



New Rates

| Payment Reference | eference Due Date | |
|-------------------------------|-------------------|-----------|
| 14037618 | 26/03/2025 | \$1176.22 |
| If paid after due date | | \$1288.21 |

Half Yearly Rate Notice

Rating Year 01/01/2025 to 30/06/2025

ABN 89 972 463 351

Warren B Rose & Shelley M Rose 5 Nagel Court MURGON QLD 4605

| Issue Date | 24/02/2025 |
|-------------|------------|
| Property ID | 295690 |

Registered Owners

Property Location 5 Nagel Court MURGON QLD 4605

Property Description Lot 15 SP 188939

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|---|---|-----------------------|------------|
| Rates and Charges | Valuation/units | Rate/charge | Total |
| Balance as at 01/01/2025 | | | -\$0.16 |
| Council | | | |
| GENERAL RATE CAT 900 - RURAL RESIDENTIAL | 69000 | \$0.00852700 | \$588.37 |
| WASTE MANAGEMENT LEVY | 1 | \$106.50 | \$106.50 |
| COMMUNITY RESCUE & EVACUATION LEVY | 1 | \$2.50 | \$2.50 |
| Utility Charges | | | |
| WATER ACCESS MURGON - 20MM | 1 | \$390.50 | \$390.50 |
| DOMESTIC WHEELIE BIN | 1 | \$102.00 | \$102.00 |
| WASTE RECYCLING WHEELIE BIN | 1 | \$39.00 | \$39.00 |
| State Government | | | |
| STATE EMERGENCY MANAGEMENT LEVY GROUP 2 - CLASS D | 1 | \$59.50 | \$59.50 |
| | Total New Rates and Charges Pensioner Rebates Interest Charges Payments and Adjustment* Total Balance | | \$1,288.37 |
| | | | \$0.00 |
| | | | \$0.00 |
| | | | \$0.00 |
| | | | \$1288.21 |
| | (If paid on or before due | date) Discount | -\$111.99 |
| 0.000 | | | |

Payment Options

Payment plan

If you are having difficulty paying your rates, we're here to help.

Payments received after 18 February 2025 may not be included in this notice

Contact us to arrange a payment plan.

Phone: 1300 789 279 or (07) 4189 9100

Email: info@sbrc.qld.gov.au



Biller Code: 21386 Ref: 14037618

Telephone & Internet Banking – BPAY® Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account.

More info: www.bpay.com.au



Net Amount Due

Biller Code: 9177 Ref: 14037618 67

\$1176.22

Pay in person at any Post Office, phone 13 18 16, or go to postbillpay.com.au



*71 177 14037618 67

Payment Options Cont'd

By Phone

Phone (BPoint) 1300 789 279 or 07 4189 9100

Biller Code: 21386

In Person

Payment may be made in person at any Council Customer Service Centre during office hours. Payment methods are cash, cheque, money order, debit card, credit card and EFTPOS.

Credit cards accepted are: Visa and Mastercard.

By Mail

Write your reference number on the back of your cheque or money order and address to:

South Burnett Regional Council PO Box 336, Kingaroy QLD, 4610

Acceptance of a cheque and the issue of a receipt is conditional on the cheque being honoured by the bank and until honoured, no credit is given or implied. Property owners will be liable for any dishonour fees and discount will be lost where cheques are dishonoured and not rectified prior to the due date.

Discount

Discount applies to General Rates, Water Access Charges, Wastewater Charges & Domestic/Commerical Garbage Bin Charges. Discount will only be allowed if all rates and charges including overdue rates are paid in full by close of business on the due date.

State Government Charges

State Government Waste Levy

Council is required to pay this levy to the Queensland Government and determine how the levy is passed on to their customers.

The State Government has paid \$1,419,439 to Council in the 2024/2025 financial year to minimise the impact the levy has on households putting out their kerbside wheelie bins at home or delivering household waste to a waste management facility.

State Government Emergency Management Levy

Council acts as a collection agent for this levy on behalf of the State Government.

Any queries regarding this levy should be directed to the Queensland Fire Service:

- GPO Box 1425, Brisbane QLD, 4001
- or phone 13 74 68

Contact us

Online southburnett.qld.gov.au

Phone 1300 789 279 or (07) 4189 9100

Email info@sbrc.qld.gov.au

Mail PO Box 336, Kingaroy Qld 4610

Visit Office Hours 8:30am to

4:30pm

Monday to Friday

Do You need Help Paying Your Rates?

Hardship Policy

If you are experiencing financial hardship you are encouraged to apply for assistance by completing the Financial Hardship Rates Application on Council's website.

Payment Plan

Council offers payment plans to assist ratepayers to manage their financial commitment.

Ratepayers are encouraged to contact Council to enter into a new plan to clear all overdue rates and charges prior to the next rates notice being issued. All payment plans are managed as per Council's Rate Collection Policy.

The 10% discount is forfeited for all payment plans if paid outside of the due date.

Pay your Rates in Advance

You can use our payment options to pay your rates in advance. One option is to set up a recurring BPAY payment. This is as easy as using the biller code and reference number on the front of this notice and choosing the frequency. If you are unsure of the recurring amount, contact us and we will provide an estimate on the best amount to pay.

Pension Subsidy Scheme

A pensioner subsidy has been deducted from the notice if you are an eligible pensioner and you have applied for the concession. If there has been no deduction and you feel you are entitled to a concession, please apply at any South Burnett Regional Council office

Interest on Arrears

Interest on unpaid rates will be charged at a rate of 8.17% on the daily outstanding balance. This will commence 60 days after the due date at the above rate. The rate is fixed by Council in accordance with the *Local Government Regulation 2012 (Qld)*.

Change of Address Notification

It is the Ratepayers responsibility to ensure Council has the correct mailing address for all notices. Change of address notification must be in writing and can be forwarded to Council via email or letter. Address change will not be accepted by phone.

Water Meter

The property owner is responsible for ensuring Council or Council Contractors have clear access to the water meter for maintenance and reading purposes. Garden beds and tree plantings near the water meter should be avoided and you must keep a one (1) meter clearance around the water meter. The property owner is also responsible for protecting the water meter from damage (you may be charged for the cost to repair damage to the water meter or water meter box). If there is a water leak on your side ('property side') of the water meter, you are responsible for engaging a licensed plumber for all plumbing work and the costs involved in repairs. You must also ensure that all plumbing work connected to the Council network is compliant with the *Plumbing & Drainage Act* 2002.

If the meter is unable to be read by the Council Officer it may lead to an estimation of water usage for the property. Council encourages you to read your meter on a regular basis so that you are aware of your water consumption and to help indicate whether you may have an internal property water leak.