



My Home Electricity Account

Ergon Energy Queensland Pty Ltd ABN 11 121 177 802 Tax Invoice No. A-754D460A-012

MY ACCOUNT DETAILS

Account number: **A-754D460A**

For supply at:
10 5 TANCRED AVE
NEWTOWN QLD 4350

National Metering
Identifier (NMI): 30444933550

Bill issue date: 06 JUN 2025

HOW MUCH DO I OWE?

Total due this bill
\$0.00

NEED HELP?



Enquiries and complaints

Ergon Energy Retail
13 10 46 or
ergon.com.au/contact

**Energy and Water
Ombudsman Qld**
1800 662 837

Faults enquiries
Ergon Energy Network
13 22 96

**Life-threatening
emergencies**
Triple Zero (000) or
Ergon Energy Network
13 16 70

Compare plans from other retailers at Energy Made Easy www.energymadeeasy.gov.au

HOW TO PAY YOUR BILL



PAY ON OUR WEBSITE
Online at ergon.com.au/paybpoint
Biller Code: 415067
Ref: 25332100001



PAY BY PHONE
Call 1300 577 300
Ref: 25332100001



PAY BY DIRECT DEBIT
Call 13 10 46



PAY BY BPAY
Biller Code: 415067
Ref: 253 321 000 01

Mobile & Internet Banking - BPAY®
Make this payment from your preferred bank account
* Registered to BPAY Pty Ltd ABN 69 079 137 518



PAY BY MAIL
Cheque or money order payable to:
Ergon Energy Retail
PO Box 959, Parramatta NSW 2124
Cut this section off and post with payment



PAY IN PERSON
At any Post Office



**Post
Billpay**
Biller Code: 0468
Ref: 8110 7013

Pay online at auspost.com.au/postbillpay
Pay by phone 13 18 16



*468 811070135

\$0.00

EFT

PAY BY EFT
Call 13 10 46 to organise

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MY METER READING AND ACCESS

This premises has an **interval meter**.
This bill is **based on actual meter readings** obtained.

MY PLAN SUMMARY

Tariff 11 - Residential Flat Rate (General Domestic)
Tariff 33 - Controlled Supply (Economy)
Solar Exports - Solar Bonus Scheme 44c feed-in tariff

UNDERSTAND MY BILL

1 BALANCE PRIOR TO THIS BILL

Previous amount	\$1,257.43 CR
Payments	\$0.00
Balance brought forward	\$1,257.43 CR

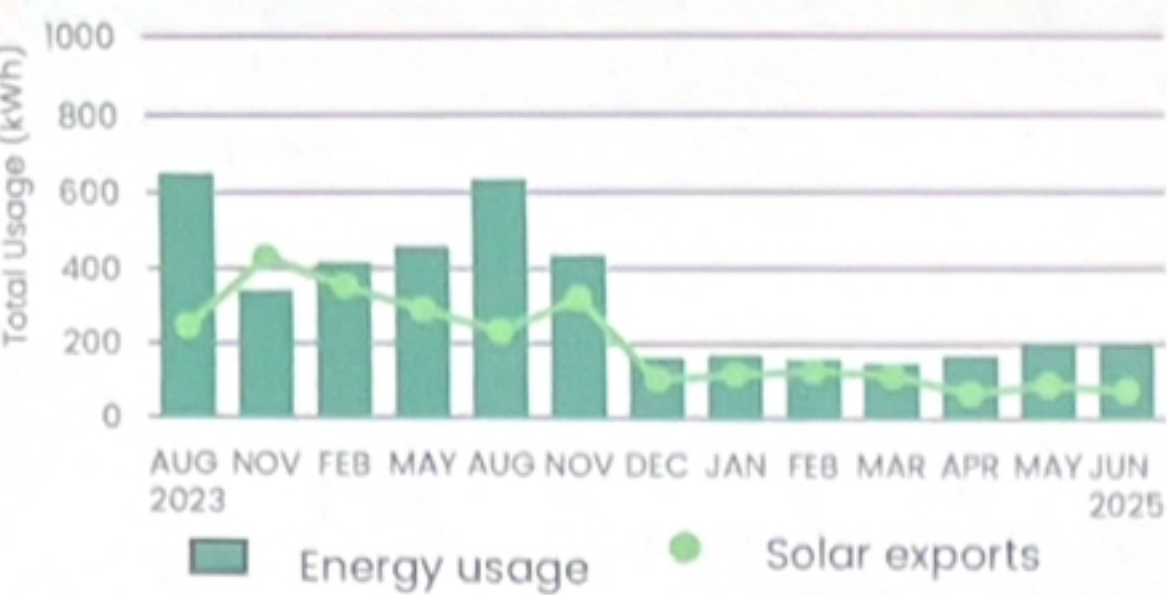
2 NEW CHARGES

Tariff	Start	End	Quantity	Days	Rate	Total	GST	Amount
Component	Read	Read	(KW/kWh)		(GST Excl)	(GST Excl)		(GST Inc)
Tariff 11 - Residential Flat Rate (General Domestic) (04/05/25 - 04/06/25)								
All usage	0	0	104.08	31	\$0.30972	\$32.24	\$3.22	\$35.46
Service Fee				31	\$1.24243	\$38.52	\$3.85	\$42.37
Tariff 33 - Controlled Supply (Economy) (04/05/25 - 04/06/25)								
All Usage	0	0	86.04	31	\$0.19185	\$16.51	\$1.65	\$18.16
Service Fee				31	\$0.03372	\$1.05	\$0.11	\$1.16
					SUB-TOTAL	\$88.32	\$8.83	\$97.15
Other Charges								
Metering service charge						\$0.44	\$0.04	\$0.48
					SUB-TOTAL	\$0.44	\$0.04	\$0.48

3 NEW CREDITS

Tariff	Start	End	Quantity	Days	Rate	Total	GST	Amount
Component	Read	Read	(KW/kWh)		(GST Excl)	(GST Excl)		(GST Inc)
Solar Exports - Solar Bonus Scheme 44c feed-in tariff (04/05/25 - 04/06/25)								
Solar Export	0	0	72.59	31	-\$0.44	\$31.94 CR		\$31.94 CR
					SUB-TOTAL	\$31.94 CR		\$31.94 CR
Other Credits								
QLD government electricity rebate (Inc GST) 04 May 25 - 03 Jun 25						\$28.74 CR	\$2.87 CR	\$31.61 CR
					SUB-TOTAL	\$28.74 CR	\$2.87 CR	\$31.61 CR

COMPARE YOUR USAGE OVER TIME



Average daily usage this period

Electricity usage (kWh) 6.13
Solar Exports (kWh) 2.35

BILL SUMMARY 04/05/25 - 04/06/25

1	Balance prior to this bill	\$1,257.43 CR
2	New Charges	
	Electricity Charges	\$97.15
	Other Charges	\$0.48
3	New Credits	
	Solar credits	\$31.94 CR
	Rebates and Other Credits	\$31.61 CR
TOTAL AMOUNT DUE		\$1,223.35 CR



RATE NOTICE

P 131 872 | F 1800 448 882 | Info@tr.qld.gov.au | www.tr.qld.gov.au
PO Box 3021 Toowoomba QLD 4350 | Toowoomba Regional Council | ABN 99 788 305 360



This information was prepared as at 31 JAN 2025

REFERENCE NO: 223486
ISSUE DATE: 7 FEB 2025
DUE DATE: 12 MAR 2025
AMOUNT DUE: 1,005.86
VALUATION: Averaged Value 165,000

\$ 3 - 83. surcharge.

PROPERTY LOCATION: 5 Tancred Avenue, NEWTOWN QLD 4350
PROPERTY DESCRIPTION: L10/RP83954:PAR DRAYTON

SUMMARY OF CHARGES

Rates and Charges for the half-year ending 30 JUN 2025

Rates and Charges (see over)	1,160.32
Discount (see over)	94.82 CR
State Emergency Management Levy (see over)	121.70
State Government Pensioner Remission	100.00 CR
Council Pensioner Remission	57.00 CR
State Emergency Management Levy Pensioner Remission	24.34 CR

Total amount payable if received by 12 MAR 2025 1,005.86

Total amount payable if not received by the due date 1,100.68

FREQUENTLY ASKED QUESTIONS

I've recently purchased this property, why do I have to pay full rates?

Most likely your solicitor has allowed for the rates in your settlement. Please check your settlement statement to confirm this or contact your solicitor and/or agent.

How to view my rates account online?

Your rate notice may show an opening balance (debit or credit). The opening balance is made up of any unpaid rates and charges and/or payments made since your last notice. You can view receipts, rate notices or water rate notices, create an arrangement to pay or check your current balances online as a registered user at www.tr.qld.gov.au/propertydetails

Do I need to call to change my postal address?

You can update your postal address as well as other details and services here at: www.tr.qld.gov.au/requests or contact the customer service centre on 131 872.

HOW TO PAY - for a full list of payment options please see over the page



Biller Code: 18366
Ref: 223486

BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using Internet banking.
BPAY View Registration No.: 223486

® Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAY VIEW

Are you using the right Biller Code and Reference Number?



Available on the App Store



Pay using your smartphone



Download the Snip App and scan the code to pay now.

ANDROID APP ON Google play



Post Billpay

Pay in-store at Australia Post



*414 000223486



24/7 phone payment

Phone 1300 451 206

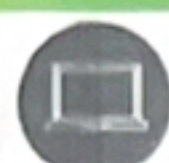
DETAILED RATES AND CHARGES

DESCRIPTION:	BASIS:		RATE / CHARGE:	AMOUNT:
General Rate - Category 1.1*	Rateable Value	165,000	0.007910	652.58
Sewerage Charge Domestic*	Units	1	591.240000	295.62
Public Transport Levy	Units	1	39.800000	19.90
Domestic Waste/Recycling Service	Units	1	307.440000	153.72
Waste Facilities & Landfill Rehabilitation Levy	Units	1	77.000000	38.50
Total Council Rates and Charges				1,160.32
State Emergency Management Levy 2(A)	Units	1	243.400000	121.70
Total State Emergency Management Levy				121.70

* 10% Discount applies if paid by the due date

Council will receive an annual payment of \$5,369,685 from the State Government to mitigate any direct impacts of the State Waste Levy on households in Council's area

METHODS OF PAYMENT



Paying online - Visit www.tr.qld.gov.au/payments



Direct debit (rates easy-pay) - You may have your rate notice paid directly from your nominated cheque or savings account on the due date or in small, regular payments in advance. Allow 7 days for the direct debit to be set up. For more information please contact Council on 131 872.



Paying by phone - 24/7, pay by phone using your Visa or Mastercard. Phone **1300 451 206**.



By mobile - Download the Snip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (Snip is not available for iPads or tablets.)



Bill Code: 18366
Ref: 223486

Telephone & Internet Banking — BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

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In-store

Australia Post - Payments can be made at any Australia post office with a copy of your rate notice. Cash, cheque or eftpos payments are accepted.



Paying in person - Cash, cheque, money order, eftpos, Visa or Mastercard. Present this notice to Council's customer service centres, 8.30am to 5pm weekdays (except public holidays). Service Centres are in Clifton, Crows Nest, Goombungee, Highfields, Millmerran, Oakey, Pittsworth and Toowoomba.



Services Australia

Centrepay - Go to servicesaustralia.gov.au/centrepay for more information. Centrepay Reference: 555 071 719T.



Mail - Mail your payment to Toowoomba Regional Council, PO Box 3021 Toowoomba Qld 4350. (Payment must be received by the due date).

Visa and Mastercard payments will attract 0.33% surcharge.

Council cannot accept cheques issued by financial institutions that have discontinued cheque services. Please contact your financial institution about any change in cheque services that may impact you.

IMPORTANT INFORMATION

Rates and charges for the property described in this notice are due and payable by the owner(s) of the property by the due date specified on the front of this notice.

Discount will only be allowed if the Amount Due is received at Council by the due date. If you post your payment, please ensure that the date of posting allows sufficient time for delivery to Council by the due date. Discount will not be allowed if your payment is received after the due date.

Valuations are used in the calculation of the general rate. Any enquiries concerning valuations and objections should be addressed to the Department of Natural Resources and Mines, Manufacturing and Regional and Rural Development, 203 Tor Street, Toowoomba - phone 137 468.

Pensioners who hold a pensioner concession card or Veterans Affairs gold card are eligible for a remission of rates. An application form must

be completed at your local service centre on or before the due date for payment of this rate notice.

Interest is charged on all overdue rates and charges six monthly in arrears (ie. at the end of the previous half-year in which same became due and payable) at the rate of 8.5% per annum, calculated and charged half yearly.



Are you moving? Please ensure that you advise Council of your new postal address.



Please quote your Reference Number when writing or phoning.



If you are unable to pay this notice by the due date, please contact Council immediately to arrange a payment schedule.

To view the Rating Category Statement 2024/25 which includes information as to your right to object to the categorisation of your land please visit www.tr.qld.gov.au/ratecategories or contact us.

RECEIVE THIS NOTICE ELECTRONICALLY



BPAY VIEW NOTICES

By using BPAY View, you can receive, pay and store your rate notices in your online banking account. You will be notified when your next notice arrives by email, SMS or internet bank notification, depending on your preference and Financial Institution.



EMAIL NOTICES

You can now choose to receive your rates notices via email rather than through the post. Please help save our environment and register today.

Follow these steps:

- go to www.tr.qld.gov.au/emailmyrates
- register using information from the front of this notice.



GO PAPERLESS WITH SNIIP

Simply register for m-Billing™ in the Snip app, and receive your bills directly into your mobile via a push notification.

WATER RATE NOTICE

P 131 872 | F 1800 448 882 | info@tr.qld.gov.au | www.tr.qld.gov.au
PO Box 3021 Toowoomba QLD 4350 | Toowoomba Regional Council | ABN 99 788 305 360



This information was prepared as at 4 APR 2025

REFERENCE NO: 223486
ISSUE DATE: 11 APR 2025
DUE DATE: 14 MAY 2025
AMOUNT DUE: 203.10

PROPERTY LOCATION: 5 Tancred Avenue, NEWTOWN QLD 4350
PROPERTY DESCRIPTION: L10/RP83954:PAR DRAYTON

SUMMARY OF CHARGES

Water Infrastructure Charge for period ending 30 JUN 2025	
Opening Balance as at 4 APR 2025	154.46CR
Water Infrastructure Charge (See Over)	373.06
Water Consumption Charge (See Water Advice)	56.81
Discount on Water Infrastructure Charge @ 10%	37.31CR
Council Pensioner Remission	35.00CR

Total amount payable if received by 14 MAY 2025	203.10
Total amount payable if not received by the due date	240.41

FREQUENTLY ASKED QUESTIONS

I've recently purchased this property, why do I have to pay full rates?

Most likely your solicitor has allowed for the rates in your settlement. Please check your settlement statement to confirm this or contact your solicitor and/or agent.

What period does this water consumption charge cover?

Where applicable a detailed water advice is included. This provides a breakdown of when your meter was read and the period these charges cover.

How to view my rates account online?

Your rate notice may show an opening balance (debit or credit). The opening balance is made up of any unpaid rates and charges and/or payments made since your last notice. You can view receipts, rate notices or water rate notices, create an arrangement to pay or check your current balances online as a registered user at www.tr.qld.gov.au/propertydetails

Do I need to call to change my address?

You can update your postal address as well as other details and services here at: www.tr.qld.gov.au/requests or contact the customer service centre on 131 872.

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HOW TO PAY - for a full list of payment options please see over the page



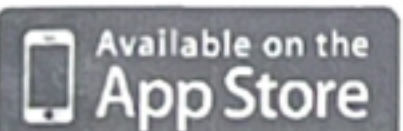
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Are you using the right biller code and reference number?



Pay using your smartphone



Download the Sniip App and scan the code to pay now.



Post Billpay

Pay in-store at Australia Post



*414 000223486



24/7 phone payment
phone
1300 451 206

DETAILED RATES AND CHARGES

DESCRIPTION:	BASIS:	HALF YEAR CHARGE:	AMOUNT:
Residential Infrastructure Charge 20mm *	Units 1	373.06	373.06
Total Water Infrastructure Charges			373.06

*10% Discount applies if paid by due date

METHODS OF PAYMENT



Paying online - Visit www.tr.qld.gov.au/payments



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Biller Code: 18366
Ref: 223486

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

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- register using Information from the front of this notice.



GO PAPERLESS WITH SNIIP

Simply register for m-Billing™ in the Sniip app, and receive your bills directly into your mobile via a push notification.

Land valuation notice

Your property ID: **1034164**

Your valuation reference: **18390750764**

The Department has valued all properties in your local government area in accordance with the *Land Valuation Act 2010*.

Below are details of your property and the new land valuation based on the **site value**.

Date of issue: 27 March 2025
Property address: 5 TANCRED AV,
NEWTOWN 4350
Local government: TOOWOOMBA REGIONAL
Area: 567 m²
Real property description: L10 RP83954

NEW LAND VALUATION:	\$207,500
CURRENT LAND VALUATION:	\$165,000
Date of new valuation:	1 October 2024
Date of effect of new valuation:	30 June 2025


Find more information about your **new land valuation** over the page.

Laura Dietrich
Valuer-General
Department of Natural Resources and Mines,
Manufacturing and Regional and Rural Development




Change to email


Scan the QR code to update your details to receive your notice by email and find more information about your valuation.

 www.qld.gov.au/landvaluation

Valuation enquiries

 1300 664 217

Local government enquiries

 13 18 72

Department of Natural Resources and Mines,
Manufacturing, and Regional and Rural Development

