



WATER AND SEWERAGE YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number 100002209
Payment reference 1000 0220 93
Property 11/1 Hibbertia St, MOUNTAIN CREEK, QLD

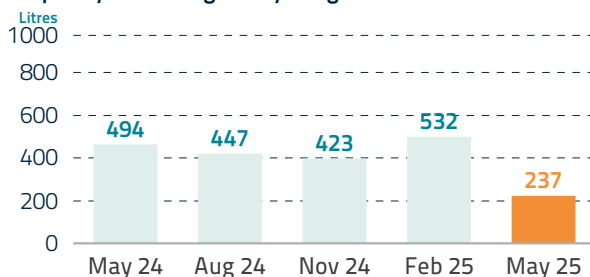
Bill number 7127339435
Billing period 25 Feb 2025
93 days to 28 May 2025
Issue date 5 Jun 2025
Approximate date of next meter reading 19 Aug 2025

Your account activity

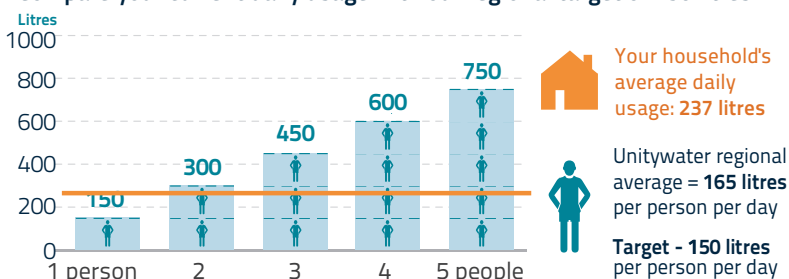
Your last bill	Payments/ adjustments	Balance	New charges	Total due
\$496.70	\$496.70	\$0.00	\$357.15	\$357.15
				Due date
				7 Jul 2025

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres

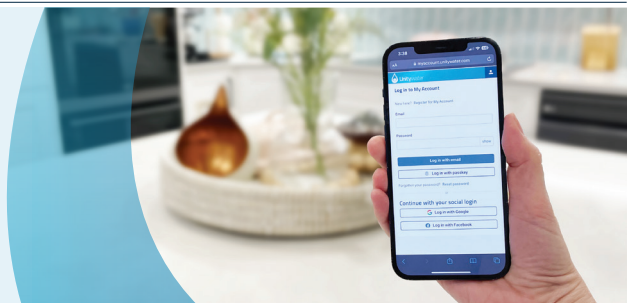


My Account

With new features, managing your account online has never been easier.

Everything you need, right at your fingertips.

To find out more visit unitywater.com/myaccount



Easy ways to pay

For other payment options - see over



BPAY®

Biller Code: 130393

Ref: 1000 0220 93

Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

Find out more at bpay.com.au

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Direct Debit

Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.

Find out more at unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
ABG30421	24 Feb 25	1511	28 May 25	1533	22	93	236.6
Total water usage					22	93	236.6
Total sewerage usage (waste and greywater) = 90% of water usage					19.80	93	212.9

Activity since last bill

Last bill	\$496.70
Payments / adjustments	
31 Mar 2025 CBA BPAY BPAY 31/03/2025	-\$496.70
Account balance	\$0.00

Water and Sewerage Charges

Lot 11 Plan SP274295 Installation ID 223164274562

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	25 Feb 25 to 28 May 25	0.2366	93	\$3.444	\$75.77

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	25 Feb 25 to 28 May 25	0.2366	93	\$0.760	\$16.72
Sewerage up to 740 L/day	25 Feb 25 to 28 May 25	0.2129	93	\$0.760	\$15.05
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	25 Feb 25 to 28 May 25	1	93	\$0.879	\$81.75
Sewerage Access	25 Feb 25 to 28 May 25	1	93	\$1.805	\$167.86
Water subtotal					\$174.24
Sewerage subtotal					\$182.91

New water and sewerage charges \$357.15

Total Due = ① + ② \$357.15

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 1000 0220 93



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 1000 0220 93

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 1000022093 00035715

Account number 100002209

Payment reference 1000 0220 93

Total due \$357.15

Due date 7 Jul 2025

HALF YEARLY RATE NOTICE FOR PERIOD

1 January 2025 to 30 June 2025

ISSUE DATE 21 January 2025

PROPERTY NO. **246120**
VALUATION \$44,399

PAYMENT REFERENCE NO. 101419330

DUE DATE FOR PAYMENT **21 February 2025**
AMOUNT PAYABLE **\$1,373.36**
PROPERTY LOCATION: Breeze On Brightwater, 11/1 Hibbertia St MOUNTAIN CREEK QLD 4557

PROPERTY DESCRIPTION: Lot 11 SP 274295 - Breeze On Brightwater - Contribution Entitlement = 20/1500 - Interest Entitlement = 37/3000

RATES AND CHARGES	UNITS	RATE CHARGED		AMOUNT
General Rate - Category 29		Minimum Rate =		886.50
Waste Low Noise Bin - 1100 Litre	0.21429 x	\$2,233.30	x .5 =	239.28
Garden Organics Low Noise Bin - 1100 Litre	0.02000 x	\$338.00	x .5 =	3.38
Brightwater Estate Landscaping Charge	1 x	\$96.00	x .5 =	48.00
Arts and Heritage Levy	1 x	\$20.00	x .5 =	10.00
Environment Levy	1 x	\$82.00	x .5 =	41.00
Transport Levy	1 x	\$47.00	x .5 =	23.50
State Emergency Management Levy: Class A Group 2	1 x	\$243.40	x .5 =	121.70
TOTAL:				\$1,373.36

Please review the enclosed Schedule of Rates to confirm your rate category.

Did you know you can set up a payment arrangement to pay your rates over the current rating period?
Please email rates@sunshinecoast.qld.gov.au before the due date for payment to set up the arrangement.

PAYMENT OPTIONS
AMOUNT PAYABLE
1,373.36

DUE DATE
21 February 2025


Biller Code: 18259
Ref: 101419330

Telephone & Internet Banking – BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au


Post Billpay

Pay in Person at any Post Office, Credit Card not accepted.



*214 101419330



Credit Card by Phone
Phone 13 18 16 and follow the prompts
Billpay Code: 0214
Ref: 1 0141 9330
MasterCard & Visa accepted



Pay using your smartphone
Download the Sniip App and scan the code to pay now.







Internet
Go to www.sunshinecoast.qld.gov.au, click on 'Pay and Apply' and follow the prompts
Ref: 1 0141 9330
MasterCard & Visa accepted



If you wish to pay your rates by direct debit please contact Council for further information.

IMPORTANT INFORMATION – PLEASE READ CAREFULLY

Notice is hereby given that rates and charges levied by the Sunshine Coast Regional Council, by the virtue of the “Local Government Act” and amendments thereto, on land described on the front of this Rate Notice for the period stated (and Arrears of rates and charges, with Interest if any), are now due, and hereby required to be paid by the Due Date of this Notice.

It is the property owner's responsibility to confirm that all rates and charges are correct at the time of issue of the Rate Notice. **To ensure that your property is in the correct general rate category please refer to the enclosed Schedule of Rates, which has descriptions of all differential general rate categories for the Sunshine Coast Council.** Adjustments to rates and charges levied in prior financial years as an outcome of a Differential General Rate Objection are only available for a maximum of 12 months. Please note the *Transitory Accommodation* rating categories apply where a property is offered or available for holiday rental letting, typically for period/s less than 42 consecutive days at any one time. If you have queries about other rates and charges please refer to the current Revenue Statement, available on Council's website, or contact Council's Customer Service Centre for more information.

CHANGE OF ADDRESS: Council requires notification of any change of postal address from ratepayers. When notifying Council in writing, you must state your full name and all property numbers to which the change applies.

INTEREST: From 1 July 2024 to 30 June 2025 interest charges of 12.35% per annum, compounding daily, will apply to overdue rates and charges. Where cleared payment is not received by Council on or before the Due Date for Payment shown on this Rate Notice interest will apply, except where a payment arrangement is approved by Council before the Due Date for Payment.

MYCOUNCIL: Register online with MyCouncil - a secure gateway to some of council's services such as access to view or pay your rates account, receive your rates notice by email and much more. Find MyCouncil on council's website www.sunshinecoast.qld.gov.au

PAYMENT ARRANGEMENTS: There are a number of payment arrangement options available if you cannot make payment in full by the due date of this notice. These payment arrangement options can be found by visiting Council's website at www.sunshinecoast.qld.gov.au or alternatively by contacting Council's Customer Service Centre. It is recommended that arrangements are established prior to the due date shown on the rate notice. Please note a Direct Debit is not a payment arrangement.

PENSION CONCESSION: If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and own a property which is your principal place of residence you may be entitled to State and Council funded concessions on your Council rates. Please visit Council's website at www.sunshinecoast.qld.gov.au or contact Council's Customer Service Centre for more information.

PROPERTY SALES/NEW OWNERS: If you have sold this property please return this Rate Notice to Council by marking the envelope 'Return to Sender' and placing it in an Australia Post Box. A penalty can apply if notification of a sale is not provided to the Department of Resources or to Council within 30 days of the settlement.

RATE RECOVERY PROCESS: Where rates and charges remain outstanding after the due date, interest will be charged and a Rate Reminder Notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action may be commenced.

Debt recovery action can include but is not limited to the referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

LEGAL AND PROFESSIONAL COSTS: Where a “Claim” and “Statement of Claim” has been filed with the Magistrates Court for the recovery of overdue rates and charges, Legal and Professional Costs are incurred. Legal and Professional costs are not considered overdue rates and charges until judgment has been entered.

STATE WASTE LEVY: State Government has paid an amount of \$11,531,569 to Council to mitigate the impact of the Queensland Waste Levy on households.

STATE EMERGENCY MANAGEMENT LEVY: This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Service Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

VALUATIONS: The valuation used for rating purposes is provided by the Department of Resources (DoR). Should you have any questions relating to the amount or determination of your valuation please direct your enquiries to DoR, PO Box 573, Nambour QLD 4560 or email vnambour@resources.qld.gov.au or Ph: 13 74 68.

CALOUNDRA SOUTH PRIORITY DEVELOPMENT AREA: Under the Local Government Act 2009 and Regulation 2012, Council may impose special rates/charges where properties benefit from special access to higher standards of services, facilities or activities. Any special rate/charge will require a resolution of Council.

OTHER PAYMENT OPTIONS: **Electronic payment preferred – please see front page**



By Mail – Post your cheque (**must include the remittance advice with barcode**) to Sunshine Coast Regional Council Locked Bag 72 Sunshine Coast Mail Centre, Q 4560

Caloundra
77 Bulcock Street



Pay in Person at any Council Office - 8.30am to 4.30pm weekdays.
Social distancing measures are in place.

Maroochydore
54 First Avenue

Nambour
Cnr Currie and Bury Street