



Get more from **My Account**



We've streamlined My Account, making it faster and simpler to register, log in and manage your Unitywater account online.

For ease, you can now ...



Manage your account

Check your balance, contact details, due date and pay your bill online



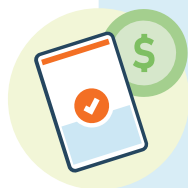
Easy to register

Register using an email or Google account, your account name, postcode and payment reference number



Faster and more secure

Enable a trusted mobile device or passkey to log in faster, with added security



Set and forget

Set up direct debit payments



All in one place

View multiple properties owned by the same customer, in a single My Account profile

Everything you need,
right at your finger tips

Register today.

Visit unitywater.com/myaccount

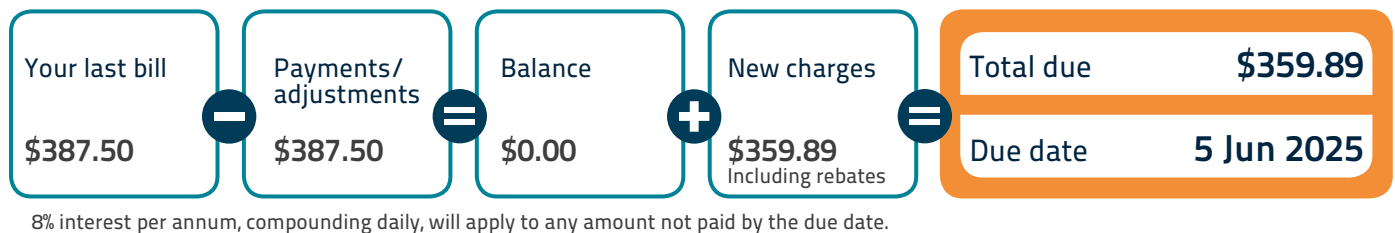
1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

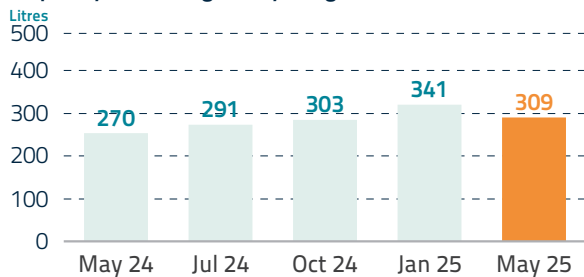
Account number	99934334
Payment reference	0999 3433 46
Property	Golflinks Terraces, Unit 2/38 Milbong St, BATTERY HILL, QLD

Bill number	7127181706
Billing period	30 Jan 2025 93 days to 2 May 2025
Issue date	5 May 2025
Approximate date of next meter reading	23 Jul 2025

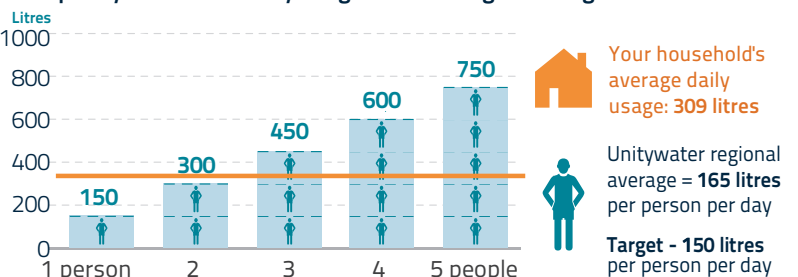
Your account activity



Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres

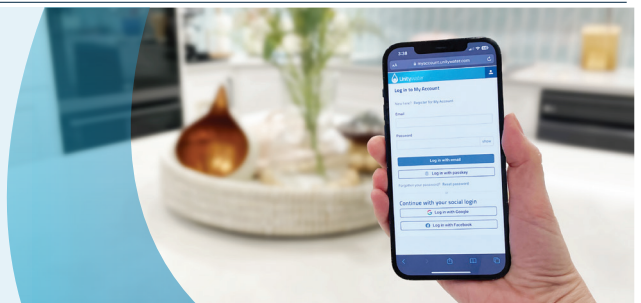


My Account

With new features, managing your account online has never been easier.

Everything you need, right at your fingertips.

To find out more visit unitywater.com/myaccount



Easy ways to pay

For other payment options - see over



BPAY®
Biller Code: 130393
Ref: 0999 3433 46
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
© Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	Property share %	Total usage (kL)	No. of days	Average daily usage (L)
UT2200099F	29 Jan 25	3928	2 May 25	4359	431	6.67	28.7	93	308.6
Total water usage					431		28.7	93	308.6
Total sewerage usage (waste and greywater) = 90% of water usage							25.83	93	277.7

Activity since last bill

Last bill		\$387.50
Payments / adjustments		
3 Feb 2025	BPoint Payment MyAccount	-\$387.50
Account balance		\$0.00

Water and Sewerage Charges

Lot 2 Plan BUP12314 Installation ID 1427131

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	30 Jan 25 to 02 May 25	0.3086	93	\$3.444	\$98.84

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	30 Jan 25 to 02 May 25	0.3086	93	\$0.760	\$21.81
Sewerage up to 740 L/day	30 Jan 25 to 02 May 25	0.2777	93	\$0.760	\$19.63
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	30 Jan 25 to 02 May 25	1	93	\$0.879	\$81.75
Sewerage Access	30 Jan 25 to 02 May 25	1	93	\$1.805	\$167.86
Water subtotal					\$202.40
Sewerage subtotal					\$187.49

New water and sewerage charges \$389.89

Rebates		
Pensioner Rebate	01 Apr 25 to 30 Jun 25	-\$30.00

Total Rebates -\$30.00

Total Due = ① + ② - ③ \$359.89

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0999 3433 46



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0999 3433 46

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0999343346 00035989

Account number 99934334

Payment reference 0999 3433 46

Total due \$359.89

Due date 5 Jun 2025