

Rate notice

Customer Service Centres
Caboolture - 2 Hasking Street, Caboolture
Redcliffe - 1 Irene Street, Redcliffe
Strathpine - 220 Gympie Road, Strathpine

Postal Address
PO BOX 159
Caboolture QLD 4510

Customer Service
Ph: 1300 522 192

ABN: 92 967 232 136
www.moretonbay.qld.gov.au



This information was prepared on **31 March 2025** for the period
01 April 2025 to 30 June 2025

Property number: 485077

Property location:
50 Kooyalee Street
DECEPTION BAY QLD 4508

Property description: Lot 16 SP 185088

Valuation: \$340,000

Rating category: General Rate - Category R1 (Single
Residential - Owner occupied)

Rate notice summary

Issue date: 10 April 2025

Your last bill	\$340.68
Payments / adjustments	\$-340.68
	=
Opening balance	\$0.00
	+
New rates and charges	\$379.64
	=
Total due	\$379.64
Due date	12 May 2025

Direct Debit

Thank you for choosing direct debit as your payment option.

Your scheduled amount will continue to be debited from your bank account as arranged.

To view your direct debit schedule or to make changes to your direct debit arrangement visit
<http://www.mbrc.qld.gov.au/pay-your-rates>

Go paperless! Receive your rates and reminders via email



Easy



Convenient



Sustainable

A \$2.50 paper notice fee will apply to all quarterly rate notices* received by post from 1 January 2025.
*Excludes property owners receiving a pension/self-funded retiree concession.



To register now scan the QR code or visit moretonbay.qld.gov.au/eRates.

Easy ways to pay



BPAY
Biller code: 339457
Reference number: 50 0485 0770 0485 0773



PHONE
Call (07) 3480 6349 (Mastercard and Visa only)
Reference number: 50 0485 0770 0485 0773



IN PERSON
Pay at any of Council's Customer Service Centres
Mon to Fri 8.30am – 5pm



ONLINE
Scan the QR code or visit
www.moretonbay.qld.gov.au/pay-your-rates
Reference number: 50 0485 0770 0485 0773



MAIL
Send your payment and remittance slip to:
Moreton Bay City Council
PO Box 159
CABOOLTURE QLD 4510



*2471 500485077004850773

Payment assistance

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a payment plan schedule or visit www.moretonbay.qld.gov.au/rates

Activity since last bill

Last bill	\$340.68
Payment / adjustments	
13-Feb-2025 Payment Received Thank You	\$-340.68
Account balance	\$0.00 A

New charges

Council rates and charges

Description	Amount
General Rate - Category R1 (Single Residential - Owner occupied) (Minimum General Rate Applied)	\$301.25
City Environment Charge (26.00 [Fixed Amount]) / 4 [Bills per year]	\$6.50
City Infrastructure Charge (93.00 [Fixed Amount]) / 4 [Bills per year]	\$23.25
Garden Organics Bin Charge - Residential (240L) (Charge period 1 April 2025 to 30 June 2025)	\$16.75
Garbage Charge - Residential (140L refuse / 240L recycling) (1 [Number of Domestic Bin Units] * 294.00 [Unit Rate]) / 4 [Bills per year]	\$73.50
Garden Organics Bin Charge - Residential (240L) (Charge period 2 December 2024 to 31 March 2025)	\$22.21
Council Pensioner Rebate (receiving maximum rate of pension)	\$-62.50
Total Council rates and charges	\$380.96

State Government charges

Description	Amount
Emergency Management Levy - Group 2A	\$60.85
State Pensioner Rebate	\$-50.00
State Emergency Management Levy Rebate	\$-12.17
Total State Government charges	\$-1.32

Total new charges **\$379.64** **B**

A + **B** = Total due

Important information

Interest

From 1 July 2024 to 30 June 2025 interest charges of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Rate Recovery Process

Where rates and charges remain outstanding after the due date, interest will be charged and a reminder notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will commence. Debt recovery action can include, but is not limited to, referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

State Government Waste Levy

The State Government has paid an amount of \$16,545,227 in the 2024/25 Financial Year to Council to mitigate the impact of the Queensland Waste Levy on households.

State Government Emergency Management Levy

This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Services Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

Valuations

The valuation used for rating purposes is provided by the Department of Natural Resources. For further information about the valuation that has been applied to your property visit:
www.resources.qld.gov.au/land-property

Rebates

Rebates may be available to eligible pensioners and self funded retirees. Please visit
www.moretonbay.qld.gov.au or contact Council for more information.

Translating and Interpreting Services



TRANSLATING
AND
INTERPRETING
SERVICE

If you require an interpreter, please call TIS National on 131450.



Help for people with hearing or speech difficulties. Contact Moreton Bay City Council through the National Relay Service (NRS). For more information, visit the NRS website to choose your preferred access point; or call the NRS Helpdesk on 1800 555 660 or text 0416 001 350 for assistance.

Payment remittance slip

Please send this remittance slip with your cheque/money order payable to:

Moreton Bay City Council
PO Box 159
CABOOLTURE QLD 4510

Property Number: 485077
Property Location: 50 Kooyalee Street DECEPTION BAY QLD 4508

Barcode:



*2471 500485077004850773

Payment Amount: \$379.64

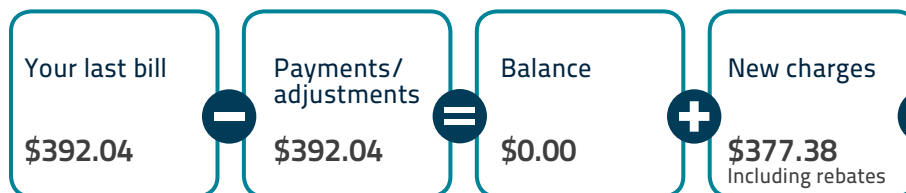
1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number	99691606
Payment reference	0996 9160 60
Property	50 Kooyalee St, DECEPTION BAY, QLD

Bill number	7127028982
Billing period	11 Dec 2024 98 days to 18 Mar 2025
Issue date	19 Mar 2025
Approximate date of next meter reading	10 Jun 2025

Your account activity



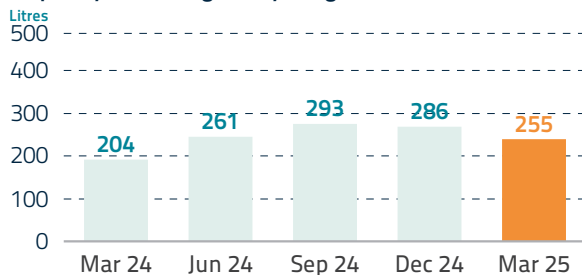
Direct debit is set up to pay the
total due on the due date

Total due **\$377.38**

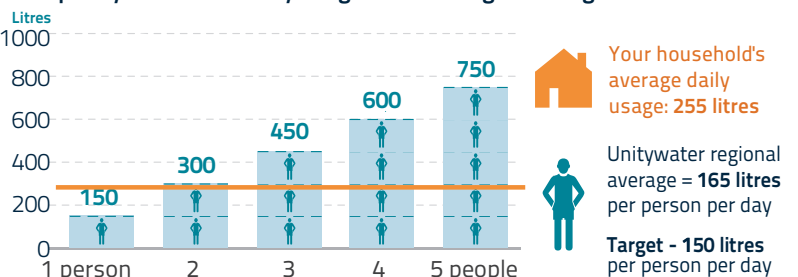
Due date **22 Apr 2025**

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres

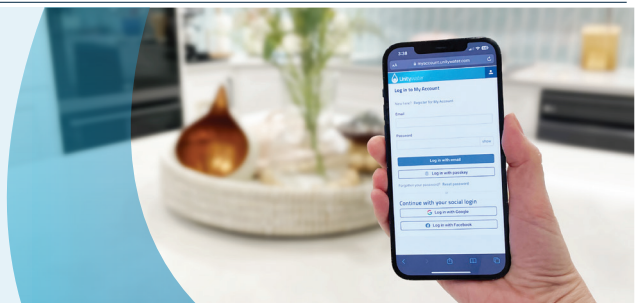


My Account

With new features, managing your account online
has never been easier.

Everything you need, right at your fingertips.

To find out more visit unitywater.com/myaccount



Easy ways to pay

For other payment options - see over



BPAY®

Bill Code: 130393

Ref: 0996 9160 60

Contact your bank or financial institution
to pay from your cheque, savings, debit,
credit card or transaction account.

Find out more at bpay.com.au

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Direct Debit

Login to My Account at
unitywater.com to set up
automatic payments from your
bank account or credit card or
call us for assistance.

SmoothPay

Smooth out your bill payments across
the year with regular fortnightly or
monthly payments, interest free.

Find out more at
unitywater.com/smoothpay

Your account details



1300 086 489

Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT2305057W	10 Dec 24	86	18 Mar 25	111	25	98	255.1
Total water usage					25	98	255.1
Total sewerage usage (waste and greywater) = 90% of water usage					22.50	98	229.6

Activity since last bill

Last bill	\$392.04
Payments / adjustments	
14 Jan 2025 Direct Debit Bank Variable	-\$392.04
Account balance	\$0.00

Water and Sewerage Charges

Lot 16 Plan SP185088 Installation ID 79988

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	11 Dec 24 to 18 Mar 25	0.2551	98	\$3.444	\$86.10

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	11 Dec 24 to 18 Mar 25	0.2551	98	\$0.760	\$19.00
Sewerage up to 740 L/day	11 Dec 24 to 18 Mar 25	0.2296	98	\$0.760	\$17.10
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	11 Dec 24 to 18 Mar 25	1	98	\$0.972	\$95.26
Sewerage Access	11 Dec 24 to 18 Mar 25	1	98	\$1.938	\$189.92
Water subtotal					\$200.36
Sewerage subtotal					\$207.02

New water and sewerage charges \$407.38

Rebates		
Pensioner Rebate	01 Jan 25 to 31 Mar 25	-\$30.00

Total Rebates -\$30.00

Total Due = ① + ② - ③ \$377.38

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply. Ref: 0996 9160 60



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0996 9160 60

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0996916060 00037738

Account number 99691606

Payment reference 0996 9160 60

Total due \$377.38

Due date 22 Apr 2025



Get more from **My Account**



We've streamlined My Account, making it faster and simpler to register, log in and manage your Unitywater account online.

For ease, you can now ...



Manage your account

Check your balance, contact details, due date and pay your bill online



Easy to register

Register using an email or Google account, your account name, postcode and payment reference number



Faster and more secure

Enable a trusted mobile device or passkey to log in faster, with added security



Set and forget

Set up direct debit payments



All in one place

View multiple properties owned by the same customer, in a single My Account profile

Everything you need,
right at your finger tips

Register today.

Visit unitywater.com/myaccount