


Tax invoice: 202505/10294797
Issue date: 13 May 2025

 **CUSTOMER SERVICE**
1300 972 702
customerservice@silverasset.com.au
silverasset.com.au

 **OFFICE HOURS**
Monday - Friday 9:00am - 5:00pm
AEST

 **MOVING OUT?**
Visit silverasset.com.au or call us on
1300 972 702 **five business days**
before you move out

 **FAULTS & EMERGENCIES**
(24hrs)
Call 13 62 62 to contact Energex

Last Bill

Previous Amount	\$904.85 CR
Balance Carried Forward	\$904.85 CR
For 22 January 2025 - 22 April 2025	
Queensland Concession: \$60.49 (excl GST)	\$66.54 CR
Electricity charges (please see over for details)	\$125.55
Water charges (please see over for details)	\$21.90
Total New Charges	\$80.92
Amount Due	\$823.93 CR
GST included in new charges: \$7.36	
Due Date	No Need To Pay

PLEASE NOTE

Your account is in credit. There is no need to pay. Contact us if you like to apply for a refund. Have you logged onto our website lately for payment options and more?

HOW TO PAY



BPAY

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au.

Billers Code: 197954
Ref: 57731053955



PAY ONLINE

Pay online at myaccount.silverasset.com.au or call **1300 972 702** to make a payment via your Visa, Mastercard or American Express *.



DIRECT DEBIT

Sign up to Direct Debit at myaccount.silverasset.com.au or call **1300 972 702** to arrange automatic payment of future accounts *.

* Card payment fee may apply to the total payment amount. Visa/Mastercard 1.75% (incl.GST). American Express 3.50% (incl.GST).

Customer number 105395

Simply pay by 5pm on due date and only pay

Amount due \$823.93 CR

Due date No Need To Pay

Thank you for paying on time!

ELECTRICITY SUPPLY

Service Address:	THE POINTE, U 11/5 Rock Street, SCARBOROUGH , QLD 4020
Site Identifier:	TPOIN-E-11
Supply Period:	22/01/2025 - 22/04/2025
Embedded Network Manager:	Silver Asset Services

METER READS

Meter Number	Meter Multiplier	Start Date	Start Read	Read End Date	End Read	Total Usage
POINT11/1	1.000	22/01/2025	47,816.000 (A)	22/04/2025	48,094.000 (A)	278.000
E: Estimated A: Actual						

USAGE CHARGES

Description	Charge period	Quantity	Unit	Rate (inc. GST)	Total
Usage Charges	22/01/2025 to 22/04/2025	278.00	KWh	x \$0.2394 =	\$66.54
Daily Supply Charges	22/01/2025 to 22/04/2025	91	days	x \$0.6486 =	\$59.02
Total amount due (including GST of \$11.42)					\$125.56

Usage Summary

Average daily usage: 3.05 KWh
This period last year: 7.29 KWh
This period: 278.00 KWh
Average cost per day (incl GST): \$1.38

Compare Usage

	Average
1 person icon	9.32
2 people icon	13.92
3 people icon	16.64
4 people icon	21.03
5 people icon	23.72

Average daily usage (kWh): 3.05
You use the same as a 1 person household.
Average daily consumption data is provided for customers to compare their energy consumption against a benchmark for their household size and area. Visit www.energymadeeasy.gov.au to compare household usage and see where you fit.

Greenhouse Gas Emissions

Total greenhouse gas emissions (tonnes) for account 105395: 0.36.
Visit www.climatechange.gov.au to further understand your greenhouse gas emissions.

Payment Assistance
There are a number of Payment Assistance options to eligible customers, including State Government concession and rebates, payment plans and the Centrepay scheme. To find out more call the Department of Human Services on 1800 307 758.

Customer Service
If you would like assistance with your account, payment methods, moving premises or lodging a complaint, please call our customer service team. If we're unable to resolve the matter, you can then contact the Energy and Water Ombudsman Queensland on 1800 662 837 or visit www.ewoq.com.au.

Life Support
To register life support on your account, or for more information, please contact our customer service team.

Energy Efficiency
Visit www.energymadeeasy.gov.au to compare household usage and see where you fit. Visit www.climatechange.gov.au to further understand your greenhouse gas emissions.

Interpreter Service 13 14 50
口譯服務
الشفون المترجمين خدمات
Dịch vụ thông dịch
servizio di interpretariato
Servicio de intérprete
Услуги переводчика

HOT WATER SUPPLY

Service Address: THE POINTE, U 11/5 Rock Street, SCARBOROUGH , QLD 4020
Site Identifier: TPOIN-HW-11
Supply Period: 22/01/2025 - 22/04/2025

METER READS

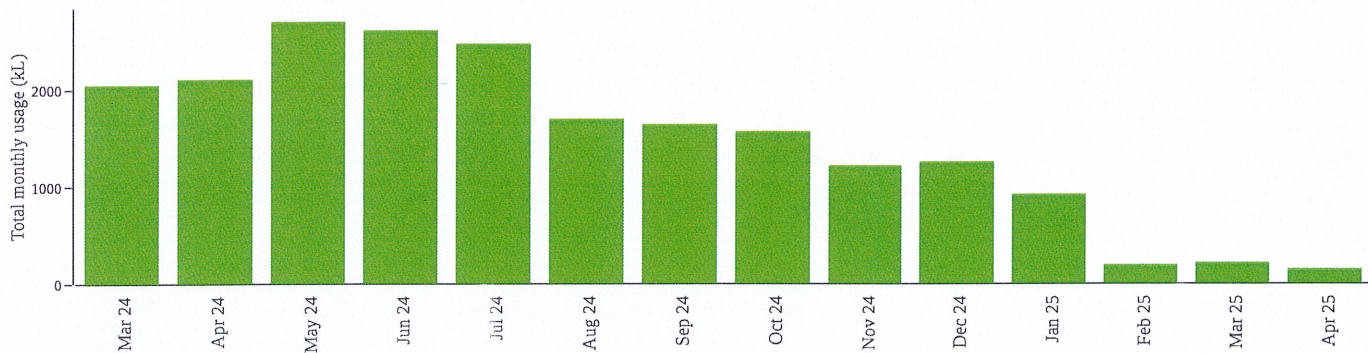
Meter Number	Meter Multiplier	Start Date	Start Read	Read End Date	End Read	Total Usage
POINT11 hw/1	1.000	22/01/2025	602,446.000 (A)	22/04/2025	603,082.000 (A)	636.000

E: Estimated | A: Actual

USAGE CHARGES

Description	Charge period	Quantity	Unit	Rate (inc. GST)	Total
Hot Water Usage Charges - Step 1	22/01/2025 to 22/04/2025	636.00	KL x	\$0.0344	\$21.90
Total amount due (including GST of \$1.99)					\$21.90

Usage Summary



Average daily usage: 6.99 KL
This period last year: 0.00 KL
This period: 636.00 KL
Average cost per day (incl GST): \$0.24

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There are a number of Payment Assistance options to eligible customers, including State Government concession and rebates, payment plans and the Centrepay scheme. To find out more call the Department of Human Services on 1800 307 758.

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