

WATER AND SEWERAGE YOUR BIL

1300 086 489

Emergencies and faults Account enquiries

24 Hours, 7 days 8am-5pm Mon-Fri

89 791 717 472

unitywater.com ABN

Account number 99751658 Payment reference 0997 5165 88 Property Emerald Springs II, Unit 62/1 Poinsettia Ct, MOOLOOLABA, QLD

Bill number	7127232150
Billing period 97 days	07 Feb 2025 to 14 May 2025
Issue date	16 May 2025
Approximate date of next meter reading	4 Aug 2025

Your account activity

Your last bill

-\$162.40

In credit

Payments/ adjustments

\$417.00

Balance

-\$579.40 In credit

New charges

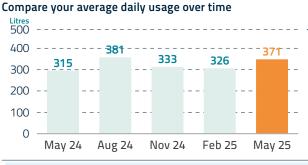
\$436.30

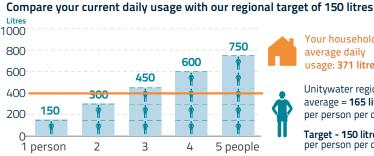
Smoothpay is set up for payment of this account

-\$143.10 Total

Please pay your agreed Smoothpay instalments only

8% interest per annum, compounding daily, will apply to any amount not paid by the due date.





Your household's average daily usage: 371 litres

Unitywater regional average = 165 litres per person per day

> Target - 150 litres per person per day

My Account

With new features, managing your account online has never been easier.

Everything you need, right at your fingertips.

To find out more visit unitywater.com/myaccount





Easy ways to pay For other payment options - see over



Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account. Find out more at bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit

Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

Smooth*Pay*

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at unitywater.com/smoothpay



Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT2406617W	6 Feb 25	42	14 May 25	78	36	97	371.1
Total water usage				36	97	371.1	
Total sewerage usage (waste and greywater) = 90% of water usage			32.40	97	334.0		

Activity since last hill

Activity 5	וווכב ומשנ טווו	
Last bill		-\$162.40
Payments / adj	ustments	
10 Mar 2025	Direct Debit Credit Card Fixed	-\$139.00
8 Apr 2025	Direct Debit Credit Card Fixed	-\$139.00
8 May 2025		-\$139.00
Account balance	 1	-\$579.40



Water and Sewerage Charges

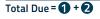
Lot 62 Plan SP115720 Installation ID 1343680

State Bulk Water Price Period kL/day x Days x Price/kL State Govt Bulk Water 07 Feb 25 to 14 May 25 0.3711 97 \$3.444 \$123.98 This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

		Water subtotal Sewerage subtotal			\$236.60 \$199.70
Water Access 20mm Sewerage Access	07 Feb 25 to 14 May 25 07 Feb 25 to 14 May 25	1	97 97	\$0.879 \$1.805	\$85.26 \$175.08
Fixed Access Charges	Period	x No.	,	x Price/day	4
Variable Usage Charges Water up to 822 L/day Sewerage up to 740 L/day	Period 07 Feb 25 to 14 May 25 07 Feb 25 to 14 May 25	kL/day 0.3711 0.3340	x Days 97 97	x Price/kL \$0.760 \$0.760	\$27.36 \$24.62





New water and sewerage charges

-\$143.10

Important information

Payment assistance If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需要口译员时, 请致电 13 14 50。 اتصل على الرقم 50 14 13 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50 통역사가 필요하시면 13 14 50 으로 연락하십시오 Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls + 61 7 5431 8333

unitywater.com PO Box 953 Caboolture QLD 4510 1300 086 489

More payment options



Credit card by phone or online To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.

Ref: 0997 5165 88



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



() POST In person, by phone or online billpay Billpay Code: 4028 Ref: 0997 5165 88

> Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0997516588 00000000

99751658 Account number 0997 5165 88 Payment reference \$0.00 Please pay your agreed Smoothpay instalments only

Rate notice



Customer enquiries: T 07 5475 7542 E rates@sunshinecoast.gld.gov.au

ABN 37 876 973 913

wooly375@gmail.com

⊢ 010794

Half yearly rate notice for period

1 July 2025 to 31 December 2025

22 July 2025 Issue date 103379 Property no. \$140,400 Valuation Payment reference no. 100013639 Due date for payment 22 August 2025

Amount payable \$1,242.41

Emerald Springs II, 62/1 Poinsettia Ct MOOLOOLABA QLD 4557 **Property location:**

Property description: LOT 62 SP 115720 EMERALD SPRINGS 11 INTEREST ENTITLEMENT 9/231 CONTRIBUTION

ENTITLEMENT 10/291

Rates and charges	Units	Rate charged	Amount			
Sunshine Coast Council rates and charges						
General Rate - Category 30 Waste Bin - 240 Litre Arts and Heritage Levy Environment Levy Transport Levy	1 x 1 x 1 x 1 x	Minimum Rate = \$501.00	793.15 250.50 10.00 41.00 21.96			
State Government charges (Council required to collect on behalf of the State Government)						
State Emergency Management Levy: Class A Group 2	1 x	x .5 =	125.80			
TOTAL:			\$1,242.41			

Please review the enclosed Schedule of Rates to confirm your rate category and review the important notes overleaf.

Easy ways to pay:



Biller Code: 18259

Ref: 100013639

Mobile & Internet Banking - BPAY® Make this payment from your cheque, savings, debit, credit card or transaction account.



Post Billpay Pay in store at Australia Post, or online at

auspost.com.au/postbillpay



*214 100013639



Call 13 18 16 and follow the prompts Credit Card: MasterCard and Visa

Billpay Code: 0214 Reference: 1 0001 3639



Go to www.sunshinecoast.qld.gov.au, click on 'Pay and Apply' and follow the prompts.

Reference: 1 0001 3639 MasterCard and Visa

Rates and payment information

Rates and charges for the land described in this notice must be paid by the due date detailed on the front of this notice. Rates and charges have been made and levied by Sunshine Coast Council in accordance with the Local Government Act 2009 and Local Government Regulation 2012.

Why check your rate category?

It is the property owner's responsibility to confirm rates and charges are correct when the rate notice is issued. This timely action is important because if you request another rate category, by submitting a rate category objection, the maximum adjustment is limited to 12 prior months. Please refer to the Schedule of Rates issued with this notice.

Is interest charged?

Council charges interest of 8 per cent per annum (compounding daily) on overdue rates. This applies to rates and charges not paid by the due date (except where a payment arrangement is approved before the due date for payment on this notice).

Having difficulty paying your rates?

If you can't pay the full amount by the due date, you can set up a payment plan. Please contact Council before the due date to arrange this. Visit Council's website and choose the "Pay your rates" option under "How can we help?" or you can email rates@sunshinecoast.qld.gov.au.

Does Council offer a rate concession for pensioners?

If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and live in a property you own in the Sunshine Coast Council area, you may be eligible for the State Pensioner Rate Subsidy and Council's Pensioner Rate Concession. For more details, visit Council's website or contact Council's Customer Service Centre.

Are legal and professional costs shown on the rate notice?

Overdue rates and charges may be recovered by legal process. Legal and professional costs are incurred when a Statement of Claim has been filed with the Magistrates Court for the recovery of overdue rates and charges. These costs are not considered an overdue rate or charge until judgment has been entered.

State levy information

State Government Emergency Management Levy

This levy is set by the State Government and is required to be collected by Council and submitted to the State Government in accordance with the Fire Services Act 1990. For queries about the levy, contact the Queensland Fire Department on 137 468 or visit www.fire.qld.gov.au.

State Waste Levy

The State Government has paid \$10,322,376 to Council to mitigate the impact of the Queensland Waste Levy on households, however this does not cover the full cost to Council.



Help us help the environment

Already receive your rate notice via email? Thank you for helping us save paper.

Still receiving a printed copy? Switch to email - it's easy and convenient. Simply register for a MyCouncil account or log in to your existing account at mycouncil.sunshinecoast.qld.gov.au and change your delivery method to email.

Other payment options:



By mail

Post your cheque (must include barcode from the easy ways to pay on the front page) to Sunshine Coast Council Locked Bag 72 Sunshine Coast Mail Centre. Old 4560



Pay in person at any Council office

8.30am to 4.30pm weekdays.

Caloundra:

77 Bulcock Street Maroochydore: 54 First Avenue Nambour: Corner Currie and Bury Street



Direct debit

Automatically pay your six-monthly rates without lifting a finger through a direct debit. You can also spread your payments throughout the year to manage your finances better.

Periodic direct debit

You can choose to have a set amount deducted from your bank account weekly, fortnightly or monthly. This allows you to pay ahead of time, helping you manage your budget.

If there's a remaining balance on your rate notice on the due date, you can arrange to have this balance automatically deducted as well. Otherwise, you will need to make this payment yourself.



Have the full amount of your rate notice deducted from your bank account on the due date. This will apply to all rate notices, including supplementary and six-monthly notices.

Sign up Simply visit mycouncil.sunshinecoast.gld.gov.au to set up your direct debit payment plan.



Pay using your smart phone

Download the Sniip App and scan the code to pay now.





