



Mr R Singh & Ms G Kaur  
38 Frankland Ave  
MERIDAN PLAINS QLD 4551

## WATER AND SEWERAGE YOUR BILL

**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	99716800
Payment reference	0997 1680 00
Property	38 Frankland Ave, MERIDAN PLAINS, QLD

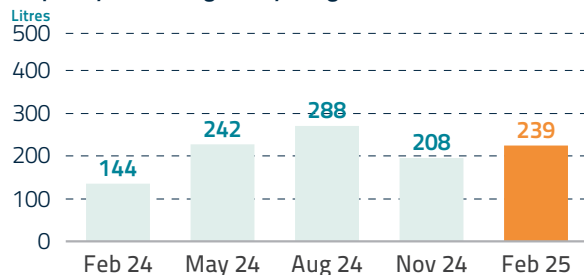
Bill number	7126912597
Billing period	19 Nov 2024 92 days to 18 Feb 2025
Issue date	21 Feb 2025
Approximate date of next meter reading	19 May 2025

### Your account activity

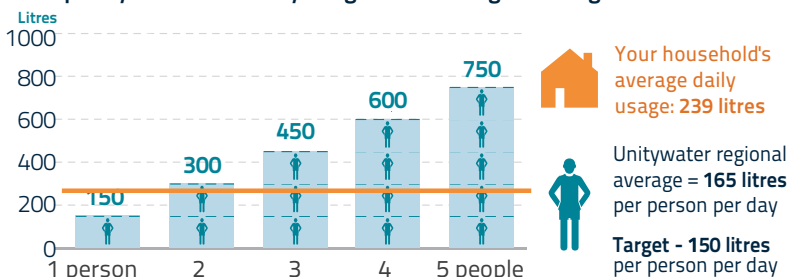


8% interest per annum, compounding daily, will apply to any amount not paid by the due date.

#### Compare your average daily usage over time



#### Compare your current daily usage with our regional target of 150 litres

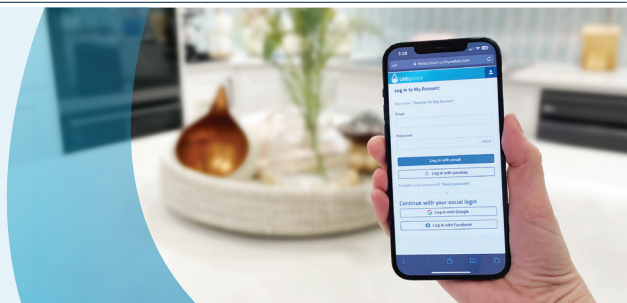


## My Account

With new features, managing your account online has never been easier.

Everything you need, right at your fingertips.

To find out more visit [unitywater.com/myaccount](https://unitywater.com/myaccount)



## Easy ways to pay

For other payment options - see over



BPAY®

**Biller Code: 130393**

**Ref: 0997 1680 00**

Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

Find out more at [bpay.com.au](https://bpay.com.au)

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**Direct Debit**

Login to My Account at [unitywater.com](https://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

**SmoothPay**

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.

Find out more at [unitywater.com/smoothpay](https://unitywater.com/smoothpay)

## Your account details



1300 086 489

Account enquiries

8am-5pm Mon-Fri

## Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
13W117728	18 Nov 24	916	18 Feb 25	938	22	92	239.1
Total water usage					22	92	239.1
Total sewerage usage (waste and greywater) = 90% of water usage					19.80	92	215.2

## Activity since last bill

Last bill	\$373.72
Payments / adjustments	
20 Dec 2024 Direct Debit Bank Variable	-\$373.72
Account balance	\$0.00

## Water and Sewerage Charges

Lot 86 Plan SP231634 Installation ID 223164261611

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	19 Nov 24 to 18 Feb 25	0.2391	92	\$3.444	\$75.77

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	19 Nov 24 to 18 Feb 25	0.2391	92	\$0.760	\$16.72
Sewerage up to 740 L/day	19 Nov 24 to 18 Feb 25	0.2152	92	\$0.760	\$15.05
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	19 Nov 24 to 18 Feb 25	1	92	\$0.879	\$80.87
Sewerage Access	19 Nov 24 to 18 Feb 25	1	92	\$1.805	\$166.06
Water subtotal					\$173.36
Sewerage subtotal					\$181.11

New water and sewerage charges \$354.47

Total Due = ① + ② \$354.47

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](https://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](https://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](https://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 8% per annum, compounding daily, will apply to any amount not paid by the due date.

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](https://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](https://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](https://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489

## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](https://unitywater.com). A credit card surcharge may apply.  
Ref: 0997 1680 00



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 0997 1680 00

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](https://postbillpay.com.au)



\*4028 0997168000 00035447

Account number 99716800

Payment reference 0997 1680 00

Total due \$354.47

Due date 24 Mar 2025