

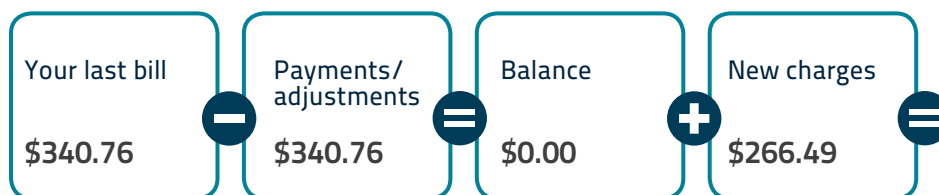
**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

**Account number** 99676745  
**Payment reference** 0996 7674 55  
**Property** Unit 144/21 Innovation Pkwy,  
BIRTINYA, QLD

**Bill number** 7126794065  
**Billing period** 16 Oct 2024  
92 days to 15 Jan 2025  
**Issue date** 27 Jan 2025  
**Approximate date  
of next meter reading** 14 Apr 2025

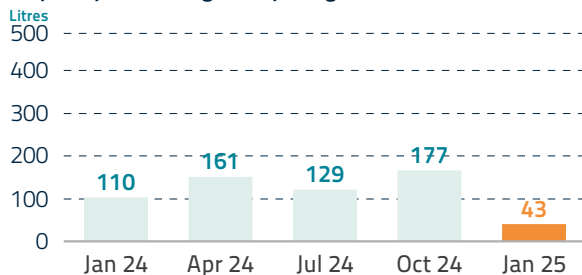
## Your account activity



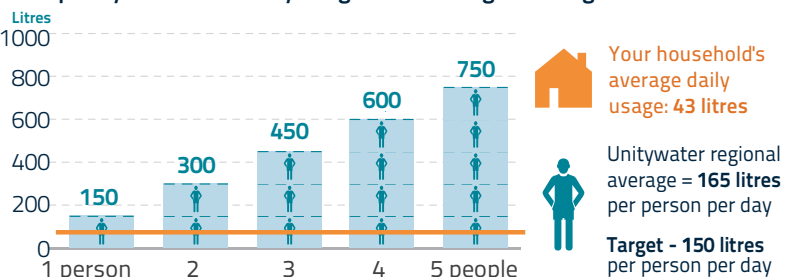
Direct debit is set up to pay the  
total due on the due date

**Total due** **\$266.49**  
**Due date** **27 Feb 2025**

### Compare your average daily usage over time



### Compare your current daily usage with our regional target of 150 litres

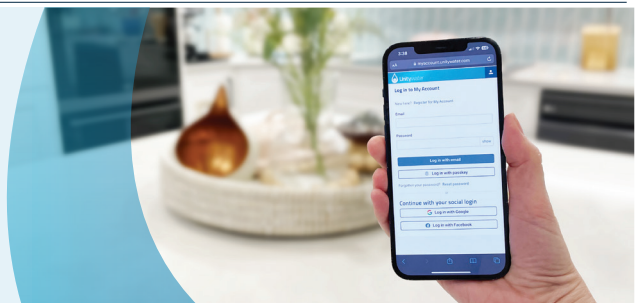


## My Account

With new features, managing your account online  
has never been easier.

Everything you need, right at your fingertips.

To find out more visit [unitywater.com/myaccount](https://unitywater.com/myaccount)



## Easy ways to pay

For other payment options - see over



**BPAY®**  
**Billers Code: 130393**  
**Ref: 0996 7674 55**  
Contact your bank or financial institution  
to pay from your cheque, savings, debit,  
credit card or transaction account.  
Find out more at [bpay.com.au](https://bpay.com.au)  
© Registered to BPAY Pty Ltd ABN 69 079 137 518



**Direct Debit**  
Login to My Account at  
[unitywater.com](https://unitywater.com) to set up  
automatic payments from your  
bank account or credit card or  
call us for assistance.

### SmoothPay

Smooth out your bill payments across  
the year with regular fortnightly or  
monthly payments, interest free.  
Find out more at  
[unitywater.com/smoothpay](https://unitywater.com/smoothpay)

## Your account details



1300 086 489

Account enquiries

8am-5pm Mon-Fri

## Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
ABE34886	15 Oct 24	1391	15 Jan 25	1395	4	92	43.5
Total water usage					4	92	43.5
Total sewerage usage (waste and greywater) = 90% of water usage					3.60	92	39.1

## Activity since last bill

Last bill	\$340.76
Payments / adjustments	
25 Nov 2024 Direct Debit Credit Card Variable	-\$340.76
Account balance	\$0.00

## Water and Sewerage Charges

Lot 144 Plan SP217622 Installation ID 223164248541

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	16 Oct 24 to 15 Jan 25	0.0435	92	\$3.444	\$13.78

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	16 Oct 24 to 15 Jan 25	0.0435	92	\$0.760	\$3.04
Sewerage up to 740 L/day	16 Oct 24 to 15 Jan 25	0.0391	92	\$0.760	\$2.74
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	16 Oct 24 to 15 Jan 25	1	92	\$0.879	\$80.87
Sewerage Access	16 Oct 24 to 15 Jan 25	1	92	\$1.805	\$166.06
Water subtotal					\$97.69
Sewerage subtotal					\$168.80

New water and sewerage charges \$266.49

Total Due = ① + ② \$266.49

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](https://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](https://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](https://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](https://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](https://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](https://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489

## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](https://unitywater.com). A credit card surcharge may apply. Ref: 0996 7674 55



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 0996 7674 55

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](https://postbillpay.com.au)



\*4028 0996767455 00026649

Account number 99676745

Payment reference 0996 7674 55

Total due \$266.49

Due date 27 Feb 2025

**HALF YEARLY RATE NOTICE FOR PERIOD**

1 January 2025 to 30 June 2025

**ISSUE DATE** 21 January 2025

**PROPERTY NO.** **238863**
**VALUATION** \$91,103

**PAYMENT REFERENCE NO.** 101351632

**DUE DATE FOR PAYMENT** **21 February 2025**
**AMOUNT PAYABLE** **\$1,743.00**
**PROPERTY LOCATION:** Edgewater Lake Kawana, 144/21 Innovation Pkwy BIRTINYA QLD 4575

**PROPERTY DESCRIPTION:** Lot 144 SP 217622Edgewater Lake Kawana - Contribution Entitlement = - 79/10021 - Interest Entitlement = 885/76741

RATES AND CHARGES	UNITS	RATE CHARGED	AMOUNT
General Rate - Category 27		Minimum Rate =	1,367.50
Waste Bulk Bin - 2.0 Cubic Metre		Minimum Rate =	179.30
Arts and Heritage Levy	1 x	\$20.00 x .5 =	10.00
Environment Levy	1 x	\$82.00 x .5 =	41.00
Transport Levy	1 x	\$47.00 x .5 =	23.50
State Emergency Management Levy: Class A Group 2	1 x	\$243.40 x .5 =	121.70
<b>TOTAL:</b>			<b>\$1,743.00</b>

**PLEASE NOTE - NO PAYMENT REQUIRED**

A direct debit is in place to process the amount payable on the due date from your nominated bank account.


Please review the enclosed Schedule of Rates to confirm your rate category.

Did you know you can set up a payment arrangement to pay your rates over the current rating period?  
Please email rates@sunshinecoast.qld.gov.au before the due date for payment to set up the arrangement.

**PAYMENT OPTIONS**
**PROPERTY NO.**  
238863


**AMOUNT PAYABLE**  
1,743.00


**DUE DATE**  
**21 February 2025**


**Bill Code:** 18259  
**Ref:** 101351632

**Telephone & Internet Banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)


**Post Billpay**  
Pay in Person at any Post Office, Credit Card not accepted.

  
\*214 101351632



**Credit Card by Phone**  
Phone 13 18 16 and follow the prompts  
Billpay Code: 0214  
Ref: 1 0135 1632  
MasterCard & Visa accepted



**Pay using your smartphone**  
Download the Sniip App and scan the code to pay now.








**Internet**  
Go to [www.sunshinecoast.qld.gov.au](http://www.sunshinecoast.qld.gov.au), click on 'Pay and Apply' and follow the prompts  
Ref: 1 0135 1632  
MasterCard & Visa accepted


**Direct Debit**  
If you wish to pay your rates by direct debit please contact Council for further information.

## IMPORTANT INFORMATION – PLEASE READ CAREFULLY

Notice is hereby given that rates and charges levied by the Sunshine Coast Regional Council, by the virtue of the “Local Government Act” and amendments thereto, on land described on the front of this Rate Notice for the period stated (and Arrears of rates and charges, with Interest if any), are now due, and hereby required to be paid by the Due Date of this Notice.

It is the property owner's responsibility to confirm that all rates and charges are correct at the time of issue of the Rate Notice. **To ensure that your property is in the correct general rate category please refer to the enclosed Schedule of Rates, which has descriptions of all differential general rate categories for the Sunshine Coast Council.** Adjustments to rates and charges levied in prior financial years as an outcome of a Differential General Rate Objection are only available for a maximum of 12 months. Please note the *Transitory Accommodation* rating categories apply where a property is offered or available for holiday rental letting, typically for period/s less than 42 consecutive days at any one time. If you have queries about other rates and charges please refer to the current Revenue Statement, available on Council's website, or contact Council's Customer Service Centre for more information.

**CHANGE OF ADDRESS:** Council requires notification of any change of postal address from ratepayers. When notifying Council in writing, you must state your full name and all property numbers to which the change applies.

**INTEREST:** From 1 July 2024 to 30 June 2025 interest charges of 12.35% per annum, compounding daily, will apply to overdue rates and charges. Where cleared payment is not received by Council on or before the Due Date for Payment shown on this Rate Notice interest will apply, except where a payment arrangement is approved by Council before the Due Date for Payment.

**MYCOUNCIL:** Register online with MyCouncil - a secure gateway to some of council's services such as access to view or pay your rates account, receive your rates notice by email and much more. Find MyCouncil on council's website [www.sunshinecoast.qld.gov.au](http://www.sunshinecoast.qld.gov.au)

**PAYMENT ARRANGEMENTS:** There are a number of payment arrangement options available if you cannot make payment in full by the due date of this notice. These payment arrangement options can be found by visiting Council's website at [www.sunshinecoast.qld.gov.au](http://www.sunshinecoast.qld.gov.au) or alternatively by contacting Council's Customer Service Centre. It is recommended that arrangements are established prior to the due date shown on the rate notice. Please note a Direct Debit is not a payment arrangement.

**PENSION CONCESSION:** If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and own a property which is your principal place of residence you may be entitled to State and Council funded concessions on your Council rates. Please visit Council's website at [www.sunshinecoast.qld.gov.au](http://www.sunshinecoast.qld.gov.au) or contact Council's Customer Service Centre for more information.

**PROPERTY SALES/NEW OWNERS:** If you have sold this property please return this Rate Notice to Council by marking the envelope 'Return to Sender' and placing it in an Australia Post Box. A penalty can apply if notification of a sale is not provided to the Department of Resources or to Council within 30 days of the settlement.

**RATE RECOVERY PROCESS:** Where rates and charges remain outstanding after the due date, interest will be charged and a Rate Reminder Notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action may be commenced.

Debt recovery action can include but is not limited to the referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

**LEGAL AND PROFESSIONAL COSTS:** Where a “Claim” and “Statement of Claim” has been filed with the Magistrates Court for the recovery of overdue rates and charges, Legal and Professional Costs are incurred. Legal and Professional costs are not considered overdue rates and charges until judgment has been entered.

**STATE WASTE LEVY:** State Government has paid an amount of \$11,531,569 to Council to mitigate the impact of the Queensland Waste Levy on households.

**STATE EMERGENCY MANAGEMENT LEVY:** This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Service Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

**VALUATIONS:** The valuation used for rating purposes is provided by the Department of Resources (DoR). Should you have any questions relating to the amount or determination of your valuation please direct your enquiries to DoR, PO Box 573, Nambour QLD 4560 or email [vnambour@resources.qld.gov.au](mailto:vnambour@resources.qld.gov.au) or Ph: 13 74 68.

**CALOUNDRA SOUTH PRIORITY DEVELOPMENT AREA:** Under the Local Government Act 2009 and Regulation 2012, Council may impose special rates/charges where properties benefit from special access to higher standards of services, facilities or activities. Any special rate/charge will require a resolution of Council.

**OTHER PAYMENT OPTIONS:** **Electronic payment preferred – please see front page**



By Mail – Post your cheque (**must include the remittance advice with barcode**) to Sunshine Coast Regional Council Locked Bag 72 Sunshine Coast Mail Centre, Q 4560

**Caloundra**  
77 Bulcock Street



Pay in Person at any Council Office - 8.30am to 4.30pm weekdays.  
Social distancing measures are in place.

**Maroochydore**  
54 First Avenue

**Nambour**  
Cnr Currie and Bury Street