

Rate Notice

April - June 2025

Logan City Council ABN 21 627 796 435



D-041

Assessment number 93769540

Billing period 01 Apr 2025 - 30 Jun 2025

Issue date 14 Apr 2025

Due date 16 May 2025

Amount due \$453.63

Interest of 12.35% pa compounding daily is charged on overdue rates and charges.

Property location	Lot on plan	Rating category	Rateable valuation
27 Bushlark Street, CRESTMEAD QLD 4132	Lot 118 RP 139831	Residential 2	\$286,666

Access the rates portal!

Log in to the portal to view your balance, payment history, and past rate notices. Please visit the link or scan the QR code below.

Having trouble paying your rates?

If you are experiencing financial hardship, please visit the link or scan the QR code below.



logan.qld.gov.au/rates

Summary of charges

Payments received after 31 March 2025 may not be included below.

Credit balance as of 2 April 2025	\$	500.00 CR
Council rates and charges	\$	581.55
State government charges	\$	60.85
Water and wastewater (sewerage) charges This total consists of services and usage charges, refer to page 3	\$	311.23
Amount payable if paid by 16 May 2025	\$	453.63

See over the page for a breakdown and more payment options

This notice is registered to receive rates electronically. A printed version will not be posted.

Payment online	Payment by Bpay	Payment by phone	Payment at Australia Post
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Use your credit or debit card to pay 24 hours, 7 days per week
Ref No:9376 9540
logan.qld.gov.au/online-payment

Biller Code: 17392
Ref: 5 9376 9540

Telephone & Internet Banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

Biller Code: 17392
Ref: 5 9376 9540

Phone **1300 276 468** or from overseas **+61 1300 276 468**

*0459 93769540

Minimum payment \$50.00 unless the amount shown on the current rate notice is less.

* Credit Card payments may incur a 0.34% surcharge.

Breakdown of April to June 2025 rates and charges	Amount	Total
Council rates and charges		
General Rate - Residential 2	\$ 358.44	
Garbage Charge – Residential Waste & Recycling	\$ 86.00	
Environmental Charge	\$ 25.35	
Community Services Charge	\$ 111.35	
Volunteer Fire Brigade Separate Charge	\$ 0.41	\$ 581.55
State government charges		
State Emergency Levy Group 2	\$ 60.85	\$ 60.85
Water and wastewater (sewerage) charges		
Water Service Charge - Res	\$ 79.36	
Wastewater (Sewerage) Charge	\$ 187.00	
Water Usage	\$ 44.87	\$ 311.23
Total rates and charges for April to June 2025		\$ 953.63

To help reduce the impact of the Waste Levy on households, the Queensland Government will provide an amount of **\$12,381,830** to Council in the 2024/2025 financial year. This is about 85 percent of the Levy that Council needs to pay the Queensland Government for household waste disposed to landfill.

Council contact details

Logan City Council Administration Centre and Customer Service Centres

150 Wembley Rd, Logan Central

Postal Address:

PO Box 3226, Logan City DC Qld 4114

Open: 8am–5pm Monday to Friday (AEST)

Website: logan.qld.gov.au

Email: council@logan.qld.gov.au

Rates enquiries: **07 3412 5230**

Beenleigh Customer Service

105 George St, Beenleigh

(Cnr of George St and City Rd)

Open: 8am–4.45pm Monday to Friday (AEST)

Jimboomba Customer Service

18–22 Honora St, Jimboomba

Open: 8am–4.45pm Monday to Friday (AEST)

Council offices are closed on public holidays

Other ways to pay your rates

AusPost app

Download the Australia Post app available on the App Store or Google Play. Use the app to pay your rates.



Direct debit

To arrange automatic payment from your bank account, visit logan.qld.gov.au/rates/payment-options. Your application must be received at least seven days before the next due date. NOTE: Direct Debit can not be set up on a credit card account.



In person

Logan City Council Administration Centre or Customer Service Centres

cash; cheque; money order; debit card; credit card



By mail

Make your cheque or money order payable to Logan City Council and post it with details of your property address and rates assessment number to the postal address on this page.

Water and Wastewater Account Information



Distribution and retail charges for the period **01/04/2025 to 30/06/2025** have been totalled and are detailed below

Property location	Lot on plan
27 Bushlark Street, CRESTMEAD QLD 4132	Lot 118 RP 139831

Local Government Distribution and Retail Charges

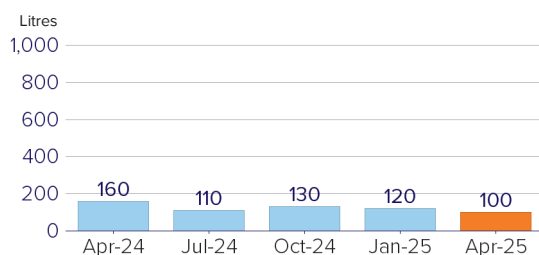
Water Service Charge - Res - amount charged to maintain the water network	\$	79.36
Wastewater (Sewerage) Charge - amount charged to maintain the wastewater network	\$	187.00
Water Usage	\$	44.87
	\$	311.23

Meter No.	Previous read date	Previous meter reading	Current read date	Current meter reading	Usage	No. of days	Avg. daily usage (kL)
20V002647	20 Nov 2024	301	03 Mar 2025	311	10	103	0.097
Council Water Usage Charge			10.00 @ 1.0428 per kl			\$	10.42
State Govt Bulk Water Charge			10.00 @ 3.4440 per kl			\$	34.45
						\$	44.87

Water usage detail (PLEASE NOTE: Meters that have zero usage during the period are not shown)

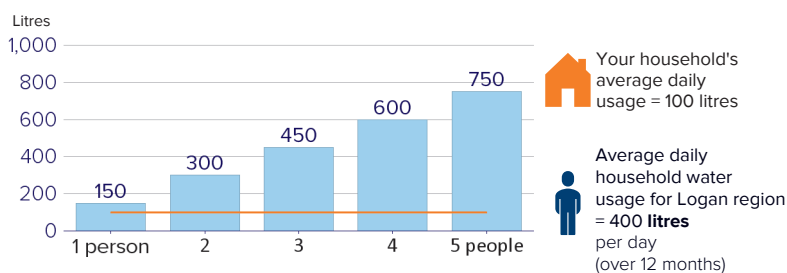
Your water usage comparison

Compare your average daily usage over time



1 kilolitre = 1,000 litres

Compare your current daily usage with others in the Logan region



Please refer to the RTA for advice on the charges that can be passed on to tenants. Visit: rta.qld.gov.au and search for 'Water charging fact sheet'.

You are using less water than the average Logan household, give yourself a pat on the back you're doing a great job! Check out our water saving tips on the next page to see how small changes can make a big difference.

How you can save water

If you're using more than the average household, try these waterwise tips.

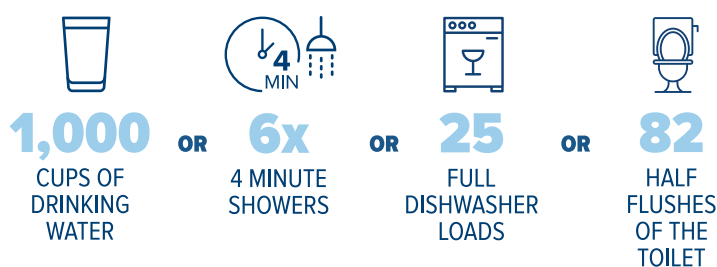
With small changes in your habits, you'll save money and we'll all save water.

 Have shorter showers. Save 9 litres a min.	 Run the dishwasher only when full. Save 1,000s of litres a year.
 Fix a dripping tap. Save 50 litres a day.	 Turn off the tap when brushing your teeth. Save 5 litres a min.
 Use the half flush button on the toilet. Save 30 litres a day.	 Run the washing machine only with full loads. Save 1,000s of litres a year.
 Sweep your driveway rather than hose it down. Save 11 litres a min.	 Use a pressure cleaner to clean your car instead of a hose. Save 8 litres a min.
 Use a pool cover. Save 36,000 litres a year.	 Install a rainwater tank. Save 1000s of litres a year.

For more information visit:
logan.qld.gov.au/waterwise

Do you know what \$1 of water usage charges buys you?

Because we use water for so many things in our households, it can be hard sometimes to see exactly what our water bill buys us. You might be surprised to learn just how much water you get for around \$1, here are a few examples:



How to check for concealed water leaks

It's easy to check for concealed water leaks, and if your pipes are leaking you may be eligible for a reimbursement on your water usage costs.

We repair water leaks from the water supply system to (and including) your water meter. You are responsible for repairs from your water meter to your property.

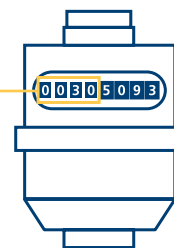
For more information visit:
logan.qld.gov.au/waterleaks

How to read your water meter

Locate your meter and read the **BLACK NUMBERS ONLY** as per the images shown.

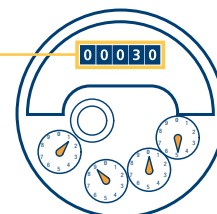
If your meter is this type, the reading would be

0030
kilolitres



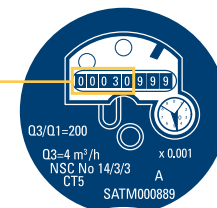
If your meter is this type, the reading would be

0030
kilolitres



If your meter is this type, the reading would be

0030
kilolitres



Please make sure your water meter can be easily accessed by meter readers at all times.



Struggling to take a 4 minute shower?

Drop into your local library or nearest customer service centre to pick up a 4 minute shower timer. It's our gift to you to say thanks for working with us to better manage our precious water resources.

Don't rush to flush

Disposing the wrong items down toilets, sinks and wastewater pipes can result in homeowners incurring expensive plumbing bills to unblock wastewater pipes on their property.

Correct disposal also reduces unnecessary damage to our wastewater network and the environment.



Only flush toilet paper, pee and poo.
(No wet wipes, tissues or paper towels).



Only water should go down the sink.
(No cooking oil, grease or food scraps).



Take paint, fuel, engine oil and chemicals to Council's Waste and Recycling facility.
(Don't tip onto your grass).

For more information visit:
logan.qld.gov.au/dontrushtoflush