

**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	1118215
Payment reference	0011 1821 51
Property	196 Duffield Rd, CLONTARF, QLD

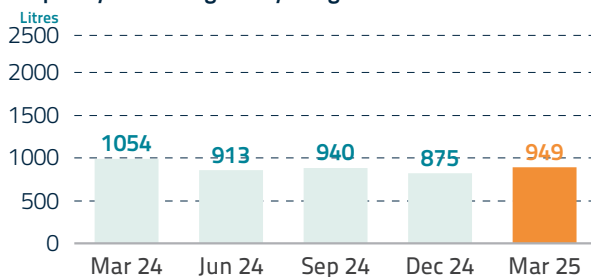
Bill number	7127037380
Billing period	10 Dec 2024 99 days to 18 Mar 2025
Issue date	20 Mar 2025
Approximate date of next meter reading	11 Jun 2025

## Your account activity

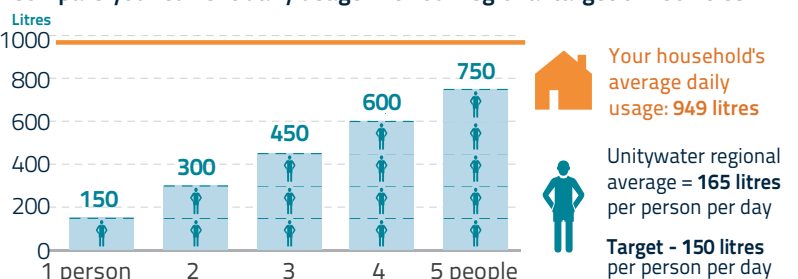
Your last bill <b>\$690.34</b>	<b>-</b>	Payments/ adjustments <b>\$690.34</b>	<b>=</b>	Balance <b>\$0.00</b>	<b>+</b>	New charges <b>\$748.51</b>	<b>=</b>	Total due <b>\$748.51</b>
								Due date <b>22 Apr 2025</b>

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

### Compare your average daily usage over time



### Compare your current daily usage with our regional target of 150 litres

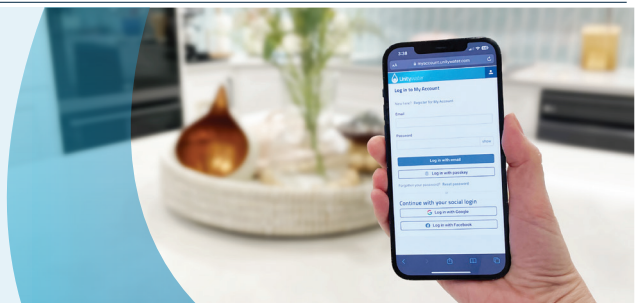


## My Account

With new features, managing your account online has never been easier.

Everything you need, right at your fingertips.

To find out more visit [unitywater.com/myaccount](https://unitywater.com/myaccount)



## Easy ways to pay

For other payment options - see over



**BPAY®**

**Bill Code: 130393**

**Ref: 0011 1821 51**

Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

Find out more at [bpay.com.au](https://bpay.com.au)

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**Direct Debit**

Login to My Account at [unitywater.com](https://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

**SmoothPay**

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.

Find out more at [unitywater.com/smoothpay](https://unitywater.com/smoothpay)

## Your account details



1300 086 489  
Account enquiries

8am-5pm Mon-Fri

## Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
08W034866	9 Dec 24	1940	18 Mar 25	2034	94	99	949.5
Total water usage					94	99	949.5
Total sewerage usage (waste and greywater) = 90% of water usage					73.26	99	740.0

## Activity since last bill

Last bill	\$690.34
Payments / adjustments	
16 Jan 2025 BPoint Payment MyAccount	-\$690.34
Account balance	\$0.00

## Water and Sewerage Charges

Lot 25 Plan RP116560 Installation ID 185580

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	10 Dec 24 to 18 Mar 25	0.9495	99	\$3.444	\$323.74

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	10 Dec 24 to 18 Mar 25	0.8220	99	\$0.760	\$61.85
Water over 822 L/day	10 Dec 24 to 18 Mar 25	0.1275	99	\$1.517	\$19.15
Sewerage up to 740 L/day	10 Dec 24 to 18 Mar 25	0.7400	99	\$0.760	\$55.68
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	10 Dec 24 to 18 Mar 25	1	99	\$0.972	\$96.23
Sewerage Access	10 Dec 24 to 18 Mar 25	1	99	\$1.938	\$191.86
Water subtotal					\$500.97
Sewerage subtotal					\$247.54

New water and sewerage charges \$748.51

Total Due = ① + ② \$748.51

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](https://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](https://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](https://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](https://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](https://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](https://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489

## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](https://unitywater.com). A credit card surcharge may apply.  
Ref: 0011 1821 51



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 0011 1821 51

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](https://postbillpay.com.au)



\*4028 0011182151 00074851

Account number 1118215

Payment reference 0011 1821 51

Total due \$748.51

Due date 22 Apr 2025

# Rate notice

**Customer Service Centres**  
Caboolture - 2 Hasking Street, Caboolture  
Redcliffe - 1 Irene Street, Redcliffe  
Strathpine - 220 Gympie Road, Strathpine

**Postal Address**  
PO BOX 159  
Caboolture QLD 4510

**Customer Service**  
Ph: 1300 522 192

**ABN:** 92 967 232 136  
[www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)

This information was prepared on **31 March 2025** for the period  
**01 April 2025 to 30 June 2025**

**Property number: 588538**

**Property location:**  
196 Duffield Road  
CLONTARF QLD 4019

**Property description:** Lot 25 RP 116560

**Valuation:** \$390,000

**Rating category:** General Rate - Category R2 (Single  
Residential - Otherwise occupied)

## Rate notice summary

Issue date: 10 April 2025

Your last bill	\$550.50
Payments / adjustments	\$-550.50
	=
Opening balance	\$0.00
	+
New rates and charges	\$589.46
	=
<b>Total due</b>	<b>\$589.46</b>
<b>Due date</b>	<b>12 May 2025</b>

If you have established a flexible payment plan, your scheduled amount will continue to be debited as arranged.

To view or change an existing flexible payment plan, or to set up a new plan, please visit [payble.moretonbay.qld.gov.au](http://payble.moretonbay.qld.gov.au)

Go paperless! Receive your rates and reminders via email



Easy



Convenient



Sustainable

A \$2.50 paper notice fee will apply to all quarterly rate notices\* received by post from 1 January 2025.  
\*Excludes property owners receiving a pension/self-funded retiree concession.



To register now scan the QR code or visit [moretonbay.qld.gov.au/eRates](http://moretonbay.qld.gov.au/eRates).

## Easy ways to pay



**BPAY**  
Biller code: 339457  
Reference number: 50 0588 5380 0588 5387



\*2471 500588538005885387



**PHONE**  
Call (07) 3480 6349 (Mastercard and Visa only)  
Reference number: 50 0588 5380 0588 5387



**IN PERSON**  
Pay at any of Council's Customer Service Centres  
Mon to Fri 8.30am – 5pm



**ONLINE**  
Scan the QR code or visit  
[www.moretonbay.qld.gov.au/pay-your-rates](http://www.moretonbay.qld.gov.au/pay-your-rates)  
Reference number: 50 0588 5380 0588 5387



**MAIL**  
Send your payment and remittance slip to:  
Moreton Bay City Council  
PO Box 159  
CABOOLTURE QLD 4510

## Payment assistance

If you are having difficulty paying, please call Council as soon as possible so we can assist you in setting up a payment plan schedule or visit [www.moretonbay.qld.gov.au/rates](http://www.moretonbay.qld.gov.au/rates)

## Activity since last bill

Last bill	\$550.50
Payment / adjustments	
11-Feb-2025      Payment Received Thank You	\$-550.50
Account balance	\$0.00 <b>A</b>

## New charges

Council rates and charges	
Description	Amount
General Rate - Category R2 (Single Residential - Otherwise occupied) (390,000 [Property Valuation] * 0.003899 [Unit Rate]) / 4 [Bills per year]	\$380.15
City Environment Charge (26.00 [Fixed Amount]) / 4 [Bills per year]	\$6.50
City Infrastructure Charge (93.00 [Fixed Amount]) / 4 [Bills per year]	\$23.25
Garden Organics Bin Charge - Residential (240L) (Charge period 1 April 2025 to 30 June 2025)	\$16.75
Garbage Charge - Residential (240L refuse / 240L recycling) (1 [Number of Domestic Bin Units] * 319.00 [Unit Rate]) / 4 [Bills per year]	\$79.75
Garden Organics Bin Charge - Residential (240L) (Charge period 2 December 2024 to 31 March 2025)	\$22.21
<b>Total Council rates and charges</b>	<b>\$528.61</b>
State Government charges	
Description	Amount
Emergency Management Levy - Group 2A	\$60.85
<b>Total State Government charges</b>	<b>\$60.85</b>
<b>Total new charges</b>	<b>\$589.46 <b>B</b></b>

**A** + **B** = Total due

## Important information

### Interest

From 1 July 2024 to 30 June 2025 interest charges of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Rate Recovery Process

Where rates and charges remain outstanding after the due date, interest will be charged and a reminder notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will commence.

Debt recovery action can include, but is not limited to, referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

### State Government Waste Levy

The State Government has paid an amount of \$16,545,227 in the 2024/25 Financial Year to Council to mitigate the impact of the Queensland Waste Levy on households.

### State Government Emergency Management Levy

This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Services Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

### Valuations

The valuation used for rating purposes is provided by the Department of Natural Resources. For further information about the valuation that has been applied to your property visit:

[www.resources.qld.gov.au/land-property](http://www.resources.qld.gov.au/land-property)

### Rebates

Rebates may be available to eligible pensioners and self funded retirees. Please visit

[www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au) or contact Council for more information.

### Translating and Interpreting Services



If you require an interpreter, please call TIS National on 131450.



Help for people with hearing or speech difficulties. Contact Moreton Bay City Council through the National Relay Service (NRS). For more information, visit the NRS website to choose your preferred access point; or call the NRS Helpdesk on 1800 555 660 or text 0416 001 350 for assistance.

## Payment remittance slip

Please send this remittance slip with your cheque/money order payable to:

Moreton Bay City Council  
PO Box 159  
CABOOLTURE QLD 4510

Property Number:	588538
Property Location:	196 Duffield Road CLONTARF QLD 4019
Barcode:	 *2471 500588538005885387
Payment Amount:	\$589.46