/2025 - 09/06/2025 (85 days)****Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ABG2401400	17/03/2025	70		
	10/06/2025	96	26kL	

**Water Usage****State bulk water price**

State Bulk Water Charge 2024/25	26kL @ \$3.444000/kL	\$89.54
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**Urban Utilities distributor-retailer price**

Tier 1 usage 2024/25	26kL @ \$0.915000/kL	\$23.79
<b>Subtotal</b>		<b>\$113.33</b>

**Water Services****Urban Utilities water service charge**

Water service charge 2024/25	85 days	\$57.12
<b>Subtotal</b>		<b>\$57.12</b>

**Sewerage Services****Urban Utilities sewerage service charge**

Sewerage service charge 2024/25	85 days	\$158.69
<b>Subtotal</b>		<b>\$158.69</b>

<b>Water usage</b>	<b>\$113.33</b>
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<b>Water services</b>	<b>\$57.12</b>
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<b>Sewerage services</b>	<b>\$158.69</b>
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<b>Your total charges 17/03/2025 - 09/06/2025</b>	<b>\$329.14</b>
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Customer ref. no.	10 1080 8242 0000 0
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22  
30 FALSE PLACE  
DOOLANDELLA 4077



**Your usage was 26 kilolitres.**

**That's an average of 306 litres per day.**

**MEET THE LEGENDS  
WORKING 24/7 TO  
KEEP THE WATER  
RUNNING AND  
TOILETS FLUSHING  
ACROSS SEQ**

*Scan to read  
their stories*

**INTERPRETER SERVICE 13 14 50**

当您需索口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오.

Quando necesitas un intérprete llame al 13 14 50

© Urban Utilities 2025

Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.

**Water and Sewerage Account**

Billers Code: 112144  
Ref: 10 1080 8242 0000 0



BPAY® this payment via Internet or phone banking.

BPAY View® - View and pay this bill using internet banking.

To use the QR code, use the reader within your mobile banking app.

More info: www.bpay.com.au



\*4001 101080824200000



**Commonwealth Bank**  
Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD

**Credit**

Current charges due date

26/07/2025

For Credit **Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101080824200000

Teller Stamp  
& Initials

Total Due

\$

329.14

+757+



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL  
Property Location 22/30 FALSO PL DOOLANDELLA  
Issue Date 10 Jul 2025

Bill number  
5000 1048 8171 251

Bill number including donation  
5800 1048 8171 251

Enquiries  
(07) 3403 8888  
24 hours 7 days

Account Period  
1 Jul 2025 - 30 Sep 2025

Donate to the Lord Mayor's Charitable Trust to help those in need

You can make a \$15 donation to the Lord Mayor's Charitable Trust to support Brisbane's grass-roots charities.

Donations are tax deductible and can be made through your preferred rates payment method. A separate receipt will be issued by Council.

For more about the work of the Trust visit [lmct.org.au](http://lmct.org.au)

Council is fundraising for the Lord Mayor's Charitable Trust, a registered charity under the Collections Act 1966.



LORD MAYOR'S CHARITABLE TRUST

The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date.  
Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Payment assistance - If you would like to arrange a payment extension or a payment plan please contact Council on (07) 3403 8888.

Nett Amount Payable

\$548.80

Due Date

11 Aug 2025

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	485.92
State Government Charges	62.90
Gross Amount	548.82
Discount and/or Rounding (where applicable)	0.02 CR
Nett Amount Payable	548.80
Optional Lord Mayor's Charitable Trust donation received by the Due Date	563.80

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.

Including Lord Mayor's Charitable Trust \$15 donation



\*439 580010488171251



Biller Code: 319186  
Ref: 5800 0000 5706 258  
Amt: \$563.80 by 11 Aug 2025

Excluding Lord Mayor's Charitable Trust \$15 donation



\*439 500010488171251



Biller Code: 78550  
Ref: 5000 0000 5706 258  
Amt: \$548.80 by 11 Aug 2025

Pay using your smartphone



BLUNDER ROAD CUSTODY TRUST

Due Date

11 Aug 2025

50

Gross Amount

\$548.82

Nett Amount

\$548.80

<0000054880> <004440> <500010488171251> >

## Rating and rebate information

As a ratepayer, it is your responsibility to ensure that the charges and rating category are correct and matches your property's predominant use.

**Rating information and Category** - general rates are calculated based on the land valuation issued by the Queensland Government and the rating category of the property. Please refer to the rating category statement or visit [brisbane.qld.gov.au/rating-categories](http://brisbane.qld.gov.au/rating-categories) for more information.

**Change your contact details** - It is important you advise Council of changes to your phone number, postal and email addresses by phone on 07 3403 8888 or visit [brisbane.qld.gov.au/change-rates-contact-details](http://brisbane.qld.gov.au/change-rates-contact-details) to notify us online.

**Rebates** - Council offers a range of rates rebates, including pensioner, not for profit and owner occupier. Phone 07 3403 8888 or visit [brisbane.qld.gov.au/rates-rebates](http://brisbane.qld.gov.au/rates-rebates) for more information.

**Interest** - Compounding interest of 12.12% per annum will accrue daily on any amount owing immediately after the due date.

## Payment options



### Online

To pay online go to [brisbane.qld.gov.au/pay-rates](http://brisbane.qld.gov.au/pay-rates) Payment is accepted by American Express, MasterCard or Visa credit card\*. Minimum payment \$10.



### Direct Debit

Pay a nominated amount by Direct Debit transfer from your cheque or savings account. To apply please visit [brisbane.qld.gov.au/pay-rates](http://brisbane.qld.gov.au/pay-rates) and complete the online form.



### By Mobile

Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*) Payment is accepted by American Express, MasterCard or Visa credit card\*. Minimum payment \$10.



### Mail

**Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.**

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council  
GPO Box 1434  
BRISBANE QLD 4001**



### Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [bpay.com.au](http://bpay.com.au) Minimum payment \$10.

®Registered to BPAY Pty Ltd ABN 69 079 137 518

### BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



### Instore

Pay in-store at Australia Post  
Billpay Code: \*439



### Phone Pay

Call 1300 309 311 to pay by American Express, MasterCard or Visa credit card\*. Minimum payment \$10.



### Brisbane City Council Customer Centre

Pay at any Customer Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card\*. Minimum payment \$10.

\* For credit and debit cards a surcharge may apply at time of payment. Details can be found at [brisbane.qld.gov.au/about-council/rates-and-payments](http://brisbane.qld.gov.au/about-council/rates-and-payments)

## Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

### English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

### Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

### Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

### Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部（TIS），請他們給您轉接（07）3403 8888 到布里斯本（Brisbane）市政廳。

Property Details

Owner

Property Location 22/30 FALSE PL  
DOOLANDELLA

Real Property Description L.22 SP.290560 PAR OXLEY 155/4862

Valuation effective from	1 Jul 2023	\$41,444
	1 Jul 2024	\$41,444
	1 Jul 2025	\$49,414
Average Rateable Valuation (A R V)		\$44,101

Account Details

Account Number 5000 0000 5706 258

Opening Balance

Closing Balance Of Last Bill	506.71	
Payment Received - 07-May-2025	506.70	CR
Discount/Rounding Allowed	0.01	CR

Total 0.00

Period: 1 Jul 2025 - 30 Sep 2025

Brisbane City Council Rates & Charges

General Rates - Category 14 (Annually 0.323 Cents In The A R V \$)	
@ Parity Factor (P/F) 1.000000	328.37
Waste Utility Charge - 1 Charge(S) @ \$128.24 Qtr	128.24
Bushland Preservation Levy Category 14 (Annual 0.0119 Cents In The A R V \$) @ P/F 1.000000	12.07
Environmental Mgt Compliance Levy Category 14 (Annual 0.017 Cents In The A R V \$) @ P/F 1.000000	17.24

Total 485.92

State Government Charges

Emergency Management Levy - Group 2	62.90
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Total 62.90

Other Information

Your rating category statement can be found by visiting our website at [brisbane.qld.gov.au](https://brisbane.qld.gov.au) and entering 'how rates are calculated'. The category statement will provide information about each rating category.

The Queensland Government waste levy for general waste is now \$125 per tonne. Council has received a payment of \$36,822,816 for the 2025-26 financial year from the Queensland Government to mitigate impacts from the Waste Levy on households. This payment is only around 70% of the amount required to be paid by Council to the Queensland Government as a levy for household waste to landfill. The Waste Utility Charge covers costs associated with managing waste in Brisbane, including the gap between the Queensland Government levy charged to Council and the 70% rebate received by Council.